## FoodX App Product Management

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### Introduction





**Overview :** FoodX is an innovative app by TechPoint, designed to improve the food truck experience in Indiana. It connects users, especially Xterns, with the lively food truck scene across the state.

**Why FoodX?** FoodX was created to make finding food trucks in Indiana easier. Indiana has great food trucks, but finding them can be a challenge. FoodX helps by showing where these trucks are and what they offer in real-time. It's a must-have app for anyone who wants to explore different dining options.

**TechPoint**: TechPoint accelerates Indiana's tech growth, promoting and supporting innovation in the region.



**Xtern Program:** A TechPoint initiative offering internships to showcase Indiana's tech community and lifestyle, providing unique learning and growth opportunities to students. FoodX is aligned with this, catering to Xterns' culinary exploration in Indiana.





# Background: The Food Scene in Indiana



**Thriving Food Scene in Indiana:** Indiana boasts a vibrant and diverse culinary landscape, attracting food enthusiasts from all walks of life. The state is renowned for its rich agricultural heritage, contributing to an abundance of fresh and locally sourced ingredients. From traditional Midwestern fare to contemporary fusion cuisine, Indiana offers a taste of something for everyone.



**Rise of Food Trucks:** In recent years, food trucks have emerged as a prominent trend within Indiana's culinary scene. These mobile eateries bring culinary delights directly to the streets, parks, and events, providing a unique and accessible dining experience. Food trucks often specialize in a particular cuisine, ranging from gourmet burgers and tacos to ethnic dishes, elevating the options available to food enthusiasts.

#### **Popularity of Food Trucks:**

- **Diverse Menu Offerings:** Food trucks offer a diverse range of culinary experiences, allowing customers to explore various flavors and cuisines without leaving their local area.
- **Community Engagement:** Food trucks often engage with the community, participating in events, festivals, and gatherings, fostering a sense of togetherness and excitement.
- **Flexibility and Convenience:** The mobility of food trucks means they can cater to different locations, adapting to the needs and preferences of various neighborhoods and events.
- **Innovative Culinary Creations:** Food truck chefs often experiment with creative and innovative recipes, contributing to the evolving gastronomic landscape.





# Project Context and Purpose



#### **Introducing FoodX App**

FoodX is an exciting venture by TechPoint, envisioned to elevate the food truck experience in Indiana through modern technology. It's an innovative mobile application designed to bridge the gap between food truck vendors and eager customers, particularly targeting Xterns exploring the state.

**Purpose of FoodX**: Amplifying Indiana's Food Truck Scene for Xterns

The primary aim of FoodX is to amplify the food truck scene in Indiana, providing a comprehensive solution for both food truck vendors and consumers, with a specific focus on the Xtern community.

By doing so, we intend to:

**Facilitate Discovery:** Enable Xterns to discover a wide array of food trucks in their vicinity, ensuring they never miss out on culinary delights.

**Enhance Convenience:** Provide real-time location updates, menus, and reviews to simplify the decision-making process, allowing users to choose food trucks that align with their preferences.

**Support Local Businesses:** Offer a platform that supports and promotes local food truck businesses, aiding their growth and enabling them to reach a broader audience.

**Foster Community:** Create a community of food enthusiasts among Xterns, fostering connections and shared experiences through their love for food.







My Role as a Product Manager



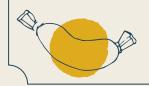
**Role:** Lead development of FoodX app from start to launch.

#### **Responsibilities:**

- Coordinate teams (developers, designers, analysts).
- Prioritize user needs and organizational goals.
- Efficiently manage time, resources, and adaptability

**Focus:** User-centric approach and problem-solving.

**Impact:** Success of FoodX app and user satisfaction hinge on our strategic decisions and leadership.





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### Goals for the App





#### **Intended Users**

Our primary audience is Xterns, individuals participating in the TechPoint Xtern program in Indiana. We aim to cater to tech-savvy, young adults aged 18-25, seeking diverse dining experiences within the state.

#### Problems to solve

- 1.Difficulty in Food Truck Location: Xterns often struggle to locate nearby food trucks, missing out on unique dining experiences.
- 2.Lack of Information: There's a need for a centralized platform providing comprehensive information about food trucks, including menus, reviews, and locations.

#### **User Interaction**

Users will interact with the FoodX app through a user-friendly interface. They can open the app, view a real-time map displaying nearby food trucks, select trucks to view details such as menus and reviews, and navigate to the chosen truck's location.

#### Timeline and Initial release

Ideal Initial Release: Before the next Xtern program (summer) to ensure maximum utility for Xterns. This aligns with our goal of enhancing the experience for Xterns exploring Indiana's culinary delights during their stay.

# 06 User Personas

























#### **User Persona 1**



Name: Vinn Lee

**Age:** 21

Background: Computer Science major.

#### Characteristics:

- a) Tech-savvy and heavily reliant on smartphone apps.
- b) Enjoys exploring new places and trying different cuisines.
- c) Prefers convenience and efficiency in daily activities.

#### Goals and Needs:

- a) Quickly find nearby food trucks offering unique cuisines.
- b) Explore the local food scene during breaks
- c) Easily navigate to food truck locations and discover trending food options.



#### **User Persona 2**



Name: Jocelyn Paonita

**Age:** 23

Background: Culinary Arts student.

#### Characteristics:

- a) Passionate about food and culinary experiences.
- b) Enjoys experimenting with various flavors and cooking styles.
- c) Values detailed information about food and its preparation.

#### Goals and Needs:

- a) Discover food trucks offering diverse and gourmet dishes.
- b) Access detailed menus, ingredients, and cooking methods.
- c) Read reviews and ratings to choose the best food experiences.



#### **User Persona 3**



Name: Brian Jacob

**Age:** 25

Background: Business Administration major

#### Characteristics:

- a) Juggles multiple responsibilities, including academics and part-time work.
- b) Values time and seeks efficient solutions to daily challenges.
- c) Prefers simple and straightforward user interfaces.

#### Goals and Needs:

- a) Quickly locate food trucks nearby during short breaks.
- b) Order and pay for food through the app to save time.
- c) Get recommendations for nearby food trucks based on past preferences.



# 07 Competitive Landscape



	FoodTruckr FOOD TRUCKR	Roaming Hunger	Yelp
Key Capabilities	<ul> <li>Vendor subscription model</li> <li>Self-service publishing</li> <li>Custom branding options</li> </ul>	<ul><li>Real-time crowdsourced data</li><li>Advanced filters</li><li>Gamification elements</li></ul>	<ul> <li>Broad reviews across dining, events, etc.</li> <li>Integrated reservations</li> </ul>
Target Audience	<ul><li>Food truck operators</li><li>Full business management platform</li></ul>	<ul><li>Consumers seeking quick casual dining</li><li>Food truck discovery</li></ul>	<ul><li>General consumers</li><li>Discovering local businesses</li></ul>
Pricing Comparison	\$29-\$99/month vendor subscriptions	<ul><li>Free for consumers</li><li>Paid vendor promotions</li></ul>	<ul><li>Free with paid subscription</li><li>Charges for business promotions</li></ul>
User Experience	<ul><li>Functional design</li><li>Operations-focused</li></ul>	<ul><li>Intuitive, consumer- focused</li><li>Integrated social contests</li></ul>	<ul><li>Established consumer app</li><li>Dated vendor dashboard</li></ul>
User Feedback	<ul><li>Vendors like features</li><li>Outdated listings</li></ul>	<ul><li>Users like events</li><li>Vendors want more customization</li></ul>	<ul><li>Widely used</li><li>Lacks specificity</li></ul>

# 08 Feature Prioritization



#### Feature 1: Real-time Location Tracking

User Story: As a user, I want to see food trucks on a map in real time, so I can easily locate them.

#### **Acceptance Criteria:**

- The app should display food truck locations accurately on a map.
- Locations should update in real time as the food truck moves.
- Users should have the option to manually refresh the location display.

#### Feature 2: Detailed Food Truck Profiles

User Story: As a user, I want to view detailed profiles of food trucks, including menus and reviews, so I can make informed choices.

#### **Acceptance Criteria:**

- Each food truck profile should include a detailed menu with food offerings and prices.
- Users should be able to read reviews and ratings for each food truck.
- The profile should display other relevant details such as working hours and location history.

#### Feature 3: Personalized Recommendations

User Story: As a user, I want to receive food truck recommendations based on my preferences, so I can explore new options.

#### **Acceptance Criteria:**

- The app should have an onboarding process to collect user preferences.
- Based on preferences, the app should suggest food trucks to the user.
- Users should have the ability to adjust their preferences at any time.

#### Feature 4: Integration with Navigation Apps

User Story: As a user, I want to view detailed profiles of food trucks, including menus and reviews, so I can make informed choices.

#### **Acceptance Criteria:**

- Users should be able to select a food truck and choose their preferred navigation app.
- The app should seamlessly integrate with the selected navigation app and provide accurate directions.
- Users should have the option to switch between navigation apps.

#### Feature 5: User Reviews and Ratings

User Story: As a user, I want to read reviews and ratings of food trucks from other users, so I can make informed decisions.

#### **Acceptance Criteria:**

- Builds trust and credibility by providing insights from fellow users.
- Assists users in making informed choices based on collective feedback.



**Backlog Features** 



#### Feature 1: In-App Ordering & Payment

User Story: As a user, I want to order and pay for food within the app, so I can skip waiting in line.

#### **Reasoning for Backlog:**

- High priority due to enhancing user experience and revenue potential.
- Complex functionality involving payment integration and coordination with food trucks.

#### Feature 2: Advanced Search & Filters

User Story: As a user, I want to search for food trucks based on specific cuisines, ratings, or locations.

#### **Reasoning for Backlog:**

- Enhances user experience but can be refined in future iterations.
- Initial release focuses on providing a basic search and intuitive user interface.

#### Feature 3: User Profiles & Favorites

User Story: As a user, I want to search for food trucks based on specific cuisines, ratings, or locations.

#### **Reasoning for Backlog:**

- Important for personalization but not a core requirement for initial usage.
- Can be introduced in future updates to enhance user engagement and retention.

#### Feature 4: Social Integration

User Story: As a user, I want to share my food truck experiences on social media directly from the app.

#### **Reasoning for Backlog:**

- Enhances user engagement and app visibility but not crucial for the initial user experience.
- Can be incorporated in a future update based on user feedback and usage patterns.

#### Feature 5: Event Tracking & Notifications

User Story: As a user, I want to be notified about food truck events and special offers.

#### **Reasoning for Backlog:**

- A useful feature but can be complex to implement and may require partnerships with food truck operators.
- Start with essential features; notifications can be added later for a more robust experience.

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## **User Experience**





#### **Key Workflow: Real-time Location Tracking**

- Real-time Location Tracking is a pivotal feature in FoodX. It allows users to instantly find nearby food trucks on a map.
- This feature is crucial in enhancing the app's usability and providing users with the convenience of locating food trucks in real-time.

Workflow diagram: Click here

#### **Utilizing the Workflow for UX Design:**

- The UX team will utilize this workflow as a blueprint for designing the app's interface and interactions.
- The workflow guides the placement of UI elements, user pathways, and the overall look and feel of the app, ensuring a seamless and satisfying user experience.

#### **Emphasizing Collaboration and Feedback:**

- Collaboration between UX and development teams is crucial for an effective design process.
- Through continuous feedback loops, the UX team iteratively refines the app's design, ensuring the best possible user experience throughout the development cycle.



## Tech Effort Estimation





#### Task Breakdown

- Understanding requirements: 2 hours
- Research on location tracking APIs: 4 hours
- Backend server setup: 6 hours
- Implementing location tracking feature: 10 hours
- Testing and debugging: 8 hours
- Integration with UI: 4 hours

#### **Estimated Scale**

1 hour: Very Low Effort

**2-5 hours:** Low Effort

**6-15 hours:** Moderate Effort

**16-30 hours:** High Effort

**31+ hours:** Very High Effort

#### **Total Estimated Hours**

34 hours





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# Monetization and Adoption Strategy





#### **Freemium Model:**

- Offer a basic version of the app for free, ensuring essential features are accessible to all users.
- Provide a premium subscription for advanced features, enhanced convenience, and an ad-free experience for a subscription fee.

**In-App Advertising:** Integrate non-intrusive, targeted advertisements from local businesses and food truck vendors to maintain a revenue stream while ensuring relevance to users.

**Commission-based Model:** Establish partnerships with food trucks where a small commission fee is charged for every order placed through the app, creating a win-win situation for FoodX and the food truck vendors.

**Collaborations and Sponsorships:** Collaborate with local events, food festivals, or culinary brands for sponsored promotions within the app, promoting special events or offers.





#### Budget Breakdown

Category	Low Estimate (\$)	High Estimate (\$)
Development	\$5,000	\$15,000
UX/UI Design	\$2,000	\$5,000
Marketing	\$1,000	\$3,000
Operations	\$1,000	\$3,000
Legal and Compliance	\$500	\$1,500
Miscellaneous	\$500	\$1,000

#### Total Estimated Budget Range (\$)

Low: \$10,000

High: \$28,500



Metric	Low End	High End	
Adoption			
Initial Installs	1,000 - 5,000 installs	10,000+ installs	
Install Growth Rate (Monthly)	10-20% growth	30%+ growth	
Usage			
Daily Active Users (DAU)	30-50% of total installs	50%+ of total installs	
Session Duration	3-5 minutes	5-10 minutes	
Retention Rate (30-day)	20-30% retention	40%+ retention	
Engagement			
Screens per Session	2-4 screens	4-6 screens	
Feature Usage	60-70% users	80%+ users	
Monetization			
Conversion Rate	1-3% conversion rate	3-5% conversion rate	
Average Revenue per User (ARPU)	\$1 - \$5 per month	\$5 - \$10+ per month	



#### Next Steps

Phase	Duration	Activities
Project Initiation and Planning	1 month	Define scope, objectives, team allocation
Design and Prototyping	1.5-2 months	UX/UI design, wireframing, feedback iteration
Development	2.5-3 months	Frontend and backend development, testing
Testing and Quality Assurance	1 month	Thorough testing, bug fixing, performance checks
Marketing and Pre-launch	0.5-1 month	Marketing strategy, pre-launch campaigns
Launch and Post-launch	1 month+	Official launch, monitoring, updates





## **About Me**

Do you have any questions?

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## **Thank You**

