

Problem Solving Techniques

Norman Vincent Peale, who stressed the need for analysing a problem in detail, once said, 'When a problem appears, study it until you are completely knowledgeable. Then, find the spot, break the problem apart and the rest will be easy.' A fact-based, honest analysis happens at two main steps in the problem-solving process: first, when you analyse problems to identify the root causes and then, when you evaluate and analyse potential solutions to determine the one that has the maximum chance of success.

The first course helps you to boost your creativity and select the best solution that demonstrates how the application of a few tools greatly assists you when determining the root cause of a problem and the best solution. The second course explains how to solve business problems using logic maps and 2x2 matrix techniques.

- **Linkedin Course:** [Problem Solving Techniques](#) – 1hr 32mins
- **Linkedin Course** – [Solving Business Problems](#) – 36mins

Objectives

- Identifying the real problem
- Generating possible solutions
- Selecting the best solution
- Recall how to keep a problem well defined using logic maps.
- Recognize how to use a 2x2 matrix to prioritize solutions.

(Right click on the link to open it in a new tab)

