Following are the RFP's created at the time working for MTA:

1. **Project Name: Paratransit Phone System Upgrade Project**
   Domain: Telecommunication
   Cost: $5m
   Scope: Qty. 1000 Workstations with more than Qty, 2000 24/7 Live Agents in New York City Transit
   Work Activity:
   The RFP based on business requirements, the selection of vendor, design, development, build, test, and delivery of a new COTS virtual contact center platform by Avaya, with ServiceNow integration, custom development of 45 APIs to integrate between Avaya, ServiceNow, and Element systems. Ensuring selection adhered to the procurement/legal guidelines. Cutover the call center to the new Avaya cloud platform running on Citrix, routing calls via Netrix PSTN. Giving the ability to call center agents to work remotely using Skype for Business softphone or in house for 2,000 all center staff users spanning the entire 5 Borough.

   Contract awarded to Avaya and was Managed and Controlled internally by me and my team while coordinating with the procurement department.

2. **Project Name: Network Infrastructure Upgrade Project**
   Domain: Infrastructure
   Cost: $20m
   Scope: Qty. 540 sites upgrade throughout MTA Agency with sub agencies like Metro-North, Long Island Railroad, New York City Transit, Bridges and Tunnel
   Work Activity:
   MTA requests a proposal for networking equipment as detailed below.
   Proposal shall include basic maintenance. Installation or programming assistance is not required.
   Each set of switches at each location must be capable of being "stacked" or managed as a single administrative unit having a single IP address. Proposals shall include all needed hardware to achieve stacking capability.

   New York City Transit, Location Subways, Buses and Law Department
   144 ports Gigabit Ethernet with PoE, 370-watt minimum PoE budget per 48 ports
   2 ports 10-gigabit Ethernet multimode fiber with "short-range" transceiver (estimated distance 1000 meters)
   120-volt input power with NEMA 5/15 or NEMA 5/20 plug
   Bridges and Tunnel, Location Randall's Island
   336 ports Gigabit Ethernet with PoE, 370-watt minimum PoE budget per 48 ports
   2 ports 10-gigabit Ethernet multimode fiber with "short-range" transceiver
   120-volt input power with NEMA 5/15 or NEMA 5/20 plug
   Long Island Railroad, Location JCC Building
   336 ports Gigabit Ethernet with PoE, 370-watt minimum PoE budget per 48 ports
   2 ports 10-gigabit Ethernet multimode fiber with "short-range" transceiver
   120-volt input power with NEMA 5/15 or NEMA 5/20 plug
   Metro North, Location Graybar at 420 Lexington Ave
   288 ports Gigabit Ethernet with PoE, 370-watt minimum PoE budget per 48 ports
   2 ports 10-gigabit Ethernet multimode fiber with "short-range" transceiver
   120-volt input power with NEMA 5/15 or NEMA 5/20 plug

   Contract awarded to Verizon and was Managed and Controlled internally by me and my team while coordinating with the procurement department.

3. **Project Name: Software Application Upgrade Project**
   Domain: Applications
   Cost: $30m
   Scope: Qty. 1000 Enterprise Applications and Qty. 1000 General Applications throughout MTA Agency with sub agencies like Metro-North, Long Island Railroad, New York City Transit, Bridges and Tunnel Work Activity:

   Application and Web Services: Application services include the assessment, development, implementation and support of technology-based business solutions that assist with Agency departmental goals and objectives for both legacy and mobile apps. Services in this area include, but are not limited to:
   > Requirements gathering
   > Business analysis
   > Application construction
   > QA and test automation
   > Web support
   > Project management

   Contract awarded to Unisys and was Managed and Controlled internally by me and my team while coordinating with the procurement department.