The role of an Executive Individual Contributor in Major Transformation

Rosalind Radcliffe

IBM Fellow, CIO DevSecOps CTO





Awards

Personal



Rosalind Radcliffe

IBM Fellow, CIO DevSecOps CTO

Location: Research Triangle Park

IBM Tenure: 36 years

Key Skills:

- Developer Experience
- Enterprise Modernization
- DevSecOps
- IBM Z



Change

IBM's CIO Portfolio

Business Applications



Payroll, benefits, hiring, learning, career, well being



Lead generation, marketing operations



Procurement, supply chain, global logistics



Accounting, pricing, financing, tax, treasury



Sales incentives, sales analytics, engage support



Building operations, energy, environment



Configure-price-quote, order-to-cash, invoicing



Client and partner relationship management



Customer support, multi-vendor services

Digital Workplace Solutions



>100,000 workstations



3.5 billion+ mail messages



82 million searches



>50,000 mobile devices



197 million w3id logins



736,000 IT support tickets

Hybrid Cloud Platform



6 public & private cloud regions

2K apps on hybrid cloud



11 global data centers decreasing

> 56 petabytes storage



10 global network points of presence

The Challenge:



11 Data Centers



1K+ managed as Pets



Separated business



4 Data Centers



Standardized Automated



Entirely New Team

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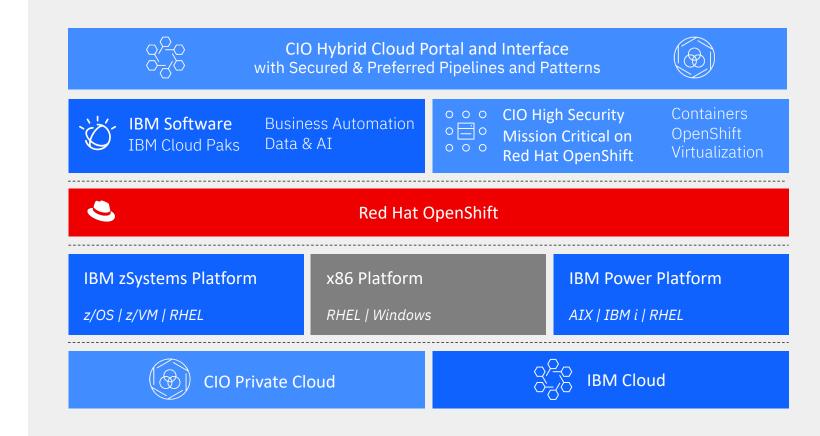
New World

Seamless integration using intelligent workload placement logic to run workloads in the right place for business needs

Pervasive encryption on IBM zSystems to secure critical data

Consolidated workloads for performance, energy efficiency, insights, and resiliency

Client 0 to showcase how Hybrid cloud can truly work



Modernization

Simplified architecture to increase resiliency and reduce maintenance cost and effort

Automated pipeline for "zero-touch operations" to avoid human errors and accelerate time to value

Self-healing and operational efficiency of core systems through AI and ML

Decoupled maintenance of applications from infrastructure to ensure applications can easily evolve and be kept up to date



Help needed

Recognizing the value of the Individual contributor within large enterprises.

Many of us are not "managers" but provide real value to the organizations we work for

New collar talent to help grow diversity and drive innovation

Rotation program within organizations to learn new skills, drive creativity, and foster continuous learning

Contact me:

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Thank you

IBM