

# Anniken Hammerstad

Frontend Developer  
& UX Designer



## Contact



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## About me

I am a creative and solution-oriented UX designer and frontend developer with a keen eye for detail and user experience. I thrive in collaborative environments and deliver intuitive, aesthetically pleasing, and user-centered solutions.

## Skills

- User Experience (UX)
- Interaction Design (UI)
- HTML, CSS og Javascript
- Prototyping and wireframing
- Interdisciplinary Collaboration
- Problem Solving

## Education

- **Frontend Development & UX Design**  
*Noroff School of Technology and Digital Media* 2022-2025  
Online full-time program focusing on both design and development. Practical projects using Figma, HTML, CSS/Tailwind, JavaScript, and universal accessibility principles.
- **Skin Care**  
*Rud Upper Secondary School* 2012-2015  
Education in skin and body care with emphasis on anatomy, dermatology, treatment methods, and professional customer service. Included hands-on practice in a student-run skincare clinic.

## Work Experience

- **Customer Service Representative (Full-time)** Mars 2018 - oktober 2022  
*Verisure AS*  
Responded to customer inquiries related to alarms, technical issues, and sales via phone, email, and social media. Ensured high customer satisfaction through clear and friendly communication, and managed administrative tasks in a fast-paced environment.
- **Secretary (Temporary, Full-time)** April 2017 - Mars 2018  
*Vestre Viken HF, Bærum sykehus*  
Operated the main switchboard for the entire Vestre Viken hospital trust, received and guided patients and visitors, and ensured they were directed to the correct department. Provided professional service and support in a busy hospital environment.
- **Assistant Store Manager (Temporary, Full-time)** Desember 2016 - februar 2017  
*Notabene*  
Responsible for staff scheduling and inventory orders, and managed the store during the store manager's absence. Ensured excellent customer service and maintained a welcoming and well-organized store environment.
- **Receptionist (Part-time)** Oktober 2013 - november 2016  
*Toyota Asker og Bærum avd. Rud*  
Greeted clients and answered phone calls professionally, ensured timely distribution of customer information, and kept the reception area tidy and welcoming.

## References

Provided upon request.