

GEETIKA GUPTA

SENIOR QA CONSULTANT

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SUMMARY

Highly accomplished QA Automation Engineer with 9 years of experience specializing in API Automation and UI Testing. **Currently serving a notice period and available to join from 22th February 2025.** Expertise in implementing automation solutions using Karate DSL Framework for API testing and Selenium for UI testing, complemented by foundational knowledge of Java and proficiency in JMeter for performance testing of automated APIs.

Successfully achieved a 70% reduction in manual testing efforts, enhancing process efficiency and enabling faster delivery cycles. Adept at collaborating with cross-functional teams, including Development Teams, Product Owners, and Business Analysts, to ensure seamless project execution and delivery of high-quality software solutions.

Skilled in defining robust testing strategies, streamlining workflows, and driving quality excellence across complex projects. Recognized for a proactive approach to problem-solving and a strong commitment to continuous improvement.

Recommendation: I had the pleasure of working with Geetika at Amdocs. She Consistently demonstrated strong attention to detail, a proactive approach and excellent collaboration skills. Her ability to quickly adapt to challenges and deliver high-quality work made her an invaluable team member. - Varun Pathak (Full Stack Developer)



SKILLS

- Frameworks : Karate DSL Framework for API Automation , - Gherkin Language , Basics of Cucumber, Basics of Selenium Webdriver for UI testing
- Performance Testing tool : Basics of Jmeter tool
- Technical skills : Basics of Java concepts, Selenium Webdriver, API Automation, UI Testing, Database Testing (SQL), Basics of GIT, Postman & Swagger, Regression Testing, Sanity Testing, Smoke Testing.
- Defect Tracker - JIRA & Jira Zephyr Extension
- Automation tool - Karate DSL for API & Selenium Webdriver for UI Automation.
- Soft Skills - Strong Analytical skills, Problem solving, Quick Learner, Excellent communication skills, Team player, Interpersonal skills.



WORK EXPERIENCE



Capgemini , Gurugram

April 2022 - Feb 2025

Senior QA Consultant

- As a Senior QA Consultant, utilized knowledge of UI Testing, PostgreSQL Database Testing, GIT basics, Postman & Swagger tools, Regression Testing, Sanity Testing and Smoke Testing to improve product quality.
- In the role of Senior QA Consultant, utilized defect tracking tools such as JIRA, HP ALM QC, JIRA Extension X-Ray and Rally along with Azure Devops, demonstrating strong analytical skills, problem solving abilities and excellent communication.
- Enhanced and maintained the test automation framework using Karate DSL for API testing, which improved automation coverage and reduced manual testing time by 70% that led to more efficient testing processes and quicker identification of defects.
- Also performing performance Testing for automated APIs using Jmeter tool with basic knowledge.
- Assessed candidates for internal QA positions through technical interviews, evaluating their skills, experience, and cultural fit. This contributed to building a strong and capable QA team.
- Utilized JIRA to document, track, and manage software defects. Ensured timely resolution and re-testing of issues, leading to a significant reduction in defect backlog and improved software reliability.
- Delivered hands-on training and mentorship to new team members on the Karate DSL framework, facilitating a smooth onboarding process and faster adaptation to their roles.
- Conducted demonstrations for automation walkthroughs and managed pull requests (PRs) in Bitbucket, incorporating feedback from stakeholders to ensure high-quality deliverables.



WORK EXPERIENCE

Cognizant , Pune

Jan 2021 - Apr 2022

Test Engineer

- Enhanced the Karate DSL framework for API automation, developing and executing comprehensive test cases that increased test coverage and reliability for Healthcare Domain Project, which led to a significant reduction in manual testing time by 70% and improved API performance validation.
 - Utilized Azure DevOps (AzDO) for precise defect tracking and test case management. Systematically documented and addressed defects, which streamlined resolution processes and minimized the risk of recurring issues.
 - Delivered insightful code walkthroughs and automation demonstrations to the Automation team, sharing best practices and facilitating knowledge transfer. This initiative improved team competency and adherence to quality standards.
 - Completed the AZ-900 Microsoft Azure Fundamentals Exam in July 2020, demonstrating a commitment to staying upgraded with industry advancements.
 - Initiated and led test case review meetings with Product Owners (POs), effectively refining and validating test scenarios. This collaboration ensured alignment with business goals and reduced the likelihood of defects reaching production.
 - Conducted thorough functional, UI, and database testing for Trizetto Truprovider applications. Identified and resolved issues across multiple application layers, contributing to higher quality software and improved user satisfaction.
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Amdocs, Pune

Dec 2015 - Jan 2021

QA Analyst

- Led Test Case Review meetings and Customer Demos, effectively showcasing new functionalities and improving client satisfaction for multiple Telecom projects like Vodafone, Safari, Comcast, TEF, etc.
- Conducted L2/L3 Functional Testing for ONAP and SDWAN/NFV applications, ensuring high-quality monthly releases for Comcast Core project.
- Tracked and managed defects using JIRA and Rally, contributing to quicker resolution times, which led to reducing the risk of post-release defects.
- Involved in Functional Testing for applications like ODO 10.4, AUA, USM, MEPS, OH & DELPHI, testing of GUI, Regression
- Testing and Sanity using applications like ODO 10.2 SOM
- Tested AWS RDS involved scenarios, enhancing cloud service reliability.
- Performed GUI, Regression, and Sanity Testing on applications such as ODO and AUA, using Selenium, TestNG, and Cucumber, resulting in a 25% reduction in bugs.
- Supported Integration and Portfolio Testing, improving project cohesion and delivery timelines.
- Organized KT sessions, enhancing team knowledge and project efficiency for new team members which led to smooth onboarding to their roles.
- Delivered post-production support and UAT, ensuring smooth deployment and client satisfaction for PLDT Client Site in Philippines



EDUCATION

Punjab Technical University

2011 - 2015

Bachelor of Engineering and Technology | Computer Science

Percentage : 83%

Shishu Niketan High School

2010 - 2011

12th | High School

Percentage : 82%



CERTIFICATION

AZ-900 in Oct - 2020