

Austin Nguyen

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Education

California State University, Fullerton, Applied Computer Science

Fullerton, CA
2024 – 2026

University of the Pacific, Computer Science

Stockton, CA
2019 – 2023

Experience

Valt Health, AI/ML Engineer

2025 – present
1 year

California State University Fullerton Auxiliary Services Corporation, Research Assistant

Fullerton, California, US
2025 – present
1 year

NVIDIA, Performance Engineer Intern

Santa Clara, California, US
2023 – 2023
1 year

Publications

Revolutionizing Campus Communication: NLP-Powered University Chatbots

To streamline university information retrieval, I developed an AI-based FAQ chatbot, finding that a custom neural network offered superior efficiency and specialized accuracy compared to the more resource-intensive BERT model.

Ritu Ramakrishnan, Priyanka Thangamuthu, Austin Nguyen, Jinzhu Gao

thesai.org/Publications/ViewPaper?Volume=15&Issue=6&Code=ijacsa&SerialNo=6

Languages

English

Native speaker