





Communications Grid





# PBX Manager



Communications Grid

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Communications Grid Manager

Dashboard

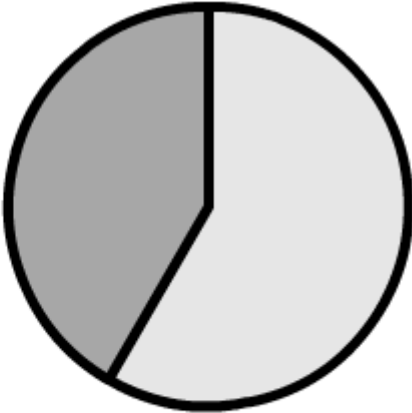
Agents

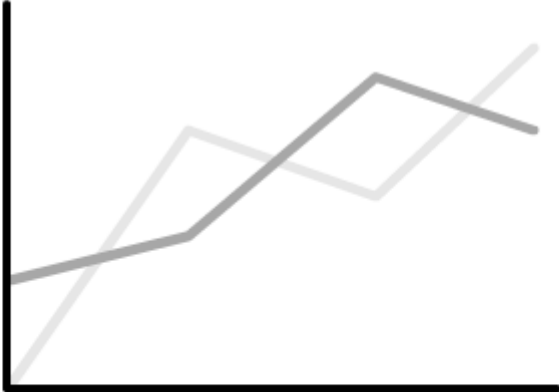
IVR

Queue

Reports

Settings





15

30

Hour

Today

Summary	Dialed	Answered	Unanswered	ASR	ACD
Calls Today	2440	2324	116	95	03:14
Agent 1	80	69	11	94	04:11

15

30

Hour

Today

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Communications Grid Manager

Dashboard

Phones

IVR


Queue

Reports

Settings

+ new phone

Profile Picture



Username

username of agent

Password

minimum 8 characters

Caller ID

12812059247

▼

Call Recording

Enable

Disable

Call Forwarding

Enable

Disable

Forwarding Number

9898098980

Voice Mail

Enable

Disable

Voicemail to eMail

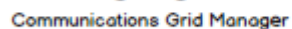
Enable

Disable

Email Address

info@pbx.com

Submit



- Calls
- Agents
- IVR
- Recordings
- Performance



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## Communications Grid Manager

Dashboard Agents IVR Queue Reports Settings

[illegible]