

# Pratibha Saurav

## Systems Engineer

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### PROFILE SUMMARY

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Dedicated and result-oriented Quality Analyst with 3 years of experience in testing. Looking for a QA role in IT-industry where I can learn, utilize and enhance my skills as a Software Tester while meeting goals of the organization as well. Looking for challenging and rewarding career that demands the best of my professional ability in terms of technical and analytical skills.

### EDUCATION

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Bachelor of Computer Applications	S.S. College, Jehanabad	2017-2020
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### SKILLS

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|---------------------|-----------------------------|-----------------------------------|
| • Manual Testing    | Agile                       | Mobile Testing                    |
| • Quality Assurance | SDLC/STLC                   | Regression/E2E/Functional Testing |
| • Selenium          | Accessibility Testing       | API Testing                       |
| • Test Automation   | Defect Reporting & Tracking | REST APIs                         |
| • Black box Testing | Core Java                   | Software Testing                  |
| • SDET              | Postman                     | SQL & DB Testing                  |
| • Test Management   | SoapUI                      | Team Case/script development      |

### TECHNICAL SKILLS

**Language:** Java

**Operating System:** Windows

**DBMS:** MySQL

**Automation Framework:** Selenium WebDriver, Maven-selenium cucumber/TestNG based

**Technologies/Tools:** Eclipse, SoapUI, DataStudio, SDET, Splunk, Rally, Giga fox, Kobiton, NVDA, Confluence, Figma, SharePoint, MS-office, API, Android & iOS application, Web application, Git, Miro, Healthcare etc.

### WORK EXPERIENCE

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<b>Role:</b>	<b>System Engineer</b>	June 2021 - Present
<b>company:</b>	<b>Infosys limited – Bhubaneswar, Odisha</b>	

Working as a **Quality Analyst** for an **American managed health care** company that sells traditional and consumer directed health insurance. such as medical, pharmaceutical, dental, behavioural health, long-term care and disability plans, primarily through insurance and benefit programs and through Medicare.

#### Key Responsibilities:

- Working on Digital Transformation Account Manager Initiative, which provides a user token enabling users signing into a personalized dashboard
- Working on enabling users to register after enrolment, retrieve username, reset passwords, sign in using Authentication methodologies
- Actively involved in all phases of Software Development/Testing Life Cycle

- Understanding the Functional and Business Requirements
- Defining Test Strategy, created test plan, developed test scenarios, test cases, test execution, defect reporting, tracking activities and defect retesting as part of QA processes
- Perform different types of testing Blackbox, Smoke, Sanity, Functional, System, Regression, End-to-end, Exploratory, Cross-browser and Accessibility
- Does testing in web applications/UI, API, Mobile in manual & automated manner
- Actively participate in scrum activities - daily scrum call, sprint planning, grooming call, sprint review & sprint retrospective
- Well versed in selenium using Java
- Basic knowledge on API Automation using SoapUI & Rest-assured
- Working in Agile Methodology
- Involved in Automating and enhancing regression test suite
- Mentoring/KTs other team members as needed

## LANGUAGES

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- English (Fluent)
- Hindi (Fluent)

## CERTIFICATES

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- Infosys Global Agile Developer Certification
- Infosys Certified Selenium Basic Automation Tester
- Infosys Certified Selenium Advance Automation Tester
- Infosys Certified DevOps Professional

## Achievements

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Successfully delivered multiple deliverables on time, meeting all quality standards.

Received recognition from client for hard work, dedication and attention to details.

## Interests

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- Travelling
- Reading
- Acquaintance with new tools and technologies