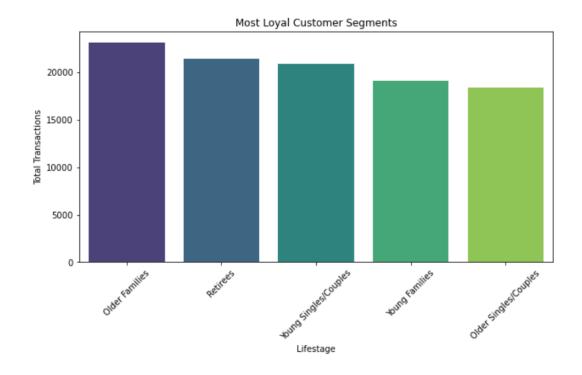
Customer & Product Analysis for Marketing Strategy

Based on the transaction data, the most loyal customer segments (highest total transactions) are:

LIFESTAGE	PREMIUM_CUSTOMER	Total Transactions
Older Families	Budget	23,160
Retirees	Mainstream	21,466
Young Singles/Couples	Mainstream	20,854
Young Families	Budget	19,122
Older Singles/Couples	Budget	18,407

- Older Families (Budget Buyers) are the most loyal customers.
- Retirees & Young Singles/Couples (Mainstream Buyers) also make frequent purchases.
- Young Families & Older Singles/Couples (Budget Buyers) contribute significantly.



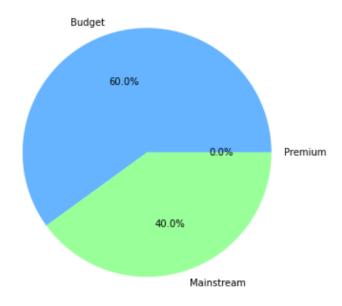
Top 3 Most Profitable Products

From the transaction analysis, the top-selling products by total sales are:

Product Name	Total Sales (\$)
Dorito Corn Chips Supreme 380g	40,352.0
Smiths Crinkle Chips Original Big Bag 380g	36,367.6
Smiths Crinkle Chips Salt & Vinegar 330g	34,804.2

- Doritos & Smiths Crinkle Chips are bestsellers.
- Large packs (330g-380g) are popular, indicating bulk buying behavior.

Premium vs Budget Customer Distribution



Hypotheses on Customer Preferences

Older Families (Budget Buyers)

- Prefer **bulk-packaged snacks** for cost savings.
- Buy for **family consumption** rather than individual use.
- Look for discounted & family-friendly products.

Retirees (Mainstream Buyers)

• Buy classic, nostalgic flavors (Original, Salt & Vinegar).

- Likely loval to traditional brands.
- May focus on health-conscious snacking.

Young Singles/Couples (Mainstream Buyers)

- Prefer **trendy**, **premium snacks** (Doritos Supreme).
- Likely **impulse buyers** (buying small quantities frequently).
- Look for flavor variety & uniqueness.

Marketing Recommendations

For Older Families & Budget Buyers:

- Offer **bulk purchase discounts** (combo packs, family-size).
- Introduce value packs for frequent buyers.

For Retirees & Mainstream Buyers:

- Focus on classic flavors & traditional branding.
- Market limited-time nostalgic flavors.

For Young Singles/Couples:

- Promote trendy & innovative flavors.
- Use social media marketing & influencer campaigns.

Why Do Loyal Customers Prefer These Products?

Based on the data, the **most loyal customer segments** are:

- 1. Older Families (Budget Buyers) 23,160 transactions
- 2. Retirees (Mainstream Buyers) 21,466 transactions
- 3. Young Singles/Couples (Mainstream Buyers) 20,854 transactions

The top 3 bestselling products are:

- 1. Dorito Corn Chips Supreme 380g \$40,352
- 2. Smiths Crinkle Chips Original 380g \$36,367.6
- 3. Smiths Crinkle Chips Salt & Vinegar 330g \$34,804.2

- Promote **limited-edition flavors** or new snack varieties.
- Use **social media marketing** to appeal to younger consumers.

Conclusion: Targeted Marketing for Maximum Profitability

Instead of targeting all customers, the marketing team should focus on:

- Older Families → Bulk discounts & family packs.
- Retirees → Brand trust & classic flavors.
- Young Singles/Couples \rightarrow Trendy flavors & social media ads.