UNIT 1

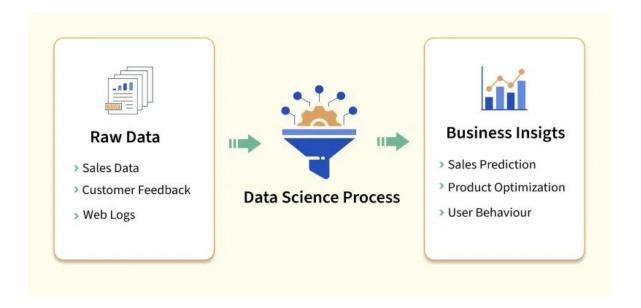
Introduction of data Science and Machine Learning

Topics to understand in 1st chapter- Need and applications of Data Science, Data Mining, data preparation, Machine Learning, Types and Applications of Machine learning, Fundamentals of Artificial Intelligence

Data science-

Data Science processes the raw data and solve business problems and even make prediction about the future trend or requirement. For example, from the huge raw data of a company, data science can help answer following question:

- What do customer want?
- How can we improve our services?
- What will the upcoming trend in sales?
- How much stock they need for upcoming festival.



Data science involves these key steps:

- Data Collection: Gathering raw data from various sources, such as databases, sensors, or user interactions.
- Data Cleaning: Ensuring the data is accurate, complete, and ready for analysis.

- **Data Analysis:** Applying statistical and computational methods to identify patterns, trends, or relationships.
- **Data Visualization**: Creating charts, graphs, and dashboards to present findings clearly.
- **Decision-Making:** Using insights to inform strategies, create solutions, or predict outcomes.

Reasons why it is so important(Need):

- Helps Business in Decision-Making: By analyzing data, businesses can understand trends and make informed choices that reduce risks and maximize profits.
- **Improves Efficiency:** Organizations can use data science to identify areas where they can save time and resources.
- **Personalizes Experiences:** Data science helps create customized recommendations and offers that improve customer satisfaction.
- **Predicts the Future:** Businesses can use data to forecast trends, demand, and other important factors.
- **Drives Innovation:** New ideas and products often come from insights discovered through data science.
- Benefits Society: Data science improves public services like healthcare, education, and transportation by helping allocate resources more effectively.

Applications of Data Science:-

Data science has a wide range of applications across various industries, by transforming how they operate and deliver results. Here are some examples:

- Data science is used to analyze patient data, predict diseases, develop personalized treatments, and optimize hospital operations.
- It helps detect fraudulent transactions, manage risks, and provide personalized financial advice.
- Businesses use data science to understand customer behaviour, recommend products, optimize inventory, and improve supply chains.

- Data science powers innovations like search engines, virtual assistants, and recommendation systems.
- It enables route optimization, traffic management, and predictive maintenance for vehicles.
- Data science helps in designing personalized learning experiences, tracking student performance, and improving administrative efficiency.
- Streaming platforms and content creators use data science to recommend shows, analyze viewer preferences, and optimize content delivery.
- Companies leverage data science to segment audiences, predict campaign outcomes, and personalize advertisements.

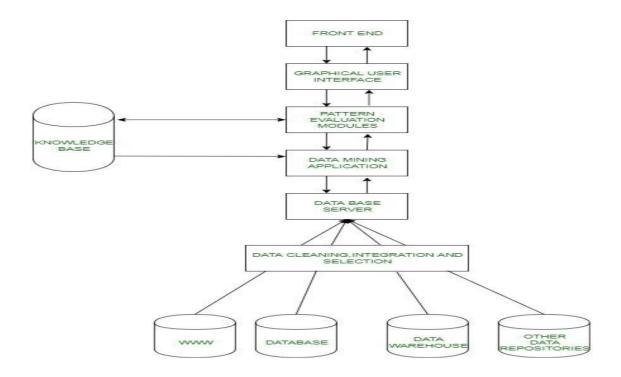
Data Mining, Data preparation: -

Data mining is the process of extracting knowledge or insights from large amounts of data using various statistical and computational techniques. The data can be structured, semi-structured or unstructured, and can be stored in various forms such as databases, data warehouses, and data lakes.

The primary goal of data mining is to discover hidden patterns and relationships in the data that can be used to make informed decisions or predictions. This involves exploring the data using various techniques such as clustering, classification, regression analysis, association rule mining, and anomaly detection.

*** However, data mining also raises ethical and privacy concerns, particularly when it involves personal or sensitive data. It's important to ensure that data mining is conducted ethically and with appropriate safeguards in place to protect the privacy of individuals and prevent misuse of their data. ***

The architecture of Data Mining:



A description of parts of data mining architecture is shown:

- 1. **Data Sources:** Database, World Wide Web(WWW), and <u>data</u> <u>warehouse</u> are parts of data sources. The data in these sources may be in the form of plain text, spreadsheets, or other forms of media like photos or videos. WWW is one of the biggest sources of data.
- 2. **Database Server**: The database server contains the actual data ready to be processed. It performs the task of handling data retrieval as per the request of the user.
- 3. **Data Mining Engine**: It is one of the core components of the data mining architecture that performs all kinds of data mining techniques like association, classification, characterization, clustering, prediction, etc.
- 4. **Pattern Evaluation Modules:** They are responsible for finding interesting patterns in the data and sometimes they also interact with the database servers for producing the result of the user requests.
- 5. **Graphic User Interface**: Since the user cannot fully understand the complexity of the data mining process so graphical user interface helps the user to communicate effectively with the data mining system.
- 6. **Knowledge Base:** Knowledge Base is an important part of the data mining engine that is quite beneficial in guiding the search for the result patterns.

Data mining engines may also sometimes get inputs from the knowledge base. This knowledge base may contain data from user experiences. The objective of the knowledge base is to make the result more accurate and reliable.

Advantages of Data Mining:

- Assists in preventing future adversaries by accurately predicting future trends.
- Contributes to the making of important decisions.
- Compresses data into valuable information.
- Provides new trends and unexpected patterns.
- Helps to analyze huge data sets.
- Aids companies to find, attract and retain customers.
- Helps the company to improve its relationship with the customers.
- Assists Companies to optimize their production according to the likability of a certain product thus saving costs to the company.

Disadvantages of Data Mining:

- Excessive work intensity requires high-performance teams and staff training.
- The requirement of large investments can also be considered a problem as sometimes data collection consumes many resources that suppose a high cost.
- Lack of security could also put the data at huge risk, as the data may contain private customer details.
- Inaccurate data may lead to the wrong output.
- Huge databases are quite difficult to manage.

Machine Learning-

Machine learning is a subset of Artificial Intelligence (AI) that enables computers to learn from data and make predictions without being explicitly programmed.

Machine learning teaches computers to recognize patterns and make decisions automatically using data and algorithms.

It can be broadly categorized into three types:

- Supervised Learning: Trains models on labeled data to predict or classify new, unseen data.
- Unsupervised Learning: Finds patterns or groups in unlabeled data, like clustering or dimensionality reduction.
- Reinforcement Learning: Learns through trial and error to maximize rewards, ideal for decision-making tasks.

Applications of ML-

- Fraud Detection: Big data analysis through sophisticated algorithms can be employed to have raw data of the financial transactions analyzed to reveal preconditions of fraud. Thus, the policy is beneficial for banks and credit card companies to reduce the risks of financial losses and to safeguard their users.
- Loan Approval and Credit Scoring: Using the borrower's financial
 information, including credit history, employment, and others, the ML
 algorithms can determine the likelihood of payment. This enables
 lenders to come up with quicker loan decisions and in the process
 reduce the risks associated with bad credit lending.
- Algorithmic Trading: Trading systems in most financial institutions employ black boxes which calculate the trends in the market and make trades based on the result of the calculation. The following categories of trading can be effective and faster when compared to conventional pattern:
- Robo-advisors: These investment technologies are self-driven digital investment platforms that rely on artificial intelligence to build sophisticated investment profiles for clients with different risk profiles and investment objectives.
- Targeted Advertising: Data about the users can include browsing history and demographics, and other information that reveal the kind of purchasing behavior one has, and so on for the serving of high-quality

- advertisements to them. Consequently, advertisement campaigns are made effective since they are taken to the right market.
- Content Recommendation: These digital platforms such as net flicks and the music apps Spotify, have the use of artificial intelligence in recommending something for you to watch or listen to, according to your previous preferences. This makes the usage of the application more personalized and ensures that the user spends most of his/her time on the application, platform, etc.
- Dynamic Pricing: I was surprised to learn that e-commerce websites
 employ machine learning algorithms in setting product prices
 dynamically, depending on the level of demand, whether there is
 competition, and opting for machine learning in decision making. This
 helps them in deciding how much they can charge for their services in
 order to reap the highest profits.
- Chatbots and Virtual Assistants: These are integrated AI assistants that can provide answers to customer inquiries or product information, facilitate, place or even suggest orders. This increases the timely service delivery and availability of customer service to the clients.

Artificial Intelligence-

There are various Definition provided by the scientists of various fields about Artificial Intelligence, some of them are mentioned below:

"Artificial Intelligence is the study of the computations that make it possible to perceive, reason and act." ~ **Winston (1992)**

"Al is the study of mental faculties through the use of computational models". ~ **Charniak and McDermott (1985)**

Artificial Intelligence (AI) operates on a core <u>set</u> of concepts and technologies that enable machines to perform tasks that typically require human intelligence. Here are some foundational concepts:

1. Machine Learning (ML): This is the backbone of AI, where algorithms learn from data without being explicitly programmed. It involves training an algorithm on a data set, allowing it to improve over time and make predictions or decisions based on new data.

- 2. <u>Neural Networks</u>: Inspired by the human brain, these are networks of algorithms that mimic the way neurons interact, allowing computers to recognize patterns and solve common problems in the fields of AI, machine learning, and <u>deep learning</u>.
- 3. <u>Deep Learning</u>: A subset of ML, deep learning uses complex neural networks with many layers (hence "deep") to analyze various factors of data. This is instrumental in tasks like image and speech recognition.
- 4. Natural Language Processing (NLP): <u>NLP</u> involves programming computers to process and analyze large amounts of natural language data, enabling interactions between computers and humans using natural language.
- 5. Robotics: While often associated with AI, robotics merges AI concepts with physical components to create machines capable of performing a variety of tasks, from assembly lines to complex surgeries.
- 6. <u>Cognitive Computing:</u> This AI approach mimics human brain processes to solve complex problems, often using pattern recognition, NLP, and data mining.
- 7. Expert Systems: These are AI systems that emulate the decision-making ability of a human expert, applying reasoning capabilities to reach conclusions.

Artificial intelligence (AI) enables machines to learn from data and recognize patterns in it, to perform tasks more efficiently and effectively. AI works in five steps:

- **Input:** Data is collected from various sources. This data is then sorted into categories.
- **Processing:** The AI sorts and deciphers the data using patterns it has been programmed to learn until it recognizes similar patterns in the data.
- Outcomes: The AI can then use those patterns to predict outcomes.
- Adjustments: If the data sets are considered a "fail," Al learns from that mistake, and the process is repeated again under different conditions.
- **Assessments:** In this way, AI is constantly learning and improving.

- Healthcare Al is used for medical diagnosis by analyzing medical images like X-rays and MRIs to identify diseases. For instance, Al systems are being developed to detect skin cancer from images with high accuracy.
- 2. **Finance** Al helps in credit scoring by analyzing a borrower's financial history and other data to predict their creditworthiness. This helps banks decide whether to approve a loan and at what interest rate.
- 3. **Retail** All is used for product recommendations by analyzing your past purchases and browsing behavior to suggest products you might be interested in. For example, Amazon uses All to recommend products to customers on their website.
- 4. **Manufacturing** Al helps in quality control by inspecting products for defects. Al systems can be trained to identify even very small defects that human inspectors might miss.
- 5. **Transportation** Al is used for autonomous vehicles by developing self-driving cars that can navigate roads without human input. Companies like Waymo and Tesla are developing self-driving car technology.
- 6. **Customer service** Al-powered chatbots are used to answer customer questions and provide support. For instance, many banks use chatbots to answer customer questions about their accounts and transactions.
- 7. **Security** Al is used for facial recognition by identifying people from images or videos. This technology is used for security purposes, such as identifying criminals or unauthorized individuals.
- 8. **Marketing** Al is used for targeted advertising by showing ads to people who are most likely to be interested in the product or service being advertised. For example, social media companies use Al to target ads to users based on their interests and demographics.
- Education AI is used for personalized learning by tailoring educational content to the individual needs of each student. For example, AIpowered tutoring systems can provide students with personalized instruction and feedback.

Need for Artificial Intelligence

key benefits of AI:

- 1. **Improved Efficiency and Productivity:** Al-powered systems can perform tasks with greater speed, accuracy, and consistency than humans, leading to improved efficiency and productivity in various industries. This can result in cost savings, reduced errors, and increased output.
- 2. **Enhanced Decision-Making:** All algorithms can analyze large amounts of data, identify patterns, and make informed decisions faster than humans. This can be particularly useful in fields such as finance, healthcare, and logistics, where timely and accurate decision-making is critical.
- 3. **Personalization and Customization:** Al-powered systems can learn from user behavior and preferences to provide personalized recommendations, content, and experiences. This can lead to increased customer satisfaction and loyalty, as well as improved targeting and marketing strategies.
- 4. **Automation of Repetitive Tasks:** All can be used to automate repetitive, time-consuming tasks, freeing up human resources to focus on more strategic and creative work. This can lead to cost savings, reduced errors, and improved work-life balance for employees.
- 5. **Improved Safety and Risk Mitigation:** Al-powered systems can be used to enhance safety in various applications, such as autonomous vehicles, industrial automation, and medical diagnostics. Al algorithms can also be used to detect and mitigate risks, such as fraud, cybersecurity threats, and environmental hazards.
- 6. Advancements in Scientific Research: All can assist in scientific research by analyzing large datasets, generating hypotheses, and accelerating the discovery of new insights and breakthroughs. This can lead to advancements in fields such as medicine, climate science, and materials science.
- 7. Enhanced Human Capabilities: All can be used to augment and enhance human capabilities, such as improving memory, cognitive abilities, and decision-making. This can lead to improved productivity, creativity, and problem-solving skills.