

**BWT 2021 SUMMER OF EXCELLENCE  
MONEY BACK GUARANTEE - ROBOTS LINE P**

BWT will fully refund your Robot BWT line P if you are not satisfied!

**1. BUY your Robot BWT line P eligible**, between **01/01/2021** and **31/12/2021** inclusive, in a store participating in the Summer of Excellence BWT 2021 operation in France, Belgium, Luxembourg or the Netherlands, among the references below:  
Robot BWT P600, Robot BWT P500, Robot BWT P400

**2. TEST the robot for up to 30 days** from the date of purchase as shown on your receipt or invoice. If you are not satisfied, follow these conditions to get your refund.

**3. PLEASE VISIT [www.summerbwt.com](http://www.summerbwt.com) within 30 days of your purchase** (date of invoice or cash receipt).

Applications without prior registration via summerbwt.com will not be considered.

**4. FILL IN THE REGISTRATION FORM** including your personal details (surname, first name, email, postal address), your bank details (from a bank domiciled in a Eurozone country) as well as the details of your purchase and the precise reasons for your dissatisfaction (1000 characters minimum).

**5. DOWNLOAD a scan of your registered and complete purchase invoice**, where appear and are surrounded the date and sign of purchase, the price and the reference of the eligible product purchased and validate your registration.

**6. IF YOUR APPLICATION IS VALIDATED, YOU WILL RECEIVE AN EMAIL CONTAINING THE CONDITIONS FOR RETURNING YOUR P BWT LINE ROBOT.** You will then:

- **BUILD your case** with:

- Your registration summary, which will be sent to you by email when you register online
- Your registered purchase invoice, original and complete, where appear and are surrounded the date and the sign of purchase, the price and the reference of the eligible product purchased
- Your BWT Line P Robot, in its original packaging, undamaged, with all accessories, instruction manual and warranty card

- **AFFIX the Prepaid Return label**, which you will have received as an attachment to the email, on the package, **avoiding any shipping costs**.

- **SEND THE WHOLE by post**, within a maximum of 10 calendar days following the date of receipt of the email "Terms of return of the robot", to the following address (pre-printed on the Return label):

BWT POOL DIVISION PROCOPI S.A.S.  
Les Landes d'Apigné – PO Box 45328  
35653 LE RHEU Cedex – France  
Tel: 02 99 14 78 78

**7. CONFIRMATION OF FILE:** If your file meets all the conditions of the offer, you will receive your refund, by bank transfer only, within 6 to 8 weeks from the date of the correct validation of your complete file.

If your file is not compliant, you will receive an email informing you or asking you to regularize your participation. Remember to check your emails or junk mail to track your participation.

For further information: please do not hesitate to contact the consumer department of the operation by e-mail at [service.consommateur@take-off.fr](mailto:service.consommateur@take-off.fr), specifying the number of the operation **(2555)** in the subject line of your e-mail.

Any claim made **after 28/02/2022** will no longer be taken into account.

**Be sure to respect the registration deadline** after the date of purchase and provide all requested documents. Any illegible, incomplete, fraudulent or non-compliant file will be considered non-compliant.

In particular, the Organizer will refuse any request if fraud, falsification of the proof of purchase, or malfunctions occurred during the participation. Where applicable, the Organizer, or any person authorized by him for this purpose, reserves the right to require the original of the proof of purchase and any document proving the identity of the participant. If the fraud is proven, the Organizer will have the right to refuse the refund request.

BWT cannot be held liable for the non-receipt of the applications due to problems beyond its control. The BWT Company cannot be held responsible for the malfunction of the internet network, or for any damage, material or immaterial caused to the Internet users, their computer equipment and the data stored there, as part of their participation in the offer.

Similarly, without prejudice to the consumer's rights and the applicable warranty, any request concerning a BWT robot that has been damaged and/or deteriorated cannot be processed or give rise to any refund whatsoever, in particular in the event of abnormal use of the BWT robot not complying with the conditions of the leaflet or in the event of impact, fall, negligence, lack of monitoring or maintenance, or in the event of transformation of the BWT robot or unauthorised intervention on the BWT robot of line P, and more generally in the event of defect or damage attributable to causes of external origin or attributable to the consumer.

Any participant in the offer is deemed to have read and accepted the full terms of the offer, available on the offer website.

Offer not combinable with any other current transaction, reserved for any major natural person residing in France, Belgium, Luxembourg or Netherlands, excluding the staff of the BWT Company and the organizing companies.

**Offer limited to one file per household** (same name, first name, address, email address, RIB) for the entire duration of the operation.

Participation fees not reimbursed.

The personal data collected are the subject of computer processing by the company Take Off, commissioned by the company BWT, responsible for processing this operation. This treatment is carried out only in France. The data collected are essential for this processing and are kept for a period of one year from the closure of this operation. They are intended exclusively for BWT as part of the refund offer and will not be used for any other purpose. In the event that you have agreed to receive commercial information from BWT, this data will be transmitted to its marketing department. BWT guarantees that it will process personal data in accordance with the applicable law, in particular as regards the confidentiality and security of such data.

Pursuant to European laws and the law of 6 January 1978 (relating to data processing, files and freedoms), you have the right of access, rectification, limitation, portability and deletion of your personal data and the right to object to their processing for legitimate reasons. You can exercise all these rights by email at [cped@cped.fr](mailto:cped@cped.fr). You also have the right to withdraw your consent at any time and to lodge a complaint with the Commission Nationale de l'Informatique et des Libertés (CNIL), in particular on its website [www.cnil.fr](http://www.cnil.fr).