

Austin Nguyen

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Education

California State University, Fullerton, Applied Computer Science	Fullerton, CA 2024 – 2026
University of the Pacific, Computer Science	Stockton, CA 2019 – 2023

Experience

Valt Health, AI/ML Engineer	2025 – present 1 year
California State University Fullerton Auxiliary Services Corporation, Research Assistant	Fullerton, California, US 2025 – present 1 year
NVIDIA, Performance Engineer Intern	Santa Clara, California, US 2023 – 2023 1 year

Publications

Revolutionizing Campus Communication: NLP-Powered University Chatbots

To streamline university information retrieval, I developed an AI-based FAQ chatbot, finding that a custom neural network offered superior efficiency and specialized accuracy compared to the more resource-intensive BERT model.

Ritu Ramakrishnan, Priyanka Thangamuthu, Austin Nguyen, Jinzhu Gao
thesai.org/Publications/ViewPaper?Volume=15&Issue=6&Code=ijacsa&SerialNo=6

Languages

English
Native speaker