



In compliance with DEA regulation, each provider who electronically signs and transmits controlled substance prescriptions must be authenticated using 2 forms; this is referred to as “2nd factor authentication”. The first form is when you enter your username and password, the 2nd form is something referred to as a “one time password” or OTP token.

The OTP hard token is a small key fob device that generates a 6 digit password that you must have in your possession (proofing you are who you say you are) and is used when signing and electronically sending controlled substance prescriptions to enabled pharmacies. We recommend receiving one key fob token for each provider desiring to register for EPCS.



For your convenience, in addition to this, you have the ability to receive the one-time 6 digit password over your mobile device either through use of a registered mobile App or by registering your cell to receive it via SMS text.

To learn more about downloading and registering either the mobile app or using the SMS text option, please refer to the Getting Started EPCS User Guide.