PRINCE GHOSH

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Profile Summary

Dynamic professional with 3.6 years of experience in Software Quality Assurance and Project Management. Started as a QA Engineer, transitioning into a leadership role for the past year, successfully managing teams and delivering end-to-end projects. Proven expertise in ensuring Quality Standards, Meeting deadlines, and Driving operational efficiency.

Education

LNCT (Rajiv Gandhi Proudyogiki Vishwavidyalaya Bhopal)   **2015 - 2019**
Bachelor of Computer Science and Engineering (BE)

Skills

Quality Assurance : Expertise in Front-end and Back-end testing, including Manual and Automated processes.

Testing Expertise: Functional, Integration, System Regression, API, Performance, Database

Testing Tool And Programming: Selenium, JIRA, GIT, TestNG, Java (Core), SQL and Postman.

Salesforce: Hands-on experience with Salesforce Platforms and Certifications.

Agile Methodologies : Sprint planning, Scrum Ceremonies, and Backlog Management.

Project Management : End-to-end Project Delivery, Milestone Tracking, and Resource Allocation

Stakeholder Communication : Status Reporting, Requirement Analysis, Issue Resolution

Problem-Solving : Root Cause Analysis, Debugging, and Innovative Solutions for Quality improvement.

Work Experince

Airlinq Pvt Ltd   **July 2023 – Present Now**
Software Quality Engineer - (Platform Engineer)   *Jaipur, Rajasthan*

- Manage Engineering team, ensuring alignment on daily tasks and priorities.
- Manage end-to-end project delivery, ensuring high-quality standards and timely completion of tasks.
- Implement process improvements to streamline workflows and enhance productivity
- Collaborate with cross-functional teams, stakeholders, and clients to define requirements and resolve technical challenges
- Spearhead process improvements to streamline testing workflows, resulting in increased efficiency.
- Conduct regular team reviews and retrospectives to foster continuous improvement and achieve performance targets.
- Hands-on experience with CMP Platform and Telecommunication

Habilelabs Pvt Ltd   **Aug 2021 – July 2023**
Software Engineer (QA)   *Jaipur,Rajasthan*

- Designed and executed manual and automated test cases, ensuring thorough coverage of functional and non-functional requirements.
- Developed and maintained automation scripts using Selenium, significantly improving testing efficiency.
- Collaborated with developers to troubleshoot issues, validate bug fixes, and ensure quality product delivery.
- Managed test documentation, including creating test plans, writing detailed reports, and tracking defects in JIRA
- Contributed to the Agile development process by actively participating in sprint planning, stand-ups, and retrospectives.

Certifications

- 2X Salesforce Certified (AI Associate and Salesforce Associate)
- Certified Scrum Fundamentals Professional(CSFP)
- Recognized for leadership skills.