

# **ANKIT MANDAWKAR**

### TECHNICAL SUPPORT ENGINEER

### **Contact**

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Hinganghat, Maharashtra

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## **Technical Skills**

- Operating System
- Networking
- Linux
- SQL
- HTML | CSS | Reveal.js
- JavaScript

## **Customer Service Skills**

- Communication
- Troubleshooting
- Problem-Solving
- Active Listening
- Emapathy
- Atention to details

## **Soft Skills**

- Adaptability
- Creative Thinking
- · Decision making
- Teamwork
- Project Management

### **Achievements**

• Zoom Marathon-4

### <u>Interests</u>

- Reading Articles
- Playing Cricket

### **LANGUAGE**

English | Hindi | Marathi

### **Profile**

Technical support representative adept at resolving complex network issues. Competent in troubleshooting network hardware issues while responding to customer support issues. Seeking a position in a professional organization to work for the betterment of the company and to foster returns.

### **Education**

### Technical Support Engineering (Full-Time)

Masai School, Bengaluru, KA April 2022- Present

#### Master's In Political Science

Pune University,Pune, MH August 2019-August 2021

### **Projects**

## FIREBASE 💸 🕠

Firebase is an app development platform that helps you build and grow apps and games.

#### **Features:**

Attractive presentation showing onboarding processes.

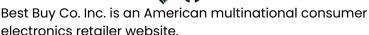
Tech Stack: Reveal.JS | HTML | CSS

#### **Areas of Responsibility:**

- Handled content creation
- Prepared presentation

This was a collaborative project developed within one day, with a team of 2 members.

## BEST-BUY-CLONE



#### **Features:**

- Login, sign-up, Add to cart, Contact
- Navbar, Footer, Gift page, payment page

Tech Stack: HTML | CSS | JavaScript

#### **Areas of Responsibility:**

- Prepared Gift page | support page
- · Integrated all the pages with each other

This was a collaborative project developed within five day, with a team of 5 members.