title date_generated Butter Money 2025-03-02 BM-REP-2025-032 page_number Customer Analytics and Persona Distribution heading paragraph information. Customer Persona Distribution - Q1 2025 **Customer Per Count** Percentage (9 Avg. Loan Arr Avg. Credit Score Tech-Savvy № 285 23 6,850,000 765 Aspiring Prop 132 11 7,250,000 782 **Cautious First** 198 16 5,450,000 742 Established P 223 18 9,750,000 795 Self-Employed 108 9 8,350,000 768 Conservative 13 6,250,000 165 752 Globally Mobi 72 6 11,500,000 810 Retirement-Fo 68 5 7,850,000 786 type page_number paragraph amount and credit score. 2 title Demographic Analysis by Age Group heading digital behavior. paragraph Age Group Distribution - Q1 2025 Age Group Count Percentage (% Avg. Monthly Avg. Loan Amount (₹) 25-30 235 19 95,000 5,800,000 31-35 322 26 145,000 7,200,000 36-40 285 23 185,000 8,500,000 41-45 178 14 210,000 9,200,000 46-50 125 10 225,000 9,800,000 51-55 5 240,000 8,500,000 65 56-60 32 3 220,000 7,200,000 61+ 1 180,000 6,500,000 table Digital Behavior by Age Group - Q1 2025 Age Group Mobile App Usage (%) Web Portal U: Avg. Digital In Document Upload Method 25-30 88 13 18 Mobile App (92%) 31-35 18 17 Mobile App (88%) 82 36-40 76 24 15 Mobile App (76%) 41-45 68 32 12 Mixed (55/45%) 46-50 48 11 Web Portal (65%) 53 9 Web Portal (78%) 51-55 39 61 56-60 25 75 7 Web Portal (85%) 61+ 82 6 Web Portal (9 page_number 18 heading Loan Performance by Customer Segment paragraph and areas for optimization. Loan Performance Metrics by Customer Persona - Q1 2025 table Customer Per Approval Rate (%) Average Time Cross-Sell Ra NPS Score Tech-Savvy N 83 36 72 Aspiring Prop 78 9 52 68

Cautious Fire	st	76	10 1	9 65
Established	P	85	7 4	3 75
Self-Employe	eı	69	12 3	9 62
Conservative		80	8 2	3 70
Globally Mob	bi	73	11 4	5 68
Retirement-F	=(79	9 2	
				table Geographic Distribution of Customers - Q1 20
Bangalore		245	20 8,500,000	Tech-Savvy Millennial
Bangalore		245	20 8,500,000	Tech-Savvy Millennial
Mumbai		218	17 12,500,000	Established Professional
Delhi NCR		202	16 10,800,000	Aspiring Property Investor
Pune		125	10 7,200,000	Cautious First-Time Homeowner
Hyderabad		112	9 6,800,000	Tech-Savvy Millennial
Chennai		98	8 7,500,000	Conservative Salaried
Ahmedabad		75	6 5,500,000	Cautious First-Time Homeowner
Kolkata		68	5 6,200,000	Conservative Salaried
Other Cities		108	9 5,800,000	Mixed type text
				paragraph complexity in income verification.