

Potential FAQ: Foxylight ProMax AluPlus

Does the Foxylight holder come with the set?

Yes, the smartphone holder is included in the Foxylight Holder Set.

Which smartphone types and sizes are compatible with the Foxylight holder?

All types and sizes of smartphone are supported, with a width capacity of up to 95mm.

What is the memory effect of the Foxylight holder?

The holder, when stretched after using, goes back to the original size. Therefore several sizes of smartphones can be used with one holder.

Possible causes of the holder sliding too easily on the Foxylight steel plate?

The possible cause for the Foxylight smartphone holder sliding too easily on the Foxylight steel plate could be the presence of hand cream or food residue on both the bottom side of the holder and the steel plate. We recommend cleaning both surfaces with a cloth and water only (no soap or window cleaner) to ensure a firm grip and prevent slippage.

Can temperature affect the Foxylight holder?

Heat affects the stretching process. Excessive heat makes it too easy to stretch, while extreme cold makes it harder.

Can the Foxylight holder be purchased separately?

The Foxylight holder is available as part of the set, which includes the smartphone holder, the box, and the table stand.

Can the small box be purchased separately?

The small box is available as part of the set, which includes the box, the smartphone and the table stand.

What to do if the box lid doesn't close?

If the lid doesn't close, check if the smartphone holder is placed diagonally. If that isn't solving the problem, the lid might be broken.

Why is the small box magnetic?

The small box is magnetic so that our Foxylight smartphone holder can also attach on the light panel side. The big Plexiglas surface isn't magnetic. Placing the small box in the center opening, bottom facing the light panel side, provides the necessary magnetic surface for attaching the magnetic smartphone holder and the magnetic mirror.

What is the purpose of the black ring inside the small box?

The black ring inside the box is the Foxylight table stand. It enables Foxylight to stand

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vertically on a flat surface, such as a table. It functions like a miniature tripod, but in a more compact size.

What's included in the Foxylight holder set?

The Foxylight Smartphone Holder Set includes our magnetic holder, our magnetic small box, and our table stand.

Battery

Foxylight is powered by a built-in 4000 mAh battery, allowing for up to 140 minutes of continuous operation at 1000 Lux. The charger and cable we included in the set support fast charging, with a charging time of just 3 hours. Other products may need up to 6 hours to charge.

Battery indicator?

Yes. On the screen, the battery charge is displayed as a percentage. When the battery text is blinking, it indicates that only 10 percent of light is left. It is recommended to charge the device or connect it to the charger and cable. When plugged in, the charging status is shown on the screen.

Charging indicator?

Yes. When Foxylight is turned off, a red light located on the right side inside the display indicates that the charger, cable, and battery are properly connected and charging. The same applies when Foxylight is on and plugged in, the red light is illuminated. However, when Foxylight is turned on and in use without a cable and charger connected, no red light can be seen.

Why is the light on the light panel side blinking?

The light is blinking to show you that the light will soon go off as the battery power is close to zero.

USB-C micro or USB-C socket?

The plug is USB-C. The cable USB A – USB C.

Can power banks run Foxylight?

No, power banks are not sufficient to operate our Foxylight ProMax AluGoldPlus.

Can Foxylight charge smartphones?

No, Foxylight cannot charge smartphones. If it were possible, Foxylight would not be permitted in the main luggage on airplanes.

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Remote control functionality?

Foxylight does not have a Bluetooth remote control functionality. It is designed to be operated manually as it preserves the battery power of up to 20%.

Is Foxylight allowed as a carry-on for air travel?

Yes. Foxylight, being a lighting solution for photography with a built-in battery, is allowed as carry-on for air travel as well as in checked luggage, in accordance with international regulations.

Compatibility with computer charging?

No, laptops are not sufficient to charge our Foxylight ProMax AluGoldPlus.

How many LEDs are built into the Foxylight ProMax AluGoldPlus?

Our Foxylight ProMax AluGoldPlus has 228 BiColor LEDs

What is the expected LED lifespan on average?

An average lifespan for BiColor LED is at least 20,000 hours

What are the benefits of the LED edge solution for the eyes?

The Foxylight BiColor LED Soft-Light Edge Solution provides a superior lighting experience compared to traditional ring or video lights. Unlike those lights that position the LEDs underneath the front-facing light panel side, which can be harsh and bright on the eyes, Foxylight's innovative design vertically integrates the BiColor LED Soft-Light Edge Solution into the side of the frame. This ensures a softer and gentler lighting effect, making it ideal for photography, videography, and video calls.

What dimming options are available?

To change the light settings, you can either click the dimmer switch button repeatedly to adjust the brightness incrementally, or you can press and hold the button for a longer duration to change the light settings more quickly. This allows for convenient and efficient adjustment of the lighting intensity to suit your needs.

True or false: 50,000 light settings?

No, the number of light settings for the Foxylight ProMax AluGoldPlus is 69,650 to ensure that you always find the perfect light for your pictures and videos. The Lux range starts from 5 instead of 0 to prevent users from mistakenly thinking that the device is broken when they don't see the light on.

What does the Color Rendering Index (CRI) refer to?

The Color Rendering Index (CRI) measures how accurately a light source reproduces colors compared to natural light. It's important for accurate color representation in

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photography, videography, and art.

Does Foxylight produce flicker-free lighting for video recording?

Yes, Foxylight is flicker-free for video recording, ensuring smooth and consistent lighting.

How long should I press the On/Off button to turn on Foxylight?

To turn on Foxylight, press and hold the On/Off button for 1 second. Release the button when the light turns on. After the light is on, you will see the text "Battery" blinking on the screen, indicating that the algorithm is calculating the remaining battery power. Within a few seconds, Foxylight will be ready to use.

When does the battery text blink?

The battery text starts blinking about 8 minutes before the light turns off, reminding you to charge the Foxylight or connect the charger and cable.

The Foxylight is on but there is no text on the keypad. What could be the issue?

If Foxylight is not functioning properly and there is no text on the keypad, it is possible that the device was dropped, which may have resulted in damage to the display. However, Foxylight is engineered with a special shock-absorbent design that helps protect the display from breaking easily.

Why isn't Foxylight working after charging?

If Foxylight isn't working after charging, please check if the charger, cable, and USB-C connection in the Foxylight socket are properly plugged in. You can also verify the charging status by looking at the display from an angle on the right side while Foxylight is turned off. If the red light is illuminated, it indicates that the device is charging.

What does it mean when the main light on the panel side is blinking?

The blinking of the main light on the panel side indicates that the battery is about to run out of power and the light will go off soon.

Dimensions of Foxylight?

Foxylight measures 27 cm (10.6 inches) in length, 16 cm (6.3 inches) in width (similar to a tablet), and has an impressively slim design with a thickness of only 1.8 cm (0.7 inches).

What does the term "Foxylight ProMax AluPlus" stand for?

The term "ProMax" in Foxylight ProMax AluGoldPlus represents its professional-grade

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features (Pro) and larger size (Max), while "AluGoldPlus" signifies the premium aluminum frame quality (Alu), elegant gold color, and built-in display (Plus).

What is the weight of Foxylight?

The weight of Foxylight is only 500 grams (17.6 ounces). It measures 27 cm (10.6 inches) in length, 16 cm (6.3 inches) in width (similar to a tablet), and has an impressively slim design with a thickness of only 1.8 cm (0.7 inches).

Is a tripod included in the Foxylight set?

No, a tripod is not included in the Foxylight set. However, we offer recommendations for compatible tripods and other accessories to enhance your experience. Consider our Foxylight black table stand, included in a small steel box, for added convenience.

What components of Foxylight are more prone to damage?

Foxylight is designed with Swiss engineering and durable materials, but it's important to handle the device carefully. Dropping or mishandling can cause damage to the display and light panel, which are more susceptible to breakage. Cleaning any part of the Foxylight set with alcohol will harm the materials, so it's advised to use a damp cloth for cleaning.

Why does the mirror appear blurry?

Please make sure you have removed the protective foil. If you have cleaned the mirror with window cleaner, alcohol, or nail polish, it will cause damage to the mirror.

Can the mirror be cleaned with window cleaner or nail polish?

No, using nail polish or window cleaner to clean the mirror will damage it. None of the parts of the Foxylight set should be cleaned with alcohol or nail polish. Please only use water and a soft cloth for cleaning.

Lighting Advice

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