

Curriculum Vitae

Ankit Lathigira

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Abu Dhabi, UAE

Executive Summary:

- Around Four and a half years of experience in Banking and Financial domain with Strong exposure in Siebel CRM, Core banking and Internet banking Implementations.
- CRM techno-functional professional with expertise in Managed Services, Project Management, Technical Architecture, Project Delivery, Vendor Management, Large Enterprise Application Support and Stabilization.
- Sound exposure in understanding and managing business requirements.
- An effective communicator with good presentation skills, strong analytical, problem solving and decision making skills.
- Detail-Oriented, ability to Multitask effectively and having proven track record of delivering various projects to maximize business benefits and to provide customer centric solutions.
- Extensive technical skills and abilities over varies platforms such as Siebel CRM, Business Intelligence, PL-SQL, Java, Servlets, Web Services, XML, JavaScript, C++, VB etc.

Area of Expertise:

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|-------------------------------|--------------------------|
| • Siebel CRM Implementation | • Requirement Analysis |
| • Core banking Implementation | • Project Management |
| • Siebel Change Management | • Stakeholder Management |

Academic Qualifications:

- MBA (PGDM) in Banking and Financial Management from NMIMS, Mumbai (Pursuing).
- B.E. in Electronics Engineering from Mumbai University.

Professional Experience:

Abu Dhabi Commercial Bank (Deputed by GAVS), Abu Dhabi

Senior System Analyst

April 2015 – Till date

Project: Siebel Enhancements due to Core Banking Upgrade

Duration: September 2016 – Till date

Key Responsibilities:

- Complete impact analysis of Siebel for Core banking functionality changes.
- Manage integration changes with Core banking with respect to Siebel Administration, Web Service Integrations, Non SRF configurations and Data maps.
- Migration of existing Siebel data on Core banking cutover.
- Discuss and guide business users for Siebel process redefinition proposed by corresponding Core banking processes.

Project: Siebel Implementation for Wholesale Banking Group (WBG)

Duration: April 2015 – August 2016

Key Responsibilities:

- Worked on End to End implementation of Siebel Service Request, Customer 360, Prospect and Opportunity, OBIEE List Management, Campaign Management and Call Report.
- Understanding the business requirements and mapping it with the Siebel product functionalities.
- Strong knowledge in Siebel Architecture and Data Model, Siebel Scripting, Workflow Processes, EIM, EAI, Runtime Events and Business Services.
- Good understanding and experience in Siebel Administration and Solution deployment to banking architecture.
- Design technical specifications along with Architecture, Information Security and Performance teams.
- Conduct Fit-Gap analysis and produce clear and detailed Functional Design to be used by offshore technical team.
- Managing multiple stakeholders such as Business user, Quality team, Product Vendor and Support team.
- Working with QC as a partner during testing and coordinate Signoffs.

Project: OBIEE Upgrade and Siebel Dashboard Implementation

Duration: November 2015 – May 2016

Key Responsibilities:

- Integration of Siebel with BIP publisher and OBIEE Dashboards.
- Datamart implementation for Siebel Dashboards.
- Integration of LDAP with OBIEE.
- Dealing with Audit findings and plan/coordinate solutions.

Project: Siebel Campaign Management Automation

Duration: April 2015 – December 2015

Key Responsibilities:

- Setting up technical Architecture for Siebel Campaign components.
- Setting up treatment channels and DND (SMS, Email, IVR and ATM).
- Automation of successful Campaign response into leads.

Oracle Financial Services Software Ltd, Mumbai and Dubai

Senior Consultant

November 2012 – March 2015

Project: Siebel and WMS Automation with Core Banking

Duration: July 2014 – March 2015

Key Responsibilities:

- Design Customer service automation with Core banking and other channels.
- Development and Implementation of core banking integration services and workflows.
- Testing and deployment of services in UAT environment.

Project: Core Banking – WMS, ICCS and Cash Management Implementations

Duration: December 2012 – June 2014

Key Responsibilities:

- Responsible for Requirement Analysis, Solution Design, Effort Estimation, Development and Testing.
- Code review, Peer review and ensure best coding practices to be followed.
- Responsible for final deliverables in testing and production environment.
- Post production Support/Maintenance.
- Working with multiple teams for Problem determination, Problem resolution and Application deployment.

Project: Internet Banking and Gateway Implementation

Duration: February 2013 – May 2014

Key Responsibilities:

- Integration of India Bill Desk payment interface with Internet banking.
- Integration of FATCA with Internet banking.
- Siebel integration with Internet banking.

Achievements:

- Awarded by Oracle in September 2014 for exemplary performance towards managing and implementing many crucial banking projects for a leading client of Oracle.
- Awarded by Oracle in August 2014 for work done at Onsite and Offshore project implementations.
- Awarded by Oracle in January 2014 for an outstanding performance within first and early onsite project implementation.
- Awarded by Tata Institute of Fundamental Research (T.I.F.R.) in July 2013 for work done for one of their research projects.

Personal Details:

- Date of Birth : 26th April 1990
- Nationality : Indian
- Hobbies : Travel, Social networking, listening to music.

Declaration:

I hereby declare that the above-mentioned information is correct up to my knowledge and I bear the responsibility for the correctness of the above-mentioned particulars.

(Ankit Lathigira)