Amit Kumar Jha

Quality Analyst
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Objective:

To acquire skills and knowledge in the field of Quality Assurance while contributing to organizational growth through hard work, dedication, and competency. Aiming to leverage my skills in **Manual, API, SQL, and Mobile Testing** to deliver high-quality software solutions.

Professional Experience:

'Quality Engineer ll'| PS Intelegencia Analytics Pvt Ltd
Aug 2021 – Present | Noida, India
3.5+ years of experience working with skills like Manual, SQL, API, and Mobile Testing, including expertise in Agile Methodology. Continuously updating myself with new technologies.

Roles & Responsibilities:

- At Intelegencia contributed to numerous projects in quality assurance and quality control activities and served as team coordinator.
- My primary focus was on a long term project within the Election Management System (EMS) & Healthcare Domain.
- Reviewing and analyzing client requirements, discussing them with the team, and preparing
- business requirement and functional requirement documents.
- Reviewing and implementing processes, as well as authoring SOPs.
- Understanding the requirements and functionality of the application modules.
- Writing scenarios and **test cases** using **Test Case Design techniques**.
- Preparing Traceability Matrix and executing test cases.
- Conducting **Build Verification, Functional, Integration, End-to-End (E2E), and Regression Testing**.
- Identifying defects and logging them in **JIRA,Zephyr** and **ADO**.
- Performing Automation Testing using **Selenium WebDriver.**

Academic Qualification:

Bachelor of Technology (B.Tech) in Computer Science & Engineering
Durgapur Institute Of Technology & Management, Durgapur , WB

Technical Skills:

- Software Testing: Strong knowledge of **SDLC, STLC, Bug Life Cycle,** and **Defect Management.**
- Testing Techniques: **White Box Testing, Black Box Testing, Smoke Testing, Adhoc Testing, Compatibility Testing, Functional, Integration, and System Testing**.
- Test Case Management: Writing, executing, and reviewing test cases.
- Exploratory and Regression Testing: Experience in performing **exploratory testing, regression testing,** and **globalization testing.**
- Defect Tracking: Proficient in **defect tracking** and **management**.
- Test Design: Experienced in **Traceability Matrix, Test Plan, and Test Design techniques.**

Automation Skills:
- Automated Web Application using Playwright web driver code with Javascript
- Well versed in finding the elements on web page/mobile app using **Locators** and implemented in automation scripts
- Comfortable with running **Test scripts** in different browsers (IE, Chrome, Firefox).

Agile Methodology:
- Familiar with Sprint Planning Meetings, Daily Stand-up Meetings.
- Participated in Sprint Review and Sprint Retrospective Meetings, Product backlog refinement.

JIRA & ADO
- Introduction to issues & Project tracking tool.
- Knowledge on issue handling
- Creating and Working with sub-task in JIRA.
- Bug reporting and tracking,Estimating tickets.

Projects Undertaken:

Project 1: NTS Data Solution

- **Client**: US-based Election Data Management Company
- **Team Size**: 15
- **Domain**: EMS
- **Description**: Apex is a desktop application used by the US Board of Elections to manage end-to-end election data, including voter registration, record maintenance, DMV change verification, poll worker training assignments, election work allocation, absentee processes, petition handling, election creation, pollbook management, candidate nominations, and oath-taking.

- **Key Contributions**:
    - Responsible for managing three key client projects Apex,Teamed & VIC
    - Designed and executed test cases using Zephyr.
    - Reviewing and analyzing business requirements, discussing them with the team and preparing business requirements and functional documents and
    - Create or Updating workflow documents for new implementation and Enhancements.
    - Being accountable for demos to the internal team, clients, and SMEs for new implementations.
    - Actively participating in daily client calls.

Project 2: **Dialcare**

- **Client**: US-based Healthcare Company
- **Team Size**: 25
- **Domain**: Healthcare
- **Description**: A web and mobile platform for on-demand and scheduled consultations, connecting patients, healthcare providers, and administrators. It offers easy access to medical services and includes an admin interface for efficient management and coordination.
- **Key Contributions**:
    - Designed and executed test cases.
    - Managing the QA Team of 3 for planning and process for each release.
    - Ensured defect tracking and resolution in ADO, collaborating closely with developers & Buisness to minimize defects in production.

Declaration:

I hereby declare that the above-mentioned information is correct to the best of my knowledge, and I bear responsibility for the correctness of the above-mentioned particulars.