* Aim: to analyse mental stress DURING a phone call
* ML methods:
  + semi-supervised learning
    - test data will be packaged in
    - updates will included improved test data including data from current users
    - will still improve in accuracy for each user, as it is used more
    - unsure of algorithm: to do next week
  + unsure about research conducted to define how much physiological reactions are affected
  + improve supplied test data by users sending through their input
* sensors:
  + microphone: for voice
  + hygrometer: for sweaty palms
  + camera: to detect heart rate
  + definitely possible, but don’t know if it is enterprise-ready, due to rules on mobile app markets, namely to have the app working in the background during a call
* the information collected is yet to be determined on regression. E.g. it is possible to have a high heart rate from physical stress after jogging – this does not mean the person is mentally stressed. Actual patterns yet to be determined (will require a LOT of research)
* system to be developed for Samsung Galaxy s4, possibly other compatible androids
  + considering setting up a database to store all information
* testing and effectiveness:
  + user will be able to provide feedback via app – as per machine learning
  + testing will happen on a number of people: namely 30+ for a normal distribution