## SBI Gold & More Card Monthly Statement

Stmt/Debit Note/Credit Note/Tax Invoice

(DUPLICATE FOR SUPPLIER)

SBI Card

DILEEP KUMAR RATHORE

Credit Card Number XXXX XXXX XXXX XX38

\*Total Amount Due (₹)

51 323 00

\*\*Minimum Amount Due (₹)

2,851.00

Pay Now

Credit Limit (₹) (including cash)

STMT No.

1,15,000.00

PLACE OF SUPPLY : GUJ/24/GUJARAT

: D18102535681

Cash Limit (₹)(as part of credit limit)

23,000.00

Statement Date

22 Oct 2018

Available Credit Limit (₹)

63,676.67

Available Cash Limit (₹)

23.000.00

Payment Due Date

11 Nov 2018

## **ACCOUNT SUMMARY**

Additions Payments, Opening Balance **Total Outstanding** Fee, Taxes & Interest Charges (₹) Reversals & other Purchases & Other (₹) Credits (₹) (₹) Debits (₹) + 51.323.00 22,873.97 24,176.25 49,863.07 2.762.54

Cash Back Earned

0

## **SHOP & SMILE SUMMARY**

Redeemed Earned /Expired 2148 + 0 1263

Closing Balance 3411

**Points Expiry Details** 

NONE

Date	Transaction Details for Statement dated 22 Oct 2018	Amount (₹)	
22 Sep 18	PETROL TRXN FEE RVRSL EXCLUDING TAX	26.00	С
15 Oct 18	FEE - LATE PAYMENT (EXCL TAX 144.00)	800.00	D
15 Oct 18	PAYMENT RECEIVED 000000000PSBI6796250342	22,874.00	С
15 Oct 18	LATE FEE REVERSAL (EXCL TAX 144.00)	800.00	С
22 Oct 18	FIN CHARGE ON RETAIL (EXCL TAX 299.37)	1,663.17	D
	TOTAL INTEGRATED TAX DB FOR CURR STMT	299.37	D
	TRANSACTIONS FOR DILEEP KUMAR RATHORE		
22 Sep 18	SHARDAJI PETROLEUM SAGAR IN	2,630.68	D
22 Sep 18	SHARDAJI PETROLEUM SAGAR IN	19.50	С
23 Sep 18	PITOLWALA PETROLEUMS I JHABUA IN	3,338.94	D
23 Sep 18	PITOLWALA PETROLEUMS I JHABUA IN	24.75	С
25 Sep 18	OAK LEAF RESTAURANT VADODARA IN	1,055.55	D
29 Sep 18	SPENCERS RETAIL LIMITE VADODARA IN (Convert this to Flexipay)	2,645.00	D
29 Sep 18	SPENCERS RETAIL LIMITE VADODARA IN	897.00	D
29 Sep 18	SPENCERS RETAIL LIMITE VADODARA IN	1,723.75	D
30 Sep 18	HIND PROVISION STORE VADODARA IN	735.00	D
02 Oct 18	ADITYA BIRLA FASHION A VADODARA IN	599.00	D
02 Oct 18	K ZONE VADODRA IN	500.00	D
02 Oct 18	LIFE STYLE INTL PVT LT GANDHINAGAR IN	1,780.00	D
05 Oct 18	KHANASUTRA AND COMPANY VADODARA IN	550.00	D
08 Oct 18	RIDDHI CHILDREN HOSPIT VADODARA IN	700.00	D
08 Oct 18	MANAN CLINIC BARODA IN	1,400.00	D
08 Oct 18	AMAR MEDICINES BARODA IN	363.00	D
11 Oct 18	22 PARALLEL EPICURE HO BARODA IN	415.00	D
14 Oct 18	KHANAKHAZANA CO BARODA IN	1,699.00	D
14 Oct 18	PRAXIS HOME RETAIL LIM VADODARA IN (Convert this to Flexipay)	2,549.15	D
20 Oct 18	PAYTM NOIDA IN (Convert this to Flexipay)	24,980.00	D
21 Oct 18	PAYTM WWW.PAYTM.IN IN	870.00	D

#### **UPDATE YOUR CONTACT DETAILS**

Dear SBI Cardholder,

To get regular updates and information on our latest offers, please ensure your mobile number and email id is always updated in our records.

To update, log onto sbicard.com, SBI Card Mobile App or call SBI Card helpline



Parker Vector Millenium RB GT with Leather Wallet in Square Box



Reward Points 5700 Pts.

Special Offer\* 4500 Pts.

Saving Points 1200 Pts.

21% Discount

### Item Code: BO0425

This offer is also available in Points + Pay option. Please log onto sbicard.com or call the SBI Card helpline at 1860 180 1290 or 39 02 02 02 (Prefix local STD code) for redemption

Your Reward Points have come closer to you.



Now pay with your Reward Points instantly at your nearest merchant\* store.

1 Reward Point = 20 paise

\*Valid only on Pine Labs enabled POS terminals at participating merchant outlets.

Total Amount Due(TAD) needs to be paid by payment due date to avoid levy of finance charges on new transaction done after the statement date. C=Credit; D=Debit; EN=Encash; FP=Flexipay; EMD=Easy Money Draft; BT=Balance Transfer; M=Monthly Installments; TAD=Total Amount Due; T=Temporary Credit.

## Important Messages

>W.E.F. 1 Sept '18, you need to have retail spends of Rs. 1,00,000 or more in the anniversary year (12 months from card fee date or renewal date) to get renewal fee reversal.

>Please note, cumulative 10X Reward Points accrued on Dining, Movies, Departmental Store & Grocery spends for your SimplySAVE SBI Card will have a maximum cap of 5,000 Reward Points per month.
Post the cap, standard Reward Points, as per the card policy, will continue to accrue on the aforementioned categories w.e.f 01 Aug'18.T&C.

>Dear SBI Cardholder, a fee of Rs. 100 will be charged for payments made by cheque for an amount less than or equal to Rs. 10,000. No additional fee will be charged for cheque payments more than Rs. 10,000. Visit sbicard.com to make payments digitally. T&C

> W.E.F. 16 August'18, the Late Payment Charges will be revised to: NIL for Total Amount Due between Rs.0- Rs.200; Rs.100 for Total Amount Due between Rs.200- Rs.500; Rs.400 for Total Amount Due between Rs.500- Rs.1000; Rs.600 for Total Amount Due between Rs.1000- Rs.25,000 & Rs.950 for Total Amount Due greater than Rs. 25,000

>You can now combine your credit card transactions of Rs.500 & above and pay back in Flexipay EMIs. Min. Booking Amt.Rs.- 2500.

\*Amount required to be paid this month in order to avoid levying of finance charges(Please refer overleaf for charges)

\*\*To keep your credit card in good standing, you have the option of paying atleast the minimum amount due or any amount between the Minimum Amount Due and Total Amount Due, on or before the due date. The difference if any between the Total Amount Due also includes the EMI on Flexipay Plan/Encash/Installment amounts. & 100% of all applicable taxes. Content of this Statement will be considered correct if no error is reported within 20 days.

In the event of non-payment / short payment of the Minimum Amount Due for more than three successive months or 90 days whichever is earlier, your encash/ flexipay/ encash inline shall be closed on 91st day and the principal outstanding along with the outstanding interest accrued till the date of such closure shall be debited to the Credit Card Account and appear in the subsequent monthly statement. SBI Card shall be entitled to demand immediate repayment of such consolidated outstanding amounts. As a part of the Credit Card Account, this balance will now attract all the charges including finance charges at the credit card rate of interest, over-limit charges in the event account balance post transfer of loan outstanding if any exceeds the existing Credit Card limit as mentioned in the cardholders MITC.

Any increase in fees or charges shall be notified in advance to the Cardholders on SBI Card's website (www.sbicard.com/notices).

#### Important Notes

- Description of Services Credit Card Services
- Service Accounting Code (SAC): 997f19
  Declaration: We hereby declare that the tax in relation to this statement
- is not payable under reverse charge mechanism.

  Name and the address of the supplier: SBI Cards and Payment Services.

  Pvt. Ltd. DLF Cyber City. Tower C. Block 2, Building 3 DLF Infinity Towers.

  12th Floor, Gurugram, HR 122002

Log onto sbicard.com to view the "Most Important Terms & Conditions" & updated information on all ongoing offers.



5BI Card is a Corporate Agent of Royal Royal Sundaram Sundaram General Insurance Co. Limited vide IRDAI Registration code CA0075.

#### Safety First

- SBI Card has now introduced OTP for 3D secure authentication of all Online Credit Card transactions
- Please ensure your current mobile no. is registered with us
- Please do not share this 6 digits OTP with anyone. SBI Card never asks for such information

#### Simply Balance Enquiry: Available Credit & Cash limit: BAL XXXX AVAIL XXXX SM5 Hotlist Lost/Stolen Card Last Payment Status: PAYMENT XXXX BLOCK XXXX Reward Point Summary: Subscribe to Estatement: **BEWARD XXXX** ESTMY XXXXI **Duplicate Statement:** DSTMT XXXX Statement Period in MMYY

#### Important Information on Disputed Transaction(s):

XXXX < Last # Digits of the Cent N

- Kindly note that this temporary credit (T) has been rendered to you in the interim and the case is still under investigation. As we are dependent on feedback from external parties such as acquiring banker, closure of such disputes may take upto a maximum of 120 days from date of initiation of investigation
- Post completion of the investigation, in case the dispute is not closed in cardholder's favor, the temporary credit shall be reversed and corresponding debit entry shall reflect on the card account. However, in case of resolution of the dispute in favor of the cardholder, the temporary credit amount shall be regularized on the account. Further, any charges levied on the disputed transaction during the period of investigation will be reversed
- All transaction disputes are resolved as per the VISA/MasterCard guidelines. You will receive continuous updates on status of the dispute
- We will contact you, in case any further documentation is required. In such an instance, we urge you to share the necessary details / information within 5 days of the request, failing which we shall be constrained to withdraw the temporary credit from the card account and close the dispute

For SBI Cards and Payment Services Pvt. Ltd.





# **Enriching Minds, Empowering Lives!**

SBI Card is proud to support Skill Development initiative a platform set in tandem with 'Govt. of India National Skill Mission'. Under this CSR initiative, we strive to train underprivileged youths & hone their skills for gainful employment.







Successfully trained 1,000 underprivileged youths & 1,000 more undergoing training



712 youths placed successfully



Training conducted in cities like Delhi/NCR, Chennai & Hyderabad





## **SAVINGS AND BENEFITS SECTION**

	For this statement	For this year	From the card issue date
Cash Back (₹)#	0.00	0.00	303.68
Petrol Surcharge Waiver (₹)#	26.00	89.03	1,505.51
Reward Points	1263	4782	19165

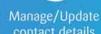
<sup>#</sup> with effect from transactions dated 17-Nov-2011.



# Now manage your Add-on Cards on the go with the SBI Card Mobile App!



App

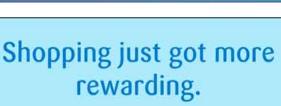




Update View la credit limit trxr

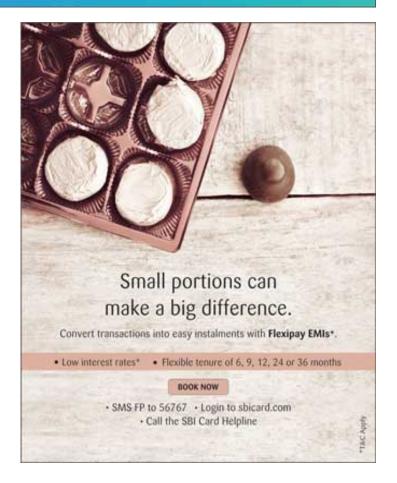


Deactivate
with one clic





Offer valid till: 31 Oct '18 For more details, visit sbicard.com







## 5% CASHBACK

Min. trxn: ₹3,500; Max. Cashback: ₹750 per card account (Validity: 28 Sep - 07 Nov 2018)



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## IMPORTANT INFORMATION

- Important Terms & Conditions
- · Charges & Cardholder Agreement
- Privacy Policy
- Reach Us

Payment Options



Keeping with the SBI Card tradition of delighting you always, we bring to you fabulous offers and prizes.

Go ahead. Make your Diwali a grand one in every sense.

## ----- BE THE TOP SPENDER AND WIN\*: -----

(Valid from 9 Oct to 8 Nov)

MEGA PRIZES 20 winners



HOLIDAY VOUCHER

worth ₹50,000 (applicable for International or Domestic packages) WEEKLY 25 winners





MI MIX 2 SMARTPHONE MRP ₹29,999 DAILY 60 winners



DOMESTIC HOTELS

Voucher worth ₹5,000 (5 GVs of ₹1,000 each)

## ----- EXCITING OFFERS\* ON YOUR SBI CREDIT CARD ------



#### 5% CASHBACK \*\*\*

Min. Trxn: ₹15,000; Max. Cashback: ₹3,000 per card account. (Valid every Saturday to Tuesday, between 13 Oct - 13 Nov)



#### 5% CASHBACK\*

Min. Trxn: ₹20,000; Max, Cashback: ₹2,500 per card account. (Validity: 13 Oct - 11 Nov)



#### FLAT ₹250 OFF

Min. Trxn: ₹1,500; Max. Trxn: 1 per card (Valid every Saturday & Sunday between 13 Oct - 28 Oct)



#### UP TO 10% CASHBACK\*

Min. EMI Trxn: ₹30,000; Max. Cashback: ₹10,000 per card account, (Validity: 10 Oct - 11 Nov)



5% CASHBACK<sup>\*</sup>

Min. Trxn: ₹20,000; Max. Cashback: ₹2,500 per card account. 
(Validity: 4 Oct - 10 Nov)



INDIA'S No.1 Smartphone Brand

#### FLAT ₹500 CASHBACK^#

Min. Trxn: ₹8,000 (Validity: 19 Oct - 7 Nov)

Schedule of Charges Fees 7 0-4,999 Annual Fee (one time) Renewal Fee (per annum) ₹ 0-4,999 Add on Fee (per annum) Nil Extended Credit Interest Free Credit Period 20-50 days (applicable only on retail purchases and If previous month's outstanding balance is paid in full) 3.35% p.m. (40.2% p.a.) for Unsecured Cards; 2.5% p.m. (30% p.a.) for Secured Cards 5% of Total Outstanding (Min. Rs. 200) + all applicable taxes + EMI (in case of EMI based products)+OVL amount (if any) Finance Charges Minimum Amount Due Cash Advance Cash Advance Limit Upto 80% of Credit Limit (Max 12k/day for Gold and Titanium & 15k/day for Platinum Cards & Signature Cards, Prime Cards & Elite Cards). Na Free Credit Period Finance Charges# 3.35% p.m. (40.2% p.a.) for Unsecured Cards; 2.5% p.m. (30% p.a.) for Secured Cards from the date of withdrawal. Cash Advance Fees SBI ATMs/Other Domestic ATMs 2.5% of transaction amount (subject to a minimum of ₹ 300) International ATMs 3.0% of transaction amount (subject to a minimum of ₹ 300) Other Charges & Fees Cash Payment fee Cheque Pickup ₹ 100 2% of Payment amount (subject to a minimum of ₹ 450) Payment Dishonor fee ₹ 100 per Statement (>2 months old) Statement Retrieval Cheque Fee ₹100 (Payments made via cheque upto ₹10,000) NIL for Total Amount due from ₹0-₹200; Late Payment ₹100 for Total Amount due greater than ₹200 & up to ₹500; ₹400 for Total Amount due greater than ₹500 & up to ₹1000; ₹600 for Total Amount due greater than ₹1000 & up to ₹10,000; ₹800 for Total Amount due greater than ₹10,000 & up to ₹25,000; ₹950 for Total Amount due greater than ₹25,000 2.5% of Overlimit Amount (subject to a minimum of ₹ 500). Overlimit ₹ 100 - ₹ 250 Card Replacement Emergency Card Replacement Actual cost (subject to a minimum of \$175) (When Abroad) Foreign Currency Transaction Conversion mark up: 3.5% (For All Cards Except Elite) 1.99% (For Elite Cardholders Only) Markup:3.50% ( For All Cards Except Elite) 1.99% (For Elite Dynamic Currency Conversion Transaction Cardholders only) ( Only for transactions greater than or equal to ₹1000) ₹ 99 Rewards Redemption Fee \$27 per visit + applicable taxes for lounge visits within India. Priority Pass Lounge Charges \$27 per visit + applicable taxes for lounge visits outside India, after exhausting complimentary visits. Surcharge Railway Tickets - Railway Counters Railway Tickets - www.irctc.co.in ₹ 30 + 2.5% of transaction amount

Petrol & all products/services sold at petrol pumps

Payment of Customs duty

1.8% of transaction amount + all applicable taxes.
1% of transaction value( excluding all applicable taxes wherever applicable +other charges ) for single transaction spends between ₹ 500 and ₹ 4000 for Platinum Cards, Prime Cards & Elite Cards; ₹ 500 and ₹ 3000 for all other cards. Maximum surcharge waiver of ₹ 250 per statement cycle per credit card account for Platinum Cards, Prime Cards & Elite Cards; ₹ 100 per credit card account for all other cards 2.25% of transaction amount (subject to a minimum of ₹ 75)

Order of payment settlement - All payments made for a cardholder account will be settled in the order of Minimum Amount Due (which is inclusive of all applicable taxes + EMI on EMI based products + 5% of Total Outstanding), Fees & Other Charges, Interest charges, Balance Transfer Outstanding, Purchase Outstanding and Cash Advance.

All taxes would be charged as applicable on all the above Fees, Interest & Charges.

^For Reward Point redemption, your SBI Card must not be overdue, suspended, blocked, cancelled or terminated by SBICPSL at the time of redemption request.

\*\*Applicable taxes means: • For the cardholders having state of residence in the records of SBI Card on the statement date as "Haryana" - Central Tax @ 9% and State Tax @ 9%

 For the cardholders having state of residence in the records of SBI Card on the statement date as other than "Haryana" - Integrated Tax @ 18%

Important Points

"Payment of any amount lesser than the Total Amount Due in any month results in interest accrual on the balance outstanding amount including any new purchases and cash advances. Further, making only the minimum payment every month would result in the repayment stretching over years with consequent interest payment on your outstanding balance."

As per recent RBI Guidelines, cheques should have no corrections on the payee name, amount either in words or figures. Hence, we request you to take care at the time of issuing cheques against your SBI Card dues in order to avoid any inconvenience / charges.

Incase of any transaction dispute please send a signed dispute form within 70 days from date of transaction to chargeback@sbicard.com No new statement will be sent, in case of credit balance and no new transaction on the account

within 30 days of the last statement.

SBI Cards may not approve High Risk Transactions (e.g. Jewelry etc.) to prevent misuse or potential fraud on your SBI Card.

SBI Cards discloses information regarding your account to credit information bureaus/agencies on a regular basis, as mandated by RBI.









# Easier. Faster. Friendlier.

SMS

SMS 'PROBLEM' to <9212500888> and get your concerns addressed

By Phone Call us at: 39 02 02 02 (prefix local STD code) or 1860 180 1290

By E-mail Write to us at: customercare@sbicard.com for any queries on your card account Log onto: www.sbicard.com and register to access all your account related information

By Web By Letter

Write to us at Manager, Customer Correspondence Unit DLF Infinity Towers, Tower C. 12th Floor, Block 2, Building 3, DLF Cyber City, Gurugram – 122002 (Haryana) India or

Post Bag No.28, GPO, New Delhi - 110001

CUSTOMER GRIEVANCE REDRESSAL: All grievance escalations should be marked to Ms. Rupali Bhardwaj (Principal Nodal Officer), SBI Cards at above address or via email at nodalofficer@sbicard.com, If concern not resolved within 15 days, you may approach Mr. Monish Vohra - Head, Customer Services at CustomerServiceHead@sbicard.com

#### **BILLING AND STATEMENT**

SBICPSL will send the Cardholder a monthly statement showing the payments credited and the transactions debited to the Cardholder's Account since the last statement, provided the card has been active during the said period. SBICPSL will either mail a statement of transactions in the card account to the mailing address it has on record, or send a statement through email to the email id on record, on a pre-determined date.

## Ways to make your SBI Card payment

PayNet.

Click on PayNet at www.sbicard.com to make your payment online through netbanking or your SBIATM cum debit card. Payment will reflect instantly on your SBI Credit Card account. For bank details, please log onto www.sbicard.com



Simply log onto onlinesbi.com to pay your bills directly from your SBI Bank Account. Payment will reflect instantly on your SBI Credit Card account. NEFT (National Electronic Funds Transfer)

Pay SBI Card bill ONLINE from any bank (except SBI) account

Our IFSC code is SBIN00CARDS; Bank name – SBI Credit Card – NEFT

Bank Address - Payment Systems Group, State Bank GITC, CBD Belapur, Navi Mumbai Your payment will be credited within 3 banking hours.

Pay via UPI

Get instant credit by making payment of SBI Credit Card bill through BHIM SBI PAY. It is a UPI app which enables instant Transfer of funds between two banks

Over The Counter Payment

Pay in cash or SBI cheques at SBI Branches. Your payment will be credited in 2 working days. Maximum cash payment allowed through OTC channel for payment of outstanding is Rs. 49999/per transaction.

YONO by SBI

Pay your SBI Credit Card bills with YONO by SBI App and get instant credit in your SBI Card account



Electronic Bill Payment

Pay online, directly from your bank account through Net Banking or though ATM using Bill Pay service of your bank. Currently available with State Bank of India, Indian Overseas Bank, CitiBank & Bank of India. Your payment will be credited in 3 working days

## An illustration of the Finance Charge Calculation:

Statement Date is 2nd of every Month and Payment Due Date is 22nd of every month.

 The interest free period is from the 3rd of every month to 22nd of the next month provided the previous outstanding balance is paid in full. Making only the minimum payment every month would result in the repayment stretching over years with consequent interest payment on your outstanding balance.

 Cardholder makes a retail purchase of ₹ 1,200 on 30th April, therefore the Total Amount Due on the statement dated 2nd May is ₹ 1,200 to be paid before 22nd May.

On 21st May, the Cardholder pays Minimum Amount Due of ₹ 200.

On 25th May, Cardholder makes a fresh purchase of ₹ 1,000.

Statement dated 2nd June would show the following components

## A) Finance Charge calculated= (Outstanding Amount X 3.35% X 12 Months X No. of Days) /365

Finance Charge on ₹ 1,200 from 30th April to 20th May (21 Days)	₹ 27.75
Finance Charge on ₹ 1,000 from 21st May to 2nd June (13 Days)	₹ 14.32
Finance Charge on ₹ 1,000 of fresh purchase from 25th May to 2nd June ( 9 Days)	₹ 9.91
Total Finance Charge for 2nd June cycle	₹ 51.98

B) Total Principal Amount Outstanding = ₹ 2,000

(Balance ₹ 1,000 outstanding from last month's billing period + ₹ 1,000 fresh purchase)

Hence Total Amount Due = (Å) + (B) + Applicable taxes
If Minimum Amount Due of ₹ 200 is not paid by due date of 22nd May, Late Payment charges as applicable would be levied

\*Krishak Unnati SBI Card customers, please refer to below Table

 Please note that the following fees and charges are not applicable for Krishak Unnati SBI Card: Cash Advance Fee (No Cash Limit Allocated), Forex Markup (International usage not allowed), Cash Payment Fee, Finance Charges, Late Payment Charges, Payment Dishonor Fee, Card Replacement Fee, Cheque Fee, Cheque Pickup Fee, Statement Retrieval Fee, Overlimit Fee, Reward Redemption Fee. Surcharges and other duties (along with applicable taxes) will be applicable. This Card does not offer Cardholder a revolving credit facility. Cardholder has to pay Total Amount Due printed on the