

GAP ANALYSIS

Project: Real Estate Management System (REMS)

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The purpose of this Gap Analysis is to identify the differences between the current state (As-Is) and the desired future state (To-Be) of the Real Estate Management System. This analysis helps in understanding functional gaps and defining recommendations to bridge these gaps to meet business objectives.

Area	Current State	Desired State	Gap Identified	Recommendation
Property Listing Management	Manual property tracking or limited system functionality	Centralized system to manage property listings digitally	No automated property management	Implement property CRUD functionality for agents
User Communication	Users contact agents via phone or email	In-app messaging system	No integrated communication channel	Add messaging feature between users and agents
Search & Filtering	Limited or no search functionality	Advanced search with filters	Poor property discovery	Implement search and filter options
Admin Control	Manual user monitoring	Admin dashboard for user management	Lack of centralized control	Develop admin management module