

The Ultimate Power Apps, Power Automate, Power Virtual Agents licensing matrix

How the matrix works:													
Product, Feature or Limitation	License	Personal Microsoft Account \$Free-Premium E.g. Outlook, Hotmail accounts	Community Plan <a href="#">Signup for free with work or school account</a>	O365 and M365 \$various Excludes Microsoft 365 F1 licences	D365 standard apps \$various E.g. Dynamics 365 Sales Professional, Team members, etc	D365 Enterprise apps \$various E.g. Dynamics 365 Sales Enterprise, Finance, Supply Chain, etc	Per App US\$10/user/app/month	Per User US\$40/user/month	Per Flow US\$100/flow/month (minimum 5 flows)	Per User US\$15/user/month	Per user + attended RPA US\$40/user/month	Power Virtual Agent US\$1,000/month	
	Entitlement Add-on												
	Dataverse		Access and customise your own Dataverse environment. 200MB Database, 2GB file storage. Does not count to tenant's overall quota. <i>Individual use only.</i>	Dataverse for Teams including 5 + 1 environment per 20 eligible licences, 2GB per environment. Excludes F1, A1 and 'student use benefit' licences  Project for the web gives access to Dataverse (plans 1, 3, 5)	Every tenant with a Power Apps, Power Automate or PVA license receives default capacity (PVA & Per user licenses: Database 10GB, File 20GB, Log 2GB; Per App license: 5GB, 2GB, 2GB ; Per flow license: 5GB, 2GB, 200MB). Additional Database (US\$40), file (US\$2) and log (US\$10) capacity can be purchased 1GB increments/month.							Dataverse	
	Power Platform API Requests	Unknown	750 flow runs per month	2,000 API requests per user per 24-hour period	10,000 API requests per user per 24-hour period (Team members 5,000)	20,000 API requests per user per 24-hour period (Team members 5,000)	1,000 API requests 1,000 per app pass per 24-hour period	5,000 API requests per user per 24-hour period	15,000 API requests per 24-hour period	5,000 API requests per user per 24-hour period	5,000 API requests per user per 24-hour period	30,000 API requests per user per 24-hour period	Power Platform API Requests
Power Apps and Power Automate capacity add-on increases daily API requests by 10,000 (these can be stacked) at US\$50/month													
PVA capacity add-on: 15,000 requests/day (US\$450/month)													
	Canvas App		Create and run unlimited canvas apps. Individual use only, cannot share apps. Apps can be exported to other environments	Create and access unlimited canvas apps using <i>standard</i> connectors to extend Office 365 applications or using Dataverse for Teams		Run standalone canvas apps within the same environment as the Dynamics 365 apps	Run up to two standalone apps (either canvas or model-driven) using standard, premium and custom connectors within one environment	Run unlimited canvas apps using standard, premium and custom connectors in your tenant and as a guest in other tenants.					Canvas App
	Model-driven App		Create and run unlimited model-driven apps. Individual use only, cannot share apps. Apps can be exported to other environments	Ability to create model-driven apps in Dataverse for Teams <b>coming soon</b>		Run standalone Model-driven apps within the same environment as the Dynamics 365 apps	Run up to two standalone apps (either canvas or model-driven) within one environment. Additional canvas apps can be embedded into the model-driven app.	Run unlimited model-driven apps					Model-driven App
	Portal App		Create your own portal App. Community Plan doesn't allow user to access portal apps as an authenticated internal user	Power Apps portals login capacity add-on starts at US\$200/month for 100 logins (24-hour period of access) of authenticated external users. Power Apps portals page view capacity add-on provides 100,000 page views by anonymous users for US\$100/month								Portal App	
	Cloud flows	Create and run flows using <i>standard</i> connectors to extend Office 365 applications.  No documentation found but it's there!	Create and run flows using standard, premium and custom connectors within app context. Individual use only, cannot share flows. Flows can be exported to other environments	Create and run flows using <i>standard</i> connectors to extend Office 365 applications or within Dataverse for Teams	Create and run flows using standard, premium and custom connectors within app context. Also includes on premise data gateway	Create and run flows using standard, premium and custom connectors within app context. Also includes on premise data gateway	Create and run flows using standard, premium and custom connectors within app context. Also includes on premise data gateway	Create and run flows using standard, premium and custom connectors within app context. Also includes on premise data gateway	One licenced flow can be run across the tenant using standard, premium and custom connectors. Also includes on premise data gateway. Child flows do not need to be individually licenced	Create and run many flows using standard, premium and custom connectors. Also includes on premise data gateway	Create and run many flows using standard, premium and custom connectors. Also includes on premise data gateway	Create and run flows using standard, premium and custom connectors within the context of the bot. Also includes on premise data gateway	Cloud flows
	Business process flows		Create and use business process flows within app context. Individual use only, cannot share flows. Flows can be exported to other environments	Ability to create business process flows in Dataverse for Teams <b>coming soon</b>	Create and use business process flows within app context	Create and use business process flows within app context	Create and use business process flows within app context	Create and use business process flows within app context	Create and use business process flows	Create and use business process flows	Create and use business process flows	Create and use business process flows within the context of the bot	Business process flows
	Desktop flows		Users with Windows 10 (including Home) can create <i>localised</i> (non-cloud triggered) attended desktop flows for free. Users with personal Microsoft accounts use OneDrive for storage.	Users with Windows 10 (including Windows 10 Home) can create <i>localised</i> (non-cloud triggered) attended desktop flows for free. Users without RPA licensing will use the default environment for storage.								Run one attended bot, can be triggered from a cloud flow	Desktop flows
Power Automate unattended RPA add-on allows one unattended bot to be deployed on a local or virtualised environment (US\$150/bot/month)													
	Virtual Agent			Create chatbots using <i>standard</i> connectors with Dataverse for Teams. Deploy to Teams only. Unlimited <i>standard</i> sessions within Teams	Power Virtual Agent sessions (1,000/month) included with: • Chat for D365 Customer Service • Dynamics 365 Digital Messaging  PVA capacity add-on: 1,000 sessions / tenant / month at US\$450/month							2,000 sessions / tenant / month included. Deploy chatbots to all supported channels  PVA capacity add-on: 1,000 sessions / tenant / month at US\$450/month	Virtual Agent
	AI Builder				Business Card scanning capacity is included in: • Sales Enterprise: 10 scans/user/month • Sales Insights and Sales Premium: 200 scans/user/month Pooled at tenant level.						Includes 5,000 AI builder credits/month		AI Builder
	AI Builder capacity add-on provides 1 million monthly service credits tenant wide (must be assigned to an environment) at US\$500/month												
	Dataflows				Dynamics 365 Customer Insights provides the ability to work with Dataflows		Create standard dataflows in Power Apps Portal and store data in Dataverse tables. Create analytical dataflows and store data in your own Azure Data Lake Storage	Create standard dataflows in Power Apps Portal and store data in Dataverse tables. Create analytical dataflow and store data in your own Azure Data Lake Storage					Dataflows
		Personal Microsoft Account	Community Plan	O365 and M365	D365 standard apps	D365 Enterprise apps	Per App	Per User	Per Flow	Per User	Per user + attended RPA	Power Virtual Agent	