



Grubhub Off-Campus FAQ

Grubhub & PacificCash

Frequently Asked Questions

Your PacificCash works with Grubhub and you can now enjoy delivery from all your favorite off-campus restaurants.

Here's how to get started:

1. Download the Grubhub app
2. Add your university affiliation(University of the Pacific) / PacificCash by going to Settings > Payment > Add new payment
3. Order and enjoy delivery

Frequently Asked Questions

Where can I use PacificCash on Grubhub?

You'll have access to any restaurant on the nationwide Grubhub network. This includes many merchants in your local area, as well as the 300k+ merchants on the Grubhub network nationwide. This means you can enjoy ordering with PacificCash on Grubhub not just in Stockton, Sacramento or San Francisco, but wherever you are! You can edit your location in the Restaurants tab.

Why should I use PacificCash on Grubhub?

Once you add your campus card and PacificCash account (see above for how to get started) you will receive a free year of Grubhub Plus subscription service¹, so your money goes further with free delivery fees and other benefits.

Will I be charged a delivery fee?

No, by adding your campus card and PacificCash to your Grubhub account, you are eligible to receive a free year of Grubhub Plus subscription service¹ at Grubhub+ restaurants. Even if you use a different payment method than your PacificCard and PacificCash, your Grubhub account is still eligible for Grubhub+ membership. Free delivery restaurants will have GH+ by their names. You can filter your search for eligible restaurants only. All other fees (service fees, etc.) are still charged as shown when you place a Grubhub order.

Are there any restrictions on what I can order with Grubhub when I use my campus card and PacificCash to pay?

As per existing campus card policy, PacificCash are not permitted to be spent on alcohol. If you add alcohol to a Grubhub order, PacificCash will automatically be removed as an available payment option. Even if you are over 21 years of age, the Grubhub app will not allow you to purchase alcohol if you're placing an order with your campus card and PacificCash.

What happens if I don't have enough money in my PacificCash account?

Your Grubhub order would not process. You can deposit more money on your campus card and PacificCash by clicking the Add Cash Now in the left side menu on www.MyPacificCard.com. Your family and friends can also make online deposits to your PacificCash by visiting the website and using your Pacific ID Number with Add Cash Now.

If I have a problem with my Grubhub delivery or order who do I contact?

If there is an issue with your Grubhub delivery or order, please contact Grubhub Support directly from the app. Go to Settings > (scroll down to the Support section) > Support/Help

1 Grubhub Plus membership subscription service eligibility for university members is available for the 2020/21 academic year (now-through August 31, 2021). Learn more about Grubhub+: <https://www.grubhub.com/plus>

Locations:

The Stockton Campus PacificCard Office

Hours of Operation:

Monday - Friday

8:30AM - 5:00PM

(209) 946-2273

University of the Pacific



| Privacy Policy

| Accessibility |

U.S. Patent No. 6,963,857