

## Order processing workflow

The **Pay with Amazon** module follows the standard Prestashop order and payment workflow, and thus processing **Pay with Amazon** payments doesn't differ significantly from other payment methods available in Prestashop, making it easy to handle.

All Amazon payment data are reflected in corresponding payment transactions in Prestashop, which are connected with appropriate document entities provided by the Prestashop (invoices, refunds, shipping).

### Pay with Amazon button


The *Pay with Amazon* button appears at several places in the shop:

- On the shopping cart page,
- On the Payments section of your checkout flow

#### SHOPPING-CART SUMMARY

Your shopping cart contains: 1 product

01. Summary
02. Sign in
03. Address
04. Shipping
05. Payment


Product	Description	Availability	Unit price	Qty	Total
	Faded Short Sleeve T-shirts SKU : demo_1 Size : S, Color : Orange	In stock	₹ 1.00	1	₹ 1.00
<b>VOUCHERS</b> <input type="text"/> <input type="button" value="OK"/> Take advantage of our exclusive offers: COUPON - Freedom					Total products (tax excl.) ₹ 1.00  <b>TOTAL ₹ 1.00</b>

[Continue shopping](#)
[Proceed to checkout](#)
[Pay with Amazon](#)

#### PLEASE CHOOSE YOUR PAYMENT METHOD

Your shopping cart contains: 1 product

01. Summary
02. Sign in
03. Address
04. Shipping
05. Payment

Product	Description	Availability	Unit price	Qty	Total
	Faded Short Sleeve T-shirts SKU : demo_1 Size : S, Color : Orange	In stock	₹ 1.00	1	₹ 1.00
Total products (tax excl.)					₹ 1.00
Total shipping					Free Shipping!
<b>TOTAL</b>					<b>₹ 1.00</b>

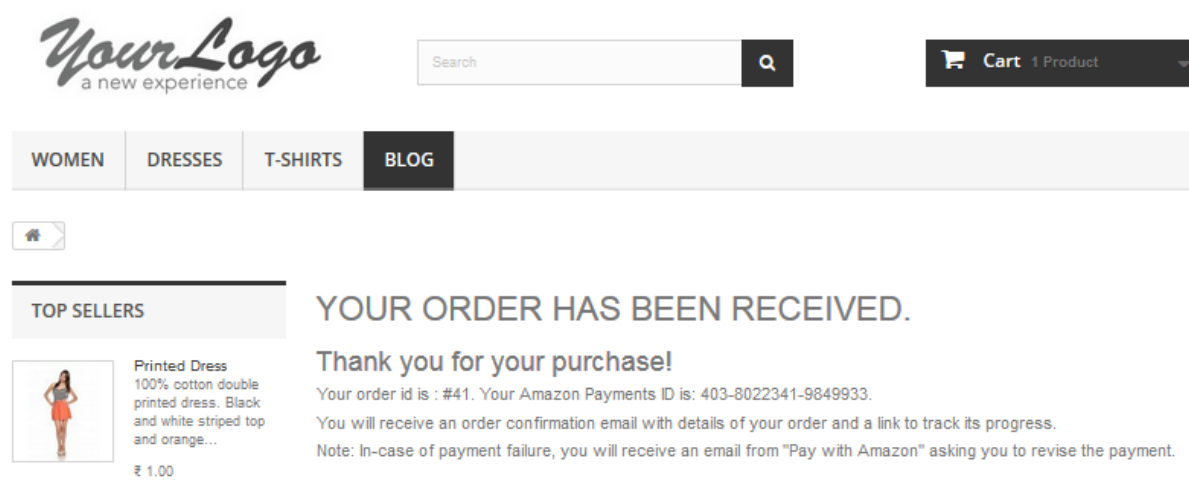
[Pay with Amazon](#)
[Continue shopping](#)

Clicking the *Pay with Amazon* button launches the Amazon Payments Co-Branded authentication window, where the customer is asked for his Amazon account e-mail address and password. After a successful login the customer is redirected to the Co-Branded Amazon checkout pipeline for completing the payment.

## Placing an order

The **Pay with Amazon** checkout form consists of 4 steps arranged within a single page. These steps are: provide shipping address (stored addresses are displayed), shipping speed, payment method (stored cards on amazon accounts are displayed).

After selecting the desired shipping address, payment method, shipping speed and pressing *Place order & Pay* button, the customer is redirected to the success page post payment.



### Note:

Pay with Amazon uses separate Prestashop success page, you can add any tracking scripts or additional page layout elements that you use in default Prestashop checkout and want to use in Amazon checkout here- `modules/pwapresta/views/templates/front/pwa_order.tpl`

After payment is successful the order created will be transferred from Amazon and will appear in your Prestashop order list in *Awaiting PWA payment* (by default).

12	YOKHTSYQA	No	India	₹ 2.00	Pay with Amazon	Awaiting PWA Payment	08/06/2015 14:16:23	View
11	YQHWXRKEJ	No	India	₹ 2.00	Pay with Amazon	Payment accepted	08/06/2015 13:09:21	View
10	CQTOMMQQA	No	India	₹ 1.00	Pay with Amazon	Canceled	08/06/2015 13:01:26	View
9	SYRPOLSA	No	India	₹ 2.98	Pay with Amazon	Canceled	08/06/2015 12:14:31	View
8	NBYATSCWZ	Yes	India	₹ 1.00	Pay with Amazon	Shipped	08/06/2015 11:18:57	View

## Payment confirmation (Ready to Ship)

The Order payment status will be either confirmed or declined by Amazon either via IOPN or via MWS (data polling), see [Synchronizing order data](#) to get more details. The order, for which a payment has been confirmed changes its status to **Payment accepted**, an order email confirmation is sent to the customer and you can start the fulfilment process.

**ORDERS**  
Order GKISMJOHI from

Date: 08/14/2015  
Total: ₹ 3.00  
Messages: 0

**ORDER GKISMJOHI #35**

Print order | View invoice | View delivery slip | Partial refund

**STATUS 2** | **DOCUMENTS 2**

Status	Date
Payment accepted	08/14/2015 23:02:55
Awaiting PWA Payment	08/14/2015 22:47:59

Payment accepted [UPDATE STATUS]

**SHIPPING 1** | **MERCHANDISE RETURNS 0**

Date	Type	Carrier	Weight	Shipping cost	Tracking number
08/14/2015 22:47:59	Delivery	My prestashop e-commerce	0.000 kg	₹ 2.00	

Recycled packaging | Gift wrapping

**PAYMENT 1**

Date	Payment method	Transaction ID	Amount	Invoice
08/14/2015 22:47:59	Pay With Amazon		₹ 3.00	#IN000025

2015-08-19 | [Details] | [ADD]

**AMAZON ORDER DETAILS**

Amazon Order Id : 171-4459789-7385146  
Shipping Type : Standard

### Warning

Never dispatch ordered items before the Order status is Payment accepted. Only the Payment accepted status on Prestashop or Unshipped status on Seller central guarantees that you will be able to receive the order amount.  
Post-order processing confirm the shipment through Prestashop panel or Seller central.

## Declined payment

If the payment authorization is declined by Amazon due to problem with the payment method selected, your customer will be informed about this case via e-mail and requested to visit the Amazon Payments web site <https://paywithamazon.amazon.in>. The customer can then revise the payment method by following the instructions on the page. After the successful payment update, Amazon will notify Prestashop about the new status and payment will get back on the track (via MWS polling or IOPN).

## Confirm shipment and enable disbursement of payment to your account

After a successful payment by buyer, you can confirm shipment and capture funds against the order. The confirm shipment, can be done in two ways: through prestashop or seller central.

### Note:

You should confirm the shipment at the moment you ship the ordered items by giving the tracking details before moving order status as shipped on prestashop.

### Steps to confirm an Order:

The screenshot shows the Prestashop Order Confirmation page for order CCLBBLFE. The page is divided into several sections:

- Header:** Includes the order ID CCLBBLFE and a date of 08/15/2015.
- Summary:** Shows the total amount of ₹ 2.00, the number of messages (0), and the number of products (1).
- Order Details:** Includes buttons for Print order, View invoice, View delivery slip, and Partial refund. It also shows the order status as 'Payment accepted' and a list of documents.
- Customer Information:** Includes the customer's email, account registration date (08/05/2015 21:08:50), valid orders placed (4), and total spent since registration (₹ 7.00).
- Shipping Address:** Shows the shipping address as f 34/8, OKHLA INDUSTRIAL AREA 560035 bangalore Ka, India, with a map view option.
- Shipping Table:** A table with columns for Date, Type, Carrier, Weight, Shipping cost, and Tracking number. The table shows a single row for the order with a date of 08/15/2015 09:02:15, type of Delivery, carrier of My prestashop e-commerce, weight of 0.000 kg, shipping cost of ₹ 2.00, and a tracking number of 9886000999. An 'Edit' button is visible next to the tracking number.

## Pay with Amazon User Guide

### Enter tracking details for each item

ORDERS

Order CCBLBBLFE from

Recommended Modules

Help

Date  
08/15/2015

Total  
₹ 2.00

Messages  
0

Products  
1

ORDER CCBLBBLFE #37

STATUS 2

DOCUMENTS 2

Payment accepted 08/15/2015 09:17:16

? Awaiting PWA Payment 08/15/2015 09:02:16

Payment accepted

UPDATE STATUS

SHIPPING 1

MERCHANDISE RETURNS 0

Date	Type	Carrier	Weight	Shipping cost	Tracking number
08/15/2015 09:02:15	Delivery	My prestashop e-commerce	0.000 kg	₹ 2.00	<div><div>123456</div><div>Update Cancel</div></div>

CUSTOMER MR. #2

Email

Account registered 08/05/2015 21:08:50

Valid orders placed 4

Total spent since registration ₹ 7.00

View full details...

PRIVATE NOTE

Save

SHIPPING ADDRESS

INVOICE ADDRESS

My address - f 34/8, OKHLA INDUSTRIAL AREA 560035 bangalore Ka

Change

f 34/8, OKHLA INDUSTRIAL AREA 560035 bangalore India 9886000999 9886000722

Edit

### Update Order status as shipped

ORDERS

Order CCBLBBLFE from

Recommended Modules

Help

Date  
08/15/2015

Total  
₹ 2.00

Messages  
0

Products  
1

ORDER CCBLBBLFE #37

STATUS 2

DOCUMENTS 2

Payment accepted 08/15/2015 09:17:16

? Awaiting PWA Payment 08/15/2015 09:02:16

Shipped

UPDATE STATUS

SHIPPING 1

MERCHANDISE RETURNS 0

Date	Type	Carrier	Weight	Shipping cost	Tracking number
08/15/2015 09:02:15	Delivery	My prestashop e-commerce	0.000 kg	₹ 2.00	<div><div>123456</div><div>Edit</div></div>

Recycled packaging

Gift wrapping

CUSTOMER MR. #2

Email

Account registered 08/05/2015 21:08:50

Valid orders placed 4

Total spent since registration ₹ 7.00

View full details...

PRIVATE NOTE

Save

SHIPPING ADDRESS

INVOICE ADDRESS

My address - f 34/8, OKHLA INDUSTRIAL AREA 560035 bangalore Ka

Change

f 34/8, OKHLA INDUSTRIAL AREA 560035 bangalore India 9886000999 9886000722

Edit

## Pay with Amazon User Guide

Now order will be shipped on prestashop panel as well as Seller central.

The screenshot shows the Prestashop Orders page. At the top, there's a green header with 'ORDERS' and 'Order CCBLBBLFE from Ankit Kulkarni'. Below this, there's a navigation bar with icons for Date (08/15/2015), Total (₹ 2.00), Messages (0), and Products (1). The main content area is divided into two columns. The left column shows the order status as 'Shipped' with a dropdown menu and an 'UPDATE STATUS' button. Below this, there's a table with shipping details. The right column shows customer information, including email, account registration date, and a map of the shipping address in Bengaluru.

Date	Type	Carrier	Weight	Shipping cost	Tracking number
08/15/2015 09:02:15	Delivery	My prestashop e-commerce	0.000 kg	₹ 2.00	123456

Seller central:

[Order Details](#) [Learn more](#) | [Rate this page](#)

The screenshot shows the Amazon Seller Central Order Details page for Order ID: # 171-0818030-0074762. The page is divided into several sections: Shipping Address, Order Date, Expected Ship Date, Estimated Delivery, Shipping Service, Contact Buyer, Sales channel, and Order Totals. The 'Status' is highlighted as 'Shipped'. The 'Product Details' section shows the item 'JUNGLEE' with a quantity of 1 and a price of Rs.1.00. The 'Total Charged to Buyer' is Rs.2.00.

Product Details	Status	Quantity Ordered	Quantity Shipped	Price	Total
JUNGLEE Quantity: 1 SKU: SKU10 Order Item ID: 06377659715051	Shipped	1	1	Rs.1.00	Rs.2.00

The screenshot shows the Amazon Seller Central Package 1 - Shipped 19 August 2015 page. The page displays the shipping details for the package, including the ship date, carrier, shipping service, and tracking ID.

Shipping Details	Carrier	Shipping Service	Tracking ID
Ship Date: 19-Aug-15	Carrier: None entered	Shipping Service: Standard	Tracking ID: 123456

### Warning

To collect the amount that was paid for your orders, you must confirm the shipment within 30 days of a successful order.

## Refunding order items

The order, for which payment has been captured, can be refunded either fully or partially.

Click on the partial refunds option

The screenshot shows the Amazon Seller Central interface for order CCBLLBLFE #37. The order status is 'Shipped'. The 'Partial refund' button is highlighted in a red box. The interface includes sections for order details, customer information, shipping address, and a map of the location.

Select the Qty and amount you want to refund and submit.

The screenshot shows the 'Partial refund' form in the Amazon Seller Central interface. The form includes a table with columns for Product, Unit Price, Qty, Refunded, Returned, Available quantity, and Total. The 'Quantity' and 'Amount' fields are highlighted in a red box. The form also includes a summary section with a 'Total' of ₹ 3.00 and a 'Partial refund' button highlighted in a red box.

Product	Unit Price tax excluded.	Qty	Refunded	Returned	Available quantity	Total tax excluded.
Test Product Reference number demo_1	₹ 1.00	1		0	1795	₹ 1.00

For this customer group, prices are displayed as: tax excluded.  
Merchandise returns are disabled

Products	₹ 1.00
Shipping	₹ 2.00
Taxes	₹ 0.00
<b>Total</b>	<b>₹ 3.00</b>

Partial refund


Quantity: 1 / 1 Amount (tax excluded.): 1  
(Max ₹ 1.00 tax excluded.)


Re-stock products  
Generate a voucher  
☒ Partial refund


## Cancelling an order


For a variety of reasons it sometimes becomes necessary to cancel an order. To cancel an order and notify Amazon about the payment cancellation:

- Please make sure the order you want to cancel hasn't been shipped yet,
- Change status to *Cancelled* in order page to cancel the order.


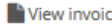
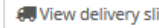
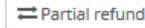

**ORDERS**  
 Order GKHSMJOHI from


 Date  
 08/14/2015


 Total  
 ₹ 3.00



 Messages  
 0

**ORDER GKHSMJOHI #35**

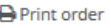

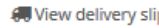
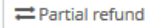

 Print order
 
 View invoice
 
 View delivery slip
 
 Partial refund

**STATUS 2**
**DOCUMENTS 3**

✓	Payment accepted	08/14/2015 23:02:55
?	Awaiting PWA Payment	08/14/2015 22:47:59


Canceled
 

**ORDER GKHSMJOHI #35**


 Print order
 
 View invoice
 
 View delivery slip
 
 Partial refund

**STATUS 3**
**DOCUMENTS 3**

✗	Canceled	Site Owner	08/19/2015 14:23:46
✓	Payment accepted		08/14/2015 23:02:55
?	Awaiting PWA Payment		08/14/2015 22:47:59

Canceled
 



Order Cancelled on Seller central as well.



**Order Cancelled**  
This order has been cancelled. Please do not dispatch this order

**Order Details** [Learn more](#) | [Rate this page](#)

<b>Order ID: # 171-4459789-7385146</b>					
Your Seller Order ID: # 35					
<b>Shipping Address</b> The delivery address is not displayed if an order is cancelled.			<b>Order Date:</b> 14 August 2015 10:47:32 PM GMT+05:30		
<b>Product Details</b>			<b>Status</b>	<b>Quantity Ordered</b>	<b>Quantity Shipped</b>
<b>Test Product</b> SKU: 1 Order Item ID: 26326219519803			Cancelled		
					<b>Price</b>

[Manage Orders](#)

## Synchronizing order data

**Use IOPN or MWS** – When on IOPN mode, Pay with Amazon will send the customers details and payment confirmation directly to your store. This requires a valid SSL certificate when not in sandbox (test) mode. If you do not enable this you will have to manually import orders or setup a CRON to process orders. It is highly recommended you keep this option enabled, and invest in a SSL certificate if you don't have one already.

**To ensure IOPN works properly you need to follow these steps.**

1) Set "Merchant URL" or "Integrator URL" under Instant Order Processing Notification Settings in Integration Settings in Seller Central.

**Note:-You need to provide a valid SSL URL Because IOPN will work only with Secure URLs.**

**You can find this URL on PWA plugin settings page named as "IOPN Merchant Url".**

### To setup MWS Properly

- 1) Schedule MWS Report by hitting the "MWS Schedule Report API Url" manually (Only hit once). You can find this URL on plugin settings page.
- 2) Setup cron jobs to fetch generated report automatically and reflect orders in Prestashop admin panel.

You need to setup cron for MWS Report API Url and MWS Order API Url , You can find respective cron URLs on plugin's settings page.

Note: - To setup cron please concern with your developer or your host provider.

You can also Install Cron tasks manager Module provided by prestashop to schedule the Urls.

Administration  
Cron tasks manager v1.3.1 - by PrestaShop  
Manage all your automated web tasks from a single interface.

[Configure](#)


## Pay with Amazon User Guide

MODULES / CRONJOBS / CONFIGURE

Configure "Cron tasks manager" module

[Back](#) [Translate](#) [Check update](#) [Manage hooks](#)

### WHAT DOES THIS MODULE DO?

 Originally, cron is a Unix system tool that provides time-based job scheduling; you can create many cron jobs, which are then run periodically at fixed times, dates, or intervals.  
This module provides you with a cron-like tool: you can create jobs which will call a given set of secure URLs to your PrestaShop store, thus triggering updates and other automated tasks.







### SETTINGS

Cron mode ☒ Basic  
*Use the PrestaShop cron tasks webservice to execute your tasks.*

☐ Advanced  
*For advanced users only: use your own crontab manager instead of PrestaShop cron tasks service.*

[Save](#)

### CRON TASKS 2

Task description	Target link	Hour	Day	Month	Day of week	Last execution	One shot	Active	
MWS Report API	<a href="http://cbapwatetest.com/prestashop/module/pwapresta/pwamws?action=pwa_mws_report">http://cbapwatetest.com/prestashop/module/pwapresta/pwamws?action=pwa_mws_report</a>	Every hour	Every day	Every month	Every day of the week	Never			<a href="#">Edit</a> 
MWS Order API	<a href="http://cbapwatetest.com/prestashop/module/pwapresta/pwamws?action=pwa_mws_order">http://cbapwatetest.com/prestashop/module/pwapresta/pwamws?action=pwa_mws_order</a>	Every hour	Every day	Every month	Every day of the week	Never			<a href="#">Edit</a> 

**Note:- In case of any queries reach out to your Amazon Integration/Sales POC**