

Professional Summary

Senior **IoT Solution Architect** for **Industry 4.0** delivering end-to-end **IIoT**, **edge**, and **IT/OT convergence** from **presales** and solution design through delivery, **services & governance**, and **customer success**. I lead technical qualification and **bid/tender/RFP** responses, craft win-themes and **SoWs**, and present tailored **demos/PoCs** to ops leaders and **CxOs**. I design scalable architectures integrating **PLCs/SCADA/MES** with analytics platforms, normalising **OPC UA/MQTT/Modbus** for **OEE**, **predictive maintenance**, and quality insights. I establish **SLA/OLA** and **MTTR** targets, and ensure reliable handovers with runbooks; post-deployment, I drive adoption via success plans, training, and renewals/expansion to maximise **ARR** and measurable outcomes.

Experience

2023–Present **Senior Industrial IoT Applications Consultant & Solutions Architect, CAD-IT UK**

- **Presales & Solution Consulting:** Led technical qualification and discovery; authored multiple successful **bids/tender** and **RFP** responses; produced **SoWs**, effort/cost estimates, and **ROI** models; designed and presented tailored **demos/PoCs** to operations leadership and **CxO** stakeholders, driving solution confidence and buy-in.
- **Qualification & Discovery:** Ran stakeholder workshops to capture requirements, map current-state processes, and prioritise value cases; translated business goals into measurable success criteria and a delivery roadmap.
- **System & Architecture Design:** Defined **IIoT** reference architectures, onboarding playbooks, and **ISA-95** data models; established standards for **IT/OT** connectivity and vendor integration.
- **Data Strategy & Analytics:** Designed pipelines to normalise **OPC UA/MQTT/Modbus** telemetry and integrated historians/time-series data into **Siemens Insights Hub**, enabling **predictive maintenance**, **OEE**, and quality insights.
- **Scalability & Performance:** Built containerised **edge gateways** and services (**Docker**, **Node-RED**, **Python**) for real-time, high-performance industrial data acquisition and analytics across **hundreds of assets**.
- **Services & Governance:** Defined **SLA/OLA** metrics (availability, **MTTR**) for **IIoT** services; chaired change-advisory review as an SME consultant.
- **Delivery & Change Management:** Coordinated production, IT, maintenance, and vendor teams to execute the plan; maintained solution documentation, **runbooks**, and handover packs; facilitated knowledge transfer, cutover activities, and hypercare; aligned service **SLA/OLA** expectations with operations.
- **Customer Success & Value Realisation:** Built success plans with executives; tracked adoption and value KPIs; ran roadmap review meetings; delivered training and enablement; managed renewals and expansion opportunities to maximise **ARR** and long-term outcomes.
- **Strategic Partnership & Outcomes:** Delivered an **IIoT factory** solution for a **global aerospace manufacturer**, enabling secure **IT/OT convergence**, real-time analytics, and digital transformation in a complex manufacturing environment.

2022–2023 **IT Solutions Technical Analyst, Bristol Water**

- **Automation & Process Optimisation:** Designed and deployed **RPA** bots to streamline workflows and reduce manual effort across functions.
- **Data-Driven Decision Support:** Prototyped AI-enabled tools and IoT monitoring solutions, accelerating operational insights.
- **Innovation & Experimentation:** Produced proof-of-concepts (PoCs) to validate feasibility and value; documented outcomes and facilitated handovers to business stakeholders.

2018–2021 **Technology Associate, OneDot Automation**

- **Product Development & IP:** Invented and prototyped a patented **wireless in-wall smart-home controller**; delivered privacy-focused automation (**Node-RED/Node.js/openHAB**).
- **Real-time Tracking:** Engineered a real-time asset/staff tracking solution, integrating IPS with **ESP32 (Embedded C++)** for reliable location telemetry.
- **Medical Imaging AI:** Deployed a cloud **U-Net** pipeline on **Google Cloud Platform** for chest X-ray GGO detection; packaged inference for scalable use.

2019–2022 **Lecturer (Part-time), University of the West of England**

- **Teaching & Labs:** Taught **Computer Vision** fundamentals and led hands-on **MATLAB** labs; created practical exercises that connected theory to real-world problem-solving.

Education

- 2021–2023 **MPhil. Research in Machine Vision**, *University of the West of England*
Thesis: *3D Printed Object Authentication using Micro and Macro Surface Textures and Geometric*
- 2016–2018 **MSc. Robotics**, *University of Bristol*
Final Project: *Indoor Localisation System using Low Power Bluetooth*
- 2013–2016 **BEng. (Hons) Electronics**, *Anglia Ruskin University (Cambridge Campus)*

Career Highlights & Certifications

- Led a smart-factory digital transformation for a FTSE 250, multi-site UK retailer as part of a Continuous Improvement (CI) programme; deployed **OEE** across multiple lines to drive operational excellence.
- Scaled **IIoT** to **350+ assets**, enabling real-time insights, remote monitoring, and diagnostics, contributing to cost savings of **£3M+**.
- Delivered **IIoT factory** deployment for a **global aerospace manufacturer**, enabling secure **IT/OT convergence**, advanced analytics, and digital transformation outcomes.
- Delivered end-to-end **Siemens Insights Hub** deployments (architecture, edge acquisition, analytics, **KPI dashboards**) across diverse manufacturing environments.
- Certified Associate: **Siemens Insights Hub** Presales, Service, and Customer Success.
- Patent holder: **Wireless in-wall smart-home controller** (IoT product design).

Key Skills

IT/OT Solution Architecture

Design reference architectures and roadmaps for plant-to-enterprise integration (MES, SCADA, PLCs ↔ ERP/Cloud) aligned to **ISA-95**.

Smart Manufacturing & CI

Define use cases and deliver value realisation for **OEE** improvement, **predictive maintenance**, **quality analytics**, and **energy optimisation**.

Operations Integration

MES/SCADA/PLC data modelling and interoperability; **historian** integration; standards-based connectivity.

Data Strategy, Analytics & AI

Apply **ML** & **computer vision** for anomaly/predictive quality and edge inference; enable data-driven decisions at scale.

Stakeholder Leadership & Collaboration

Facilitate cross-functional agreement on **vision**, **scope**, and **priorities**; lead workshops, manage risks/issues, and unblock delivery via data-driven decisions and structured **governance**.

Delivery Excellence

Drive rollouts through **documentation**, knowledge transfer, **hypercare**, and post-deployment support for long-term stability.

Security & Standards

Working knowledge of **IEC 62443** and **ISO 27001** (risk-aware, security-by-design principles).

Technical Skills

Platforms & Cloud

Siemens Insights Hub; **Google Cloud** (Compute/Storage/AI/ML); Azure IoT (IoT Hub/Edge exposure/PoCs).

Edge & Integration

Edge gateways; **Docker**; **Node-RED**; RESTful APIs; webhook integrations; **OPC UA** clients/servers; **MQTT** brokers.

Web & API

Lightweight web apps (**HTML/JavaScript**); back-end services in **Node.js/Python**; REST/JSON APIs & SDKs; API tooling with **Curl/Postman**; documentation & test collections.

Identity & Access

JWT-based service auth; role-based access across edge/cloud **SSO** implementation.

Industrial Connectivity

OPC UA, **MQTT**, **Modbus**, **PROFINET**, **Ethernet/IP**; PLC/DCS interfacing and OT data acquisition.

Databases & Storage

MongoDB; **RAG** storage solution - vectorDB; time-series/**historians**; cloud object storage; embedded DBs (e.g. SQLite).

Programming & ML

Python; **SQL**; **Node.js/Node-RED**; **MATLAB**; **Embedded C++**; **TensorFlow**, **Keras**, **PyTorch**; pandas, NumPy, scikit-learn.

Computer Vision

OpenCV; scikit-image; classical & deep CV pipelines; image pre-/post-processing.

Data Engineering

Python **ETL**; batch/stream processing; schemas & serialisation (**JSON**, **CSV**, **Parquet**); data validation & QC.

Observability & Dev Practices

Git; logging/telemetry; API testing; container build workflows; basic CI pipelines.

Visualisation

Custom dashboards - **Grafana**, **PowerBI**; KPI & time-series charting; **Apache echarts**.