





ANKIT SHUKLA



Retail Operations Professional

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KEY ACHIEVEMENTS

-  **Enhanced Inventory Accuracy**
Improved accuracy of stock counts by 25%, reducing discrepancies in inventory management.
-  **Cash Handling Proficiency**
Processed 200+ transactions daily while maintaining 99.9% accuracy rate in cash handling.
-  **Boosted Store Sales**
Increased store sales by 15% through effective promotion strategies and staff training.
-  **Customer Satisfaction Improvement**
Reduced customer complaints by 30% by implementing quality service training for team.

STRENGTHS

-  **Multitasking**
Skilled in multitasking and handling varying responsibilities efficiently.
-  **Time Management**
Excellent at managing time and meeting deadlines promptly.

LANGUAGES

English Proficient ●●●●●

SUMMARY

I am an organized and customer-focused individual with experience in retail operations. I have developed strong skills in customer service, inventory management, and cash handling over my career. I strive to provide excellent service while efficiently managing tasks, ensuring a positive experience for customers. My goal is to contribute to a dynamic team while continuing to grow professionally.

EXPERIENCE

Receiving & IMT Team

Trent Limited Westside

11/2017 - 01/2019

Mumbai, Maharashtra

Retail company that provides various products to customers.

- Ensuring accuracy in stock counts and order fulfilment.
- Managing inventory efficiently and tracking stock levels.
- Handling deliveries and inventory tasks within deadlines.
- Knowing when and how to reorder products efficiently.
- Ensuring products are available to meet customer demand.

Cashier

Big Bazaar (Future Group)

04/2019 - 03/2020

Mumbai, Maharashtra

A popular retail chain in India offering a variety of products.

- Providing friendly and efficient service to customers.
- Accurately processing payments and making change.
- Proficiency with register systems for processing sales.
- Understanding products to assist customers effectively.
- Ensuring accurate pricing and transactions.

Asst. Store Manager

E Store India

10/2020 - 07/2022

Varanasi, Uttar Pradesh

A retail store providing various products to customers.

- Supervising and motivating staff to ensure productivity.
- Ensuring a positive shopping experience and handling customer concerns.
- Overseeing stock levels, ordering, and organizing products.
- Training new employees on store policies and procedures.
- Driving sales through promotions and effective merchandising.
- Monitoring expenses and staying within budget.

Cashier

Metro Brands Limited

02/2023 - 09/2024

Varanasi, Uttar Pradesh

A leading footwear retail chain in India.

- Providing friendly and helpful service to customers.
- Accurately managing cash transactions and balancing registers.
- Tracking stock levels and reporting discrepancies.

EDUCATION

H.S.C(10th)

UPMSP, Prayagraj

04/2014 - 06/2016

Prayagraj, Uttar Pradesh

S.S.C(12th)

UPMSP, Prayagraj

06/2016 - 06/2018

Prayagraj, Uttar Pradesh

BCA (Bachelor of Computer Application)

Amity University, Noida

01/2023 - 01/1970

Noida, Uttar Pradesh