

Order & payment workflow

The Pay with Amazon extension follows the standard Magento order and payment workflow, and thus processing Pay with Amazon payments doesn't differ significantly from other payment methods available in Magento, making it easy to handle. The most important difference, comparing to the standard Magento orders, is delayed access to the billing address, which is backfilled later in the synchronization process after the successful authorization.

All Amazon payment objects are reflected in corresponding payment transactions in Magento, which are connected with appropriate document entities provided by the Magento, (invoices, credit memos for refunds). Confirm shipment and enable disbursement of payment to your account


After a successful payment by buyer, you can confirm shipment and capture funds against the order. The confirm shipment, can be done in two ways: through Magento or seller central.

Pay with Amazon button

The Pay with Amazon button appears in several places in the shop

- on the shopping cart page
- in the 1st step of the default One Page Checkout

The screenshot displays the Magento Shopping Cart interface. At the top, the Magento logo is on the left, and 'ACCOUNT' and 'CART (1)' links are on the right. A search bar is positioned below the logo. The main heading 'SHOPPING CART' is on the left, with a 'PROCEED TO CHECKOUT' button and a 'Pay with Amazon' button on the right. A green notification bar states 'SKU5 was added to your shopping cart.' Below this, a table lists the cart items:

PRODUCT	PRICE	QTY	SUBTOTAL
 SKU5 <small>SKU: SKU5</small>	₹1.00	1	₹1.00

Below the table are links for 'EMPTY CART', 'UPDATE SHOPPING CART', and 'CONTINUE SHOPPING'. To the right of the table, there is a 'DISCOUNT CODES' section with an 'APPLY' button. Below that is the 'ESTIMATE SHIPPING AND TAX' section with dropdowns for 'COUNTRY' (United States), 'STATE/PROVINCE' (Please select region), and 'ZIP', followed by an 'ESTIMATE' button. At the bottom right, a summary box shows 'SUBTOTAL ₹1.00' and 'GRAND TOTAL ₹1.00', with 'PROCEED TO CHECKOUT' and 'Pay with Amazon' buttons.

You can also place the Pay with Amazon button in any place you like by including following statement in the template file:

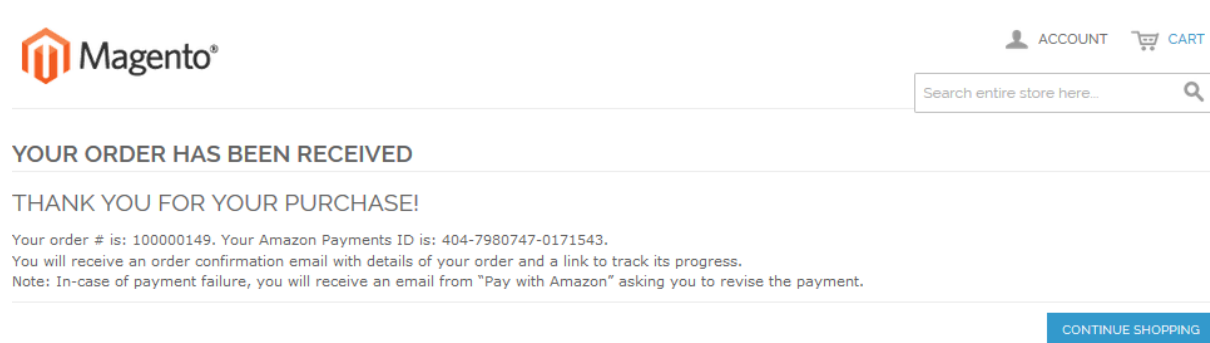
```
<?php echo $this->getLayout()->createBlock('paywithamazon/link')->setTemplate('pwa/paywithamazon/link.phtml')->toHtml(); ?>
```

Pressing the *Pay with Amazon* button launches the Amazon Payments authentication window, where the customer is asked for his Amazon account e-mail address and password.

Placing an order

The Pay with Amazon checkout form consists of 4 steps arranged within a single page. These steps are: shipping address (handled by Amazon's address book), payment method, shipping method and. All fields in the form (shipping address, payment method and shipping method) are pre-filled for existing Amazon users, which means that in very basic scenario customer can finish the checkout with just three clicks.

After selecting the desired shipping address, payment method, shipping method and pressing Place order button and completing the payment, the customer is redirected to the success page.



The created order will be transferred to Amazon and will appear in your Magento admin in Payment pending (by default) state.

Note:

You should confirm the shipment at the moment you ship the ordered items by giving the tracking details before moving order status as completed on Magento.

Steps to confirm an Order:

To capture the order amount, you must create an invoice first. To create an invoice, login to the Magento admin, open the order for which you want to capture the amount and click the *Invoice* button located in the top buttons rows. Please make sure that the order you want to process has been successfully authorized, which basically means that it is in **processing** state.

Order # 100000149 | Dec 10, 2015 4:51:35 PM

Back Edit Cancel Send Email Hold **Invoice** Ship

Order # 100000149 (the order confirmation email was sent)

Order Date: Dec 10, 2015 4:51:35 PM
Order Status: **Processing**
Purchased From: Main Website, Main Website Store, Default Store View
Placed from IP: 54.240.197.226

Please make sure payment was successfully processed and order is in processing state

Account Information

Customer Name: Ankit
Email: ankit@1008@gmail.com
Customer Group: NOT LOGGED IN

Click on Invoice

Billing Address

Ankit
Amazon Development Center India Pvt Ltd, 25th floor World Trade Center Bangalore 26/1 Dr. Rajkumar Road Malleasia BANGALORE, KARNATAKA, 560055
India
T: 9886000725

Shipping Address

Ankit
Amazon Development Center India Pvt Ltd, 25th floor World Trade Center Bangalore 26/1 Dr. Rajkumar Road Malleasia BANGALORE, KARNATAKA, 560055
India
T: 9886000725

Payment Information

Pay with Amazon
Pay with Amazon order ID: 404-7980747-0171543
Please Check Pay with Amazon account to know the final status of order
Order was placed using INR

Shipping & Handling Information

Pay with Amazon Shipping Carrier - Expedited delivery ₹0.00

Gift Options

Gift Message for the Entire Order

From Name: Ankit To Name: Ankit
Gift Message:

After clicking the Invoice button, a new invoice form will appear with most of the crucial data (like products quantity) already filled in. You can adjust some invoice fields if needed. Press **Submit Invoice** button. A new invoice will be created for the order.

New Invoice for Order #100000149 | Dec 10, 2015 4:51:35 PM

Back Reset

Order Date: Dec 10, 2015 4:51:35 PM
Order Status: Processing
Purchased From: Main Website, Main Website Store, Default Store View
Placed from IP: 54.240.197.226

Account Information

Customer Name: Ankit
Email: ankit@1008@gmail.com
Customer Group: NOT LOGGED IN

Billing Address

Ankit
Amazon Development Center India Pvt Ltd, 25th floor World Trade Center Bangalore 26/1 Dr. Rajkumar Road Malleasia BANGALORE, KARNATAKA, 560055
India
T: 9886000725

Shipping Address

Ankit
Amazon Development Center India Pvt Ltd, 25th floor World Trade Center Bangalore 26/1 Dr. Rajkumar Road Malleasia BANGALORE, KARNATAKA, 560055
India
T: 9886000725

Payment Information

Pay with Amazon
Pay with Amazon order ID: 404-7980747-0171543
Please Check Pay with Amazon account to know the final status of order
Order was placed using INR

Shipping Information

Pay with Amazon Shipping Carrier - Expedited delivery Total Shipping Charges: ₹0.00
Create Shipment

Items to Invoice

Product	Price	Qty	Qty to Invoice	Subtotal	Tax Amount	Discount Amount	Row Total
SKU5	₹1.00	Ordered 1	1	₹1.00	₹0.00	₹0.00	₹1.00

Paid Amount: ₹0.00 Refund Amount: ₹0.00 Shipping Amount: ₹0.00 Shipping Refund: ₹0.00 Order Grand Total: ₹1.00

Invoice History

Invoice Comments

Invoice Totals

Subtotal: ₹1.00
Grand Total: ₹1.00

Amount: Capture Online
Append Comments
Email Copy of Invoice
Submit Invoice

Create a shipment, by clicking **Ship** and adding a tracking number, before submitting the form. A new shipment will be created for the order and the shipping details is sent to Amazon Payments.

Order # 100000149 | Dec 10, 2015 4:51:35 PM

Back

Edit

Send Email

Credit Memo

Hold

Ship

Order # 100000149 (the order confirmation email was sent)

Order Date

Dec 10, 2015 4:51:35 PM

Order Status

Processing

Purchased From

Main Website
Main Website Store
Default Store View

Placed from IP

54.240.197.226

Account Information

Customer Name

Ankit

Email

ankit81008@gmail.com

Customer Group

NOT LOGGED IN

Billing Address

Edit

Ankit
Amazon Development Center India Pvt Ltd, 25th floor World Trade Center Bangalore 26/1 Dr. Rajjumar Road Malleswara
BANGALORE, KARNATAKA, 560055
India
T: 9886000725

Shipping Address

Edit

Ankit
Amazon Development Center India Pvt Ltd, 25th floor World Trade Center Bangalore 26/1 Dr. Rajjumar Road Malleswara
BANGALORE, KARNATAKA, 560055
India
T: 9886000725

Payment Information

Pay with Amazon
Pay with Amazon order ID: 404-7980747-0171543
Please Check Pay with Amazon account to know the final status of order
Order was placed using INR

Shipping & Handling Information

Pay with Amazon Shipping Carrier - Expedited delivery ₹0.00

Gift Options

Gift Message for the Entire Order

From Name

Ankit

To Name

Ankit

Gift Message

Billing Address

Edit

Ankit
Amazon Development Center India Pvt Ltd, 25th floor World Trade Center Bangalore 26/1 Dr. Rajjumar Road Malleswara
BANGALORE, KARNATAKA, 560055
India
T: 9886000725

Shipping Address

Edit

Ankit
Amazon Development Center India Pvt Ltd, 25th floor World Trade Center Bangalore 26/1 Dr. Rajjumar Road Malleswara
BANGALORE, KARNATAKA, 560055
India
T: 9886000725

Payment Information

Pay with Amazon
Pay with Amazon order ID: 404-7980747-0171543
Please Check Pay with Amazon account to know the final status of order
The order was placed using INR

Shipping Information

Pay with Amazon Shipping Carrier - Expedited delivery Total Shipping Charges: ₹0.00

Carrier

Title

Number *

Action

Add Tracking Number

Items to Ship

Product

SKU5

SKU: SKU5

Qty

Qty to Ship

Ordered

1

Involved

1

Shipment Comments

Shipment Comments

Append Comments

Email Copy of Shipment

Submit Shipment

Billing Address

Edit

Ankit
Amazon Development Center India Pvt Ltd, 25th floor World Trade Center Bangalore 26/1 Dr. Rajjumar Road Malleswara
BANGALORE, KARNATAKA, 560055
India
T: 9886000725

Shipping Address

Edit

Ankit
Amazon Development Center India Pvt Ltd, 25th floor World Trade Center Bangalore 26/1 Dr. Rajjumar Road Malleswara
BANGALORE, KARNATAKA, 560055
India
T: 9886000725

Payment Information

Pay with Amazon
Pay with Amazon order ID: 404-7980747-0171543
Please Check Pay with Amazon account to know the final status of order
The order was placed using INR

Shipping Information

Pay with Amazon Shipping Carrier - Expedited delivery Total Shipping Charges: ₹0.00

Carrier

Title

Number *

Action

Custom Value

Test

1234

Delete

Add Tracking Number

Items to Ship

Product

SKU5

SKU: SKU5

Qty

Qty to Ship

Ordered

1

Involved

1

Shipment Comments

Shipment Comments

Append Comments

Email Copy of Shipment

Submit Shipment

Warning

To collect the amount that was paid for your orders, you must confirm the shipment within 30 days of a successful order.

Refunding order items

The order, which payment has been captured for, can be refunded either fully or partially. Refunds are made against the invoices and thus having a paid invoice assigned to the order is a necessary condition that has to be met to refund any order item. Refunds in Magento are recorded as credit memos, so for requesting a refund with Amazon Payments you should create a credit memo first. To create a credit memo login to the Magento admin, open the order you want refund, click *Invoices* tab on the right, select an invoice you want to refund and click on it.

Order View

Information

Invoices

Credit Memos

Shipments

Comments History

Transactions

The shipment has been created.

Order # 100000149 | Dec 10, 2015 4:51:35 PM

Page 1 of 1 pages | View 20 per page | Total 1 records found

Invoice #	Bill to Name	Invoice Date	Status	Amount
100000013	Ankit	Dec 10, 2015 5:27:45 PM	Paid	₹1.00

A preview of the selected invoice will appear. Make sure that you are on the single invoice preview page and click the *Credit Memo* button.

Invoice #100000013 | Paid | Dec 10, 2015 5:27:45 PM (the invoice email is not sent)

Back Send Email **Credit Memo** Print

Order # 100000149 (the order confirmation email was sent)

Order Date: Dec 10, 2015 4:51:35 PM

Order Status: Complete

Purchased From: Main Website

Placed from IP: 54.240.197.226

Account Information

Customer Name: Ankit

Email: ankit81008@gmail.com

Customer Group: NOT LOGGED IN

Billing Address

Ankit

Amazon Development Center India Pvt Ltd, 25th floor World Trade Center Bangalore 26/1 Dr. Rajkumar Road Mallewasi BANGALORE, KARNATAKA, 560055

India

T: 9880000725

Shipping Address

Ankit

Amazon Development Center India Pvt Ltd, 25th floor World Trade Center Bangalore 26/1 Dr. Rajkumar Road Mallewasi BANGALORE, KARNATAKA, 560055

India

T: 9880000725

Payment Information

Pay with Amazon

Shipping Information

Pay with Amazon Shipping Carrier - Expedited delivery Total Shipping Charges: ₹0.00

A new credit memo form will appear with most of the crucial data (like products quantity to be refunded) already filled in. If you want to refund the invoice partially (i.e. only a part of the invoiced items) adjust the product quantities to be refunded (set 0 for items that shall not be refunded) and click *Update Qty's* button to update refund totals. You can also set the refunded items back to stock by checking *Return to Stock* checkbox. Next choose if you want to refund shipping costs or apply any refunds adjustment and fill in the appropriate fields. Next before submitting the credit memo form, double check that you have *Refund* button available and click it. A credit memo will be created and a refund will be requested with Amazon Payments.

Payment Information									
Pay with Amazon Pay with Amazon order ID: 404-7980747-0171543 Please Check Pay with Amazon account to know the final status of order Order was placed using INR									

Shipping Information									
Pay with Amazon Shipping Carrier - Expedited delivery Total Shipping Charges: ₹0.00									

Items to Refund									
Product	Price	Qty	Return to Stock	Qty to Refund	Subtotal	Tax Amount	Discount Amount	Row Total	
SKU5	₹1.00	Ordered 1	<input type="checkbox"/>	1	₹1.00	₹0.00	₹0.00	₹1.00	
SKU: SKU5		Invoiced 1							
		Shipped 1							
Update Qty's									

Paid Amount	Refund Amount	Shipping Amount	Shipping Refund	Order Grand Total
₹1.00	₹0.00	₹0.00	₹0.00	₹1.00

Credit Memo Comments
Credit Memo Comments <div></div>

Refund Totals	
Subtotal	₹1.00
Refund Shipping	0
Adjustment Refund	0
Adjustment Fee	0
Grand Total	₹1.00
Append Comments <input type="checkbox"/> Email Copy of Credit Memo <input checked="" type="checkbox"/>	
Refund Online Refund	

Cancelling an order

For a variety of reasons it sometimes becomes necessary to cancel an order. To cancel an order and notify Amazon about the payment cancellation:

- Go to Sales > Orders and select the order that you would like to cancel by clicking the *Edit* button on its respective row,
- Click *Cancel* in order page to remove this order.

Order # 100000103 | Oct 29, 2015 2:50:42 PM

Back Edit **Cancel** Send Email Hold Invoice

Order # 100000103 (the order confirmation email was sent)	
Order Date	Oct 29, 2015 2:50:42 PM
Order Status	Processing
Purchased From	Main Website Main Website Store Default Store View
Placed from IP	54.240.197.225

Account Information	
Customer Name	Ankit
Email	opencaat2auriga@gmail.com
Customer Group	NOT LOGGED IN

Billing Address	Edit
Ankit Amazon Development Center 8th floor, 10th Floor, Brigade Gateway, World Trade Centre, bangalore, karnataka, 560055 India T: 9886000725	

Shipping Address	Edit
Ankit kala Amazon Development Center 8th floor, 10th Floor, Brigade Gateway, World Trade Centre, bangalore, karnataka, 560055 India T: 9886000725	

Payment Information
Pay with Amazon Pay with Amazon order ID: 404-4963964-9889907 Please Check Pay with Amazon account to know the final status of order Order was placed using INR

Shipping & Handling Information
Pay with Amazon Shipping Carrier - Expedited delivery ₹5.00