



# ANKIT MANDAWKAR

## TECHNICAL SUPPORT ENGINEER

### Contact

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### Technical Skills

- Linux | GitHub
- SQL | JavaScript
- HTML | CSS
- Reveal.js

### Customer Service Skills

- Communication
- Troubleshooting
- Problem-Solving
- Active Listening
- Empathy
- Attention to details

### Soft Skills

- Adaptability
- Creative Thinking
- Decision making
- Teamwork
- Project Management

### Achievements

- Zoom Marathon-4

### Interests

- Reading Article's
- Exploring New Technologies

### About Me

Technical support representative adept at resolving complex network issues. Competent in troubleshooting network hardware issues while responding to customer support issues. Seeking a position in a professional organization to work for the betterment of the company and to foster returns.

### Education

#### Technical Support Engineering (Full-Time)

Masai School, Bengaluru, KA  
April 2022- Present

#### Master's In Political Science

Pune University,Pune, MH  
August 2019-August 2021

### Projects

#### 🔥 FIREBASE

Firebase is an app development platform that helps you build and grow apps and games .

##### Features

Accelerate and scale app development without managing infrastructure.

**Tech stack :** Reveal.JS | HTML | CSS

##### Areas of Responsibility

- Handled content creation
- Prepared presentation

A collaborative project of two members was completed in a day.

#### 🔥 BEST-BUY-CLONE

Best Buy Co. Inc. is an American multinational consumer electronics retailer website.

##### Features

- Login , sign-up , Add to cart, contact
- Navbar, Footer, Gift page, payment page

**Tech stack :** HTML | CSS | JavaScript

##### Areas of responsibility:

- Prepared fees page

A collaborative project of five members was completed in 5 days.