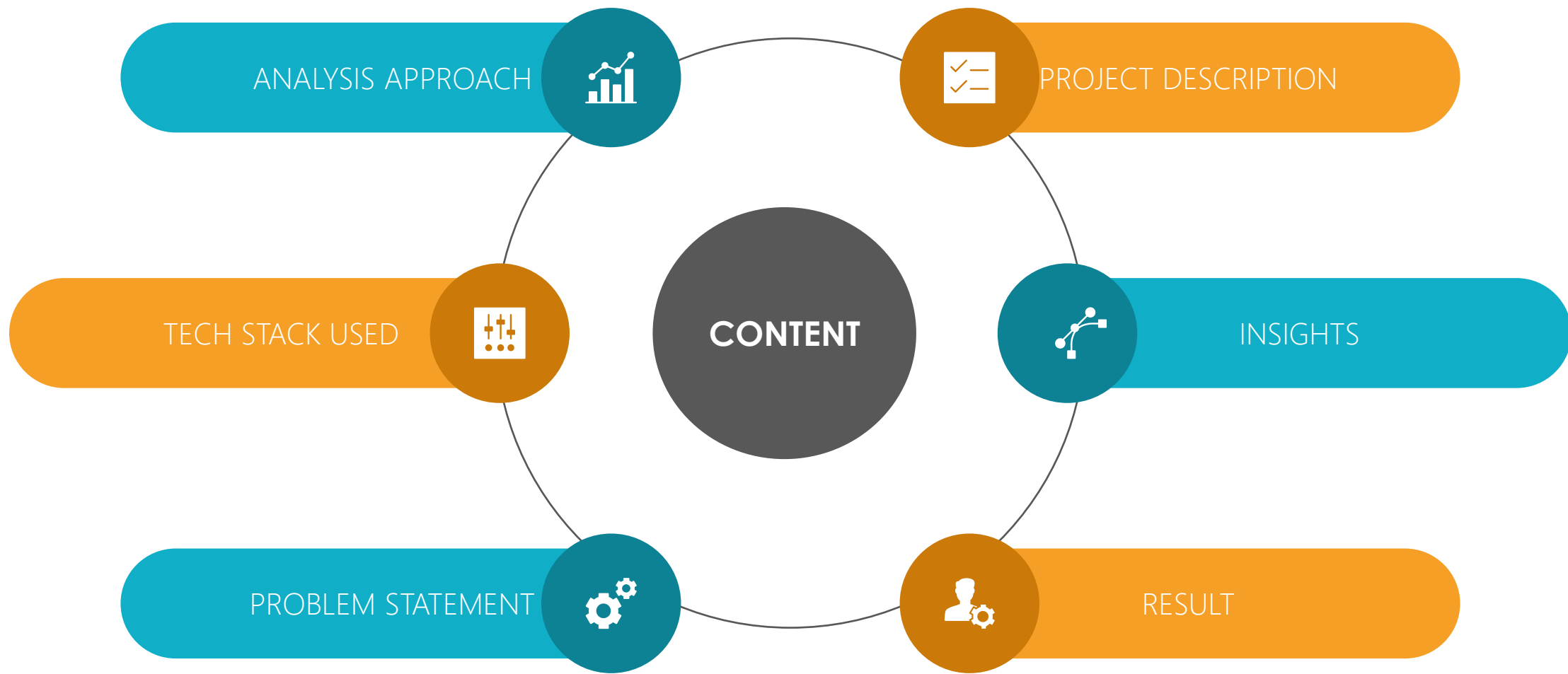




# Bank Loan

## Case Study

**By Anjali Gupta**



## PROJECT DESCRIPTION

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This case study aims to give you an idea of applying EDA in a real business scenario. In this case study, apart from applying the techniques that you have learnt in the EDA module, you will also develop a basic understanding of risk analytics in banking and financial services and understand how data is used to minimize the risk of losing money while lending to customers.

## TECH STACK USED

To do this data analysis the tech stack used include :-

- Microsoft Excel
- Microsoft PowerPoint presentation

# ANALYSIS APPROACH

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We will use exploratory data analytics(EDA) to explore the data and observe the pattern correlation among the data. It is an approach to analysing the data using visual techniques. It is used to discover trends, and patterns, or to check assumptions with the help of statistical summaries and graphical representations.

## □ DEALING WITH MISSING VALUES

We can deal with missing values by replacing the values with appropriate values for example we can replace the blank spaces in columns having numerical value by the mean of the column

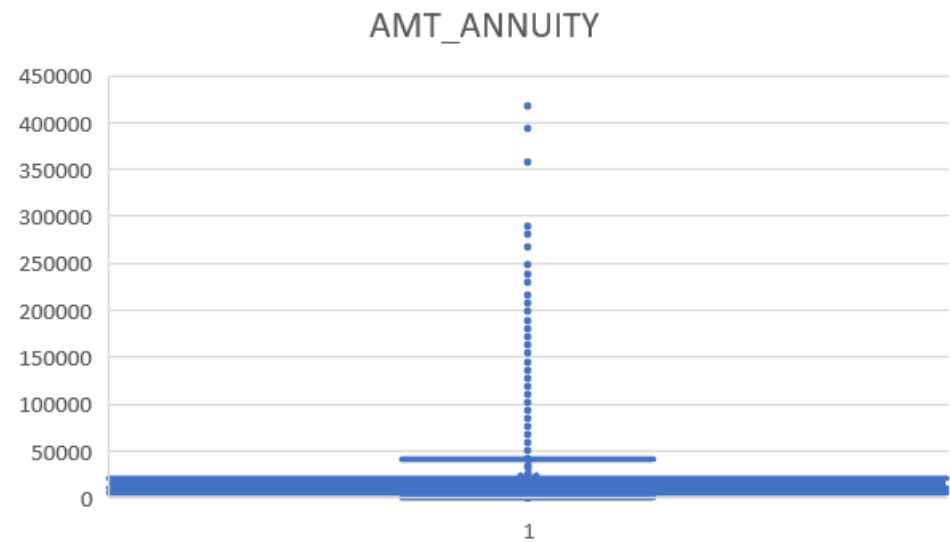
We can replace columns having categorical values by taking the mode of the given values.

But for my dataset, I am not replacing missing values as I want the result to be accurate.



**Outliers in specific  
columns**

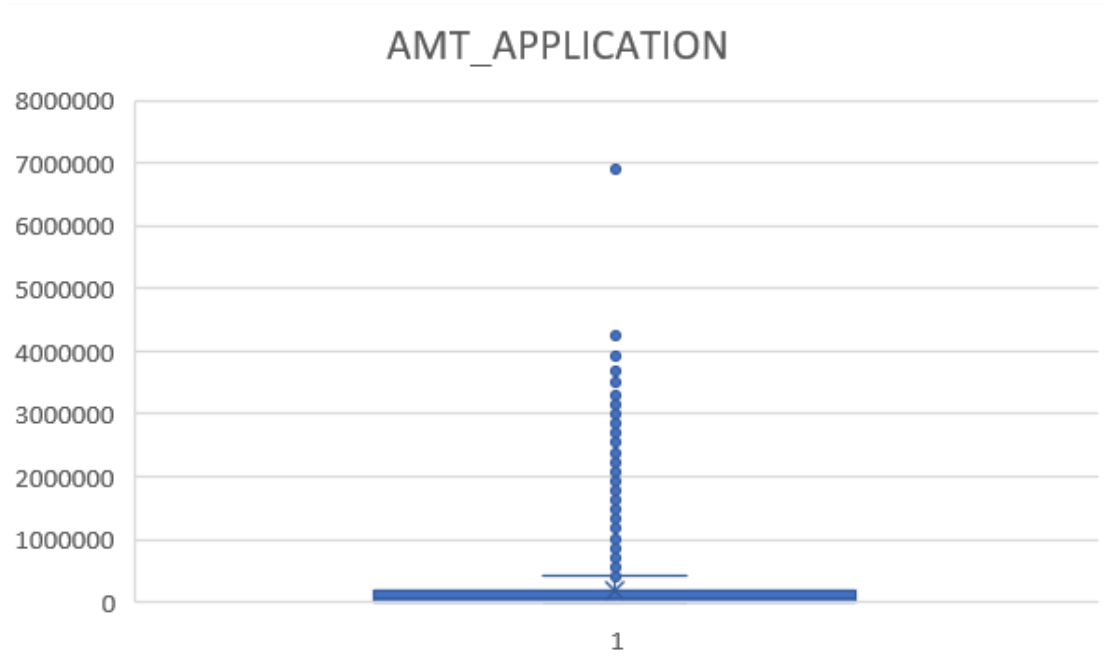
# Outliers



Some outliers are there in amt\_annuity  
As can be seen from box and whisker plot  
The first quartile is very slim for amt\_annuity which means  
that most of the data values lies in third quartile only

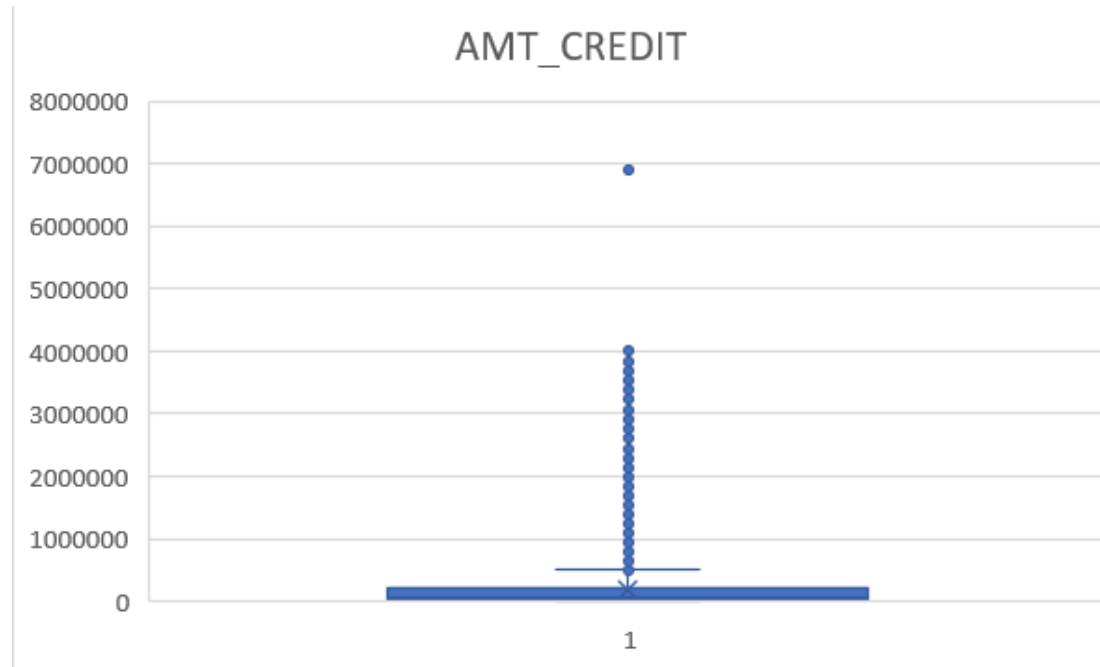


# Outliers



There are outlier in AMT\_APPLICATION also as can be seen from box and whisker plot  
The first quartile is very slim as compared to third quartile therefore we can say that most of the data values lies in third quartile only

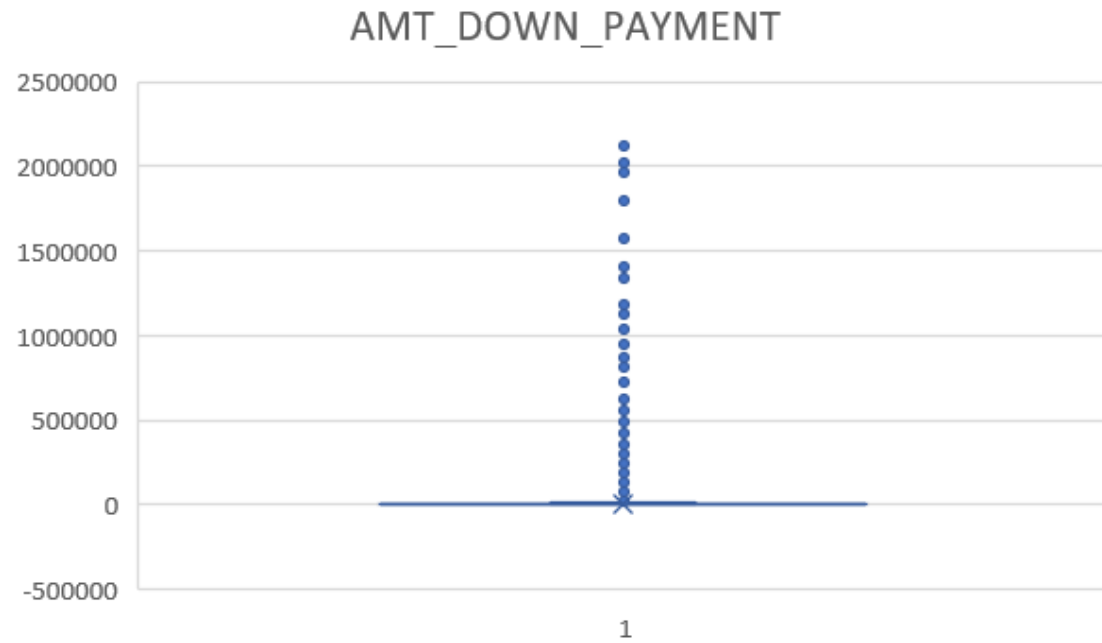
# Outliers



There are outlier in AMT\_CREDIT also as can be seen from box and whisker plot

The third quartile is larger than the first quartile so we can say that many data values are there in third quartile

# Outliers

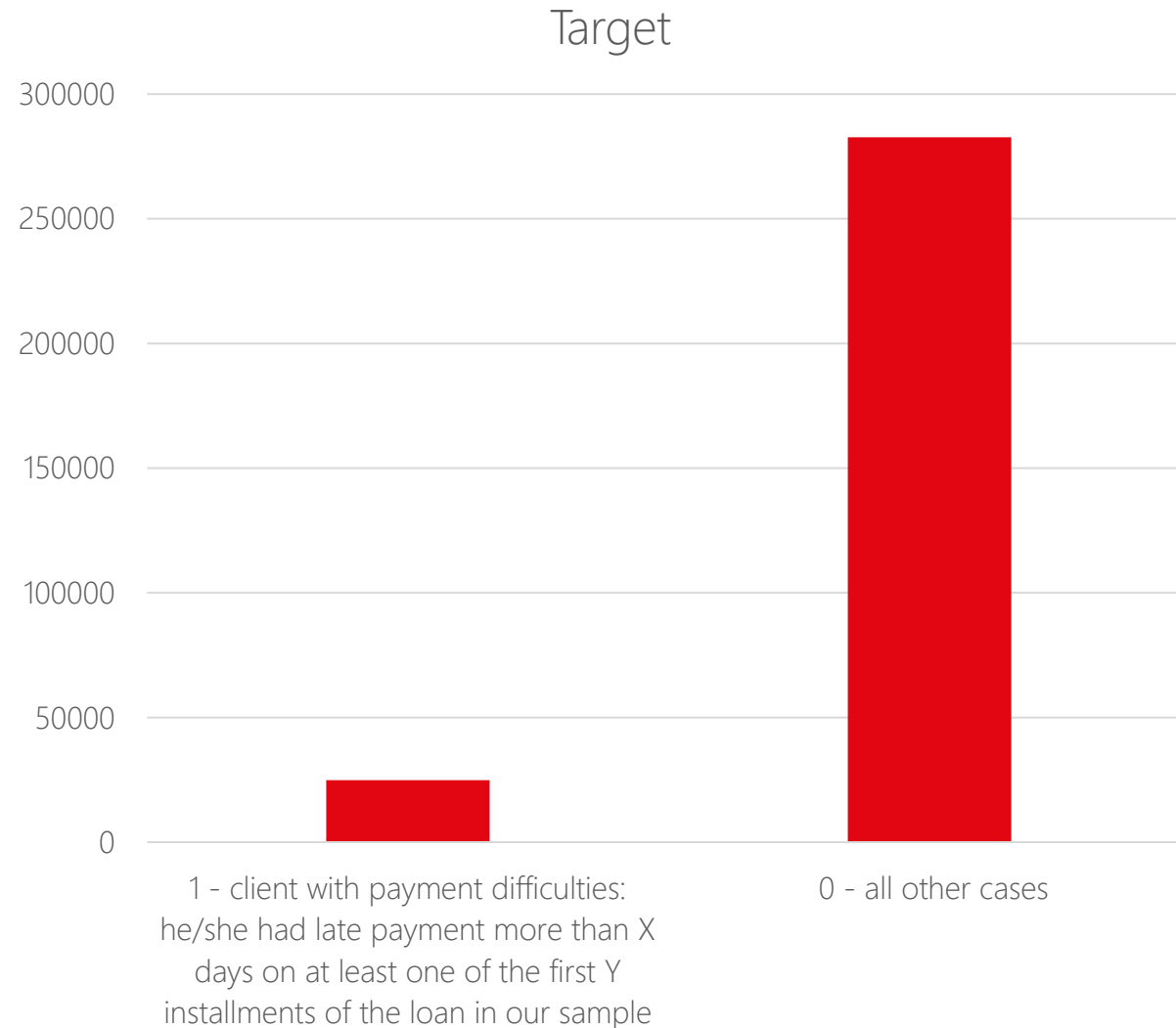


As it can be seen that there are outliers in AMT\_DOWN\_PAYMENT but they are much closer to each other

# Data Imbalance

A decorative horizontal line in a dark teal color spans the width of the slide. It features two small circular dots, one positioned to the left of the title and one to the right, acting as visual anchors.

# Data Imbalance



Clients with payment difficulties are much less than the one with no payment difficulties.

The percentage of people with no payment difficulty is 8.0729%

The percentage of people with payment difficulty is 91.9271%

Or we can say that the imbalance ratio is 8.781829%

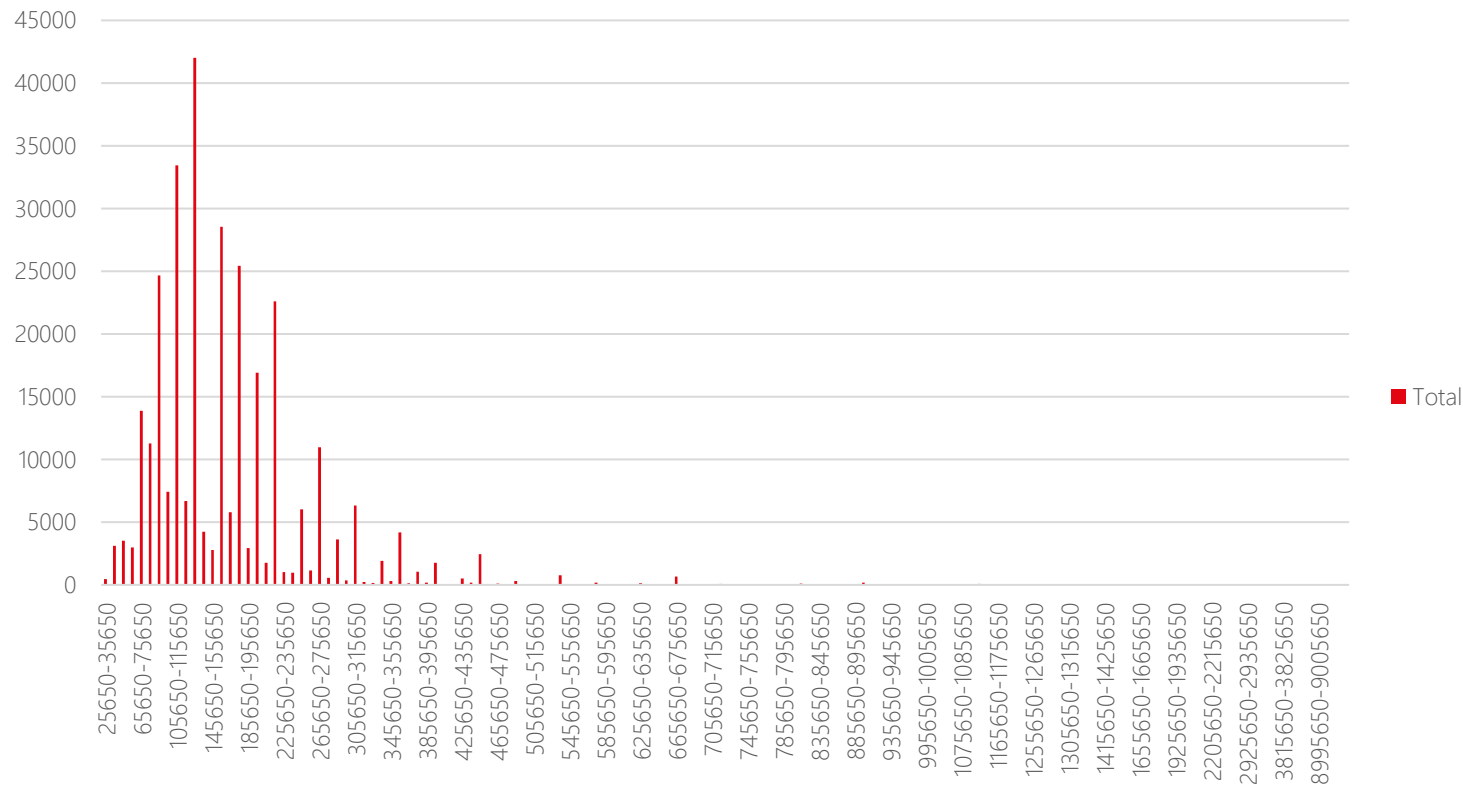
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## Univariate Analysis

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# Univariate Analysis

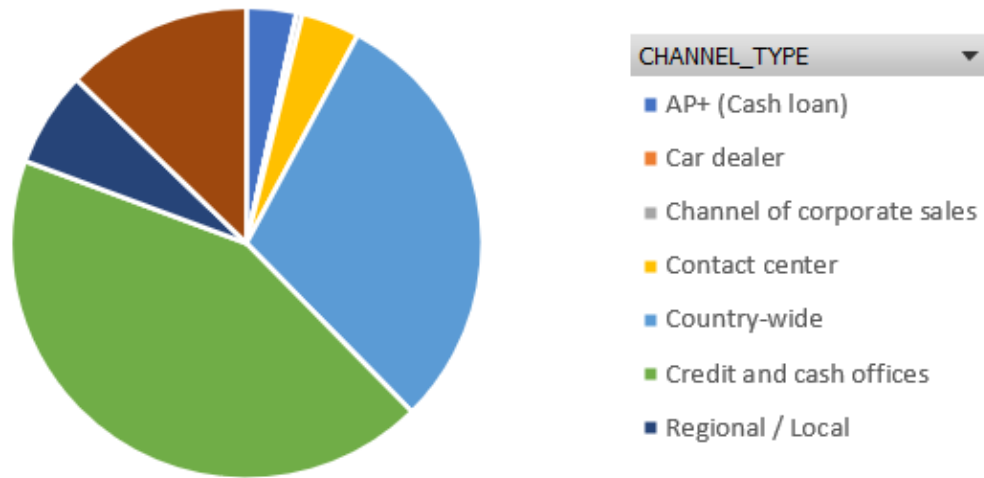
Total Income of client



# Univariate Analysis

Count of CHANNEL\_TYPE

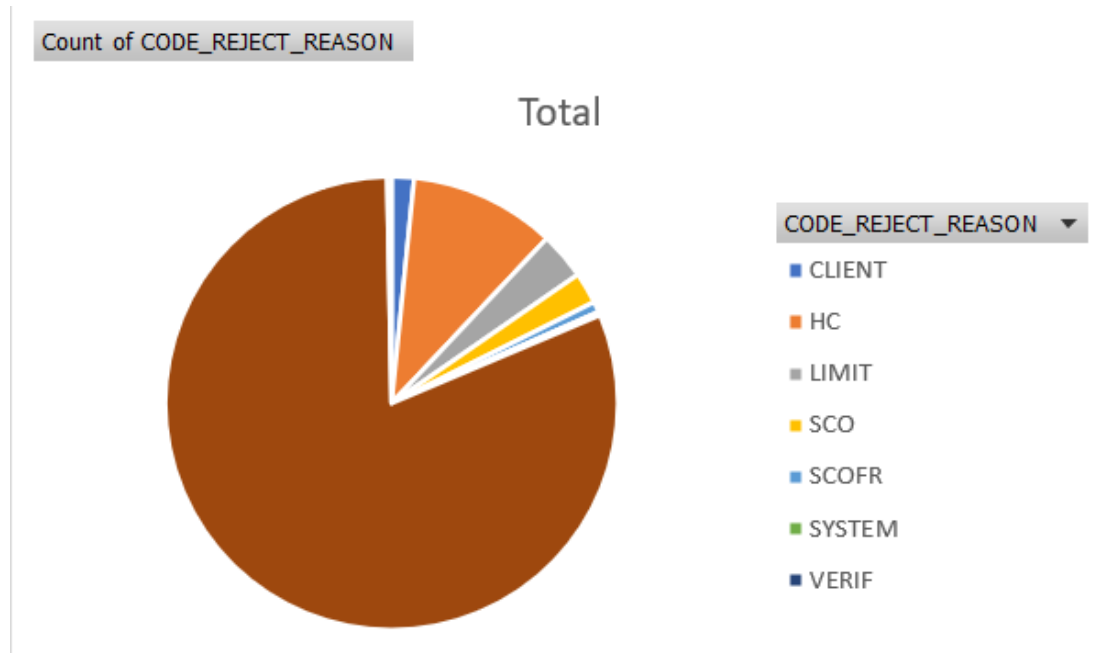
Total



Maximum number of peoples channel type was Credit and cash offices

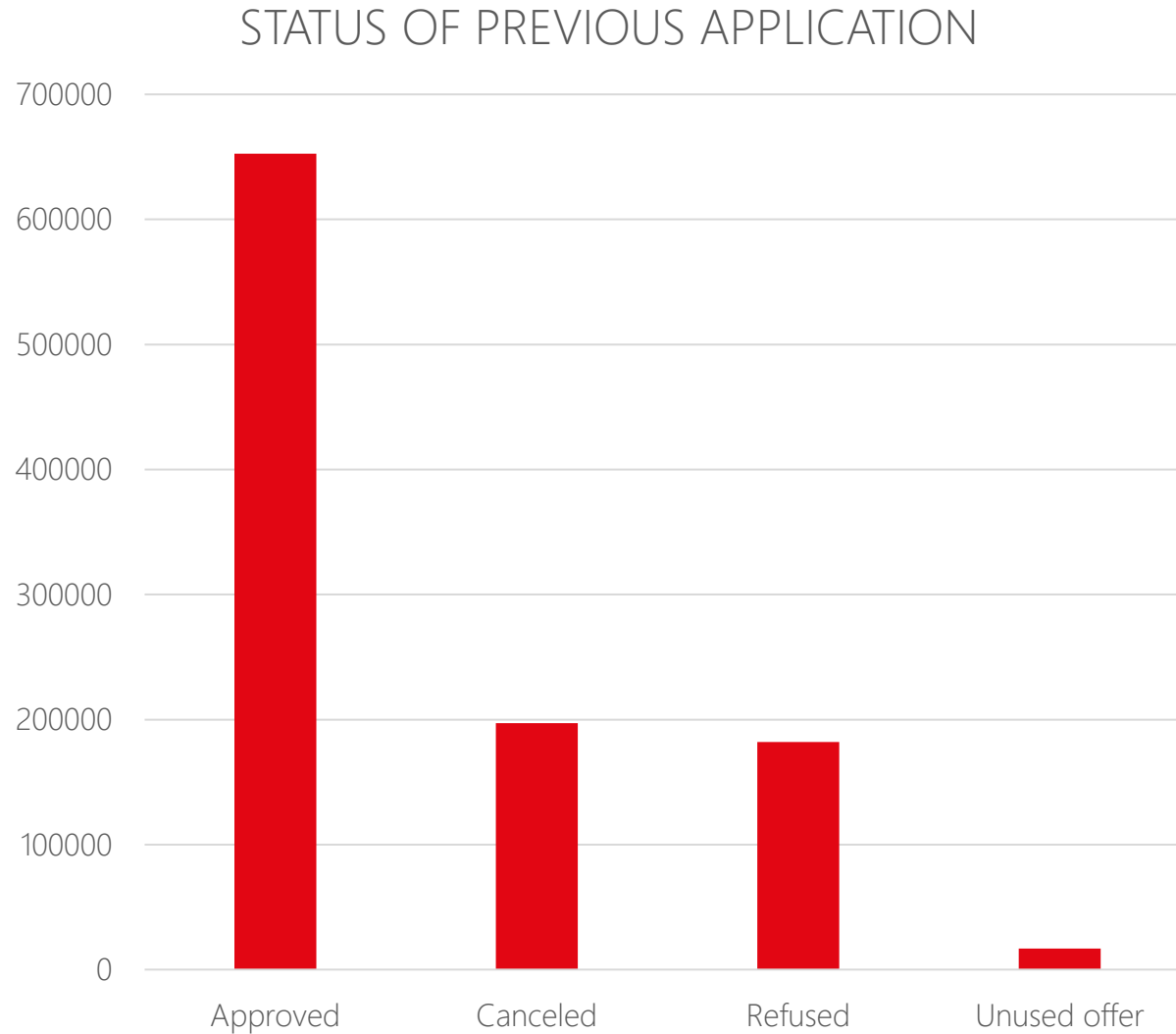


# Univariate Analysis



Highest amount of loans rejection reason was XAP followed by HC

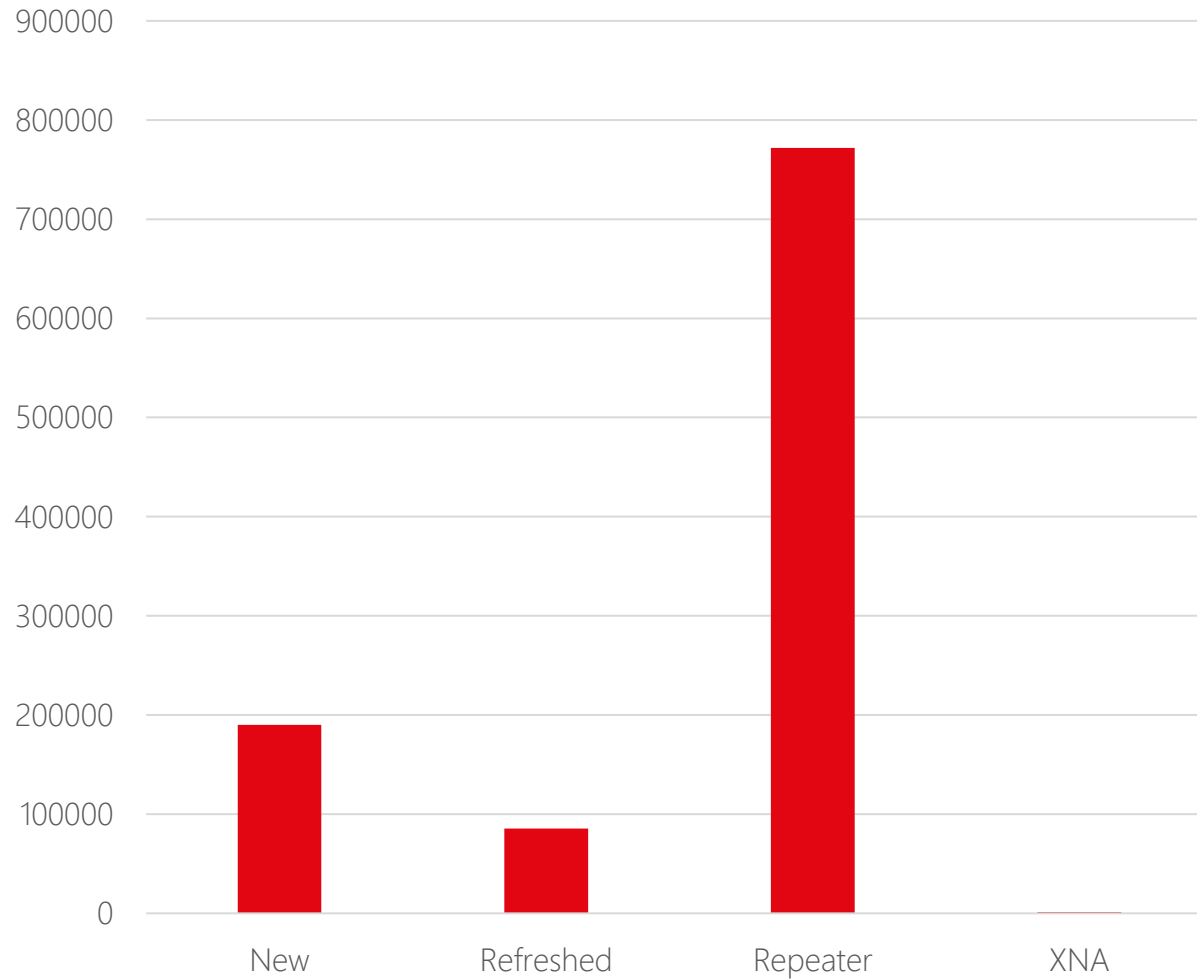
# Univariate Analysis



It can be seen that most of the previous applications were approved by the bank and less amount of applications were refused by the bank

# Univariate Analysis

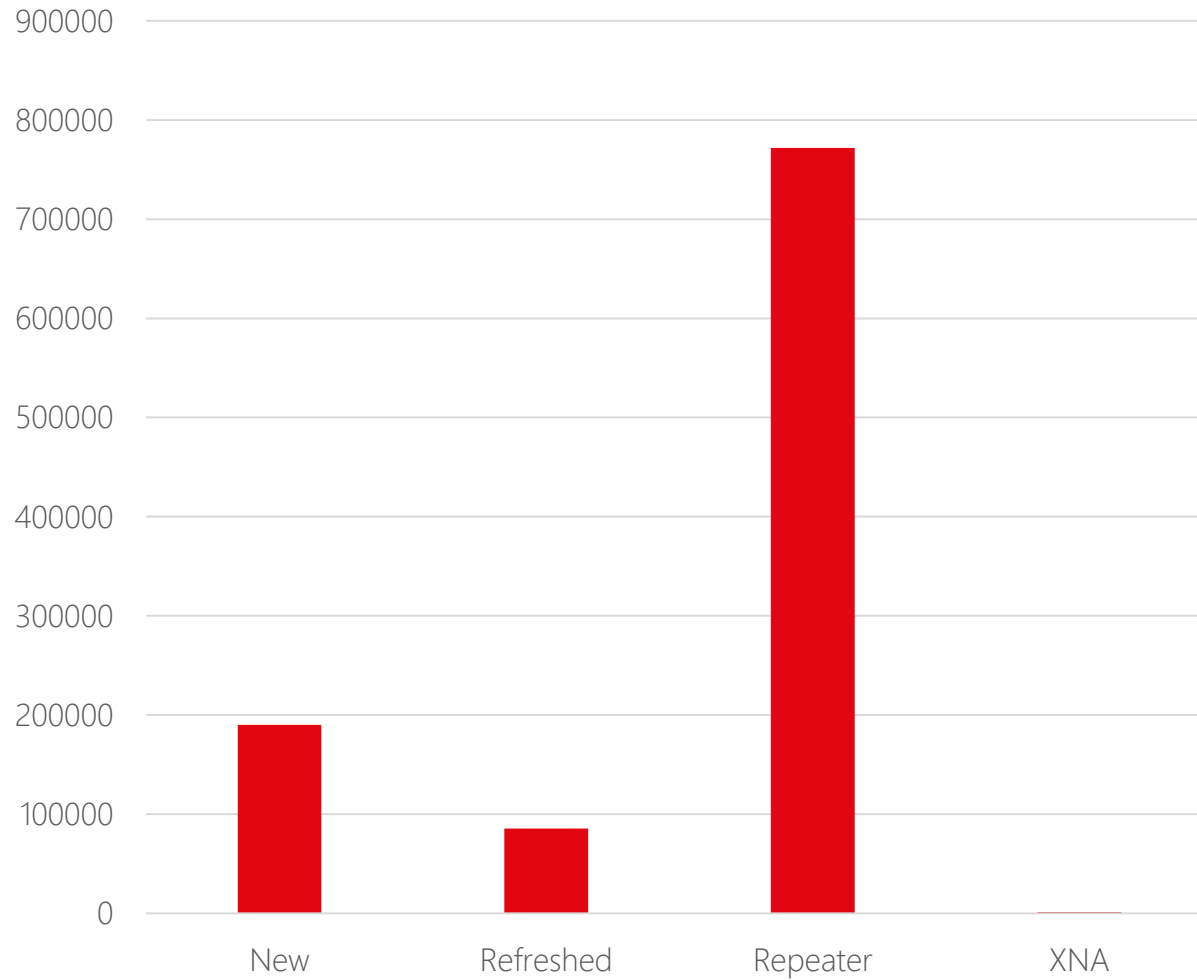
Customer type



A large percentage of people were repeater whereas a comparatively less amount of new applications were there

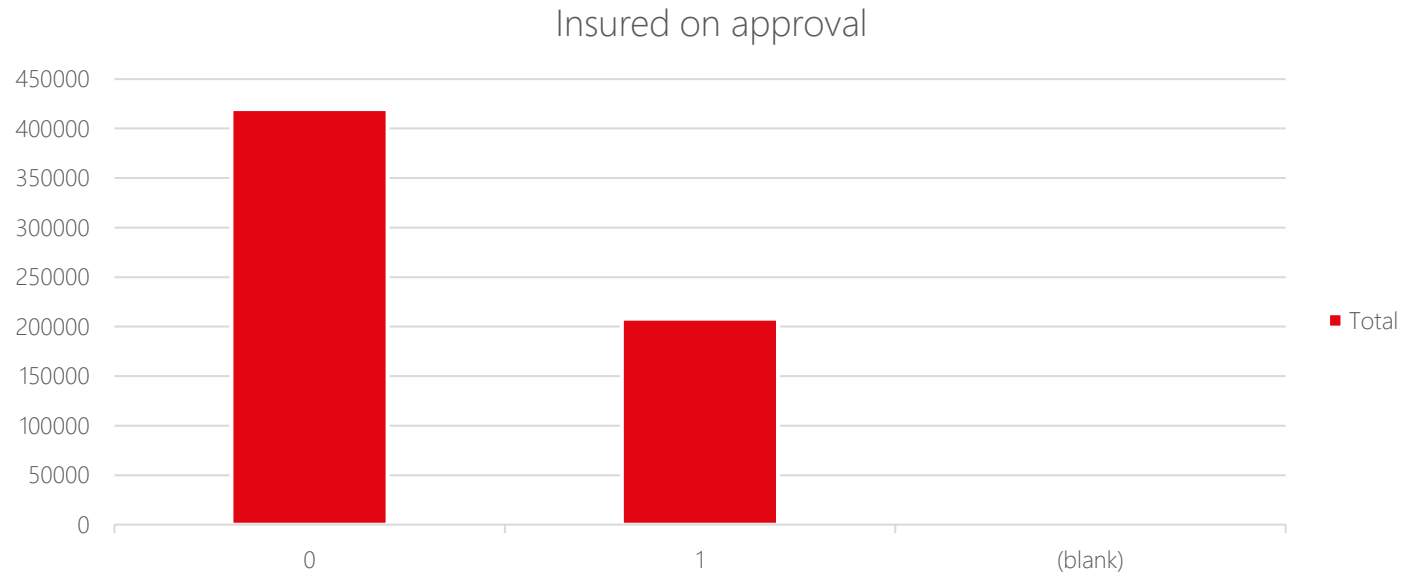
# Univariate Analysis

Customer type



A large percentage of people were repeater whereas a comparatively less amount of new applications were there

# Univariate Analysis



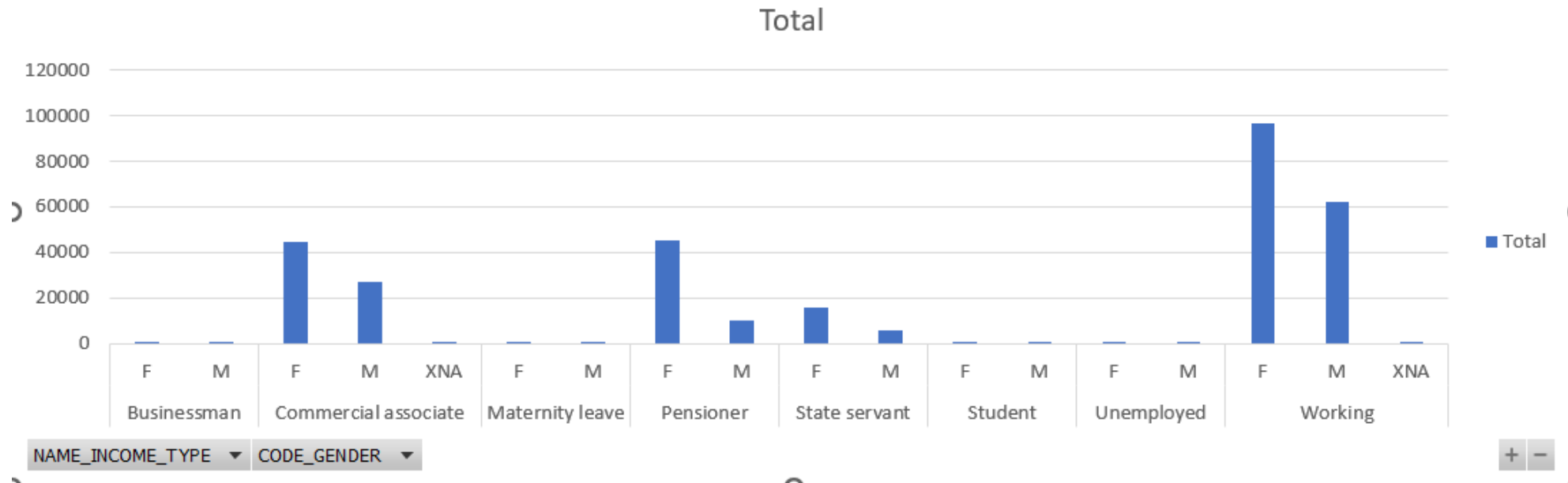
Many clients did not request insurance during previous application

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## **Bivariate Analysis**

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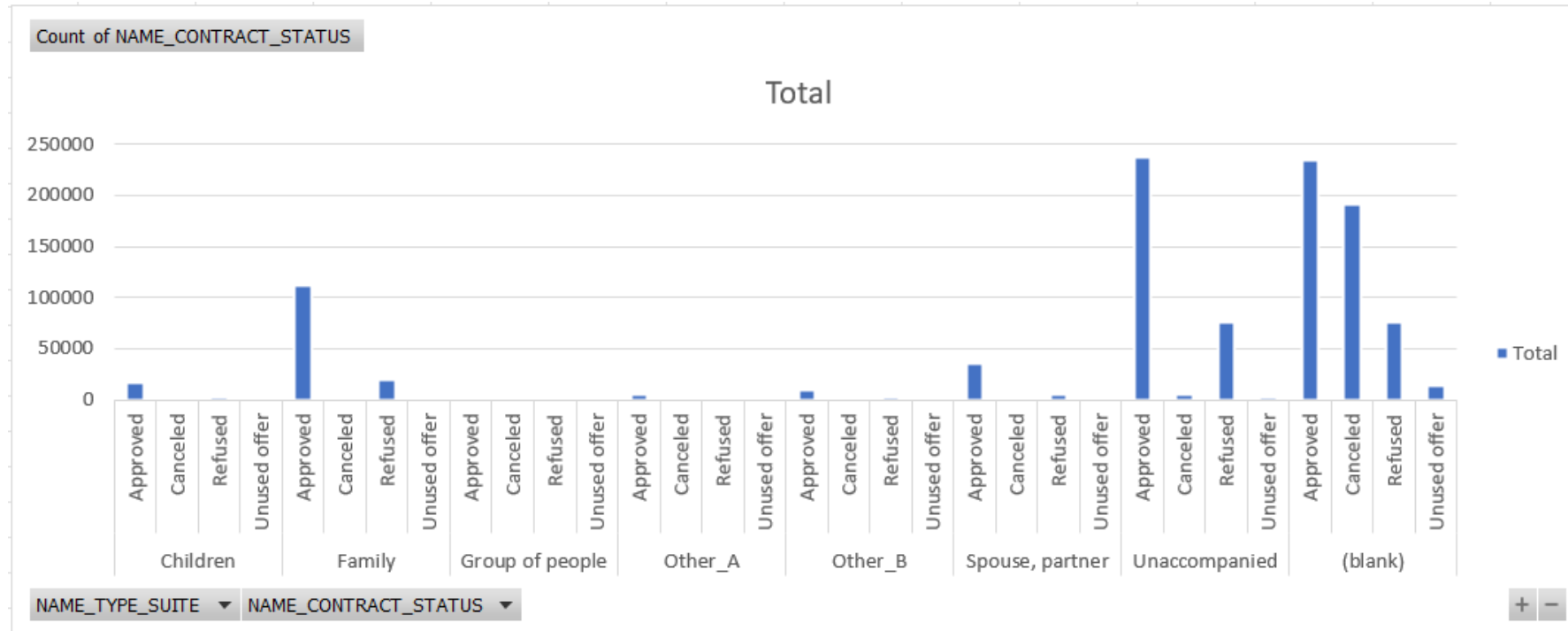
# Bivariate Analysis



Maximum number of working womens gave application for loan.

More number of female applied for loan as compared to men

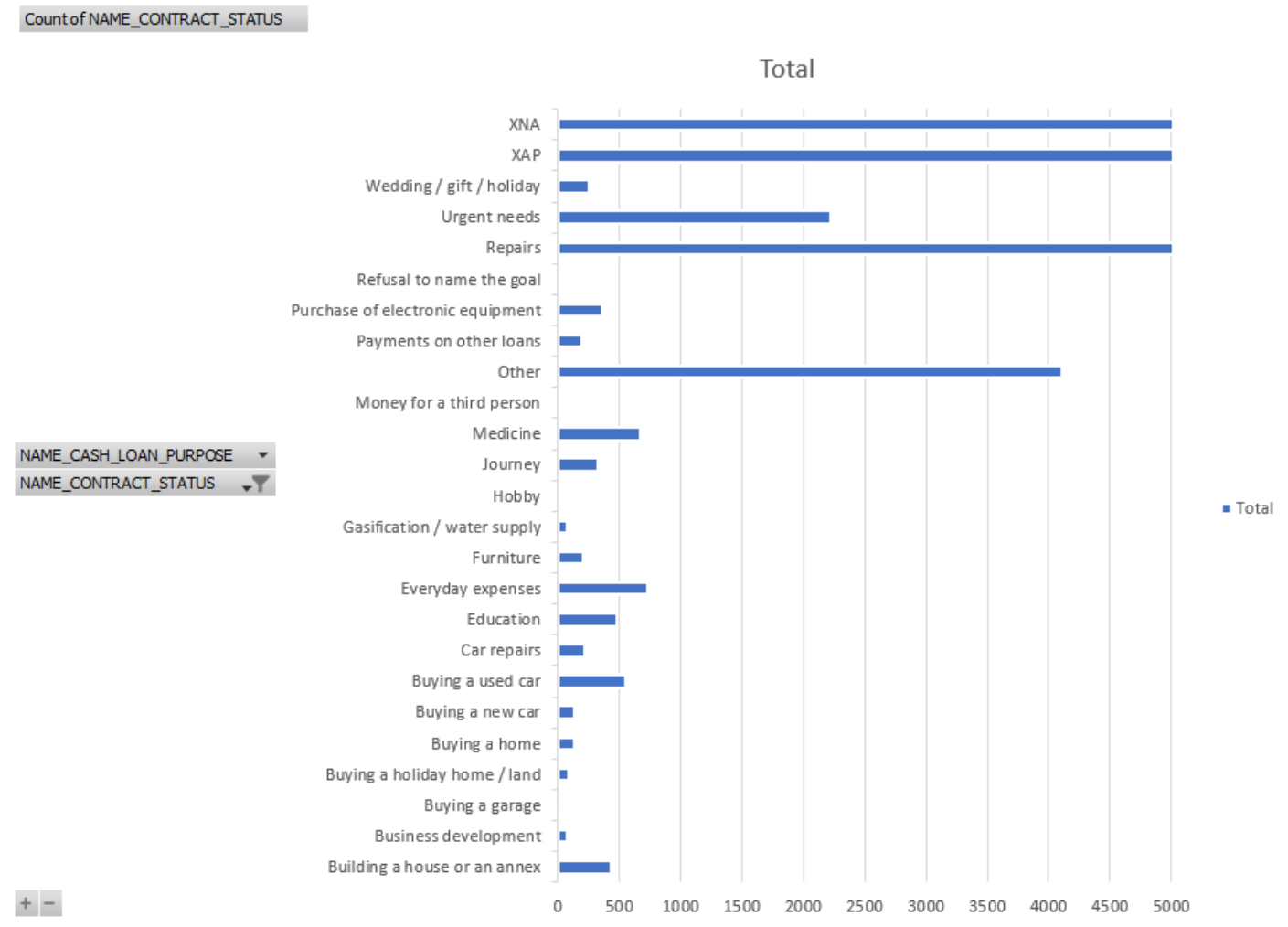
# Bivariate Analysis



Maximum number of unaccompanied peoples loan was approved, followed by people with families

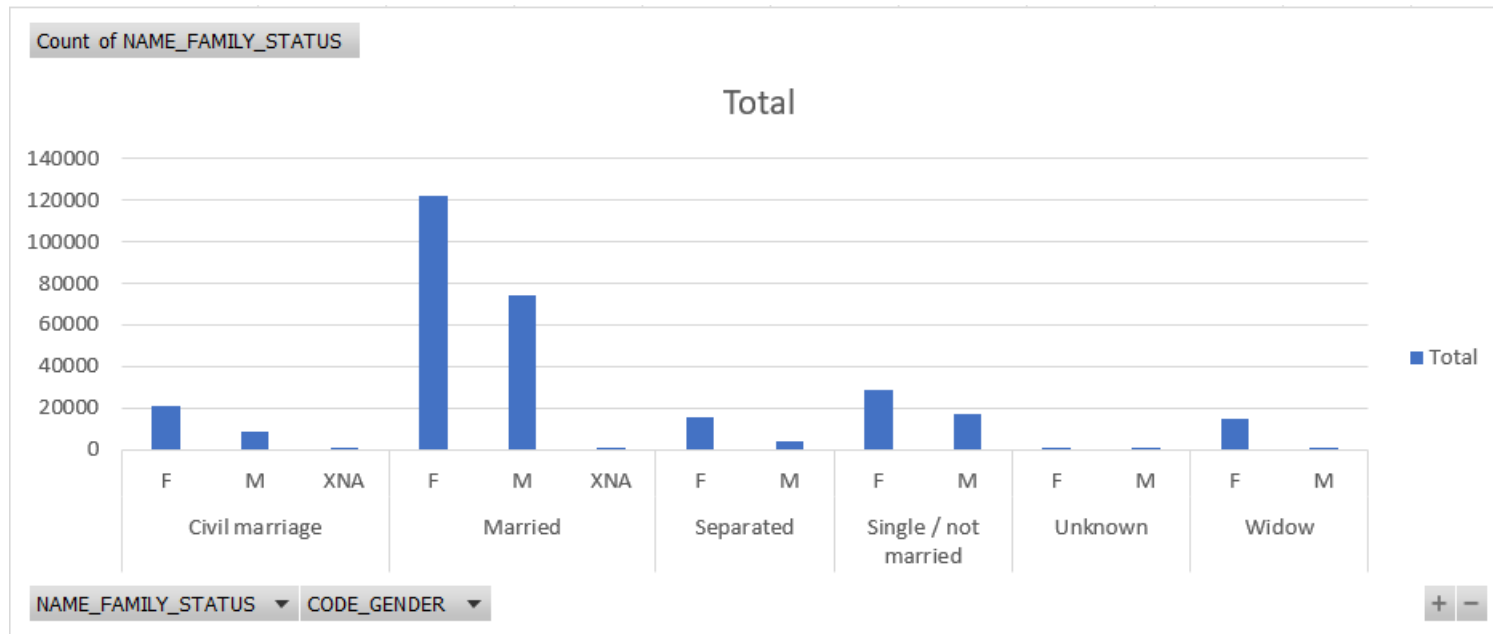


# Bivariate Analysis



Maximum people who got their loan approved gave the reason for loan as XAP followed by XNA and repairs

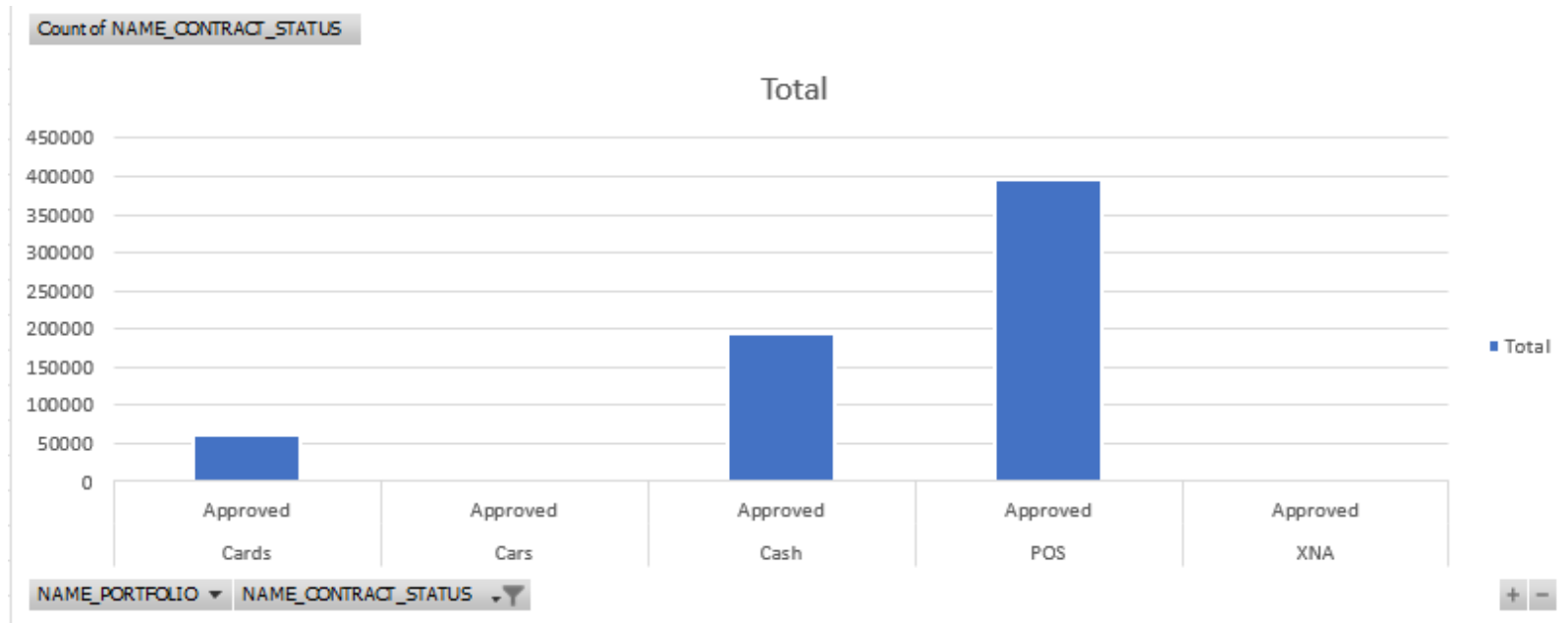
# Bivariate Analysis



Maximum females with family status married applied for a bank loan

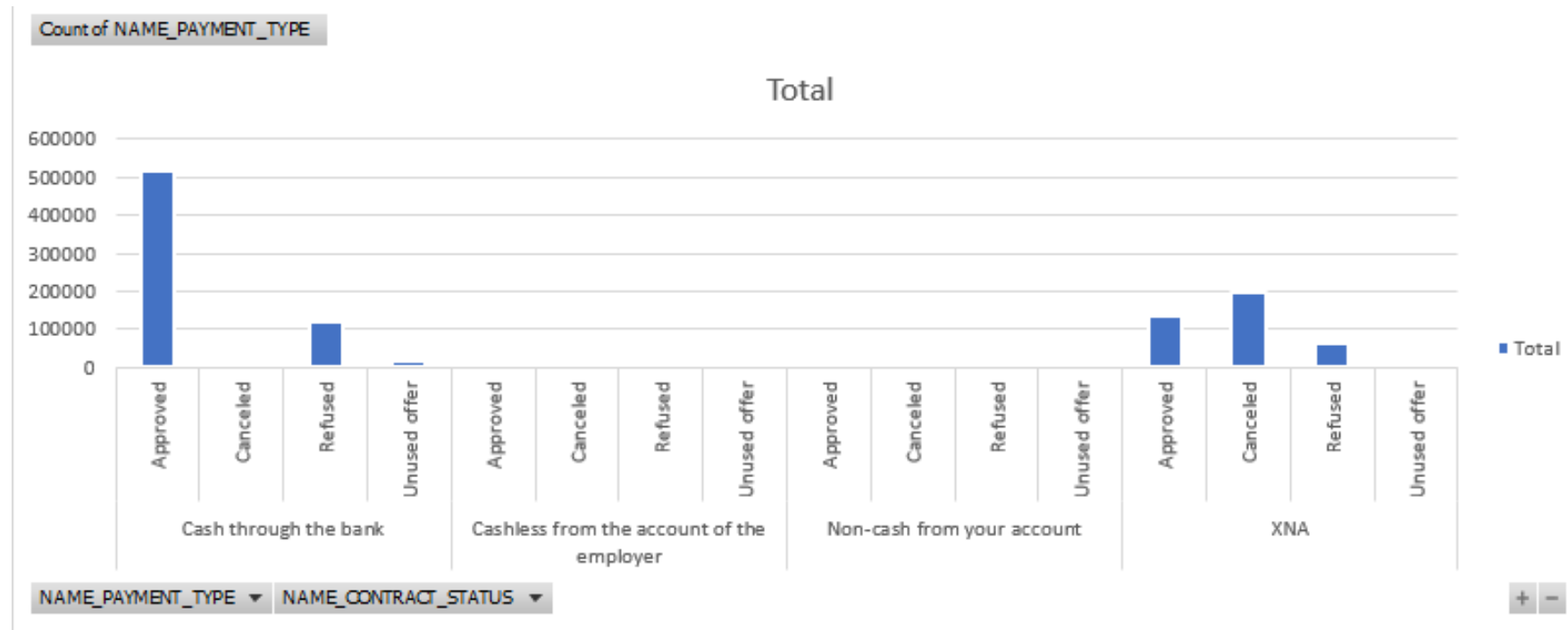
From the graph its clearly visible that more number of females applied for loan as compared to males

# Bivariate Analysis



The maximum number of people whose previous application was for POS was approved

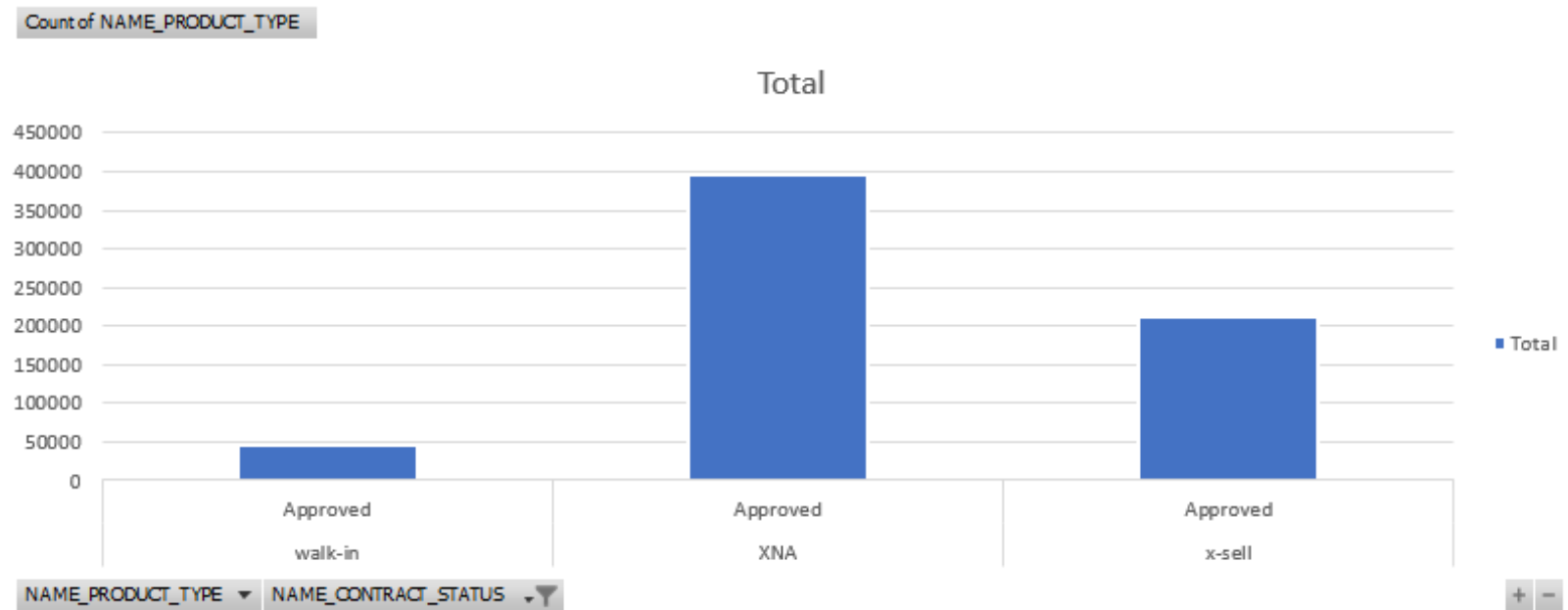
# Bivariate Analysis



Most of the peoples application who choose cash through the bank as payment method for the previous application were approved

Most of the people who choose XNA as payment method were the one who cancelled their application

# Bivariate Analysis



Most of the people whose previous application was x-self were approved

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**Target 0 Correlation**

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	CNT_CHILDREN	INCOME	TMT_CREDIT	MT_ANNUITY	GOODS_POPULATION	DAYS_BIRTH	DAYS_EMPLOY	REGISTRATION_ID	PUBLIC	OWN_CAR	FAM_MEMBERS	RATING	CLIENT	PR_PROCESS_START	
CNT_CHILDREN	1														
AMT_INCOME	0.027397	1													
AMT_CREDIT	0.003081	0.342799	1												
AMT_ANNUITY	0.020905	0.418953	0.771309	1											
AMT_GOODS_POPULATION	-0.00052	0.349462	0.98725	0.776686	1										
REGION_POPULATION	-0.02436	0.167851	0.100604	0.120988	0.103827	1									
DAYS_BIRTH	0.336966	0.062609	-0.04738	0.012263	-0.04456	-0.02524	1								
DAYS_EMPLOY	-0.24336	-0.14125	-0.07251	-0.10642	-0.07105	-0.00696	-0.61805	1							
DAYS_REGISTRATION	0.185792	0.064937	0.013477	0.039436	0.015916	-0.05208	0.333151	-0.21019	1						
DAYS_ID_PUBLIC	-0.02875	0.022896	-0.00146	0.014113	-0.00365	-0.00107	0.271314	-0.27429	0.100236	1					
OWN_CAR	0.008381	-0.11636	-0.09496	-0.09772	-0.10403	-0.08215	0.004055	0.030451	-0.02762	0.006572	1				
CNT_FAM_MEMBERS	0.878571	0.034256	0.064536	0.075787	0.062814	-0.02342	0.285825	-0.23741	0.17563	-0.02046	-0.01397	1			
REGION_RATING	0.022842	-0.18657	-0.10334	-0.13213	-0.10438	-0.539	0.002332	0.037851	0.075846	-0.009	0.087092	0.027872	1		
REGION_RATING	0.021866	-0.20047	-0.11224	-0.14515	-0.1126	-0.5373	0.00078	0.040028	0.069357	-0.01173	0.088295	0.028657	0.950149	1	
HOUR_APPRaisal	-0.00524	0.076743	0.053619	0.053589	0.062766	0.172814	0.095916	-0.09484	-0.00804	0.03398	-0.07109	-0.01057	-0.28406	-0.26287	1

	CNT_CHILDREN	INCOME_TMT	CREDIT_ANNUI	GOODS_POPULATION	DAYS_BIRTHS	EMPLOY_REGISTRATION	OWN_CAR	FAM_MEMBERS	RATING	CLIENT	PR_PROCESS	START			
CNT_CHILDREN	1														
INCOME_TMT	0.027397	1													
CREDIT_ANNUI	0.003081	0.342799	1												
GOODS_POPULATION	0.020905	0.418953	0.771309	1											
DAYS_BIRTHS	-0.00052	0.349462	0.98725	0.776686	1										
EMPLOY_REGISTRATION	-0.02436	0.167851	0.100604	0.120988	0.103827	1									
OWN_CAR	0.336966	0.062609	-0.04738	0.012263	-0.04456	-0.02524	1								
FAM_MEMBERS	-0.24336	-0.14125	-0.07251	-0.10642	-0.07105	-0.00696	-0.61805	1							
RATING	0.185792	0.064937	0.013477	0.039436	0.015916	-0.05208	0.333151	-0.21019	1						
CLIENT	-0.02875	0.022896	-0.00146	0.014113	-0.00365	-0.00107	0.271314	-0.27429	0.100236	1					
PR_PROCESS	0.008381	-0.11636	-0.09496	-0.09772	-0.10403	-0.08215	0.004055	0.030451	-0.02762	0.006572	1				
START	0.878571	0.034256	0.064536	0.075787	0.062814	-0.02342	0.285825	-0.23741	0.17563	-0.02046	-0.01397	1			
	0.022842	-0.18657	-0.10334	-0.13213	-0.10438	-0.539	0.002332	0.037851	0.075846	-0.009	0.087092	0.027872	1		
	0.021866	-0.20047	-0.11224	-0.14515	-0.1126	-0.5373	0.00078	0.040028	0.069357	-0.01173	0.088295	0.028657	0.950149	1	
	-0.00524	0.076743	0.053619	0.053589	0.062766	0.172814	0.095916	-0.09484	-0.00804	0.03398	-0.07109	-0.01057	-0.28406	-0.26287	1

The pink-shaded cells represent the top 10 correlations



# Top 10 Correlation

1. AMT\_CREDIT and AMT\_GOODS\_PRICE
2. REGION\_RATING\_CLIENT and REGION\_RATING\_CLIENT\_W\_CITY
3. CNT\_CHILDREN and CNT\_FAM\_MEMBERS
4. AMT\_ANNUITY and AMT\_GOODS\_PRICE
5. AMT\_CREDIT and AMT\_ANNUITY
6. DAYS\_BIRTH and DAYS\_EMPLOYED
7. REGION\_POPULATION\_RELATIVE and REGION\_RATING\_CLIENT
8. REGION\_POPULATION\_RELATIVE and  
REGION\_RATING\_CLIENT\_W\_CITY
9. AMT\_INCOME\_TOTAL and AMT\_ANNUITY
10. AMT\_INCOME\_TOTAL and AMT\_GOODS\_PRICE

---

**Target 1 Correlation**

	CNT_CHILDREN	IT_INCOME_TOTAL	AMT_CREDIT	AMT_ANNUITY	MT_GOODS_PRICE	POPULATION_RELATIVE	DAYS_BIRTH	DAYS_EMPLOYED	DAYS_REGISTRATION	DAYS_ID_PUBLISH	OWN_CAR_AGE	FAM_MEMBERS	REGION_RATING_CLIENT	REGION_RATING_CLIENT_W_CITY	HOUR_APPR_PROCESS_START
CNT_CHILDREN	1														
AMT_INCOME_TOTAL	0.004795787	1													
AMT_CREDIT	-0.00167496	0.038131435	1												
AMT_ANNUITY	0.031257119	0.046421057	0.752194735	1											
AMT_GOODS_PRICE	-0.0081117	0.037583082	0.983102519	0.752699196	1										
REGION_POPULATION_RELATIVE	-0.0319749	0.009134586	0.069161087	0.07169025	0.07604893	1									
DAYS_BIRTH	0.259108666	0.003096245	-0.135316369	-0.014303316	-0.135810334	-0.0481904	1								
DAYS_EMPLOYED	-0.19194154	-0.01497856	-0.000967744	-0.082551987	0.003586919	0.0151026	-0.575097231	1							
DAYS_REGISTRATION	0.149153857	0.000157999	-0.025854317	0.034279023	-0.025678921	-0.056222	0.289114025	-0.188928746	1						
DAYS_ID_PUBLISH	-0.0322986	-0.00421486	-0.05232898	-0.016767235	-0.056085697	-0.0155369	0.252862836	-0.226470486	0.096832619	1					
OWN_CAR_AGE	0.006231352	-0.12686074	-0.065944641	-0.081517865	-0.07806384	-0.0516302	-0.001738211	0.023442503	-0.024006707	0.0170194	1				
CNT_FAM_MEMBERS	0.885483713	0.006653677	0.05122364	0.075711476	0.04738797	-0.0301627	0.203267038	-0.1865611	0.145828292	-0.031785	-0.02735872	1			
REGION_RATING_CLIENT	0.040680482	-0.02148626	-0.059192754	-0.073783735	-0.06638988	-0.4432355	0.033927932	0.00367858	0.103855048	0.0013972	0.065625772	0.043651646	1		
REGION_RATING_CLIENT_W_CITY	0.043185374	-0.02280798	-0.071377103	-0.089290515	-0.077190843	-0.4469768	0.033631154	0.002991632	0.100285178	-0.001497	0.067554166	0.047882961	0.956637164	1	
HOUR_APPR_PROCESS_START	-0.02389902	0.013774567	0.031781954	0.03123613	0.044314656	0.1427438	0.062172285	-0.059997281	-0.032517591	0.0216609	-0.07153973	-0.027526008	-0.293908372	-0.275702529	1

	CNT_CHILDREN	IT_INCOME_TOTAL	AMT_CREDIT	AMT_ANNUITY	MT_GOODS_PRICE	REGION_POPULATION_RELATIVE	DAYS_BIRTH	DAYS_EMPLOYED	DAYS_REGISTRATION	DAYS_ID_PUBLISH	OWN_CAR_AGE	FAM_MEMBERS	REGION_RATING_CLIENT	REGION_RATING_CLIENT_W_CITY	HOUR_APPR_PROCESS_START
CNT_CHILDREN	1														
AMT_INCOME_TOTAL	0.004795787	1													
AMT_CREDIT	-0.00167496	0.038131435	1												
AMT_ANNUITY	0.031257119	0.046421057	0.752194735	1											
AMT_GOODS_PRICE	-0.0081117	0.037583082	0.983102519	0.752699196	1										
REGION_POPULATION_RELATIVE	-0.0319749	0.009134586	0.069161087	0.07169025	0.07604893	1									
DAYS_BIRTH	0.259108666	0.003096245	-0.135316369	-0.014303316	-0.135810334	-0.0481904	1								
DAYS_EMPLOYED	-0.19194154	-0.01497856	-0.000967744	-0.082551987	0.003586919	0.0151026	-0.575097231	1							
DAYS_REGISTRATION	0.149153857	0.000157999	-0.025854317	0.034279023	-0.025678921	-0.056222	0.289114025	-0.188928746	1						
DAYS_ID_PUBLISH	-0.0322986	-0.00421486	-0.05232898	-0.016767235	-0.056085697	-0.0155369	0.252862836	-0.226470486	0.096832619	1					
OWN_CAR_AGE	0.006231352	-0.12686074	-0.065944641	-0.081517865	-0.07806384	-0.0516302	-0.001738211	0.023442503	-0.024006707	0.0170194	1				
CNT_FAM_MEMBERS	0.885483713	0.006653677	0.05122364	0.075711476	0.04738797	-0.0301627	0.203267038	-0.1865611	0.145828292	-0.031785	-0.02735872	1			
REGION_RATING_CLIENT	0.040680482	-0.02148626	-0.059192754	-0.073783735	-0.06638988	-0.4432355	0.033927932	0.00367858	0.103855048	0.0013972	0.065625772	0.043651646	1		
REGION_RATING_CLIENT_W_CITY	0.043185374	-0.02280798	-0.071377103	-0.089290515	-0.077190843	-0.4469768	0.033631154	0.002991632	0.100285178	-0.001497	0.067554166	0.047882961	0.956637164	1	
HOUR_APPR_PROCESS_START	-0.02389902	0.013774567	0.031781954	0.03123613	0.044314656	0.1427438	0.062172285	-0.059997281	-0.032517591	0.0216609	-0.07153973	-0.027526008	-0.293908372	-0.275702529	1

The pink-shaded cell represents the top 10 correlation

# Top 10 Correlation

1. AMT\_CREDIT and AMT\_GOODS\_PRICE
2. REGION\_RATING\_CLIENT and REGION\_RATING\_CLIENT\_W\_CITY
3. CNT\_CHILDREN and CNT\_FAM\_MEMBERS
4. AMT\_ANNUITY and AMT\_GOODS\_PRICE
5. AMT\_CREDIT and AMT\_ANNUITY
6. DAYS\_BIRTH and DAYS\_EMPLOYED
7. REGION\_POPULATION\_RELATIVE and  
REGION\_RATING\_CLIENT\_W\_CITY
8. REGION\_POPULATION\_RELATIVE and REGION\_RATING\_CLIENT
9. REGION\_RATING\_CLIENT and HOUR\_APPR\_PROCESS\_START
10. DAYS\_BIRTH and DAYS\_REGISTRATION

# RESULTS

The result of doing this project is a basic understanding of the risk analytics technique used in financial and banking services and understand how data is used to minimize the risk of losing money while lending to customers.

# MICROSOFT EXCEL SHEET LINK

This slide includes the modified Excel sheet links

- Application data – [https://1drv.ms/x/s!AkNUZuveZKg2gbQfqDvTcR63yO\\_LPA?e=E\\_m8tIn](https://1drv.ms/x/s!AkNUZuveZKg2gbQfqDvTcR63yO_LPA?e=E_m8tIn)
- Previous application- <https://1drv.ms/x/s!AkNUZuveZKg2gbQgcgG5IRcfoP6dXA?e=evg0g9>
- Column Description-[columns\\_description.xlsx](#)



**Thank You**