

## Hotel Management System

### Functional Requirements

#### Problem Statement:

#### Accommodation of

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In today's competitive industry, hotels face numerous operational challenges that affect guest satisfaction and overall profitability. Many hotels still rely on outdated systems or manual processes to manage reservations, guest check ins, room availability, billing and maintenance. This can lead to:

1) Poor guest experience

guest can face late check in, check-outs.

2) Inefficient Resource management.

Hotel room service products like soaps, shampoo, towels and daily amenities.

#### Scope:

1) Accommodation of customers and managing reservations  
 2) Guest check ins / check outs, billing and staff scheduling.  
 3) Will integrate external booking platforms, support multiple payment methods and efficient resource management.

### Functional Requirements:

1) Check in / check out Management for Customers

2) Billing Management

3) Staff "

4) Payment gateways

5) Feedback System

## Non-functional requirement:

- 1) Scalability → system must support hotel expansion, accommodating additional rooms, users without degradation.
- 2) Performance → should be able to handle large amounts of users.
- 3) Security → secure login for staff / customers.
- 4) Reliability → system must be reliable for users.
- 5) Usability → user friendly interface.
- 6) Maintainability → easy to maintain and update.
- 7) Availability → system must be available at all times.

# SRS document for credit card processing system

## 1. Introduction.

- 1.1 Purpose of the document to specify the software requirements for the credit card processing system.
- 1.2 A credit card processing system facilitates electronic transactions between the cardholder, merchant, issuing bank and acquiring bank. It captures and transmits payment details. System also handles fraud detection.
- 1.3 Scope of document.
- 1.4 It defines overall working and objectives of the credit card processing system, highlighting its value to customers, including ease of use and security. It also provides an estimate of development cost and time requirement for completion.

### 1.1.3 Overview

The system allows secure electronic transactions between cardholders, merchants and financial institution. It ensures efficient payment handling, fraud detection.

### 2. General Description

System enables cardholders to make electronic payments while providing merchants with a secure means of accepting these payments.

Key features: friendliness, fast processing and secure data transmission.

### 3. Functional Requirements

System performs tasks such as validating card details, authorizing transactions, and processing payments. It includes data encryption, fraud detection and bank communication.

→ non-functional requirements based on priority for smooth operation.

## 2. Interface requirements:

- Details interactions b/w payment systems, merchants, and banks.
- Describes the use of APIs, data streams and encrypted communications.

## 3. Performance requirements:

- specifies fast processing times and low error rates
- ensures performance under peak load conditions

## Design constraints:

- adheres to regulatory and security standards
- ensures compatibility with various hardware and software platforms.

## Non-functional attributes:

- focuses on security, scalability, reliability and portability.
- ensures data integrity and reusability across components.
- implements features like multi-factor authentication.
- usability analysis is done to ensure user interface is user-friendly.

Preliminary schedule and budget statement

→ outlines key milestones like development, testing and deployment.

- provides a preliminary budget estimate for development and maintenance.
- Development time: 8 months.
- Budget: \$ 15,000

# Library management system

## Purpose:

- defines requirements for the dev of lib management system. outlines functionality, design and interfaces.

Scope: It describes overall objectives of LMS, highlighting the value it provides to both users and library administrators. It includes an estimate development costs and timelines.

## Overview:

System is designed to streamline the library operation, allowing library staff to manage book inventories, track member activities.

## General Description:

The LMS aims to digitalize traditional library processes, providing benefits such as efficient resource management, quick access to book inventories, and ease of record maintenance. Key user types include library staff, members, and visitors. The system will offer a user-friendly interface for all.

## Functional Requirements:

- User management - for new registration, updating of user profiles and deactivation of inactive accounts.
- Book management - Administrators will be able to add, remove, and update book records, including details such as title, author, and availability status.
- Lending and return system - system will manage borrowing and returning of books, track due dates and send notifications for overdue books.
- Search functionality - Users can search the catalog using keyboards.

User Interface Requirements

1. User interface - system will feature an intuitive web-based interface for both administrators and members. This includes dashboard for managing books, viewing borrowing history and performing administrative tasks.

2. Database interface

System will connect to a back end database for storing and retrieving information related to books, users, and transactions.

Performance Requirements:

1. Response Time

- system should respond to user queries within 2 seconds.

2. Throughput

- system must support up to 500 simultaneous users with no significant performance degradation.

3. Error rate - The error rate for processing requests should be less than 1%.

Design constraints:

1. Platform - system will be developed as a web-based solution, supporting modern browsers such as Chrome.

2. Data constraints : system will be designed to scale with library's growing collection and user base.

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new functional attributes:

1. security - user credentials and sensitive data will be encrypted.
2. scalability - system will be designed to scale with the library's growing collection and user base.
3. Reliability + system will achieve 99.9% uptime to ensure availability.
4. usability

preliminary schedule and budget

development time: estimated 6 months.

development budget for project \$50,000.

budget: estimated budget for project \$50,000.

including design, development, testing and deployment

consisting of analysis, planning, design, development, and testing phases.

estimated cost per hour: \$100.

estimated number of hours to complete project: 1000.

estimated total cost: \$100,000.

estimated completion date: 6 months from now.

# Stock Maintenance System (SMS)

## Purpose of Document

This document specifies the requirements and specifications for development of the Stock Maintenance system. It aims to provide a comprehensive guideline for developers and stakeholders.

## Scope of Document

SMS will automate stock management processes focusing on inventory tracking, order management, and reporting functionalities.

## Overview of the System

Stock maintenance system provides tools for real-time inventory tracking, alerts for low stock, and reporting features to enhance decision making. It aims to reduce stockouts and excess inventory.

## System Description

The system will support various inventory management functions, including receiving shipments, tracking sales and purchases, and serving multiple user roles, such as warehouse staff, sales personnel,

## Functional Requirements

1. Inventory tracking - Monitor stock levels in real time

2. Reorder Alerts - Notify users when stocks run out, sales trends, and inventory valuation.

3. Reporting - generate reports on stock turnover, sales trends

and inventory valuation.

- 4. user roles - different access levels for warehouse staff, sales and management.
- 5. integration - connect with sales and procurement systems.

functional requirements:

1. user interface
2. ppi integration.

performance requirements:

1. response time
2. concurrency
3. data accuracy.

design constraints:

1. technology stack - must use specified language
1. compliance
  2. scalability

non functional requirements:

1. usability
2. reliability
3. security

preliminary schedule,

phase 1: requirements gathering - 2 weeks.

phase 2: design - 2 weeks.

phase 3: development - 6 weeks.

phase 4: testing - 2 weeks.

phase 5: deployment - 2 weeks.

total duration - approx 16 weeks.

Preliminary Budget

Development costs: \$50,000

Licensing fees - \$5000

Infrastructure costs: \$10,000

Training & support: \$5,000

Total estimated budget: \$70,000

# Passport automation system

Purpose:

Streamline and automate passport application and issuance processes.

Scope:

- > Online applications for new and renewed passports.
- Document verification and appointment scheduling
- Integration with national identity database
- Real-time status update for applicants.

Overview

A web-based portal for users to apply, track, and manage passport requests alongside a secure backend for processing stuff.

General description:

Features include online forms, document uploads, appointment management, and secure payment processing.

Functional requirements:

1. Online application submission.
2. Secure document uploads.
3. Appointment scheduling.
4. Real-time status tracking.
5. Notifications for updates.

## interface requirements.

1. user-friendly application portals
2. admin panel with dashboard
3. API for integration with external database and payment systems

## performance requirements

1. page load within 3 seconds
2. support 500 users

## design constraints

1. use specified technologies
2. scalability for peak loads

## non-functional requirements

1. user-friendly design

2. acc. 99.9% uptime, 24/7 support - due

preliminary schedule: 22 weeks. this pro

1. total duration

2. preliminary budget

total estimated budget: \$113,000