

# Anjali Mishra

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## PROFESSIONAL SUMMARY

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Over 6 years of experience in Information Technology, with a specialization in Software Quality Assurance Testing. Extremely methodical, Hardworking, driven, and motivated Test Automation Engineer having expertise in functional testing as well as in automating web applications. Advanced background in anticipating user behaviors and providing the solution to improve product quality for various software applications.

## WORK EXPERIENCE

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### Senior Consultant

Jun 2021 - Present

Deloitte Consulting India Private Limited, Hyderabad, India • Hyderabad, India

- After a thorough analysis of the business rules, developed Test Plans as per industry recognized QA methodologies and best practices, which included testing objectives, testing phases, scenarios, and test environment,
- Proficient in structured testing methodology and breaking down functional, non-functional business requirements into detailed test cases and test scenarios.
- Conducted meetings and teleconferences walkthroughs to co-ordinate with Customer Support staff to fix proprietary software issues to provide the best solution at the earliest.
- Created manual test cases and reviewed functional specification with team to evaluate the Test Approach, Test Plans and Methodology to perform automation.
- Conducted required feasibility check for Automation tools with respect to environment upgrades.
- Followed QA process by Involving application developers and product management in test strategies, test scenarios and test case review and modified the test cases based on their feedback.

### Consultant

Jun 2018 - Jun 2021

Deloitte Consulting India Private Limited, Hyderabad, India • Hyderabad, India

- Experience in drafting test strategies, end to end test plan, followed by test scenarios and test cases.
- Performed functional, integration, regression testing and user acceptance testing to identify various critical points in the application as well as performed load testing and security testing.
- Proficient in providing QA estimations as well as experience in developing test metrics at the end of test execution cycle.
- Coordinated with technical support associates to fix proprietary software issues to provide the best solution to customer at the earliest.

### Software Testing Engineer

Apr 2016 - Jun 2018

Cybage Software • Hyderabad

- Participated in all phases of Software Development Life Cycle (SDLC), its methodologies such as Agile, SCRUM.
- Involved in understanding the business requirements of the customer and developed testcases.

- Implemented Generic Functions and Project specific Functions in Libraries, in Automation test framework built using Page Object Model design pattern for automating manual test cases.
- Gathered test data using complex SQL queries and customized automation scripts using parameterization techniques by passing the various data sets.

## EDUCATION

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### Bachelor of Technology

Jul 2004 - Jul 2008

Dr. A.P.J. Abdul Kalam Technical University • Lucknow

- Completed my degree in Computer Science and Engineering.
- Learned programming languages such as, Java and explored various web technology tools.
- Participated in testing various Web Applications and Mobile Applications available on college portal.

## SKILLS

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- Software Testing: Functional Testing, Usability, Load, and Security Testing, Regression Testing,
- Mobile Application Testing, Automation Tools: Selenium WebDriver/Grid, Webdriver IO
- Backend Testing: Verification of System and Audit logs and data tables in SQL database
- Testing Framework: TestNG, Cucumber, Design Patterns: Page Object Model, Behavior Driven Development
- Written and Verbal Communication Skills: Excellent, Analytical Thinking: Excellent
- Technologies/Domain: US Tax Process, Hospitality, Fleet Management System, Programming Languages: Java, JavaScript, Apache POI Web Technologies: LAMP(Linux, Apache, MySQL), PHP, Scripting: Java, JavaScript, IDE: Eclipse, VS Code, Testing Framework: TestNG, Jasmine, Mocha, Web Debugging Tool: XPath, Firepath, Firebug, Build Tool: Maven
- Processes: Agile-Scrum, Waterfall, Bug Tracking Tools: JIRA, VSTS, QTest, Continuous Integration Tools: Jenkins, Azure Devops, Version Control: GIT, DataBase: SQL Server, Operating Systems: Windows, iOS, and Android platforms

## PROFESSIONAL CREDENTIALS

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- ISTQB Certified Tester Foundation Level
- World Education Services: Educational Credential Assessment for Immigration, Refugees and Canada

## VOLUNTEER WORK

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### Impact Day Volunteer

Jun 2018 - Dec 2022

Deloitte Consulting India Private Limited • Hyderabad

- Recorded Braille books as part of Deloitte Impact Day Initiative.
- Have taken classes in an Agape international as part of Deloitte Impact Day Initiative.

### LGBTQ Ally

Jun 2018 - Jan 2022

