

ANKIT KRISHNA

+91 8969808842 | ankitkrishna8@gmail.com |

[in](#) ankit-krishna | [@](#) ankkrish |

EXPERIENCE

• Amazon Global Selling [[a](#)]

September 2022 - December 2023

Support Engineer [Back-end]

Bengaluru, India

- **Production-Ready Code Implementation:** Developed production-ready Java code and high-quality automation tests with **Selenium, TestNG, JUnit, and Mockito** to improve software reliability. Used **Agile methodologies** to efficiently deliver features and enhance collaboration in cross-functional teams.
- **API Development and Testing:** Implemented and tested back-end and front-end APIs with **Swagger and Postman** to ensure strong functionality and smooth integration.
- **Early Bug Detection and Resolution:** Identified and resolved bugs during the development life-cycle, leading to smooth deployments and fewer production issues through effective debugging.
- **Performance Improvement:** Improved performance by optimizing **Node.js with Puppeteer and AWS CloudWatch**, achieving a **40% reduction in bugs** and enhancing system efficiency. Used analytical skills to monitor key metrics such as sessions, page views, traffic sources, average session duration every week, leading to a **25% increase in application responsiveness**.
- **Deployment and Continuous Improvement:** Contributed significantly to the deployment process of back-end code into production environments, streamlining and optimising workflows.
- **Test Planning and Strategy Development:** Created detailed test plans for new features and participated in team discussions to align testing strategies with current and future development goals.

• Amazon Advertising[[a](#)]

October 2017 - September 2022

Advertising Support Specialist

Hyderabad, India

- **Campaign Management:** Enhanced sales performance through strategic advertising initiatives, focusing on click validation and increasing Ad visibility.
- **Keyword and Ad Optimization:** Optimized keywords and Ad campaigns to improve reach and effectiveness, implementing competitive bidding strategies for maximum ROI.
- **Process Improvement:** Led process improvement projects with stakeholders, resolving complex issues to enhance advertiser experience and operational efficiency.
- **Mentorship:** Mentored new associates on advanced processes, optimizing their daily tasks, and significantly boosting the associate performance metrics by **20%** and improving customer satisfaction.

EDUCATION

• Netaji Subhash Engineering College

August 2013 - August 2017

B.Tech in Information Technology

Kolkata, India

- GPA: 7.25/10.00

• Loyola High School

Senior Secondary School

May 2013

Patna, India

- Grade: 76.0%

• St. Xavier's High School

Secondary Education

May 2010

Patna, India

- Grade: 83.0%

SKILLS

- **Programming Languages:** Java, C, JavaScript
- **Web Technologies:** HTML, CSS, Node.js, JSON, Wordpress, Spring Boot
- **Database Systems:** MySQL, PostgreSQL, MongoDB
- **DevOps & Version Control:** Git, Github, Docker, AWS CodePipeline, AWS CloudWatch, AWS Cloud Development Kit, Puppeteer
- **Testing Tools & Technologies:** Selenium, Selenium Webdriver, Postman, Testrail, Regression Testing, UI Automation, API Testing, Manual Testing, JUnit, Mockito, TestNG, TDD, Swagger, Test Planning

ACHIEVEMENTS

• Star Performer

November 2019

Amazon Advertising Rewards & Recognition

- Acknowledged for consistently exceeding performance metrics while contributing to process improvement initiatives and mentoring team members.

• President - Phoenix - The Technical Club of Netaji Subhash Engineering College

January 2016 - January 2017

Netaji Subhash Engineering College

- President at "Phoenix", the official student body of Netaji Subhash Engineering College, Kolkata for the class of 2017.

• Table Tennis

October 2008

National Ranking Table Tennis Championship, T.T.F.I

- Represented the State of Bihar in the SAIL National Ranking Table Tennis Championship at Bolpur, West Bengal in 2008.