Sparsh Sharma
Software Quality Engineer

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Highly skilled and results-driven Functional Test Analyst with extensive experience in test analysis, planning, design, execution, and reporting within the banking and financial sector. Proven track record of managing complex UAT, SIT, and Agile testing efforts while ensuring the highest quality standards. Adept at developing test strategies, risk mitigation plans, and collaborating with cross-functional teams to deliver timely and accurate test results. Strong leadership skills with the ability to mentor teams, manage client relationships, and communicate effectively with stakeholders to resolve issues and suggest improvements.

WORK EXPERIENCE SUMMARY

Employer: Infosys,
Client: Insignia Financial, NAB
Duration: March 2022 – Present
Role: Software Quality Engineer

Roles and Responsibilities

- Lead functional testing for Superannuation applications, managing UAT, SIT, and end-to-end testing across multiple projects.
- Created and executed detailed test plans, test cases, and test scripts to ensure full test coverage for critical business functions.
- Conducted Test Readiness Reviews and managed the overall test progress reporting to ensure milestones were met on time.
- Led risk assessment meetings with key stakeholders, highlighting risks, issues, and recommending mitigation strategies at a management level.
- Mentored and trained junior team members, enhancing domain knowledge and improving the overall testing skill set within the team.
- Facilitated regular client calls to address defects, gather requirements, and ensure alignment between business and technical teams.
- Managed defect lifecycle using the Defect Management Process, ensuring timely resolution and providing clear defect reporting.
- Worked closely with Project Managers to contribute to the Test Plan, Test Completion Reports, and Test Defect Reports.
- Analysed and reported test results, collaborating with business, technology, and support teams to interpret findings and suggest improvements.
- Developed automation scripts and strategies for web/UI and database testing, leading efforts to streamline testing processes and improve efficiency.
- Took ownership of schedule tracking and testing progress, ensuring testing tasks were completed within agreed timelines.

Key Achievements:
- Successfully led testing efforts for high-profile projects, ensuring on-time delivery and defect-free releases.

- Spearheaded the development of test automation strategies, reducing manual testing effort by 40%.
- Facilitated the training of 5+ new team members, improving overall team competency and delivery

Employer: Tata Consultancy (TCS), India
Client: CIBC Bank
Duration: Jan 2020 – March 2022
Role: Test Engineer (Manual and Automation)

Roles and Responsibilities
- Collaborated with cross-functional teams (business, development, vendors) to prepare, execute, and report on functional testing assignments.
- Supported the Project Manager in providing estimates for testing activities and contributed to the milestone planning process.
- Developed and extended collaborative working relationships with senior clients and vendors, contributing to the quick resolution of issues.
- Played an integral role in the review of business requirements, solution design, and business process documents for various projects.
- Ensured test coverage analysis was conducted, identifying critical business paths and focusing testing efforts accordingly.
- Played a leading role in the development and execution of risk-based testing for new application releases.
- Delivered help guides, user manuals, and MIS reports for internal and client-facing documentation.

Key Achievements:
- Led UAT efforts for a complex system migration project, identifying and resolving high-priority defects pre-launch.
- Enhanced communication and documentation strategies, resulting in a 30% reduction in defects reported during UAT.

Technical Skills
- Testing Tools: JIRA, HP ALM, Selenium
- Defect Management Tools: JIRA,
- Automation Frameworks: Selenium, API
- Database: SQL
- Languages: Java,
- Version Control: Git
- Methodologies: Agile, Waterfall, Scrum, Risk-based Testing
Other: MS Office (Word, Excel, PowerPoint), Confluence

Education
- Maharishi Dayanand University ,**Bachelor of Science in Computer Science 2015-2019**

Additional Information
- Fluent in English
- Strong ability to handle **client calls** and address escalated issues promptly.
- Active participation in **peer reviews** and **continuous improvement** efforts within the testing community.