Internal Assessment (Assignment)

Course Code: BCGNAET105 Last Date of Submission:

Course Title: Principles & Practices of Management Assignment Marks: 30

Assignment No.:2

Note:

1. The assignment has two parts: A and **B**.

- 2. Part A has ten MCQs carrying one mark each. Answer **ALL** ten MCQs.
- 3. Part B has eight descriptive questions carrying four marks each. Attempt **any FIVE questions** out of eight.

PartA $(10 \times 1 = 10 \text{ Marks})$

Answer all questions MCQ 1 to MCQ 10

| MCQNo. | Question | Course Outcome |
|--------------------|--|-------------------|
| 1 | Which one of the following is not an element of communication process? | CO-3 |
| Answer Choices: | A. Encoding B. Channel C. Receiver D. Measurement | |
| 2 | is the integration, unification and synchronization of departmental efforts for accomplishing organizational objectives. | CO-1 |
| Answer Choices: | A. OrganizingB. PlanningC. CoordinationD. Directing | |
| 3 | Who is appointed to support line managers in their duties in large organization? | CO-2 |
| Answer Choices: | A. Special CoordinatorB. Line ManagerC. Departmental CoordinatorsD. Project Manager | |
| 4 | The study of communication through touch is | CO-4 |
| Answer | A. Chronemics | |

| Choices: | B. Haptics | |
|----------|---|------|
| | C. Proxemics | |
| | D.Semantics | |
| 5 | "Planning is theoretical whereas controlling is practical". | CO-1 |
| Answer | A. True | |
| Choices: | B. False | |
| | C. Cannot say | |
| | D.None of the Above | |

| 6 | The components of directing are | CO-3 |
|--------|--|------|
| Answer | A. Leadership | |
| Keys: | B. Communication | |
| | C. Supervision | |
| | D. All of the Above | |
| 7 | The third element of Maslow's Need Hierarchy theory is | CO-2 |
| Answer | A. Physiological Needs | |
| Keys: | B. Security Needs | |
| | C. Self-realization Needs | |
| | D. Social Needs | |
| 8 | Many large companies maintain a close relation with the universities, vocational schools, and management institutes to recruit qualified personnel for various jobs. This known as | |
| Answer | A. Employment Exchanges | |
| Keys: | B. Direct Recruitment | |
| | C. Campus Recruitment | |
| | D. Labor Contractors | |
| 9 | This determines the number and types of personnel required to perform the jobs. | CO-4 |
| Answer | A. Workload Analysis | |
| Keys: | B. Job Analysis | |
| | C. Workforce Analysis | |
| | D. Selection | |
| 10 | means concentration of authority at the top. | CO-4 |
| | A. Centralization | |
| Keys: | B. Delegation | |
| | C. Decentralization | |
| | D. None of the Above | |

Part B $(5 \times 4 = 20 \text{ Marks})$

Attempt ANY FIVE questions from Q1 to Q8.

| Q No. | Question | Course Outcome |
|-------|--|-------------------|
| 1 | List out the different types of communication | CO-1 |
| 2 | What is meant by coordination? Explain its importance in management. | CO-4 |
| 3 | According to Maslow, "there seems to be a hierarchy into which human needs are arranged." Explain his theory of motivation | CO-3 |
| 4 | Explain the importance of control in business enterprise | CO-1 |
| 5 | What do you mean by recruitment? How does it differ from selection | CO-3 |
| 6 | Write a short note on: a) Authority b) Responsibility and c) Accountability. | CO-4 |
| 7 | Define Management? Explain its features and importance in detail. | CO-1 |
| 8 | Good Communication is the foundation of Sound management". Comment | CO-4 |

Course Outcomes:

- **CO-1.** Describe theoretical aspects, process and principles, scope of management and its application to modern management practice.[L-1]
- **CO-2.** Define the roles and responsibilities of a manager in the organization. [L-2]
- CO-3 Illustrate the importance of planning, organizing, staffing, directing and controlling in decision making .[L-3]
- **CO-4.** Interpret the ability of communication, leadership, directing and controlling skills.[L-3]
- **CO-5.** Evaluate the contemporary issues and challenges in management.[L-5]