Amanda Battista; Cameron Clark; Ankit Gandhi; Stefani Di Iorio; Jason Su; Ineishah Thomas

REQUEST FOR INFORMATION SERVICES	
Date: February 12, 2019	Requested by: SAD's Restaurant and Cantina
System enhancement:	Title: Manager
Department: Operations	Location: New York
New system: Restaurant Management System	e-mail: Sadsrestaurantcantina@gmail.com

REQUEST FOR:	**URGENCY:**
[ ] Correction of system error	[ ] Immediate attention required
[ ] System enhancement	[X] Handle in normal priority sequence
[X] New system	[ ] Defer until new system is developed

DESCRIPTION OF REQUESTED SYSTEMS SERVICES:
(ATTACH ADDITIONAL DOCUMENTS AS NECESSARY)

- Restaurant Management System
- Restaurant Management Group recognizes the need for better communication throughout our family of restaurants. RMS is targeting the integration of our separate information systems to better serve our customers. A new information system will be able to adapt to our rapidly changing industry as well as serve our managers with real-time inventory and staffing updates. The new system will also give a real-time analysis of equipment through the use of RFID chips. The system will streamline the checkout process and allow us the opportunity to compete on a higher level with an integrated online ordering system. Lastly, the new system will give an analysis of current fresh food levels to help keep food costs down using FIFO and JIT
- There have been a few reports that communication between the maintenance on equipment was handled poorly. Staff had a hard time putting together all the receipts at the end of the year and are concerned about being organized over it.
- Kitchen staff noticed a good amount of produce is left going to waste at the end of the night, they want a better ordering system that predicts less waste at the end of the night.
- Aids in accurate scheduling and assistance in payroll reports to track payroll costs
- Theft of products

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(To be completed by the Information Technology Department)	
[ ] Approved	Assigned to IT contact person:
	User:
	Urgency code (1 low to 5 high):
[ ] Modified (see attached notes)	
[ ] Rejected (see attached notes)	
Date:	Action: