SHRATEEK JAISWAL

QUALITY ANALYST

CONTACT

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- Hyderabad, TL

SKILLS

- Programming Languages: Java, C
- Testing Tools: Selenium WebDriver, Playwright, Cypress, TestNG, Cucumber
- Database Management: SQL, MySQL
- Testing Methodologies: Agile, SDLC, STLC
- CI/CD & Version Control: GitHub
- Test Management: Jira
- API Testing: Postman, Swagger, Rest Assured
- Mobile Device Cloud Platform: BrowserStack
- Mobile Testing: Android, iOS
- Web Testing: Cross-browser compatibility (Chrome, Firefox, Edge, Safari)
- Operating Systems: Windows, macOS
- Soft Skills: Strong analytical and problem-solving skills, attention to detail, effective communication, and collaborative teamwork
- Others: Microsoft Office Suite

EDUCATION

Bachelors of Engineering

SVP College of Engineering and Technology, 2020

PROFILE

Results-driven QA professional with over 2.5 years of experience in manual and automation testing. Proficient in designing, developing, and maintaining automated test scripts to enhance test coverage and efficiency. Skilled in test planning, execution, and strategy, ensuring software quality and performance. Strong understanding of modern software architectures, Agile methodologies, and cross-functional collaboration. Passionate about continuous improvement, defect prevention, and delivering high-quality software solutions.

WORK EXPERIENCE

Quality Analyst, Zazz Pvt Ltd   Oct 22 - Present

MF Homecare (Android, iOS & Web App for Users to Book Home Services)

- Engineered and optimized Java-based automated test scripts with Selenium, enhancing test coverage and operational efficiency.
- Streamlined testing operations by executing automated test cases, leading to a 60% reduction in manual testing efforts.
- Fostered collaborative relationships with software developers, product managers, and key stakeholders to support the software development lifecycle.
- Diligently identified, documented, and monitored software defects, facilitating prompt resolutions in partnership with the development team.
- Contributed to requirements and design reviews with a focus on testability and product quality.
- Developed and managed detailed documentation for test automation procedures, frameworks, and tools, ensuring clarity and continuity.

Ai Sound (Android & iOS App for Smart Hearables and Audio Device Management)

- Spearheaded comprehensive testing protocols for Bluetooth-enabled hearable devices, ensuring robust functionality and compatibility with Android & iOS ecosystems.
- Crafted and implemented meticulous test scenarios to affirm device pairing, superior audio fidelity, effective noise cancellation, and optimal battery endurance, culminating in a 99% defect-free production milestone.
- Executed in-depth performance evaluations, focusing on latency and audio synchronization, to enhance user experience during concurrent multi-device usage.
- Fostered a collaborative environment with hardware and software engineers, significantly enhancing device reliability and expediting issue resolution by 30%.

LUDUS (Subscription-Based iOS & Android Training Platform for Coaches & Athletes)

- Drove a 20% increase in subscription rates and cut churn by 25% via proficient bug resolution.
- Boosted system performance by executing functional, load, and performance testing using JMeter, identifying and mitigating key system bottlenecks.
- Enhanced test automation frameworks, promoting continuous integration and delivery aligned with Agile methodologies.
- Optimized documentation and reporting workflows, resulting in a 20% decrease in reporting time.
- Played a key role in Sprint planning, led scrum meetings, and managed daily stand-ups and sprint tasks, ensuring compliance with Agile testing protocols and stakeholder satisfaction.

RehvUp (Android, iOS & Web App for an Employee Engagement Platform)

- Developed and implemented Selenium WebDriver automation scripts with TestNG and Java, enhancing the testing of key features.
- Achieved a 50% reduction in regression test execution time by streamlining and automating test cases.
- Performed extensive cross-platform testing (iOS, Android, Web) to guarantee uniform performance and user experience.
- Engaged in code review processes, promoting adherence to test automation best practices and fostering ongoing optimization.