

Feature		Scenario				Step			
Name	Duration	T	P	F	S	T	P	F	S
Chat Monitoring	16.635 s	1	0	1	0	12	1	1	10

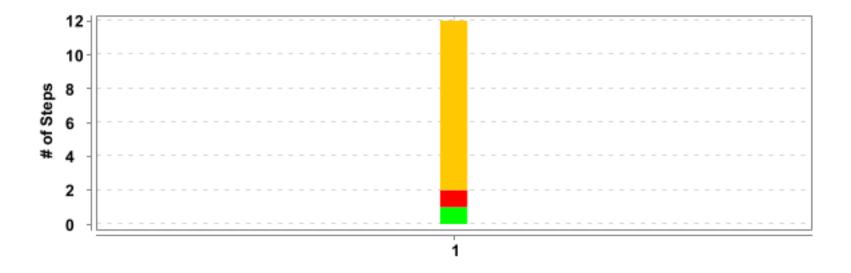
Tag	Scenario			Feature				
Name	T	P	F	S	Т	P	F	S
@smoke	1	0	1	0	1	0	1	0

FEATURES SUMMARY -- 4



#	Feature Name	T	P	F	S	Duration
1	Chat Monitoring	1	0	1	0	16.635 s

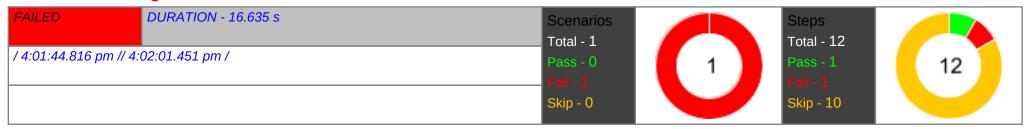
SCENARIOS SUMMARY -- 5 --



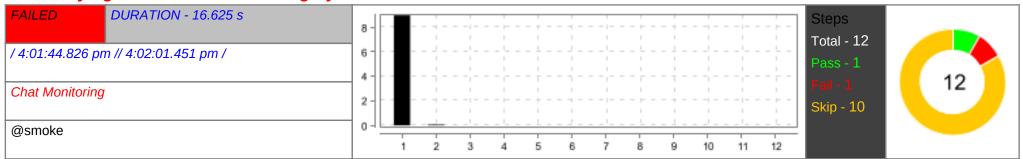
#	Feature Name	Scenario Name	T	P	F	S	Duration
1	Chat Monitoring	Verifying the O2 Chat Monitoring System	12	1	1	10	16.625 s

DETAILED SECTION -- 6 --

Chat Monitoring



Verifying the O2 Chat Monitoring System



#	Step / Hook Details	Status	Duration
1	Given User Launch Browser and opens URL "https://www.o2online.de/chat-auswahl"	PASSED	8.975 s
2	When User clicks on link O2 Service live chat	FAILED	0.071 s
	org.openqa.selenium.NoSuchElementException: no such element: Unable to locate element: {"method":"xpath","selector":"//a[@title='o2 Service Live-Chat"]"} (Session info: chrome=116.0.5845.188) For documentation on this error, please visit: https://www.selenium.dev/documentation/webdriver/troubleshooting/errors#no-such-element-exception Build info: version: '4.11.0', revision: '040bc5406b' System info: os. name: 'Windows 10', os.arch: 'amd64', os.version: '10.0', java.version: '20.0.2' Driver info: org.openqa.selenium.chrome.ChromeDriver Command: [ed5e260ae5f3596d30d659901971f1f0, findElement {using=xpath, value=//a[@title='o2 Service Live-Chat"]}] Capabilities {acceptInsecureCerts: false, browserName: chrome, browserVersion: 116.0.5845.188, chrome: {chromedriverVersion: 116.0.5845.96 (1a3918166880, userDataDir: C:\UserSANKIT\AppData\Loca}}, fedcm:accounts: true, goog:chromeOptions: {debuggerAddress: localhost:54787}, networkConnectionEnabled: false, pageLoadStrategy: normal, platformName: windows, proxy: Proxy(), se:cdp: ws://localhost:54787/devtoo, se:cdpVersion: 116.0.5845.188, setWindowRect: true, strictFileInteractability: false, timeouts: {implicit: 0, pageLoad: 300000, script: 30000}, unhandledPromptBehavior: dismiss and notify, webauthn:extension:credBlob: true, webauthn:extension:largeBlob: true, webauthn:extension:minPinLength: true, webauthn:extension:prf: true, webauthn:virtualAuthenticators: true} Session ID: ed5e260ae5f3596d30d659901971f1f0 at java.base/java.lang.reflect.DirectConstructorHandleAccessor.newInstance(DirectConstructorHandleAccessor.java:67) at java.base/java.lang.reflect.Constructor.newInstance(Constructor.java:484) at org.openqa.selenium.remote.codec.w3c.W3CHttpResponseCodec.createException(W3CHttpResponseCodec.java:200) at org.openqa.selenium.remote.codec.w3c.W3CHttpResponseCodec.decode(W3CHttpResponseCodec.java:133)		

DETAILED SECTION -- 7 --

#	Step / Hook Details	Status	Duration
	at org.openqa.selenium.remote.codec.w3c.W3CHttpResponseCodec.decode(W3CHttpResponseCodec.java:52) at org.openqa.selenium.remote.HttpCommandExecutor.execute(HttpCommandExecutor.java:191) at org.openqa.selenium.remote.service.DriverCommandExecutor.invokeExecute(DriverCommandExecutor.java:196) at org.openqa.selenium.remote.service.DriverCommandExecutor.execute(DriverCommandExecutor.java:171) at org.openqa.selenium.remote.RemoteWebDriver.execute(RemoteWebDriver.java:518) at org.openqa.selenium.remote.ElementLocation\$ElementFinder\$2.findElement(ElementLocation.java:165) at org.openqa.selenium.remote.RemoteWebDriver.findElement(RemoteWebDriver.java:355) at org.openqa.selenium.remote.RemoteWebDriver.findElement(RemoteWebDriver.java:349) at org.openqa.selenium.support.pagefactory.DefaultElementLocator.findElement(DefaultElementLocator.java:68) at org.openqa.selenium.support.pagefactory.DefaultElementLocator.findElement(DefaultElementLocator.java:38) at jdk.proxy2/jdk.proxy2.\$Proxy30.click(Unknown Source) at com.qa.util.Helper.clickWebElement(Helper.java:22) at com.pages.homePage.clickServiceChatLink(homePage.java:26) at stepDefinitions.LoginPageSteps.user_clicks_on_link_o2_service_live_chat(LoginPageSteps.java:52) at ?.User clicks on link O2 Service live chat(file:///F:/ProjectsEclipse/CucumberProjectDriverFactoryO2/src/test/resources/AppFeatures/ LoginPage.feature:9) * Not displayable characters are replaced by '?'.		
3	Then Update the Url "https://www.o2online.de/chat-ui/chat.html?cg=bk&sn=CCT_C_SUPPORT"	SKIPPED	0.001 s
4	And click LoginButton	SKIPPED	0.000 s
5	And User enters username as "4917661590911" and password as "o2-FreeS-CCT-141076"	SKIPPED	0.000 s
6	Then Verify If System is Up	SKIPPED	0.000 s
7	Then start the chat "Hi"	SKIPPED	0.001 s
8	Then Verify if Agent is Online	SKIPPED	0.002 s
9	Then Continue Chat "I am a test user" "I need support Sim" "Thank you so much"	SKIPPED	0.001 s
10	And Get Chat History	SKIPPED	0.001 s
11	Then End the Chat	SKIPPED	0.002 s
12	And close the browser	SKIPPED	0.001 s
	AFTER - AppHooks.ApplicationHooks.tearDown(io.cucumber.java.Scenario)	PASSED	2.605 s
	Screenshot Added For the Failed Step		
	Verifying the O2 Chat Monitoring System		
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