Nakia Gilmore

Born On:: June 1st, 1987
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👤 Profile

Artificial Intelligence Specialist with extensive experience in developing and implementing machine learning models. Successfully enhanced predictive analytics capabilities, streamlining decision-making processes across various business units. Developed a natural language processing algorithm that improved customer interaction analysis, leading to a 20% increase in customer satisfaction scores. Expertise in collaborating with cross-functional teams to integrate AI solutions, driving automation and delivering significant operational cost reductions. Brings a strong ability to leverage data insights for strategic growth and operational efficiency.

💼 Work Experience

01/2025 – PRESENT
Artificial Intelligence Specialist
- Led the development and implementation of machine learning models that enhanced predictive analytics capabilities across various business units, which streamlined decision-making processes.
- Developed a natural language processing algorithm that improved customer interaction analysis, helping to increase customer satisfaction scores by 20%.
- Collaborated with cross-functional teams to integrate AI solutions into existing systems, resulting in a 30% reduction in operational costs through increased automation.
- Conducted in-depth data analysis to identify trends and patterns, which informed strategic planning and led to a 15% boost in revenue within one fiscal year.

02/2021 – 09/2024   CYPRESS
Transportation Frieght Broker
Nakia LLC
- Coordinated shipping logistics for over 200 clients, which streamlined operations and reduced delivery times by 15%, ensuring customer satisfaction and repeat business.
- Negotiated contracts with freight carriers, helping to secure competitive rates that reduced transportation costs by 10%, ultimately improving profit margins for the company.
- Developed and maintained strong relationships with both clients and carriers, which fostered trust and collaboration, leading to a 20% increase in referral business.

💼 Work Experience

- Implemented a tracking system for shipments, which enhanced visibility and allowed for timely updates to clients, reducing inquiries about delivery status by 30%.

⭐ Strengths

Leadership	Collaboration	Problem-Solving
Analytical Thinking	Adaptability	
Computer Skills	AI Training	

☑ Certificates

01/2025
AI Certification
Data Camp
- Completion of AI learning Courses
- Achieving the AI Certification from Data Camp demonstrates a solid understanding of artificial intelligence principles and applications. This credential involved completing hands-on projects, which helped in developing practical skills in machine learning and data analysis. Additionally, the coursework included real-world scenarios, allowing for a better grasp of how AI can be applied to solve complex problems. This certification not only showcases technical expertise but also reflects a commitment to staying current in a rapidly evolving field.

05/2025
Legal AI Fundamentals Certification
Clio - Cloud-based Legal Technology
The Legal AI Fundamentals Certification from Clio focuses on equipping legal professionals with essential knowledge about artificial intelligence in the legal industry. It covers key concepts of AI technology, helping users understand how these tools can enhance efficiency and improve client service. This certification emphasizes practical applications, which guide professionals in integrating AI solutions into their practices effectively, ultimately leading to better case management and streamlined workflows.

🎓 Education

09/2001 – 05/2005   TOMBALL, UNITED STATES
Marketing | Diploma
Tomball High School

01/2015 – 05/2015   CYPRESS
Media Production | Certification
Lone Star College

12/2024 – PRESENT   ARIZONA CITY, UNITED STATES
Paralegal Studies | Bachelors
Bryan University

🪐 Hobbies

Google
Developer

Making Ads

Creating
Websites and AI
Machine
Learning