From: Swapnil Humane
To: Routhan, Ankit
Subject: [EXT] Refund initiated against order(33338088587)
Date: Thursday, April 22, 2021 12:34:33 PM

Dear Ankit Routhan

Greetings from Samsung Shop!

This is with reference to your Order ID 33338088587 on Samsung Shop dated 28/03/2021 04:24:27 PM
The Refund Reference Number (RRN) for this transaction is: 8892526757.

We have initiated a refund of INR 31941 /- on 22 April 2021 against your order. The refund will reflect in your original mode of payment. This typically takes between 7-21 working days for credit cards and 5-7 working days for debit card, net banking and wallet orders.

If the refund is not received in the period as mentioned above, please call your Bank /Credit card customer care department and submit the above mentioned Refund Reference Number for a quick resolution. It has been noticed that some nationalised banks may take a little longer, to credit the refund amount. If your Bank / Credit card company is not able to find / locate the refund on their system with the Refund Reference Number provided by us, please dispute the transaction with them as , Refund Not Processed. This would help them bank contact the payment gateway / Payment processor to resolve your pending refund.

We deeply value your relationship with the Samsung Shop and are committed to providing you with the highest level of service. We hope to see you on the Samsung Shop again very soon.

For any further questions or comments, please feel free to call us on 1800 40726 7864 (Toll Free)OR https://www.samsung.com/in/

Warm Regards,
Samsung Shop

Please note that This Email is computer generated and it would not be possible for us to respond. All mails sent to this E-Mail ID shall bounce back.

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