

	=SUM(G2:H2)		
	G	H	I
	Kidhome	Teenhome	No_of_Children
	0	0	0
	1	1	2
	0	0	0
	1	0	1
	1	0	1
	0	1	1
	0	1	1
	1	0	1
	1	0	1
	1	1	2
	1	0	1
	0	0	0
	0	0	0
	1	1	2
	0	0	0
	0	0	0
	1	1	2
	0	0	0

	=(1-PERCENTRANK.INC(K:K,K2,1))*10		
K	L		M
Recency	Recency_Score		MntWines
58	5		63
38	7		1
26	8		42
26	8		1
94	1		17
16	9		52
34	7		23
32	7		7
19	9		1
68	4		2
11	9		
59	5		
82	2		19
53	5		23
38	7		
23	8		100
51	5		5
20	8		8

✕ ✓ <i>fx</i>		=SUM(M2:R2)				
M	N	O	P	Q	R	S
MntWines	MntFruits	MntMeatProducts	MntFishProducts	MntSweetProducts	MntGoldProds	Monetry_Value
635	88	546	172	88	88	1617
11	1	6	2	1	6	27
426	49	127	111	21	42	776
11	4	20	10	3	5	53
173	43	118	46	27	15	422
520	42	98	0	42	14	716
235	65	164	50	49	27	590
76	10	56	3	1	23	169
14	0	24	3	3	2	46
28	0	6	1	1	13	49
5	5	6	0	2	1	19
6	16	11	11	1	16	61
194	61	480	225	112	30	1102
233	2	53	3	5	14	310
3	14	17	6	1	5	46
1006	22	115	59	68	45	1315
53	5	19	2	13	4	96
84	5	38	150	12	28	317
1012	80	498	0	16	176	1782
4	17	19	30	24	39	133
86	2	73	69	38	48	316
1	1	1725	1	1	1	1730
867	0	86	0	0	19	972
384	0	102	21	32	5	544

✓	f_x	=PERCENTRANK.INC(\$S:\$S,S2,1)*10	
R	S	T	
ntGoldProds	Monetry_Value	Monetry_Score	NumDea
88	1617	9	
6	27	0	
42	776	6	
5	53	1	
15	422	5	
14	716	6	
27	590	5	
23	169	3	
2	46	1	
13	49	1	
1	19	0	
16	61	2	
30	1102	7	
14	310	4	
5	46	1	
45	1315	8	
4	96	3	
28	317	4	
176	1782	9	
39	133	3	
48	316	4	
1	1730	9	
19	972	7	
5	544	5	

✓	f_x	=SUM(V2:X2)		
V	W	X	Y	
NumWebPurchases	NumCatalogPurchases	NumStorePurchases	Frequency	
8	10	4	22	
1	1	2	4	
8	2	10	20	
2	0	4	6	
5	3	6	14	
6	4	10	20	
7	3	7	17	
4	0	4	8	
3	0	2	5	
1	0	0	1	
1	0	2	3	
2	0	3	5	
3	4	8	15	
6	1	5	12	
1	0	3	4	
7	6	12	25	
3	0	3	6	
4	1	6	11	
11	4	9	24	
2	1	3	6	
4	2	5	11	
0	28	0	28	
2	3	9	14	
6	2	9	17	

=PERCENTRANK.INC(\$Y:\$Y,Y2,1)*10

X	Y	Z
ePurchases	Frequency	Frequency_Score
4	22	8
2	4	0
10	20	7
4	6	2
6	14	5
10	20	7
7	17	6
4	8	3
2	5	1
0	1	0
2	3	0
3	5	1
8	15	5
5	12	4
3	4	0
12	25	9
3	6	2
6	11	4
9	24	9
3	6	2
5	11	4
0	28	9
9	14	5
9	17	6

✕		✓	<i>fx</i>	=SUM(L2:N2)	
L	M	N	O		
Recency_Score	Frequency_Score	Monetry_Score	RFM		
5	8	9	22		
7	0	0	7		
8	7	6	21		
8	2	1	11		
1	5	5	11		
9	7	6	22		
7	6	5	18		
7	3	3	13		
9	1	1	11		
4	0	1	5		
4	1	2	7		
2	5	7	14		
5	4	4	13		
7	0	1	8		
8	9	8	25		
5	2	3	10		
8	4	4	16		
1	9	9	19		
2	2	3	7		
6	4	4	14		
6	9	9	24		
4	5	7	16		
10	6	5	21		
4	5	5	14		

fx

$$=PERCENTRANK.INC(\$O:\$O,O2,1)*10$$

O		P	
S RFM	RFM_Score	Mr	
	22	8	
	7	1	
	21	8	
	11	3	
	11	3	
	22	8	
	18	6	
	13	3	
	11	3	
	5	0	
	7	1	
	14	4	
	13	3	
	8	1	
	25	9	
	10	2	
	16	5	
	19	7	
	7	1	
	14	4	
	24	9	
	16	5	
	21	8	
	14	4	

=VLOOKUP(P2,\$T\$4:\$U\$15,2,FALSE)						
P	Q	R	S	T	U	V
RFM_Score	Customer_Segment					
8	Top Customer					
1	Immediate Attention					
8	Top Customer			RFM_Score	Customer_Segment	
3	At Risk/Need Attention			10	Top Customer	
3	At Risk/Need Attention			9	Top Customer	
8	Top Customer			8	Top Customer	
6	Loyal Customer			7	Loyal Customer	
3	At Risk/Need Attention			6	Loyal Customer	
3	At Risk/Need Attention			5	Loyal Customer	
0	Immediate Attention			4	At Risk/Need Attention	
1	Immediate Attention			3	At Risk/Need Attention	
4	At Risk/Need Attention			2	At Risk/Need Attention	
3	At Risk/Need Attention			1	Immediate Attention	
1	Immediate Attention			0	Immediate Attention	
9	Top Customer					
2	At Risk/Need Attention					
5	Loyal Customer					
7	Loyal Customer					
1	Immediate Attention					
4	At Risk/Need Attention					
9	Top Customer					
5	Loyal Customer					
8	Top Customer					

Customer Count by Education within each Segment

Row Labels	Count of Education
At Risk/Need Attention	741
Graduate	366
Postgraduate	286
Undergraduate	89
Immediate Attention	470
Graduate	231
Postgraduate	156
Undergraduate	83
Loyal Customer	584
Graduate	307
Postgraduate	239
Undergraduate	38
Top Customer	418
Graduate	212
Postgraduate	164
Undergraduate	42
Grand Total	2213

Customer Count by Marital Staus within each Segment	
Row Labels	Count of Education
⊖ At Risk/Need Attention	741
Graduate	366
Postgraduate	286
Undergraduate	89
⊖ Immediate Attention	470
Graduate	231
Postgraduate	156
Undergraduate	83
⊖ Loyal Customer	584
Graduate	307
Postgraduate	239
Undergraduate	38
⊖ Top Customer	418
Graduate	212
Postgraduate	164
Undergraduate	42
Grand Total	2213