

ANKIT BARASKAR

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EDUCATION:

Georgia Institute of Technology, Atlanta, GA

(Fall 2008 - May 2012)

Bachelor of Science in Biomedical Engineering

WORK EXPERIENCE:

Tier 3 Subject Matter Expert, VMware, Inc., Atlanta, Georgia

(Jan 2015 - Present)

- Support the sales team post implementation with upgrades and technical requests
- Respond to end user requests for technical support
- Troubleshoot and resolve application issues related to IT users and services
- Develop workarounds to existing product lines when applicable
- Document processes and procedures as developed and/or required
- Update and maintain project issues list, prioritize issues
- Stay up to date with new products and features that are released

SAP Business Intelligence Consultant, Cohesion Inc., Fremont, CA

Monitise Americas, Inc. (Clairmail)

(May 2013 - Dec 2014)

- Led design and deployment of SAP Business Objects BI 4.0 on RED HAT 6.4 Linux and Windows 2008 servers – a \$126,222 system for the client
- Managed network communications between SAP repository and reporting Data Warehouses via JDBC drivers, enabling efficient data transfer to the system reports
- Enabled the SAP system to allow mobile access for user devices, permitting connectivity from anywhere over iPhones and iPads
- Designed complex reports and dashboards for client leadership and upper management, allowing quick analysis of large data sets
- Led SIT and UAT with project manager and QA team on crucial project deadlines
- Setup authentication security for Business Objects with Windows AD for a secure environment and easy integration with existing security infrastructure
- Utilized CMC Promotion Mgt. to migrate data-analysis dashboards across environments
- Monitored system performance and applied fixes/service packs for registered bugs

Great-West Life, Winnipeg, MB, Canada

(Aug 2013 - Jan 2014)

- Worked as the lead architect for installing Information Platform Services 4.0 (IPS) and Data Services 4.1 on Windows 2008 servers
- Designed an incremental ETL (extract, transform, load) job in Data Services to enable clients to easily transform crucial data into meaningful repositories used for dynamic data-analysis
- Implemented error handling and optimized performance for 10 million plus records to allow rapid and clean data transfers
- Deployed record flag management using scripting in Data Services and triggers in MS SQL
- Provided insight to client leadership on ideal data structure for user friendly ad hoc reporting and best practices for its optimization

SAP Business Intelligence Trainee, Cohesion Inc, Fremont, CA

(Oct 2012 - Apr 2013)

- Trained in SQL, SAP Business Objects BI, Data warehousing, and server administration.

Biomedical Engineer, Medcare Hospital, Dubai, UAE

(May 2011 - Aug 2011)

- Performed periodical preventive maintenance of medical devices.
- Gained experience conforming to JCIA international standards
- Organized a purchase list of medical devices for an opening of a new branch of the hospital
- Responsible for documenting and repairing faulty devices/ equipment.

SKILLS:

Business Intelligence Business Objects XI R3.1/4.0SP5/4.1, Web Intelligence, Xcelsius 2008, SAP Dashboard 4.0, Crystal Report 2008/2011, Crystal Enterprise, Universe

ETL Tool	Design Tool, Information Design Tool (IDT), SAP Live Office 4.0, Central Management Console (CMC), Life Cycle Management (LCM), SIA SAP Business Objects Data Integrator XI/XI R2, SAP Business Objects Data Services XI R3.1/4.0/4.1
Databases	Oracle 9/10/11g, MS SQL Server 2005/2008/2012, MS Access
Web/App Server	Apache Tomcat, JBoss
Other Software	MATLAB, SolidWorks, LabVIEW, Microsoft Office Suite
Operating Systems	Windows Server 2005/2008/2012, Windows 98/ 2000/ XP/ Vista/7/8, Linux RedHat Enterprise 6.2/6.3/6.4