

FAQ and Help

Welcome to Rivie Technology the FAQ and Help section of rivie technology We're here to provide you with answers to common questions and assistance in using our software solutions effectively. If you don't find the information you're looking for, please feel free to reach out to our support team at atsupport@rivietechnology.com.

General Questions

1. What is [Your Software Company Name]?

Rivie Technology is a leading provider of e-learning software solutions designed specifically for coaching institutes to enhance their teaching and student management capabilities.

2. What kind of services do you offer?

We offer comprehensive software solutions for coaching institutes, including student management, online Examination Platforms, Performance analytics, and more.

3. How can I contact your support team?

You can reach our support team by emailing support@rivietechnology.com We aim to respond to all inquiries within 24 hours.

Getting Started

1. How do I sign up for Rivie Technology?

Please visit our website and click on the "Sign Up" button. Follow the prompts to create your institute's account.

2. Can I request a demo of your software?

Absolutely! We offer personalized demos to showcase the features and benefits of our software. Contact our sales team at support@rivietechnology.com to schedule a demo.

Using the Software

1. How do I add students to the platform?

After logging in, navigate to the "Students" section in your dashboard. Click on "Add Student" and provide the required information.

2. Can I customize the curriculum for my institute?

Yes, our software is highly customizable. You can tailor the curriculum, assignments, and assessments to align with your institute's teaching approach.

3. How can I track student performance?

The "Analytics" section provides insights into student progress, attendance, and performance. You can monitor individual and class-wide performance trends.

Troubleshooting

1. I'm having trouble logging in. What should I do?

Make sure you're using the correct username and password. If you're still having issues, click on the "Forgot Password" link on the login page to reset your password.

2. The platform seems slow. What could be the issue?

Slow performance might be due to your internet connection or browser. Check your internet speed and try accessing the platform using a different browser.

3. I encountered a technical error. How can I get help?

If you encounter any technical issues, please contact our support team at support@rivietechnology.com with details about the problem. Our team will assist you in resolving it.

Contact Us

For further assistance or inquiries, don't hesitate to contact us at support@rivietechnology.com. We're dedicated to ensuring your experience with Rivie Technology is smooth and successful.