ANKIT MANDAWKAR

TECHNICAL SUPPORT ENGINEER

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Technical Skills

- Operating System
- Networking
- Linux
- SQL
- HTML | CSS | Reveal.js
- JavaScript

Customer Service Skills

- Communication
- Troubleshooting
- Problem-Solving
- Active Listening
- Emapathy
- Atention to details

Soft Skills

- Adaptability
- Creative Thinking
- Decision making
- Teamwork
- Project Management

Achievements

- Zoom Marathon-4

Interests

- Exploring New Technologies
- Reading Articles
- Playing Cricket

Profile

Technical support representative adept at resolving complex network issues. Competent in troubleshooting network hardware issues while responding to customer support issues. Seeking a position in a professional organization to work for the betterment of the company and to foster returns.

Education

Technical Support Engineering (Full-Time)

Masai School, Bengaluru, KA

April 2022- Present

Master's In Political Science

Pune University,Pune, MH

August 2019-August 2021

Projects

FIREBASE ◈ ⊙

Firebase is an app development platform that helps you build and grow apps and games .

Features

Attractive presentation showing onboarding processes.

Tech stack : Reveal.JS | HTML | CSS

Areas of Responsibility:

- Handled content creation
- Prepared presentation

A collaborative project of two members was completed in a day.

BEST-BUY-CLONE ◈ ⊙

Best Buy Co. Inc. is an American multinational consumer electronics retailer website.

Features

- Login , sign-up , Add to cart, Contact
- Navbar, Footer, Gift page, payment page

Tech stack : HTML | CSS | JavaScript

Areas of Responsibility:

- Prepared Gift page | support page
- Integrated all the pages with each other

A collaborative project of five members was completed in 5 days.