

ELECTROGATE

SE PROJECT CS331

SUPERVISION:

Asst. Prof. Dr. Angshuman Jana

GROUP NO: 5

GROUP MEMBERS:

- 1. Ankit Kumar (1901032)
- 2. Gaurav Kumar (1901069)
- 3. Harsh Yadav (1901075)
- 4. Arpit Pratap (1901042)

INTRODUCTION:

The purpose of this web application is to connect client and service care through a virtual platform without being present physically. Our motive is to provide home service solutions to electronics problem 24*7 when clients can't reach out physically, especially in current pandemic scenarios.

This platform is to make our lives more fulfilling to solve our electronics problem. It enables users to find any service professional related to electronics problem. Some of them are listed below:

- Students Accessories
- 1. Laptop
- 2. PC
- 3. Mobile

- Daily use Home Appliances
- 1. TV
- 2. Fridge
- 3. Washing Machine
- 4. AC

- Kitchen Appliances
 - 1. Microwave
 - 2. Mixer
- 3. Induction
- 4. Dishwasher

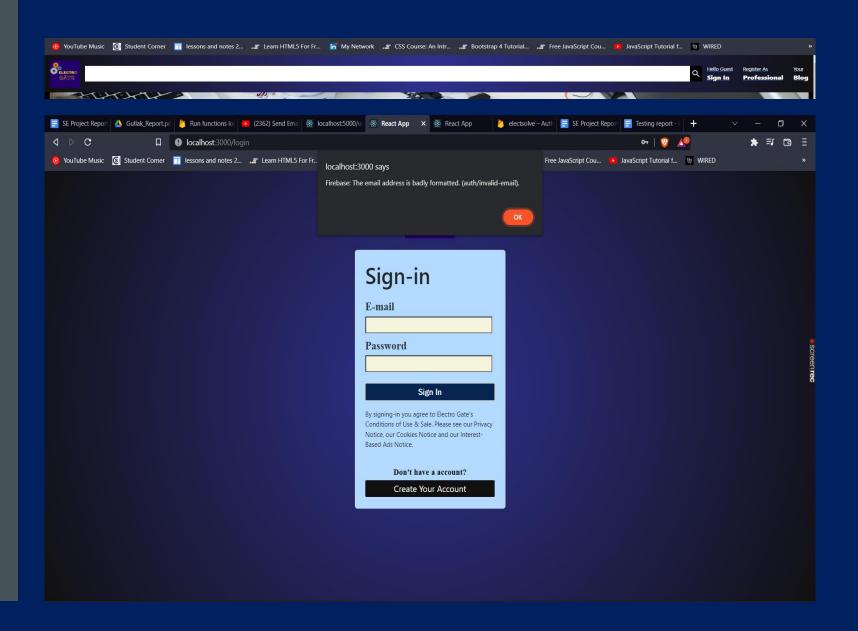
- Home Decoration Items
- 1. LED Lights
- 2. Wall Lamps

FUNCTIONAL REQUIREMENTS:

- 1. Sign-up
- 2. Sign-in
- 3. Registration as Professional
- 4. Administrators Authorized Professional by authentic details
- 5. Insurance of Products
- 6. Feedback
- 7. Book Services
- 8. Time slot choose
- 9. Explore the Tech Blogs
- 10. Video Calling with best consultant.

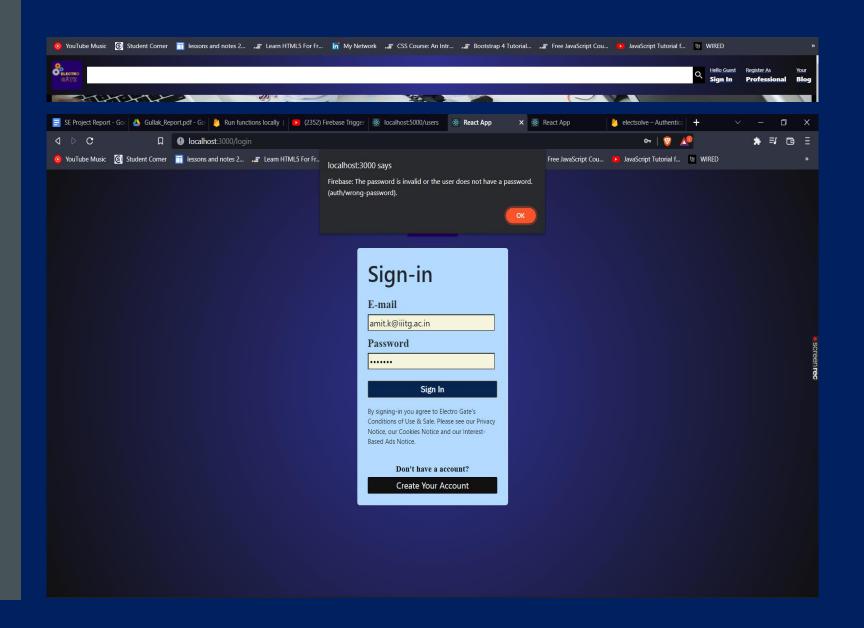
SIGN-UP:

When Users are new, then he/she will go for create new account then after doing he/she will directly reflect to the home page and her/his email name in place of "Guest" name on Home page Header.



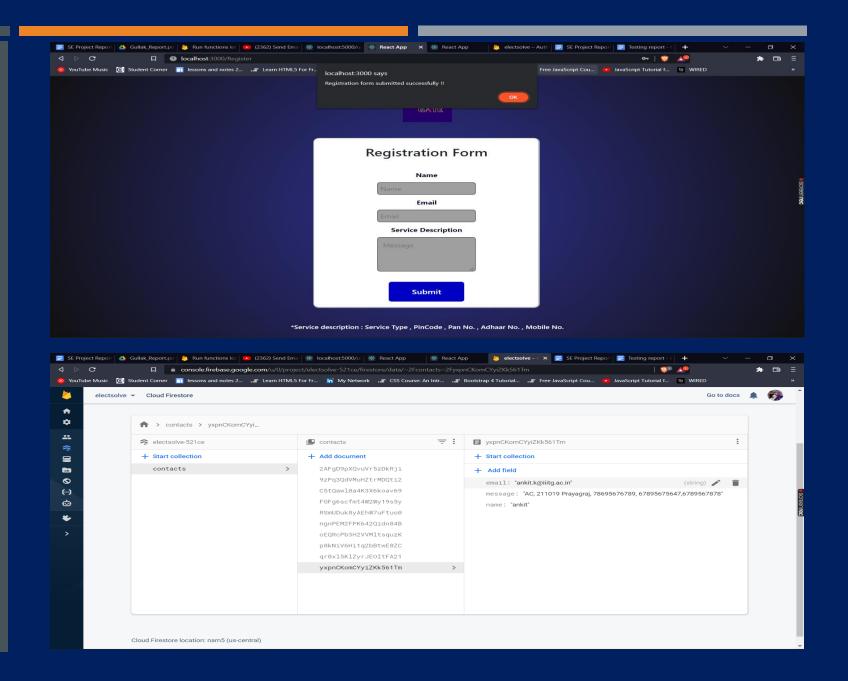
SIGN-IN:

When Users are existing, then he/she will only go to fill E-mail ,password and sign-in then after doing he/she will directly reflect to the home page and her/his email name in place of "Guest" name on Home page Header.



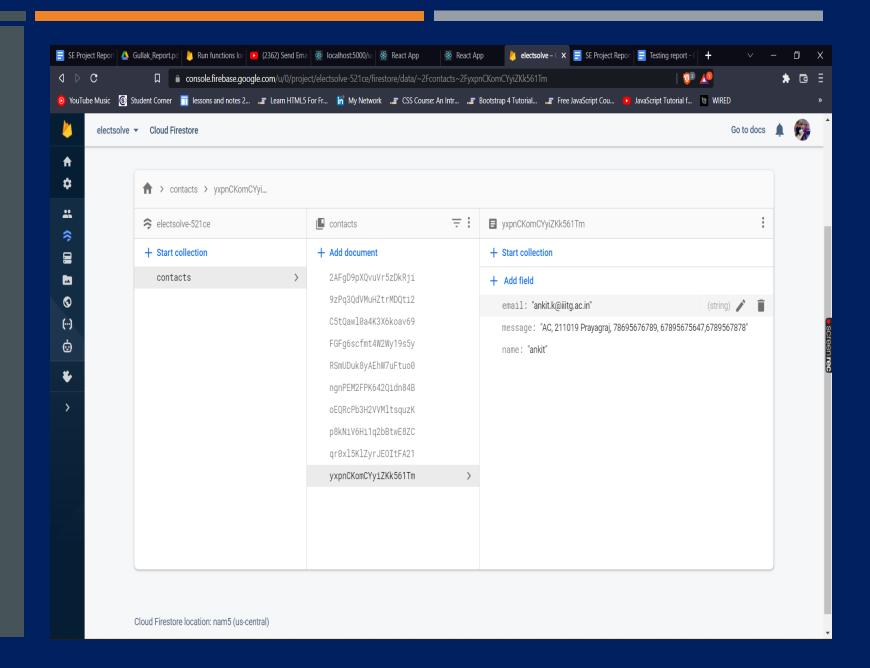
REGISTRATION AS PROFESSIONAL:

When users belong to service care then they can register her/his service on website by using Registration form of Professional and that info reflect on Admin database.



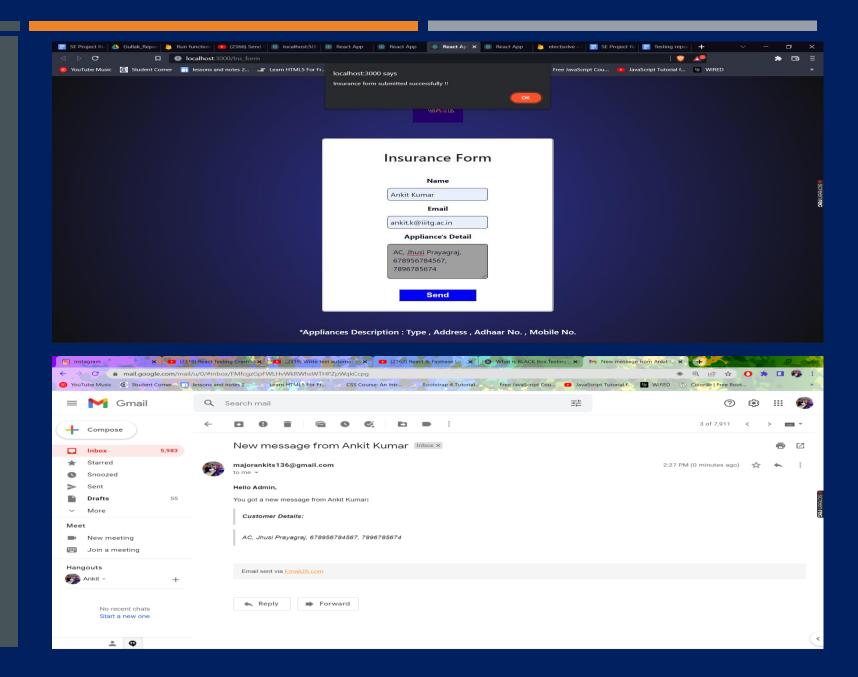
REGISTER USER AUTHENTICATION:

When user filled Registration as a Professional form then after that Admin will authorized that user by given information that shown on his database.



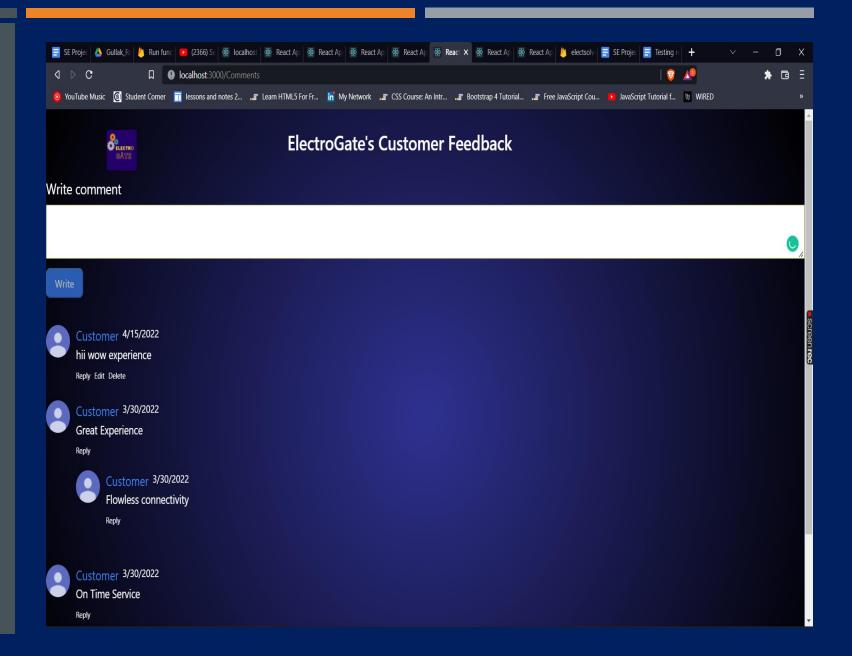
INSURANCE OF PRODUCTS:

When users want to insurance of her/his products then he/she will fill up insurance form and submit it after that Admin will get this information by his email.



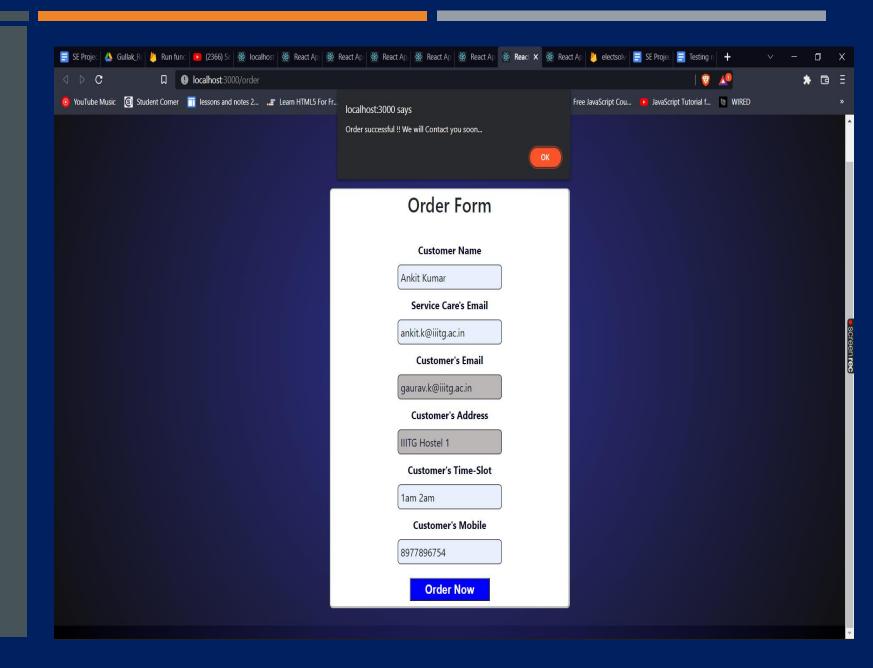
FEEDBACK:

When users want to feedback our service then he/she will post review, reply on others reviews and also update her/his comments.

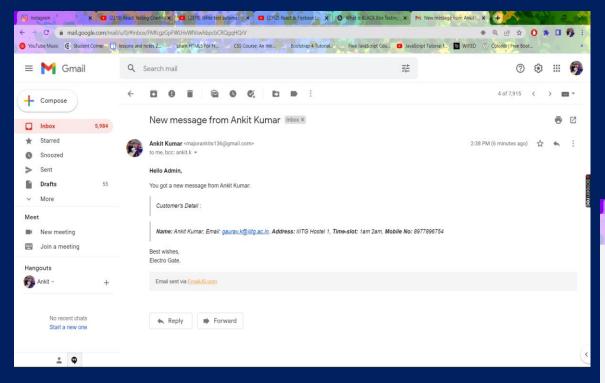


BOOK SERVICE:

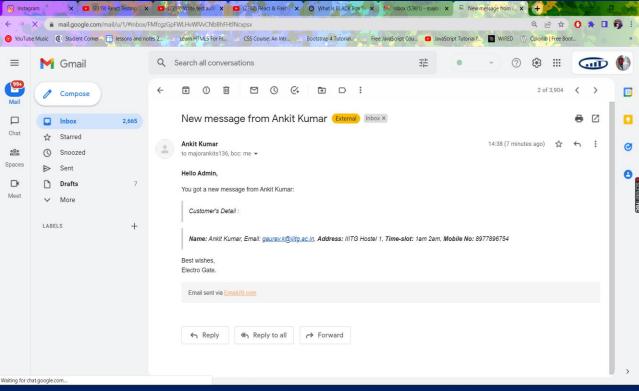
When users want to book any service he/she can easily find out right person by searching then fill up the order form and her/his order details will be send by mail to admin and related service care.



Admin side email received

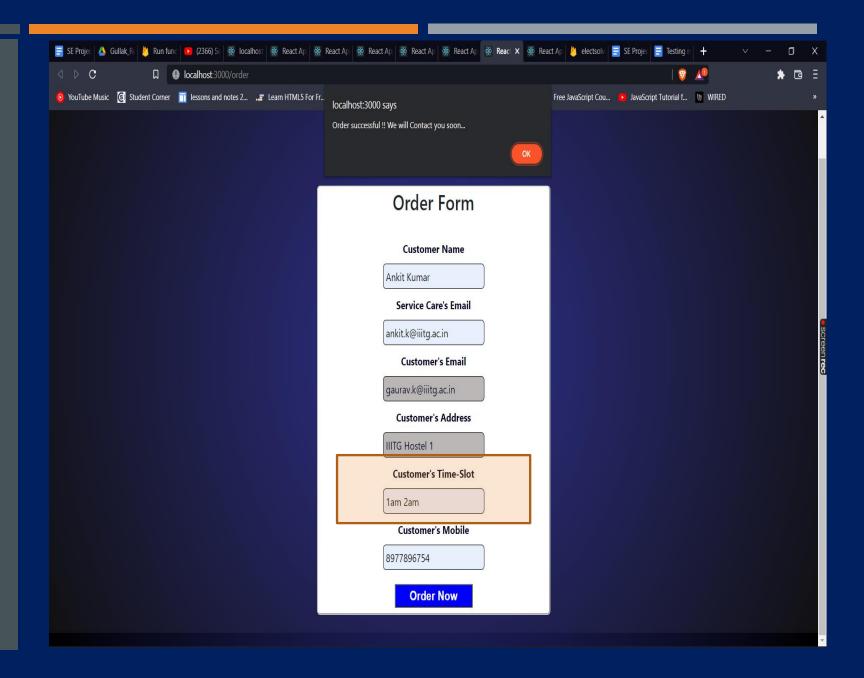


Service-Care side email received



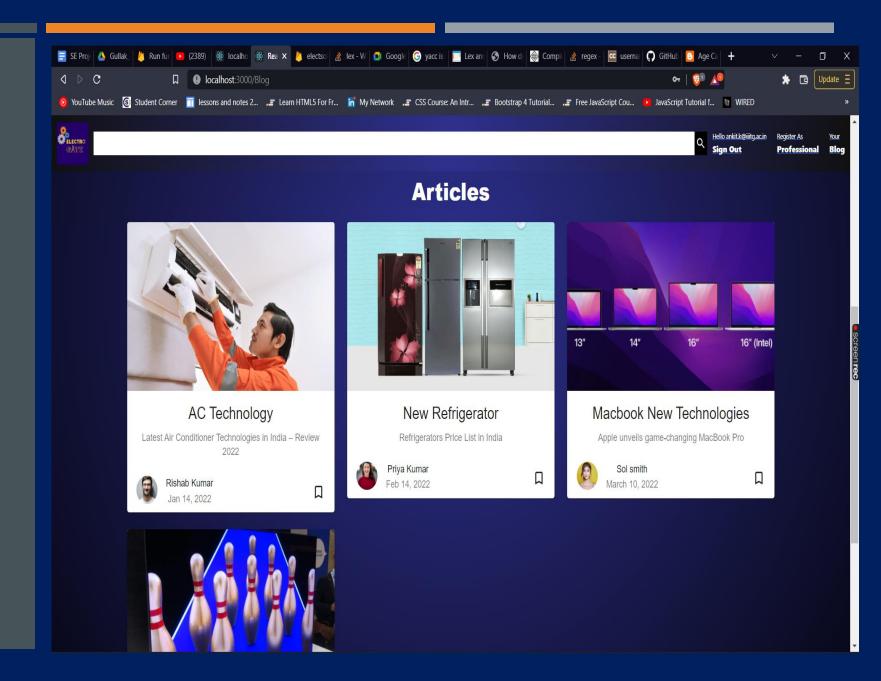
TIME SLOT:

When users want to book any service he/she can easily find right person and choose her/his time-slot for service by fill up order form.



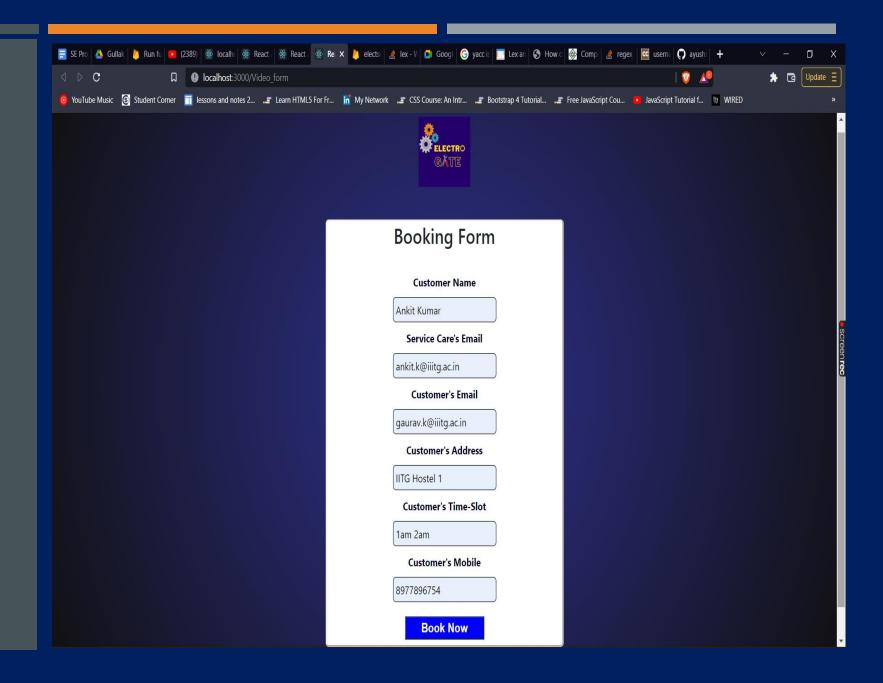
EXPLORE TECH BLOGS:

When users want to connect with future technologies then he/she can come to our "Blog" section where she/he can find the news of latest tech.

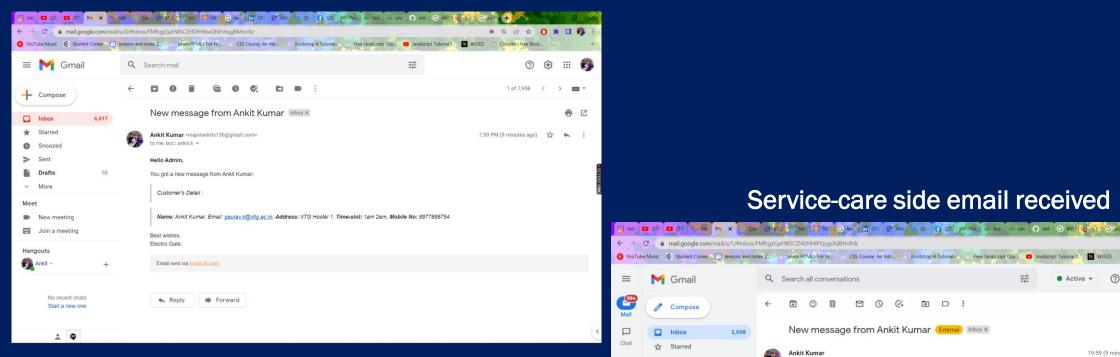


VIDEO CALL WITH BEST CONSULTANT:

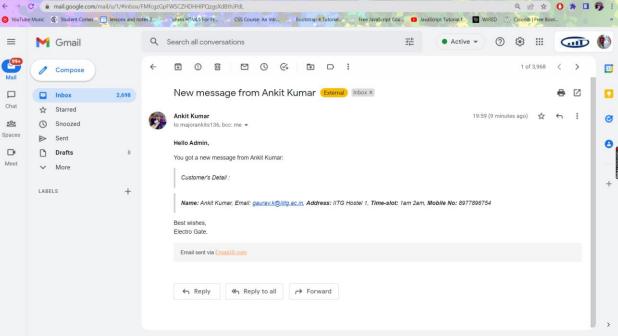
When users want to just consult with service care vie "Video Call" then he/she can fill up form on her/his time slot and then service-care and Admin will receive mail regrade this then he/she will contact with that person on that time.



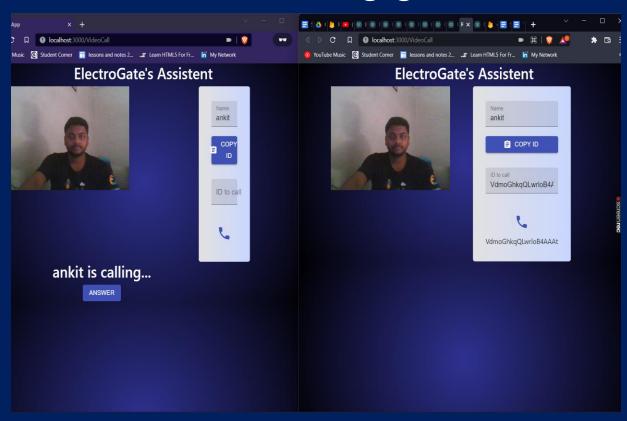
Admin side email received



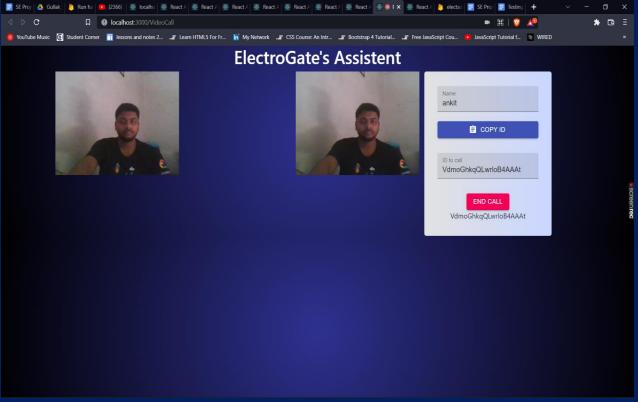
Service-care side email received



Video-call ringing



Video-call received

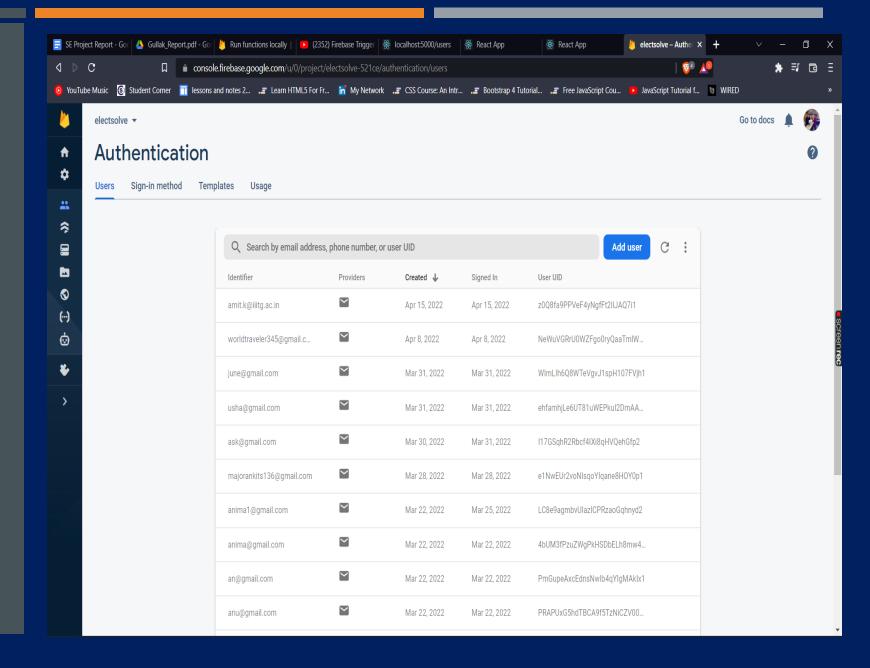


NON-FUNCTIONAL REQUIREMENTS:

- 1. Secure access of confidential data (user's details).
- 2. Maximum time availability.
- 3. Service provider registration can only be accessed by administrators only.
- 4. Time to time update of website for smooth service of users.
- 5. Maintainability, Manageability, Reliability, Usability.

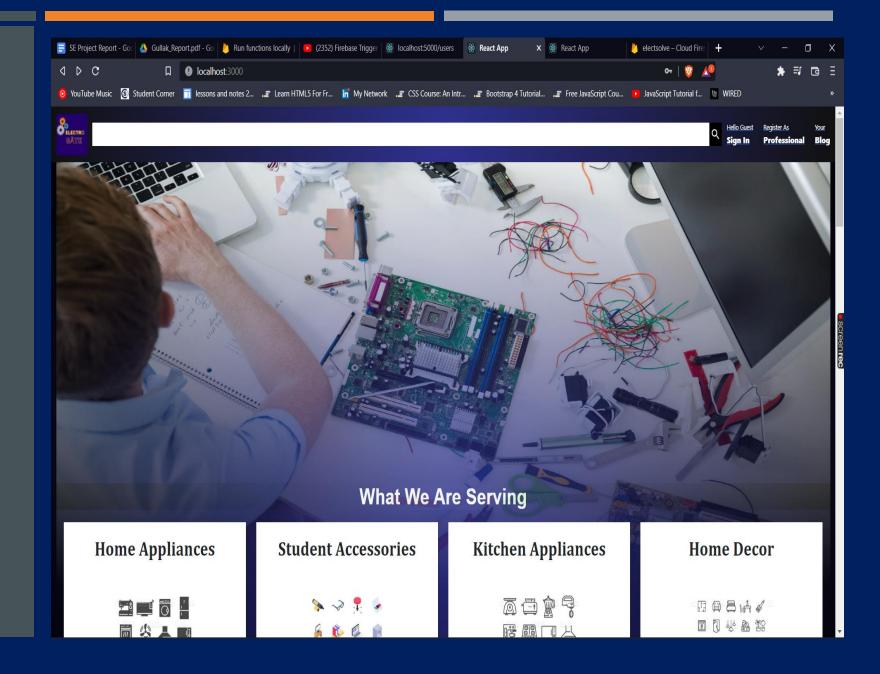
SECURED USER'S DETAILS:

When users logged-in then his/her details reflected on Admin database only.



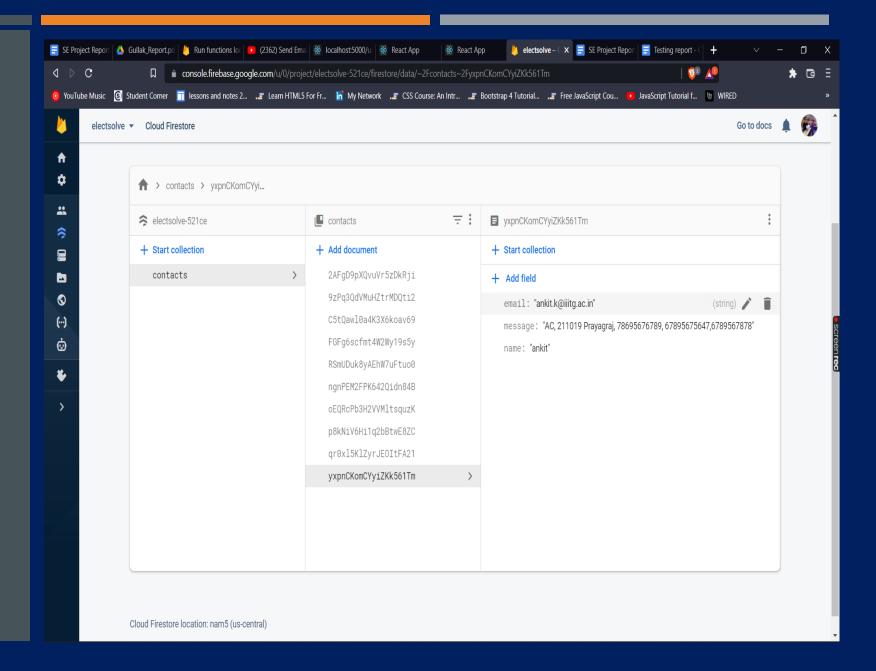
MAXIMUM TIME AVAILABILITY:

We provide 24*7 door step availability for customer.



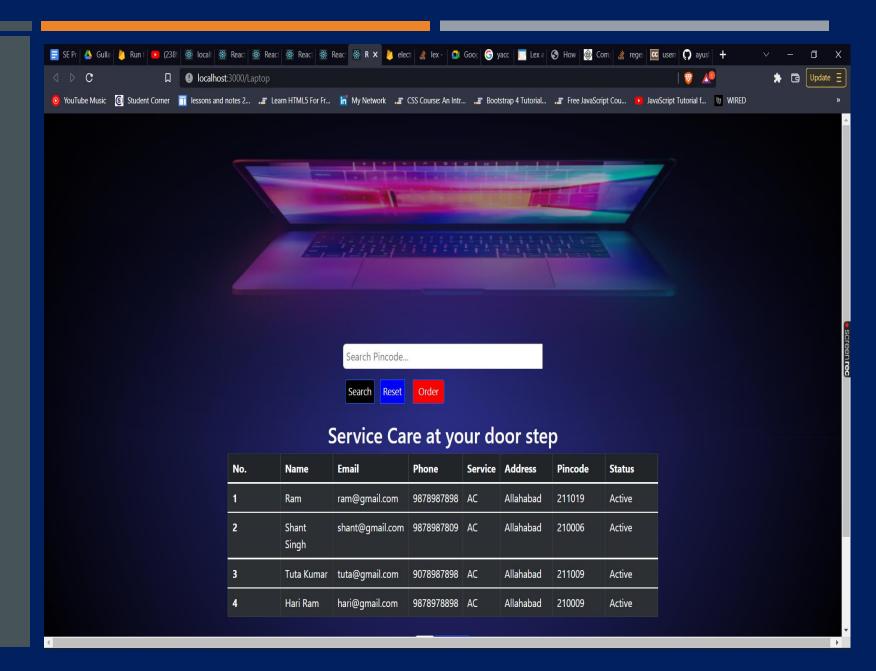
REGISTRATION DATA ACCESSED BY ONLY ADMINISTRATORS:

When users filled registration form then their data reflected on Admin database only.



TIME TO TIME WEBSITE UPDATING:

To provide better user experience our team work on different parts of website to make it smooth.



Ankit Kumar:

Frontend -

- i) Home page
- ii) Client page
- iii) About page
- iv) Insurance main page
- v) Registration form page
- vi) Book video-call first page
- vii) Student accessories with all 6 pages

Backend -

- i) Connect Fake Rest API (db.json) to frontend and searching methods.
- ii) Insurance-form email system
- iii) Order-form email system
- iv) Video-call booking-form email system

- i) SRS, DFD and Use-Case Diagram.
- ii) Testing Report.

Gaurav Kumar:

Frontend -

- i) Blog page
- ii) Team page
- iii) Sign-in/sign-up page
- iv) Video-call main page
- v) Home appliances with all 6 pages

Backend -

- i) Sign-in/Sign-up connect with firebase.
- ii) Connect video-call client and server.

- i) SRS, DFD and Use-Case Diagram.
- ii) Testing Report.

Harsh Yadav:

Frontend -

- i) Warranty page
- ii) Anti discrimination policy page
- iii) Video-call booking-form page
- iv) Kitchen appliances with all 6 pages

Backend -

- i) Connect Registration form with firebase.
- ii) Feedback backend work.

- i) SRS, DFD and Use-Case Diagram.
- ii) Testing Report.

Arpit Pratap:

Frontend -

- i) Feedback page
- ii) Order-form page
- iii) Insurance-form page
- iv) Home decor with all 6 pages

Backend -

i) Connect Testimonial frontend page with data.js.

- i) SRS, DFD and Use-Case Diagram.
- ii) Testing Report.

SOFTWARE TOOLS AND DEPLOYMENT:

Database Server –

Firebase

Client -

Any web browser

Development Tools -

Microsoft VS Code, Sublime text.

Programming Language -

NodeJS, ReactJS, Express.

Operating System Server –

Window 7/8/10/11, Linux, UNIX

GRATEFUL TO YOU

Team ElectroGate

