# Fourth Lecture Hour 8:30 – 9:20 am, September 9

The Old Way and the New Way

(Chapter 4 of Royce' book)

#### Topics for Today

- The Principles of Conventional Software Management
- The Principles of Modern Software Management
- Transitioning to an Iterative Process

## Review - Quality Improvements with a Modern Process

Table 3-5. General quality improvements with a modern process

QUALITY DRIVER	CONVENTIONAL PROCESS	MODERN ITERATIVE PROCESSES	
Requirements misunderstanding	Discovered late	Resolved early	
Development risk	Unknown until late	Understood and resolved early	
Commercial components	Mostly unavailable Still a quality driver, but trade- offs must be resolved early in the life cycle		
Change management	Late in the life cycle, Early in the life cycle, straight- chaotic and malignant forward and benign		
Design errors	Discovered late Resolved early		
Automation	Mostly error-prone Mostly automated, error-free manual procedures evolution of artifacts		
Resource adequacy	Unpredictable	Predictable	
Schedules	Overconstrained Tunable to quality, performa and technology		
Target performance	Paper-based analysis or Executing prototypes, early per formance feedback, quantitativ understanding		
Software process rigor	Document-based Managed, measured, and tool- supported		

# Thirty Principles for Conventional Process (Davis)

- 1. Make quality #1
  - Understand early the tradeoffs among features, quality, cost and schedule.
- 2. High quality software IS possible.
  - Prototype, simplify, involve the customer.
- 3. Give products to the customer EARLY.
  - Determines the REAL requirements.
  - Use prototypes, demonstrators, alpha/beta releases.

- 4. Determine the problem BEFORE writing the requirements.
  - Resist jumping to solution.
- 5. Evaluate design alternatives.
  - Decouple architecture from requirements.
- 6. Use an APPRORIATE process model.
  - Considerations include corporate culture, risk tolerance, and volatility of requirements.

- 7. Use different languages for different phases.
- 8. Minimize intellectual distance.
  - Use real-world structures.
- 9. Put techniques before tools.
- 10. Get it right before you make it faster.
  - It is far easier to make a working program run faster than it is to make a fast program work.

- 11. Inspect the detailed design and code early.
- 12. Good management is more important than good technology.
  - The best technology will not compensate for poor management.
- 13. People are the key to success.
  - The right people, even with insufficient tools, languages and processes will succeed.
- 14. Follow with care.

- 15. Take responsibility.
  - It takes more than good tools, methods and components. It also takes good people and good management.
- 16. Understand the customer's priorities.
  - Although the customer may not always be right, the customer is always ready to understand.
- 17. The more the customer sees, the more the customer needs.
  - Software manager needs to have objective data to argue change requests – to balance affordability, features, and risk.

- 18. "Plan to throw one away."
  - Rather, plan to evolve from prototypes to final product.
- 19. Design for change.
  - Architecture must accommodate change. Think ahead!
- 20. Design without documentation is not design!
  - However, engineering work should be largely self-documenting.

- 21. Use tools, but be realistic.
  - Modern, iterative development methods require extensive automation.
- 22. Avoid tricks.
  - However, be mindful and responsive to innovation.
- 23. Encapsulate.
  - Think in terms of component-based and object-oriented design.
- 24. Use coupling and cohesion.
  - Cohesive components with minimal coupling are easier to maintain and adapt to changes.

- 25. Use complexity measures.
  - Royce recommends McCabe.
- 26. Don't rely on testing your own software.
- 27. Analyze causes for failures.
- 28. Realize that software entropy increases.
  - Software grows more complex and more disorganized over time.

- 29. People and time and NOT interchangeable.
  - Read the Mythical Man-Month.
- 30. Expect excellence.

#### Modern Software Management

Royce Top Ten Principles

#### The First Top Five Principles for a Modern Process

Copyright @ 1998 by Addison-Wesley Waterfall Process **Iterative Process** Requirements first Architecture first Custom development Component-based development Change avoidance Change management Ad hoc tools Round-trip engineering Planning and Design Requirements analysis analysis Design Code and unit test Subsystem integration System test Implementation Assessment The central design element Architecture-first approach Design and integration first, then production and test Iterative life-cycle process The risk management element Risk control through ever-increasing function, performance, quality The technology element Component-based development Object-oriented methods, rigorous notations, visual modeling The control element Change management environment Metrics, trends, process instrumentation The automation element Round-trip engineering Complementary tools, integrated environments

# First Five Improvement Principles

- Architecture first approach.
  - Balance driving requirements, architecture and design decisions, and life-cycle plans.
- Iterative life-cycle process to confront risk early.
  - Refine problem and solutions over several iterations.
- Use component-based development.
  - Move from "line-of-code" mentality to "component" mentality.
- Establish a change management environment.
  - Important for iterative development.
- Use round-trip engineering.
  - Automation of change management, documentation and testing across requirements, specifications, design models, source code, executable code, and test cases.

# Remaining Five Improvement Principles

- Capture design artifacts with model-based notation.
  - Far more objective process than using human review and inspection processes.
- Use <u>objective</u> quality control and progress assessment.
  - Assessment should be integrated with the development process, not ah-hoc when difficulties occur.
- Use a <u>demonstration-based approach</u> to assess intermediate artifacts.
  - Apply to early prototypes, baseline architectures, early releases.
- Plan on <u>intermediate releases</u> with evolving levels of detail.
  - Make early and continuous releases with realistic use cases and scenarios.
- Establish a good configurable process.
  - Must be economy of scale and be scalable across a range of projects.

## Modern Approaches for Solving Conventional Problems

Table 4-1. Modern process approaches for solving conventional problems

CONVENTIONAL PROCESS: TOP 10 RISKS	IMPACT	MODERN PROCESS: INHERENT RISK RESOLUTION FEATURES	
1. Late breakage and excessive scrap/rework	Quality, cost, schedule	Architecture-first approach Iterative development Automated change management Risk-confronting process	
2. Attrition of key personnel	Quality, cost, schedule	Successful, early iterations Trustworthy management and planning	
3. Inadequate development resources	Cost, schedule	Environments as first-class artifacts of the process Industrial-strength, integrated environments Model-based engineering artifacts Round-trip engineering	
4. Adversarial stakeholders	Cost, schedule	Demonstration-based review Use-case-oriented requirements/testing	
<ol> <li>Necessary technology insertion</li> </ol>	Cost, schedule	Architecture-first approach Component-based development	
6. Requirements creep	Cost, schedule	Iterative development Use case modeling Demonstration-based review	
7. Analysis paralysis	Schedule	Demonstration-based review Use-case-oriented requirements/testing	
8. Inadequate performance	Quality	Demonstration-based performance assessment Early architecture performance feedback	
9. Overemphasis on artifacts	Schedule	Demonstration-based assessment Objective quality control	
10. Inadequate function	Quality	Iterative development Early prototypes, incremental releases	

#### Transitioning to a Modern Process

- Modern process features
  - Early development of an initial version.
  - High risk areas are addressed early.
  - Several iterations are developed (called spirals, increments, generations, releases).
- Modern process characteristics-
  - Extensive use of domain experience.
  - Process flexibility and change management.
  - Architecture risk resolution.
  - Team cohesion.
  - Software process maturity.

# Summary – The Old Way and the New Way

- Many "old way" principles still apply make quality #1, determine the problem before writing the requirements, understand the customer's priorities, etc...
- The "new way" principles feature architecture-first approaches, iterative development, and integrated change management.
- Transition from the "old" to the "new" requires early initial versions, addressing high risk areas early, evolving and refining the requirements, design and production, and involvement of the customer.

#### Assignment for Next Class

- Read Chapter 4 of Royce' book, on software development process.
  - Study the 30 principles of **conventional** software management.
  - Learn Royce' top 5 principles of modern software management
  - Study Royce' remaining top 10 principles for modern management.
- Read Chapter 4, "Aristocracy, Democracy, and System Design" of Brooks' book.
- If assigned to you, prepare the "Brooks' Chapter 4" 20 minute report (for presentation to the class).