From: US India Smartphone Corporate Programs

To: Routhan, Ankit

Cc: US India Mobility PDA Team

Subject: RE: Reg the Phone not received yet

Date: Monday, June 28, 2021 12:09:24 PM

Hi Ankit,

Hope you are doing safe,

Thank you for the information we have updated in our records and we request you to place a new order using the link below.

https://mytechnology.deloitte.com/smartphone-usi

Regards

Vivian Christopher

Deloitte Consulting India Pvt Ltd vchristopher@deloitte.com www.deloitte.com

From: Routhan, Ankit <anrouthan@deloitte.com>

Sent: Monday, June 28, 2021 9:11 AM

To: US India Mobility PDA Team <usimobilitypdateam@deloitte.com>; Christopher, Vivian <vchristopher@deloitte.com>

Cc: US India Smartphone Corporate Programs < USR10PDA@DELOITTE.com>

Subject: RE: Reg the Phone not received yet

Hi Vivian/Team,

Please find the attached confirmation for the refund. Kindly let me know if any other details required from my end.

Thanks

Ankit

From: US India Smartphone Corporate Programs < <u>USR10PDA@DELOITTE.com</u>>

Sent: Wednesday, June 23, 2021 2:11 PM

To: Routhan, Ankit <<u>anrouthan@deloitte.com</u>>

Cc: US India Mobility PDA Team < usimobilitypdateam@deloitte.com >

Subject: RE: Reg the Phone not received yet

Hi Ankit,

Hope you are doing safe,

If the device has been received we request you share the return attachment so that we can update in our records and then you can place a new order.

We request you to contact the vendor for the status of the delivery so that you can update us.

Regards

Vivian Christopher

Deloitte Consulting India Pvt Ltd vchristopher@deloitte.com www.deloitte.com

From: Routhan, Ankit <anrouthan@deloitte.com>

Sent: Monday, June 21, 2021 11:56 AM

To: US India Mobility PDA Team < usimobilitypdateam@deloitte.com >

Cc: US India Smartphone Corporate Programs < <u>USR10PDA@DELOITTE.com</u>>

Subject: RE: Reg the Phone not received yet

Hi Team,

Apologies for the delay response.

I still didn't get the phone yet. Even when I try to login in the Samsung corporate portal ,it is not showing my order. Could you please guide me for the same.

Thanks Ankit

From: US India Smartphone Corporate Programs < <u>USR10PDA@DELOITTE.com</u>>

Sent: Tuesday, May 18, 2021 1:17 PM

To: Routhan, Ankit <anrouthan@deloitte.com>

Cc: US India Mobility PDA Team < usimobilitypdateam@deloitte.com >

Subject: RE: Reg the Phone not received yet

Hi Ankit.

Thanks for your email.

Did you receive your order or is it still pending? If pending did you call vendor to check on it?

Let us know if you have any questions.

Thanks & Regards,

Nirav Vichare
Associate Analyst | US Mobility COE
Deloitte Consulting India Pvt Ltd
nivichare@deloitte.com
www.deloitte.com

From: Routhan, Ankit <anrouthan@deloitte.com>

Sent: Monday, April 12, 2021 11:48 AM

To: US India Smartphone Corporate Programs < <u>USR10PDA@DELOITTE.com</u>>

Subject: RE: Reg the Phone not received yet

Hi Team,

Could you please provide any guidance for the below.

Thanks Ankit

From: Routhan, Ankit

Sent: Thursday, April 8, 2021 11:18 AM

To: US India Smartphone Corporate Programs < <u>USR10PDA@DELOITTE.com</u>>

Subject: Reg the Phone not received yet

Hi Team,

I had placed my order for Samsung A72 under Deloitte Smartphone Corporate Programs on 28 March & it got approved as well. My Address with phone number mentioned was correct but I did not got any calls from the delivery partner & now if I check the status, its being under returned Status. Could you please guide on the same.

Thanks Ankit