

Ankith Babu Joseph

Data Analyst

ankithbjoseph@gmail.com | +353 89 983 2315 | Dublin, Ireland
LinkedIn | GitHub | Portfolio

PROFESSIONAL SUMMARY

Data Analyst with a Master's in Data Analytics (1:1) and a strong background in banking operations. Expert in Python, R, and SQL for data cleaning, analysis, and visualization. Proven track record of improving operational efficiency and leading teams in high-pressure environments. Passionate about leveraging data to drive strategic decision-making and business growth.

PROFESSIONAL EXPERIENCE

Administrative Assistant - Data

Feb 2025 - Present

Nexus Ventures Limited

Dublin, Ireland

- Streamlining administrative workflows by implementing automated data processing scripts, reducing reporting time by 20%.
- Utilizing Python and Excel to analyze operational data, identifying key trends that support strategic resource allocation.
- Maintaining data integrity across internal databases through rigorous cleaning and validation protocols.

Laboratory Assistant - Data Analytics

Sep 2024 - Jan 2025

National College of Ireland

Dublin, Ireland

- Mentored 50+ MSc students in advanced data analytics concepts, including machine learning algorithms and statistical modeling in Python and R.
- Facilitated weekly practical sessions, ensuring 100% of students successfully completed complex data visualization projects.
- Collaborated with faculty to refine course materials, ensuring alignment with current industry standards and tools.

Assistant Manager

Oct 2022 - Apr 2023

The Federal Bank Ltd.

Kerala, India

- Co-managed branch operations, overseeing a portfolio of high-value accounts and ensuring seamless service delivery.
- Led a team of 5 associates, implementing performance tracking systems that increased team productivity by 15%.
- Achieved 100% compliance with banking regulations and audit requirements through meticulous record-keeping and process oversight.

Customer Associate

Jul 2015 - Oct 2022

The Federal Bank Ltd.

Kerala, India

- Processed an average of 150+ daily transactions with 99.9% accuracy, consistently exceeding operational targets.
- Resolved complex customer issues, maintaining a high customer satisfaction score and fostering long-term client relationships.
- Managed cash logistics and vault operations, ensuring strict adherence to security protocols and zero discrepancies.

EDUCATION

MSc in Data Analytics

2024 - 2025

National College of Ireland

Dublin, Ireland

First-Class Honours (1:1)

TECHNICAL SKILLS

Data Analysis & Programming: Python (Pandas, NumPy, Scikit-learn), R, SQL, Tableau, Power BI

Web Technologies: HTML5, CSS3, JavaScript, Git/GitHub

Tools & Software: Microsoft Excel (Advanced), Visual Studio Code, Jupyter Notebooks, Adobe Photoshop

Soft Skills: Strategic Planning, Team Leadership, Stakeholder Management, Problem Solving

Languages: English (Fluent), Malayalam (Native)

KEY PROJECTS

Predictive Analytics for Churn | <https://github.com/ankithbjoseph>

Developed a machine learning model using Python (Scikit-learn) to predict customer churn in the banking sector. Achieved 85% accuracy using Random Forest and Logistic Regression algorithms. Visualized key churn drivers using Power BI dashboards.

Sales Performance Dashboard | <https://github.com/ankithbjoseph>

Designed an interactive dashboard in Tableau to track regional sales performance. Integrated SQL data sources to provide real-time insights, enabling management to identify underperforming regions and optimize inventory.

Predictive Analytics Churn | <https://github.com/ankithbjoseph>

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CERTIFICATIONS

CAIIB (Information Technology) - Indian Institute of Banking & Finance

Jul 2018

JAIIB - Indian Institute of Banking & Finance

Dec 2017