Austin Nguyen

Fullerton, CA ankhoa1212 austin-nguyen-0xC

Education

California State University, Fullerton, Applied Computer Science — Fullerton, CA
2024 – 2026

University of the Pacific, Computer Science — Stockton, CA
2019 – 2023

Experience

Valt Health, AI/ML Engineer — 2025 – present · 1 year

California State University Fullerton Auxiliary Services Corporation, Research Assistant — Fullerton, California, US · 2025 – present · 1 year

NVIDIA, Performance Engineer Intern — Santa Clara, California, US · 2023 – 2023 · 1 year

Publications

Revolutionizing Campus Communication: NLP-Powered University Chatbots
To streamline university information retrieval, we developed an AI-based FAQ chatbot, finding that a custom neural network offered superior efficiency and specialized accuracy compared to the more resource-intensive BERT model.
Ritu Ramakrishnan, Priyanka Thangamuthu, Austin Nguyen, Jinzhu Gao
thesai.org/Publications/ViewPaper?Volume=15&Issue=6&Code=ijacsa&SerialNo=6

Languages

English
Native speaker