

DURGA PRASAD GUPTA

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Lucknow, UP



PROFESSIONAL SUMMARY

QA Professional with over 12 years of experience in Functional, Integration, Regression, End-to-End Testing in Telecom, Storage and Government domains. Expertise in Business Analysis, Requirements Gathering, Co-ordination with multiple teams and Documentation with strong attention to details.

Certified in ISTQB, Scrum Master and ITIL practices.

SKILLS

- ✓ Functional Testing
- ✓ API Testing
- ✓ Environment Management
- ✓ Test Planning
- ✓ Team Management
- ✓ Requirement Analysis
- ✓ Stakeholder Management
- ✓ Presales
- ✓ Agile Methodology
- ✓ SDLC/ STLC/ Scrum/ Kanban
- ✓ Mobile Testing/ Android Studio
- ✓ DevOps / CI-CD
- ✓ JIRA / TM4J / Spira Test
- ✓ Postman / Json / XML
- ✓ HP ALM / Trac
- ✓ Confluence
- ✓ Microsoft Office
- ✓ Storage Testing
- ✓ NetApp Storage
- ✓ Linux
- ✓ Microsoft Visio
- ✓ InVision
- ✓ Selenium with Java - Basic
- ✓ TestNG / Maven / Jenkins - Basic
- ✓ RestAssured - Basic

EXPERIENCE SUMMARY

- **Belzabar Software**, New Delhi
Nov 2022 – May 2023
- **CADTech Consultants**, Delhi
Oct 2006 - Apr 2007
- **TCS**, Lucknow
Jan 2008 – Sep 2017
- **EDGE Corporation**, New Delhi
Oct 2020 – May 2022

PROFILE HIGHLIGHTS

- **Strong structured testing knowledge** and thorough understanding of **testing methodologies and concepts**. Demonstrated deep knowledge and hands-on experience with functional and manual testing across **Desktop, Web** and **Mobile** applications
- Extensive experience and knowledge in testing lifecycle and core testing techniques/approaches, **Test Planning & Estimation, Requirement Traceability, Test Preparation, Test Execution, Test Reporting** and **Defect Management**
- **Led high performance testing teams of 4-12 members** for large scale cross-functional projects consisting of various web applications and web services
- Impressive success in facilitating projects, guiding cross-functional teams for execution of project using **Agile-Scrum Framework** as well as **V-Model** methodology
- Experience in **NetApp Storage** Domain and SAN, NAS, RAID, NIC, Switches, Controllers; acquired **NCIE and NCD A** certifications
- Good understanding of Automation Framework and **Selenium Automation with Java**
- Good understanding of concepts like **DevOps/CI-CD, Release Automation and Test Env Management**
- 2+ years of experience as **Pre-Sales Executive** for customer interactions and product demonstration
- **Maintained a strong customer relationship and trust** by excellent delivery that resulted in company being treated as partner rather vendor
- Owned the **on-time delivery, risk identification and mitigation** for entire lifecycle of program
- Perform effectively and efficiently in team as well as individually
- Demonstrated ability to withstand professional stress and strain
- Part of hiring panel for QA competency
- Good **communication and interpersonal skills**, with an ability to interact and provide support to the customers and teams

CERTIFICATIONS

- Certified SAFe® 4 Agilist
- Certified ScrumMaster®
- NCIE
- NCD A
- ITIL v3 Foundation
- ISTQB Foundation

ACHIEVEMENTS

- **On The Spot Award**
Jun 2015 – TEM CoE
- **CLP Faculty Award**
Sep 2016 – TEM CoE
- **Best Team Award - NIC**
Apr 2014 – NetApp
- Multiple appreciations for on-time delivery, proactive reporting, extended support, ship-stopper bugs etc.

EDUCATION

- **B. Tech – 73%**
E&C Engineering
UPTU, Lucknow
- **Intermediate – 74%**
PCM Group
UP State Board, Allahabad
- **High School – 79%**
Science Group
UP State Board, Allahabad

PERSONAL DETAILS

Language : English, Hindi
Passport # : N0789063
Nationality : Indian

REFERENCES

Available on request

PROJECTS DETAILS

Expertly (Various Domains)

- *QA Lead / Business Analyst*
- Interaction with stakeholders for Scope and Estimation of work
- Requirement gathering with gap & feasibility analysis
- Design and review of Requirements

TAMM Abu Dhabi Digital Authority (Government Domain)

- *QA Lead*
- Stakeholder interaction for Scope-Estimation of work
- Requirement gathering with gap & feasibility analysis
- Design and review of Test Scenarios, Test Reports, Bugs

TEM CoE Group (Various Domains)

- *QA Lead & Presales Associate*
- Customers interactions to understand their requirements and challenges
- Work with the CoE Team to evolve solutions against challenges
- End-to-end management, execution, monitoring and reporting

NetApp (Storage Domain)

- *QA Lead*
- Planning, Monitoring, Environment and Resource Management
- Creation of test plan, test matrix & test environment setup

Ceridian (Financial Domain)

- *Test Engineer*
- Tracking backlog items; defects (from previous sprints / releases)
- Test Scenarios, Test Data and Defects, Test Execution

British Telecom (Telecom Domain)

- *Test Engineer*
- End to End Verification and Validation team
- Testing BT Network which included Alcatel, Fujitsu equipment

Aeroflex (Telecom Domain)

- *Test Engineer*
- Test case execution / Monitoring GSM messages

Bharti – Airtel (Telecom Domain)

- *Test Engineer*
- Communication of faults and Solutions to the customer