

```
Select *,  
        Quantity * UnitPrice as amount
```

```
from `retail.sales`
```

```
with bills as (  
Select *,  
        Quantity * UnitPrice as amount
```

```
from `retail.sales`)
```

```
Select InvoiceNo,  
        sum(bills.amount) as total  
from bills  
group by 1
```

```
Select s.CustomerID,  
        s.InvoiceNo,  
        s.InvoiceDate,  
        b.total,  
        ROW_NUMBER() over(partition by s.InvoiceNo order by s.InvoiceNo) as RN
```

```
from `retail.sales` s  
left join `retail.bills` b  
on s.InvoiceNo =b.InvoiceNo
```

```

with monetary as (
Select s.CustomerID,
      s.InvoiceNo,
      s.InvoiceDate,
      b.total,
      ROW_NUMBER() over(partition by s.InvoiceNo order by s.InvoiceNo) as RN

from `retail.sales` s
left join `retail.bills` b
on s.InvoiceNo =b.InvoiceNo)

Select CustomerID,
      date(max(InvoiceDate)) as last_purchase_date,
      date(min(InvoiceDate)) as first_purchase_date,
      count(distinct InvoiceNo) as num_purchases,
      Sum(total) as monetary
From monetary
where rn =1
group by 1

```

```

with recency as (
Select *,
      max(last_purchase_date) over()+1 as reference_date,
      date_diff(last_purchase_date, first_purchase_date, month)+1 as months_cust
from `retail.monetary`)

Select *,
      date_diff(recency.reference_date, recency.last_purchase_date, day) as recency,
      num_purchases/(months_cust) as frequency
from recency

```

```

SELECT
    a.*,
    --All percentiles for MONETARY
    b.percentiles[offset(20)] AS m20,
    b.percentiles[offset(40)] AS m40,
    b.percentiles[offset(60)] AS m60,
    b.percentiles[offset(80)] AS m80,
    b.percentiles[offset(100)] AS m100,
    --All percentiles for FREQUENCY
    c.percentiles[offset(20)] AS f20,
    c.percentiles[offset(40)] AS f40,
    c.percentiles[offset(60)] AS f60,
    c.percentiles[offset(80)] AS f80,
    c.percentiles[offset(100)] AS f100,
    --All percentiles for RECENCY
    d.percentiles[offset(20)] AS r20,
    d.percentiles[offset(40)] AS r40,
    d.percentiles[offset(60)] AS r60,
    d.percentiles[offset(80)] AS r80,
    d.percentiles[offset(100)] AS r100
FROM
    `retail.rfm` a,
    (SELECT APPROX_QUANTILES(monetary, 100) percentiles
     FROM `retail.rfm`) b,
    (SELECT APPROX_QUANTILES(frequency, 100) percentiles
     FROM `retail.rfm`) c,
    (SELECT APPROX_QUANTILES(recency, 100) percentiles
     FROM `retail.rfm`) d
ORDER BY CustomerID

```

```

SELECT

```

```

CustomerID,
m_score,
f_score,
r_score,
recency,
frequency,
monetary,
CAST(ROUND((f_score + m_score) / 2, 0) AS INT64) AS fm_score
FROM (
  SELECT *,
    CASE
      WHEN monetary <= m20 THEN 1
      WHEN monetary <= m40 AND monetary > m20 THEN 2
      WHEN monetary <= m60 AND monetary > m40 THEN 3
      WHEN monetary <= m80 AND monetary > m60 THEN 4
      WHEN monetary <= m100 AND monetary > m80 THEN 5
    END AS m_score,
    CASE
      WHEN frequency <= f20 THEN 1
      WHEN frequency <= f40 AND frequency > f20 THEN 2
      WHEN frequency <= f60 AND frequency > f40 THEN 3
      WHEN frequency <= f80 AND frequency > f60 THEN 4
      WHEN frequency <= f100 AND frequency > f80 THEN 5
    END AS f_score,
    -- Recency scoring is reversed
    CASE
      WHEN recency <= r20 THEN 5
      WHEN recency <= r40 AND recency > r20 THEN 4
      WHEN recency <= r60 AND recency > r40 THEN 3
      WHEN recency <= r80 AND recency > r60 THEN 2
      WHEN recency <= r100 AND recency > r80 THEN 1
    END AS r_score
  FROM `retail.quintile`
) AS subquery

```

SELECT

CustomerID,
recency,
frequency,
monetary,
r_score,
f_score,
m_score,
fm_score,

CASE

```
    WHEN (r_score = 5 AND fm_score = 5)
        OR (r_score = 5 AND fm_score = 4)
        OR (r_score = 4 AND fm_score = 5) THEN 'Champions'
    WHEN (r_score = 5 AND fm_score = 3)
        OR (r_score = 4 AND fm_score = 4)
        OR (r_score = 3 AND fm_score = 5)
        OR (r_score = 3 AND fm_score = 4) THEN 'Loyal Customers'
    WHEN (r_score = 5 AND fm_score = 2)
        OR (r_score = 4 AND fm_score = 2)
        OR (r_score = 3 AND fm_score = 3)
        OR (r_score = 4 AND fm_score = 3) THEN 'Potential Loyalists'
    WHEN r_score = 5 AND fm_score = 1 THEN 'Recent Customers'
    WHEN (r_score = 4 AND fm_score = 1)
        OR (r_score = 3 AND fm_score = 1) THEN 'Promising'
    WHEN (r_score = 3 AND fm_score = 2)
        OR (r_score = 2 AND fm_score = 3)
        OR (r_score = 2 AND fm_score = 2) THEN 'Customers Needing Attention'
    WHEN r_score = 2 AND fm_score = 1 THEN 'About to Sleep'
    WHEN (r_score = 2 AND fm_score = 5)
        OR (r_score = 2 AND fm_score = 4)
        OR (r_score = 1 AND fm_score = 3) THEN 'At Risk'
    WHEN (r_score = 1 AND fm_score = 5)
        OR (r_score = 1 AND fm_score = 4) THEN 'Cant Lose Them'
    WHEN r_score = 1 AND fm_score = 2 THEN 'Hibernating'
    WHEN r_score = 1 AND fm_score = 1 THEN 'Lost'
```

```
END AS rfm_segment  
FROM  
  `retail.score`  
ORDER BY  
  CustomerID;
```