Ankitha Suresh

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EDUCATION

University of Massachusetts, Amherst	2023-Present
Master of Science in Computer Science	GPA: 3.88/4.0
JSS Science and Technology University, Mysore, India	2017-2021
Bachelor of Computer science and Engineering	GPA: 3.74/4.0

WORK EXPERIENCE

Hewlett Packard Enterprise, Bangalore, India
Software Engineer   09/2021 - 07/2023

- Spearheaded the development and deployment of customized Ansible modules, integrating Serviceguard seamlessly with cloud infrastructure, which reduced deployment time by 80% and optimized scalability.
- Developed Python scripts to transform an array-based application into an application-based system, leading to a remarkable 92% improvement in workload recovery efficiency.
- Created a highly efficient custom utility script to streamline pre-installation operations for Serviceguard, achieving an 85% reduction in deployment time.
- Streamlined the Metrocluster monitor for Bruce Power by programming a site-specific CLI flag, eliminating the need for SSH and significantly improving system efficiency and control.
- Pioneered the creation of an automated test suite using Ansible and Azure cloud infrastructure, achieving a 50% reduction in testing time and increasing overall system reliability for Serviceguard's resilience and failover capabilities.
- Configured an Ansible script to provision compute resources on Azure cloud, resulting in a 70% reduction in manual provisioning time and enabling the team to scale efficiently.

Hewlett Packard Enterprise
Research and Development Engineer Intern   02/2021 - 08/2021

- Engineered an automated support matrix webpage, integrating seamless database updates that cut manual data entry by 90%, ensuring precise and timely information for customers.
- Architected and deployed an Ansible Playbook to bolster vault support, slashing password recovery requests by 80% and heightening data security.
- Configured a Python-based alert system with Oracle DBMS, significantly enhancing system reliability by reducing downtime through prompt notifications of critical failures.
- Developed a customized user interface for Serviceguard Manager, decreasing manual maintenance tasks by 75% and optimizing the management process of serviceguard modules across nodes.

PROJECTS

Buddy:An AI-Chatbot   **Next.js, React, Open AI, CSS, Pinecone, Vercel**

- Built an AI-driven chatbot using Next.js and React, integrating OpenAI for dynamic responses and Pinecone for advanced vector search, which enhanced user interaction through Retrieval-Augmented Generation (RAG), resulting in a 90% increase in response accuracy.
- Implemented secure authentication with MongoDB and incorporated a feedback mechanism to collect user ratings, enabling continuous improvement and insights.

Crop Yield Prediction   **ML, Python, Numpy, SkLearn**

- Engineered and optimized a machine learning model to forecast crop yields using historical weather data and crop-specific features. Leveraged Python, scikit-learn, and pandas to preprocess and analyze a comprehensive 5-year agricultural dataset.
- Enhanced model accuracy to 86.8% by implementing advanced random forest algorithm with gradient Boosting techniques and applying rigorous feature scaling and selection methodologies.

Placement Management System   **HTML, CSS, PHP, MySQL, Bootstrap, Javascript**

- Formulated and deployed an intuitive GUI application to streamline university placement processes, significantly reducing operational effort by 87%.
- Improved student satisfaction and operational efficiency with a user-friendly interface, ensuring a more organized placement system.

SKILLS

Languages:	Java, Python, Javascript, HTML, CSS, Bash,PHP
Frameworks:	React.js, Node.js, Next.js, gRPC, graphQL, Ansible, REST, Unittest, Pytest, Pandas
Databases:	MySQL, MangoDB, PostgreSQL, NoSQL
Development Tools:	System Design, AWS, Open AI, Git, Jira, VSCode, Pycharm, Vercel
API Design and Architecture:	Microservices, API Design (RESTful, gRPC, GraphQL), Event-Driven Architecture