Ankit Jain

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EXPERIENCE
NATIONAL AUSTRALIA BANK Gurgaon
Senior Consultant 01/2023 – present

Currently I am working as Senior Consultant in **Security & Network Engineering team** also known as **Network-Devops SRE** in NAB **"National Australian Bank"** and works as key contributor Global Banking production services from NAB India Innovation Centre where deep knowledge of software, applications, technical process and Compliance understanding is required to support business and also whenever required need to work and drive activities with different Tenants or cross functional teams for support , design , upgrades , implement , new initiatives and optimize cost effective infrastructure solutions .

Job Responsibilities:

1. Use Technical Expertise to work and develop solutions which will help to get our Secure CIO dashboard or Compliance Hygiene framework with respective applications always in Complaint stage with zero tolerance.
2. Main focus on Infrastructure engineering practices with innovative solutions and automations which will directly or indirectly helps our key metrics like Backup, DB & App Restoration, OS currency Disaster recovery, vulnerabilities, certificate management, OS logging, PAM-Cyberark and many more with correct tags.
3. As a Senior consultant working as a Change Champion focus more on Standarization of changes
4. Develop innovation solutions and plan more automations for example for Security related vulnerabilities we can have ansible playbooks using API and Service now automation can be leveraged.
5. Contribute to a team culture that values diversity, equity, inclusion, and respect.

Qualifications, Capabilities, And Skills:

1. Have wide experience of 7 years working in financial institutions, with a background in DevOps and Site Reliability Engineering
2. Familiarity with multi-tiered application architecture and a successful track record in developing and implementing IT strategies and plans for Standalone, MOM, DMZ, cloud and many more.
3. Experience in Compliance Reports, Dashboards, Delta Reports, CMDB upliftment, capacity management, resiliency, and business continuity planning and execution and handling the service management work queue to address customer requests within the established service level agreements.
4. Strong understanding of Azure and AWS cloud infrastructure and multiple cloud technologies like Azure and AWS with the ability to operate in and migrate across both public and private clouds of same or different zones and regions.
5. Good hold and expertise as working as SRE role on hardware (Windows / Linux) networking (SNMP V2 / V3 profiles) for different vendors, databases (SQL, MySQL, SWQL Studio), storage (Data Lake, BLOB), deployment practices with different solutions, integration (Rest API, KONG API), automation (Ansible), ticketing tools like Service Now scaling, resilience, performance, or security assessments.

6. Use Xmatters tool to create on call roaster and also participate in the on-call rotation with other team members to ensure vital support coverage for the global infrastructure.

7. Solid knowledge on Tools like – SolarWinds, Infoblox, App Dynamics, Azure Cloud, Splunk, Service Now.

8. To support BAU operations also has knowledge on tools like **Jenkins** for automation jobs, **Ansible and Service now Automations** for Standarization of Automated changes, terraform as IAC to build cloud platforms, **Airflow** for Job schedules, **CyberArk** for Password rotation.

Previous Organisations and Job Roles:

Organisation	Job Responsibilities
HCL TECHNOLOGIES Noida **Consultant** 01/2021 – 01/2023	• As Here I was part of Transformation Project where I work on customer requirements for their end goals at Automation / Orchestration layer. • **Project Kick off >> Demo >> Network Use case finalization >>Documentation >>Technical Discussion >> SOP & workflows for finalized use cases >>Development efforts which includes integration (AD/Element layer / ITSM) >>Final Demo >>Change open for Production >>GO live >> Handover documentation>> Sign Off.** • Timely Documentation Creation like Workflows, Service Delivery plan, Infrastructure Design, SOP, Runbooks, handover operation Documents and many more. • Creation of Jira Stories, Test Scripts and BUG rectification to capture all efforts and tasks has been captured successfully • Presenting Status report Deck to customer for weekly update on project till go live & sign off • Interaction with all internationals team for their end monitoring Solution requirements for Network.
BANK OF AMERICA MERRILL LYNCH Gurgaon **Lead Technical Specialist** 01/2016 – 01/2021	▪ Implementation of Regional MF **NNM and Global MF NNM** for more than 50000 network devices. ▪ Worked in Network Automation lab where my core role is to certify devices before coming into production environment ▪ Other Tools which we use here are BMC Remedy& CMDB**, Sevone, MIPS.**
TCS Gurgaon **Analyst** 11/2014 – 01/2016	▪ Here my client was Hospira which was life Science project and performed implementation of **HP OMW (9.x), HP NNM and ISPI for metrics and traffic (9.x), HP NA.** ▪ Worked over dependency metrics for hardware for above tools and licensing. ▪ Worked with Network team to perform migration of SolarWinds NPM to NNMi and Signoff.
WIPRO INFOTECH gurgaon **System Engineer** 03/2011 – 11/2014	▪ Wipro was my learning Benchmark where I received opportunities to work with Different clients and different roles both onsite and offshore ▪ Here I have worked on various Support, implementation and automation projects with different technologies and different module versions, tool which I learnt here are **HP NNM (7.x/9.x/10.x), HP OM (8.x /9.x) HP NAS (8.x/9.x), HPCA, HP SHR, HP OVPI & HP OVO agents, Site scope.** ▪ I was part of Implementation, designing, admin & support team in various above projects and we use to provide hardware feasibility checks, supported yum binaries over Unix machines, license purchase demands for our supported tools as per client requirements.

Personal Details:

Name: Ankit Jain   Date of Birth: 14 May 1988

Nationality: Indian   Passport: **T5277271**

Address (Permanent): C-1 / 1901 Mapsko Casabella Sector 82 Gurgaon (Haryana)

Declaration:

I hereby declare that the above-mentioned details are true to the best of my knowledge and belief.

13-11-2024   **Ankit Jain**