# Ankitha Suresh

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#### EDUCATION

#### University of Massachusetts, Amherst

Master of Science in Computer Science GPA: 3.88/4.0

## JSS Science and Technology University, Mysore, India

Bachelor of Computer science and Engineering GPA: 3.74/4.0

#### WORK EXPERIENCE

## Hewlett Packard Enterprise, Bangalore, India Software Engineer

09/2021 - 07/2023

2023-Present

2017-2021

- Spearheaded the development and deployment of customized Ansible modules, integrating Serviceguard seamlessly with cloud infrastructure, which reduced deployment time by 80% and optimized scalability.
- Developed Python scripts to transform an array-based application into an application-based system, leading to a remarkable 92% improvement in workload recovery efficiency.
- Created a highly efficient custom utility script to streamline pre-installation operations for Serviceguard, achieving an 85% reduction in deployment time.
- Streamlined the Metrocluster monitor for Bruce Power by programming a site-specific CLI flag, eliminating the need for SSH and significantly improving system efficiency and control.
- Pioneered the creation of an automated test suite using Ansible and Azure cloud infrastructure, achieving a 50% reduction in testing time and increasing overall system reliability for Serviceguard's resilience and failover capabilities.
- Configured an Ansible script to provision compute resources on Azure cloud, resulting in a 70% reduction in manual provisioning time and enabling the team to scale efficiently.

# Hewlett Packard Enterprise

## Research and Development Engineer Intern

02/2021 - 08/2021

- Engineered an automated support matrix webpage, integrating seamless database updates that cut manual data entry by 90%, ensuring precise and timely information for customers.
- Architected and deployed an Ansible Playbook to bolster vault support, slashing password recovery requests by 80% and heightening data security.
- Configured a Python-based alert system with Oracle DBMS, significantly enhancing system reliability by reducing down-time through prompt notifications of critical failures.
- Developed a customized user interface for Serviceguard Manager, decreasing manual maintenance tasks by 75% and optimizing the management process of serviceguard modules across nodes.

## **PROJECTS**

## Algocards - AI Flashcards generator for DSA

## Next.js, React, Open AI, CSS, firebase, Vercel

- Imlemented an AI-driven flashcard generator using Next.js and React, creating three distinct sets: Basic DSA, Algorithms, and Advanced DSA, with over 150 flashcards to streamline the learning of complex concepts.
- Developed an assessment module to test users' knowledge, providing real-time feedback and enabling personalized learning experiences, resulting in a 80% improvement in knowledge retention for users.

## **Buddy: Chatbot**

## Next.js, React, Open AI, CSS, Pinecone, Vercel

- Built the Chatbot using Next.js and React, integrating OpenAI for intelligent user responses and Pinecone for advanced retrieval-augmented generation (RAG) capabilities, achieving a 93% improvement in response accuracy based on a dynamic knowledge base.
- Implemented user authentication and feedback mechanisms to personalize the chat experience and gather user ratings, leveraging MongoDB for secure data management and deploying the solution on Vercel for scalable performance.

#### Crop Yield Prediction

# ML, Python, Numpy, SkLearn

- Engineered and optimized a machine learning model to forecast crop yields using historical weather data and crop-specific features. Leveraged Python, scikit-learn, and pandas to preprocess and analyze a comprehensive 5-year agricultural dataset.
- Enhanced model accuracy to 86.8% by implementing advanced random forest algorithm with gradient Boosting techniques and applying rigorous feature scaling and selection methodologies.

## SKILLS

Languages: Java, Python, Javascript, HTML, CSS, Bash, PHP

Frameworks: React.js, Node.js, Next.js, gRPC, graphQL, Ansible, REST, Unittest, Pytest, Pandas

Databases: MySQL, MangoDB, PostgreSQL, NoSQL

**Development Tools:** System Design, AWS, Open AI, Git, Jira, VSCode, Pycharm, Vercel

API Design and Architecture: Microservices, API Design (RESTful, gRPC, GraphQL), Event-Driven Architecture