SONAL RAJPUT

Senior Quality Assurance Engineer

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📍 Noida, India

SR

SUMMARY

Results-driven Senior Quality Assurance Engineer with over 6 years of experience in leading end-to-end testing efforts for complex software applications. Expertise in both manual and automated testing, test strategy development, and quality process improvements. Identifying critical defects, and ensuring high-quality software releases. A strong advocate for software quality and efficiency, with a deep understanding of Agile methodologies and risk management.

EXPERIENCE

Senior Quality Assurance Engineer

Taazaa

📅 11/2021 - Present   📍 Noida, India

Projects: Innago , Tropicana, CookinGenie

- I worked as a QA-III/QA Lead and was involved in manual and automation (execution) testing.
- hands-on manual testing experience specifically in corporate term deposits, ensuring thorough validation of business processes.
- Strong ability to analyze functional and technical documentation.
- Expertise in converting business requirements into detailed test scenarios and test cases.
- Identifying dependencies such as screen test scenarios and functional workflows.
- Understanding and interpreting technical documentation, including ICDs (Interface Control Documents).
- Designing and executing workflow-based test scenarios and interface test scenarios (file-based and real-time).
- Identifying dependencies in test execution and highlighting potential blockers in advance.
- Ensuring comprehensive documentation of expected system behavior with screenshots for various business scenarios.
- Active participation in business and technical sessions, including interface studies.
- Conducting walkthrough sessions to explain defects and clarify client queries.
- Understanding ongoing change requests, analyzing requirements, and preparing functional test scenarios accordingly.

Test Engineer

Magic Edtech

📅 06/2019 - 10/2021   📍 Noida, India

Projects: Pearson K-5, MHE K-12, Into Math 2020, HMH (QTI)

- Worked as an Quality Analyst and involved in both Manual and Automation Testing.
- Maintaining JIRA board and taking care of confluence for test documents and test cases.
- Involved in sprint planning, daily stand-ups, and sprint reviews.
- Closely worked with product managers and used to share suggestions and feedbacks.
- Train and mentor junior QA engineers and test analysts in best practices and methodologies.

KEY ACHIEVEMENTS

💎 **Process Improvement Initiatives**
Led initiatives to streamline quality control processes to reduce defect rates.

💎 **Customer Satisfaction and Issue Resolution**
Effectively manage customer complaints, quickly investigate root causes, and implement corrective actions to improve satisfaction.

💎 **Product Development and Continuous Improvement**
Played a key role in cross-functional teams during the product development phase, ensuring products met all quality standards before release.

💎 **Training and Development**
Trained and mentored junior engineers and quality control staff on best practices in quality engineering, statistical analysis, and testing techniques.

SKILLS

Manual Testing	UAT	SQL
Agile/Scrum Methodology	Jenkins	
Mobile testing	SDLC/STLC	
API testing	Zephyr	Figma	JIRA
Core JAVA	Automation Testing	
Attention to Detail	Postman	
Collaboration and Teamwork		
Product Management		
Adaptability and Flexibility		
Test Reporting	Documentation	
Cross-Browser Testing	Confluence	
Team Leadership	UI/ UX Testing	
Payments	Bug reporting	Regression

EXPERIENCE

Test Trainee
Intellisqa

📅 02/2019 - 05/2019 📍 Noida, India

Projects: Accure.property, Credit
- Studied the document and test strategy to understand the project requirement.
- Written test cases and executed them to prepare test log for daily results.
- Reported defect and involved in defect tracking process.
- Involved in smoke, sanity, regression, retesting on every modified build.

TRAINING / COURSES

Leadership Course
The basics of being a great Leader

MasterClass Software Testing with Jira and Agile- Be a QA Lead
Advance concepts of QA lead

AWARDS & RECOGINATIONS

🏆 **Employee of the year**
Recognized for outstanding performance in improving quality control measures.

💎 **Core Value: OWN IT**
Taken ownership of our work, seeing it through from start to finish. Proactive problem-solvers, and accountable for the outcome.

🎖️ **Customer Hero**
Recognized for unwavering commitment at the toughest moment.

INTERESTS

⭐ **Hobbies**
Enjoys reading, dancing, and engaging in social interactions.

🗺️ **Travelling**
Travelling and exploring new places.

EDUCATION

B.Tech/B.E.
Rajkumar Goel Institute of Technology and Management (RKGITM)

📅 06/2018 - 06/2018 📍 Ghaziabad

LANGUAGES

Hindi
Native
●●●●●

English
Proficient
●●●●○

PROJECTS

Cookingenie
📅 10/2024 - Present

Product that provides cooking service at home. Using its web portal and app you can book a chef at home.

Innago
📅 11/2021 - 09/2024

Innago is a free, easy to use property management software designed for landlords & property managers of all sizes.

Tropicana
📅 06/2023 - 03/2024

Integrated with Innago using its platform to list their property units and payment functions.

Pearson K-5
📅 01/2020 - 06/2020

A next generation K-8 science program featuring an innovative write-in student edition that makes learning personal, relevant, and engaging.

MHE K-12
📅 01/2019 - 01/2020

The McGraw Hill K-12 Portal app lets students easily access McGraw Hill courses, eBooks, and resources anytime, anywhere.

Into Math 2020
📅 01/2018 - 01/2019

The learning model asks students to first develop their reasoning before connecting their understanding to concepts and skills.

HMH (QTI)
📅 06/2019 - 03/2020

An adaptive learning company, HMH creates K-12 integrated curriculum, assessment and professional learning solutions that power students' growth.

Accure.property
📅 02/2019 - 05/2019

Accrue is one of successful real estate companies who specialize in sourcing investment property for our clients.

Credit
📅 03/2019 - 05/2019

Software for credit counseling, financial planning, debt consolidation, loan consolidation, bill payment, debt settlement, debt negotiation and other.