# Ankitha Suresh

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### **EDUCATION**

#### University of Massachusetts, Amherst

05/2025

Master of Science in Computer Science | GPA: 3.92/4.0

**Coursework:** Algorithms for Data Science, Software Engineering, Database Design and Implementation, Machine Learning

### JSS Science and Technology University, Mysore, India

05/2021

Bachelor of Computer Science and Engineering | GPA: 9.34/10

Coursework: DSA, Operating Systems, Computer Networks, NLP, Neural Networks, Web Technologies, Java and J2EE

#### **SKILLS**

**Languages & Tools:** Python, Java, C++, JavaScript, TypeScript, SQL, Bash, Ansible, GitHub Actions

Technologies & Databases: React, Springboot, Next.js, Node.js, REST, GraphQL, gRPC, Docker, CI/CD, Jenkins,

Kubernetes, Azure, AWS, Postman, MySQL, PostgreSQL, NoSQL, HTML, CSS

Bootstrap, Kafka, Grafana, Apache Spark, PyTorch, Pytest

### WORK EXPERIENCE

### Headstarter, New York, USA Software Engineer Fellow

07/2024 - 09/2024

- Designed an Azure-based REST API for Microsoft Dynamics 365 CRM to automate data synchronization, which effectively reduced manual data entry errors by 89% and improved workflow efficiency and accuracy.
- Built 3 full-stack applications in React, Next.js, GraphQL, and WebSocket, integrating OpenAI, enhancing user engagement and performance.
- Innovated a responsive pantry management system using HTML, CSS, JavaScript, AWS CDK, and MySQL, creating a load-balanced architecture with predictive analytics to track 1,000+ items, achieving 500 Mbps throughput.

### Hewlett Packard Enterprise, Bangalore, India Software Engineer

09/2021 - 07/2023

- Automated **AWS** cloud infrastructure deployment using **Ansible**, **Terraform**, **Docker**, **and Kubernetes**, reducing release cycles by 75% and enhancing high-availability cluster management through CI/CD.
- Achieved 85% improved workload efficiency by revamping a legacy system with **Python** and optimizing **Kafka** with key-based partitioning and dynamic consumer scaling, decreasing processing time from 30 mins to 4.5 mins across 50+ nodes.
- Developed a RESTAPI for high-availability automation for Oracle, SQL Server, and SAP, reducing latency by 45% at 10K RPS while maintaining 99.9% uptime SLA.
- Architected a **Python**-based failover algorithm and dynamic quorum system for high-availability clusters, achieving 5x faster recovery and eliminating 100% of split-brain scenarios across clusters.
- Spearheaded a cross-functional team of **8 engineers** to develop an automated disaster recovery system for **MySQL** with real-time data replication, achieving an **RTO of 2 minutes** and an **RPO of 1 minute**.

# Hewlett Packard Enterprise, Bangalore, India Research and Development Engineer Intern

02/2021 - 08/2021

- Delivered an automated installation framework using **Python**, streamlining software deployment, and reducing setup time by 90%.
- Deployed real-time data replication through file-based configuration and CDC(Change Data Capture), reducing replication lag to 1s and ensuring instant data availability for customer portals post-failovers.
- Devised a resource allocation algorithm, increasing throughput by 25% across 100+ nodes in distributed systems.

#### **PROJECTS**

# Real-Time Sentiment Analysis of US Election Posts [Git]

• Engineered a real-time sentiment analysis pipeline leveraging **Kafka**, **Apache Spark**, and **BERT**, handling **10,000**+ posts and enabling dynamic visualization of sentiment trends.

# Algocards - AI Flashcards generator for DSA [Git]

• Implemented an AI-powered flashcard generator in **Next.js and React**, generating **1000+** DSA flashcards, utilizing **SSR** and **SSG** to optimize performance, and supported real-time feedback and adaptive learning.

# **Buddy: Chatbot [Git]**

• Programmed a high-performance chatbot in **JavaScript**, utilizing **OpenAI**, and **Pinecone**, achieving **93%** response accuracy with vector-based search and real-time communication features.