

# Nidhi Chaudhary

QA Engineer

4+ years of experience ensuring flawless software through sharp testing, automation, and bug hunting.

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 Delhi NCR

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## WORK EXPERIENCE

### Quality Assurance Engineer

Easyrewardz Software Services

01/2022 - 01/2025

Gurgaon

Achievements/Tasks

- Working in **Banking, Insurance, E-commerce and Retail.**
- Design, execute, and automate test cases for web, mobile, and API testing.
- Perform **Functional, regression, integration, UAT, and security testing** to ensure seamless user experiences.
- Validate **payment gateways, transaction processing, order management, claims processing, and risk assessments** across domains.
- Identify, document, and track defects using **JIRA**
- Implement automation frameworks using **Selenium, Appium, TestNG, Cypress**
- Collaborate with cross-functional teams for continuous improvement and faster releases.

### Quality Analyst

Eastern Software System

07/2021 - 01/2022

Noida

Achievements/Tasks

- **Testing & Validation** : Ensure smooth multi-user collaboration, real-time updates, and design consistency.
- Engages clients from **the US and China**, ensuring seamless cross-regional teamwork.
- **Log Analysis** : Use **GitBash** to extract and analyze logs for debugging and issue tracking.
- **Bug Tracking & Reporting** : Identify defects, log them in **JIRA**, and coordinate fixes with the development team.
- Supports designers, developers, and stakeholders in co-editing, commenting, and reviewing designs efficiently.
- **End-of-day reporting** with test execution status and defect summaries.
- **Client collaboration** for requirement validation and issue resolution.

### Quality Analyst

Softfixin Digital Solution

11/2020 - 06/2021

Gurgaon

Achievements/Tasks

- **Real-Time Currency Conversion Testing** – Validate exchange rate accuracy and transaction fees across multiple currencies.
- **End-to-End Testing** – Ensure seamless payment processing, security, and user experience for international transfers.
- **API Testing** – Use **Postman** for testing payment APIs and fraud prevention mechanisms.
- **Defect Tracking & Reporting** – Log defects in **JIRA**, collaborate with developers for timely fixes.

## SKILLS

Agile Methodology

SDLC and STLC

Test cases and plans

Regression testing

Compatibility testing

SQL

Selenium

Manual and Automation testing

Bug life cycle

BUG Tracking

JIRA

Cypress

Database

API Teating

ETL Testing

Postman

JAVA

## ACHIEVEMENTS

Best performer (Easyrewardz Software Services)

Excellence in Ownership & On-Time Delivery Award Winner

## EDUCATION

B.A (Delhi University)

2016 - 2019

12th

2015 - 2016, Aligarh

## LANGUAGES

SQL

JavaScript

JAVA