

Pallavi Bansal

Software Test Engineer

Ericsson India Private Limited

bansalpallavi1998@gmail.com

+91 9412490351

<https://www.linkedin.com/pallavi>

Summary

Software Test Engineer with 3+ years' experience in test automation, reducing manual testing time by 50% and increasing test coverage by 30%. Skilled in collaborating with development teams to resolve critical bugs, achieving a 25% decrease in customer-reported issues and a 15% boost in customer satisfaction.

Education

Degree	Graduation	CGPA	Year
BTech (CSE)	Jaypee University	7.9	[07/2016 – 06/2020]

Experience

- **SDET | Cars24, Gurgaon** [09/2024 - Present]
 - Performed comprehensive testing across iOS, Android, and Web platforms, ensuring seamless functionality and user experience. Executed 50+ manual test cases to validate workflows, enhance performance, and improve error handling.
 - Led comprehensive web application testing, identifying, and resolving key UI/UX, functionality, security, and compatibility issues. Conducted cross-browser testing across Chrome, Firefox, Safari, and Edge, achieving 95%+ consistency in user experience.
 - Validated mobile-responsive sites on multiple devices and screen sizes, optimizing load times, navigation, and visual layout to ensure a smooth and efficient mobile user experience.
 - Facilitated UAT sessions with business stakeholders, aligning the product with end-user needs and business requirements, resulting in a 100% approval rate before launch.
 - Coordinated with development and operations teams to ensure 100% test coverage and release readiness. Assisted in preparing release notes and reviewed deployment packages, ensuring a stable and successful launch.
- **Software Test Engineer | Ericsson India Private Limited, Noida** [04/2021- 08/2024]
 - Analyzed system performance in the telecom domain, enhancing operational efficiency by 20%.
 - Defect Tracking with development team and Interfacing application teams using JIRA tool.
 - Managed and resolved production issues, ensuring timely customer support and satisfaction.
 - Designed and implemented test strategies, improving scenario coverage and test case efficiency.
 - Developed and Executed scripts using JMeter to reduce the manual efforts of testing by 70%.
 - Participated in client demos to showcase new implementations and project updates.
 - Engaged with customers through functional meetings, CR estimations, UAT updates, and coordinated release and defect resolution sessions.

Projects

- **FourDoor App:** [09/2024 – Present]
 - Identified and reported high-impact issues that led to significant improvements in the product's usability and performance.
 - Collected feedback from internal teams and users, delivering recommendations that enhanced product features by 20%. Contributed to sprint retrospectives, improving testing efficiency by 30% for future app launches.
- **AT&T Storm: (Telecom OSS)** [04/2021 –08/2024]
 - Granite EAI deals with Ericsson Granite Inventory Management System. It is a logical planning, activation, and configuration system. The project is a combination of managing logical, physical, service inventory.

Achievements

- Won POWER AWARD for the flawless delivery of value to end client for application development in Q3 2021.
- Achieved Impact award for timely delivery and execution of SLAs in 2023.
- Published paper on "Collaboratively Tracking Interests in User Clustering in Streams of Short Text in International Journal of Research in Advent Technology."

Skill Summary

- **Tools:** JMeter, Soap UI, Postman, Jira, Putty
- **Technical Skills:** Python, Linux, Functional testing, API Testing, Mobile Testing, UI Testing, UAT, Regression
- **Soft Skills:** Collaborative, Leadership, Communication, Adaptive, Analytical