Contact Info

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⊚ Erode

KISHOR D
Software Quality Engineer

Objective

Having 4 years of experience, Seeking a role that leverages my skills and fosters further career growth, I have gained over the past few years. I bring strong client understanding and hands-on experience in managing end-to-end test management services, ensuring seamless delivery for both clients and the organization.

Professional Summary

➢ **Selenium WebDriver:** Skilled in handling dynamic web elements and implementing implicit and explicit waits.

➢ **API Testing:** Proficient in verifying JSON and XML payloads for data integrity and compliance with API specifications.

➢ **JIRA:** Skilled in defining issue types, fields, and screens for capturing relevant project information.

➢ **Rest Assured, SoapUI & Postman:** Experienced in extracting and validating response headers, cookies, and other metadata in API testing.

➢ **Automation & Scripting:** Proven ability to automate API tests efficiently using Groovy scripts, reducing manual efforts and improving test coverage.

➢ **UI Automation:** Experienced in handling alerts, pop-ups, and iframes during automated testing using Selenium.

➢ **Regression Testing:** Implemented automated regression testing strategies to validate application updates and changes.

➢ **Agile & Scrum:** Hands-on experience in Agile methodology with active participation in Sprint Planning with clients and stakeholders.

➢ **Defect Management:** Proficient in defect tracking and reporting using ALM tool for efficient issue resolution.

➢ **Test Planning & Documentation:** Knowledgeable in designing test plans and test cases, documentation in accordance with software development standards.

About Me

Collaborative by nature, I work closely with cross-functional teams including developers, business analysts, and project managers to ensure alignment of testing efforts with project objectives and known for my ability to manage time efficiently, I prioritize tasks effectively to meet project deadlines without compromising on quality.

Skills

➢ *Java*
➢ *Selenium*
➢ *TestNG*
➢ *Cucumber*
➢ *API*
➢ *Agile Methodology*
➢ *SDLC*

Tools

➢ *SoapUI*
➢ *Postman*
➢ *HP ALM*
➢ *Jira board*

Operating system

➢ *Windows10*

Project – Bank Of America

Domain: Banking   Jan 2021 – Present

Roles And Responsibilities

➢ Collaborate with business analysts, product owners to review and validate user stories features and functionalities, providing input on testability and usability aspects.

➢ Implement continuous monitoring and reporting of banking platforms performances, availability, and reliability using monitoring tools and dashboards, identifying and addressing performance bottlenecks and issues proactively.

➢ Develop and maintain test automation scripts for frontend web components and user interfaces (UI) using Selenium WebDriver

➢ Creation of API projects based on workflow requirements for various initiatives and shared them across teams for validating and data conditioning

➢ Conduct root cause analysis and defect triage sessions to identify the underlying causes of defects and issues in web applications, facilitating collaboration and communication among cross-functional teams to resolve and mitigate issues effectively.

➢ Execution of Groovy Scripts of API's to assure the stability and reliability of the environment and login functionality.

➢ Implement TestNG dependency management to define and enforce dependencies between test methods, ensuring proper test execution order and sequencing.

➢ Perform risk-based testing to prioritize testing efforts and focus on high-impact, high-risk areas of banking applications, maximizing test coverage within resource constraints.

➢ Develop and maintain test data management strategies to ensure the availability, integrity, and security of test data used for banking software testing activities.

➢ Participate in user story grooming sessions to review and refine user stories, ensuring that they are adequately testable – and meet acceptance criteria.

➢ Conducting Blackbox, Whitebox, Regression, Sanity and Smoke testing based on application's functional requirements.

Description

Bank of America is one of the largest multinational financial institutions in the world, offering a wide range of banking and financial services, including consumer banking, wealth management, investment banking, and commercial banking. It serves individuals, small businesses, and large corporations globally.

Awards and Appreciations

➢ Received Band of Achievers Client Appreciation award from the Senior Vice President of Technology Executive, BOFA during client visit.

➢ Received the Best Team Award for successfully supporting production and rolling out multiple projects in a single release with zero defects.

➢ Client has recognized my dedication and efforts on several occasions expressing appreciation through numerous thank you emails.

Education

Bachelor of Computer Science and Applications, graduated in 2020 from Sri Krishna Arts and Science College, Coimbatore

Linkedin Profile

https://www.linkedin.com/in/kishor-d-9a822a191/