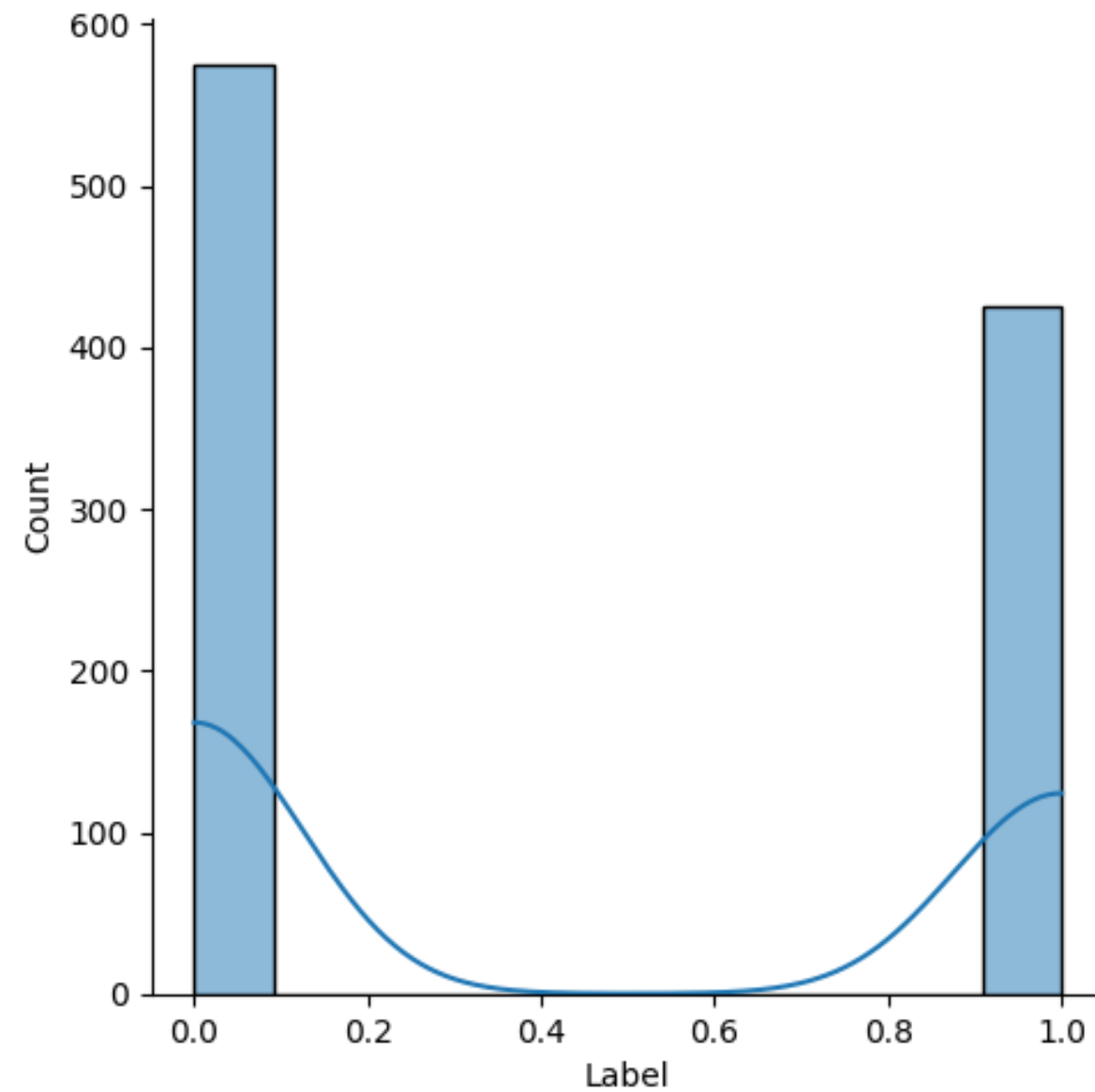


# British Airways review Analysis



- In this plot 1 represents positive review
- 0 represents negative review
- Most used words in reviews for British Airways are **(Service , Seat,Crew ,Food ,Flight)**
- So the most focused are for increasing customer satisfaction is on in **flight services , food availability and its hygiene , on board crew services and seat conditions**