Ankit Gupta

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10+ years of comprehensive experience in software analysis, design, development, System Integration, product Engineering and product deployment. Currently working at "**CA Technologies, Broadcom Company**", Hyderabad.

Executive Synopsis

- Knowledge of Microservices and AWS,Azure,GCP cloud platform services.
- Knowledge on devops tools like linux,teamcity,jenkins,ansible,kubernetes,docker.
- Extensive experience working and managing customers and understanding their requirements.
- Working experience in NMS(Telecom) including various areas like network management, Infrastructure network.
- Experience in TCP/IP Protocol Analysis, Performance Monitoring, and Performance Analysis and Optimization.
- Possess good experience working on cloud technologies like IaaS, SaaS and PaaS. Have good knowledge about Apache Hadoop framework and MapReduce framework.
- Trained in Agile Scrum software framework.
- Expertise in Object Oriented Design and Web development.
- Exposure to all phases of the life cycle of Software Development including analysis, design, development, configuration, testing, implementation and user acceptance.
- Strong understanding of Software Test & Development Life Cycle.
- I sum up as a determined performer with excellent communication skills who believes in hard work and has an ability to excel in a team and individual environment.
- Experienced in validating the database (SQL) using queries.
- Good communication & analytical skill, Initiative taking & learning attitude.
- Deep understanding of technology with focus on delivering business solutions.

Competency Matrix

Organization	Designation	Duration
CA Technologies (A Broadcom Company)	Sr. Software Engineer	Mar 2017 - Present
Oracle India	Application Engineer	May 2015 - March 2017
Cognizant India	Programmer Analyst	Dec 2011 – April 2015

Competency Matrix

Operating System	Windows 2012R2, Cent OS 6.x, 7.x
Environment / Database	Oracle,DB2,My SQL,MSSQL
Development Tools	Eclipse Helios Service Release 2, Jdeveloper,Oracle Sql developer. ADE, visual studio 2013

JAVA Technologies	Java 1.8.0.24, J2EE, Servlet, JSP, Struts, Spring ,ADF , C#, Javascript,JSON,PL SQL , AWS , Azure, GCP, Microservices.
Application Server	Apache Tomcat 7.0, JBoss 4.4, weblogic11gR3, IIS 7.0,
Other	TeamCity, GitHub,putty,Soap UI , PostMan,Maven,ant,gradle, linux,teamcity,jenkins,ansible,kubernetes,docker.

Project Executed

Project # 8

Application Performance Management
Duration : April 2019 – Present
Location : Hyderabad
Role : Senior Software Engineer
Technologies Used : Java, Teamcity, Github, Mercurial, Jenkins

CA DX Application Performance Management (DX APM) is a modern solution that helps organizations to proactively identify and resolve issues across physical, virtual, container, cloud, and mobile applications. DX APM, an integral part of our AIOps solution, offers analytics-driven insights that uniquely position your organization to deliver user experiences that with every transaction build loyalty, differentiate your business, and allow your experts to focus only on impactful issues.

Responsibilities:
- Involved in development, Testing and Bug fixing.
- Role as Team lead and handling team of 5 people.
- Worked closely with the customer, support team, Presales and SWAT team to understand the use case and come up with capability and features.
- Involved in code merge activity.

Project # 7

Application Delivery Analysis
Duration	: March 2017 – Present
Location	: Hyderabad
Role	: Product Owner

CA Application Delivery Analysis is the application performance management module of the CA Performance Center (CA PC) and the CA NetQoS Performance Center (CA NPC). CA Application Delivery Analysis tracks and measures end-user response time without desktop or server agents. CA Application Delivery Analysis passively monitors IPv4-based TCP packets traversing the network between clients and servers, providing metrics such as network, server, and application latency for all mission critical applications.

Responsibilities:

- Involved in Product Integration with other products and handling End to End features.
- Work closely with customers to understand their market needs, and translate them into detailed feature requirements and specifications based on their feedback and market insights.
- Worked closely with the customers, support team, Presales and SWAT team to understand the use case and come up with capability and features.
- Worked as devops activities for this product, involved in the Product release process.
- Done competitive analysis and ensure successful customer engagements.
- Work closely with the R&D team to ensure product gets developed as per the requirement and within timelines. Also, strive to develop product prototypes to get early inputs from customers.
- Follow an Agile SCRUM based methodology and process.
- Work with the sales team on product pricing, discounts and product promotions with customers.
- Involved in the Product release process and successfully done two releases.

Project # 6
Human Capital Management

Duration	: May 2015 – March 2017
Location	: Hyderabad
Role	: Application Developer
Technologies Used	: ADF, ADE, PMC, Java. ADF REST

Oracle's Human Capital Management applications are a complete and integrated suite – from core HR transactions to workforce service automation and delivery, to complete enterprise talent management, including many solutions unique in the industry.

Responsibilities:
- Involved in documentation of DLD, HLD and unit test case documents.
- Working on New Enhancement and Bug fixing
- Involved in code merge activity.

Project # 5
Web Commerce

Duration	: November 2014 – April 2015
Client	: Trackfone wireless INC
Location	: Hyderabad
Role	: Java Developer
Technologies Used	: Spring, Maven, Rest WS

The selected solution is to develop a standalone HTML5 based responsive mobile web app, integrated with backend web services for order management and payment. The mobile web app and the web services will work together as a Mobile Billing Platform to provide a checkout module to securely manage all checkout and payment activities on Tracfone side.
External vendor storefront websites or apps will integrate with the mobile web app by submitting customers' purchase checkout requests to the Mobile Billing Platform with required purchase data via HTTPS POST. After the checkout completes, the Platform will send the customers, via HTTPS POST form submission, back to the originating vendor storefronts or apps for fulfillments or error handling.

The Mobile Billing Platform will enforce PCI and PII compliance and all the transport, access and data integrity security measures specified in the PDD.

Responsibilities:
- Worked closely with onsite and client in requirement gathering and regarding missed requirements. Involved during the develop
- Involved in testing bridge calls and got information on missed requirements. Did the code changes for the missed requirement in defined timelines.
- Extensively supported the testing team through chat/call for the issues and IR raised.
- Involved in documentation of DLD, HLD and unit test case documents.

Project # 4
BQT Integration Duration

Duration	: Jan 2014 – September 2014
Client	: Verizon
Location	: Hyderabad
Role	: Java Developer
Technologies Used	: Web Testing

Ordering Service is the core module in SSP Business Services.

It handles all the ordering flows such as Install, Change, Supp, Remove, Move and Migrate. It caters to ordering of DSL, Dial, Video, FIOS Voice and Fiber Services.

SSP-GUI, Cofee, COG, .com, VECAP Front end channels place the order through the Ordering service.

Ordering service takes care of validating the order attributes, retrieving the customer profile and verification of the products placed in the order, and sends the xml feed to data service to store the order in DB, and send a trigger to WorkFlow for provisioning and billing.

Ordering service also calls other services like AddressValidation, ProductCatalog, Loop Qualification, Credit card validation, etc to do pre-order validations.

Ordering services use the SSP Business service's framework and are based on the Struts Framework provided by Apache.

Responsibilities:
- Worked closely with onsite and client in requirement gathering and regarding missed requirement.Involved during the develop
- Involved in VDSI/ITO testing bridge call and got information on missed requirements. Did the code changes for the missed requirement in defined timelines.
- Extensively supported VDSI and CTS testing team through chat/call for the issues and IR raised.
- Involved in documentation of DLD, HLD and unit test case documents.

Project # 3
VPLAN-Global Planning Tool

Duration	: Mar 2013 – Dec 2013
Client	: Verizon
Location	: Hyderabad
Role	: Java Developer

Technologies Used   : Web Development

GPT provides a single point of entry for all Planning, Reporting and Capacity Management activities across the access, metro, domestic LD and international networks for both the physical and logical layers. GPT allows planning engineers across organizations to collaborate effectively and create the most optimal network growth plan meeting the needs of Verizon Business.

Responsibilities:

- Involved in the end to end development, deployments, unit testing and Test case reviews for each release throughout the development cycle.
- Involved during the development of new CR changes proposed.
- Has adopted best practices during the project development cycle and ensured defect free deliveries.
- Has done Integration Testing with Customer and also worked on fixes during the testing.
- Coordination with onsite.
- Coordination with Business to understand the scope of testing and the global impacts of the change.

Project # 2
IPTS-Strategic Services: Mediation & Reporting
Duration   : Oct 2012 – Mar 2013
Client   : Verizon
Location   : Hyderabad
Role   : java Developer
Technologies Used   : Web Development

IPTS-S2 system provides mediation service for different products such as conference calls like audio, video, CMT and Net conference and also mediating Greenhouse/Ecommerce Third Party Vendor usage. The usage records are currently matched and merged with order information before creating the billing record. It also has an audit tool, CDR viewer, suspense/error recycle and also a GUI interface to enter the order manually.

Responsibilities:

- Involved in the end to end development, deployments, unit testing and Test case reviews for each release throughout the development cycle.
- Involved during the development of new CR changes proposed.
- Has adopted best practices during the project development cycle and ensured defect free deliveries.
- Has done Integration Testing with Customers and also worked on fixes during the testing.
- Coordination with onsite.
- Coordination with Business to understand the scope of testing and the global impacts of the change.

Project # 1
VBuild

Duration	: Apr 2012 – Oct 2012
Client	: Verizon
Location	: Hyderabad
Role	: Java Developer
Technologies Used	: Web Testing

vBuild is a Construction and Build Management System and Repository for OSP Construction (Outside Plant Construction). It is a National System, which is accessed across the footprint of Verizon.VBuild is built on Apache Beehive Framework. Presently it is getting upgraded to spring with JDBC Template. Input will be coming from different external systems called as inbound systems.Engineering group will prepare a plan of action and a blueprint is prepared in a paper.It will be scanned and given as an input to vBuild.

RVA (Remote Vendor Access) is a module of Vbuild .This module is vendor site Application. RVA application is Built on Apache Beehive Framework.

Responsibilities:

- Involved in the end to end development, deployments, unit testing and Test case reviews for each release throughout the development cycle.
- Involved during the development of new CR changes proposed.
- Has adopted best practices during the project development cycle and ensured defect free deliveries.
- Has done Integration Testing with Customers and also worked on fixes during the testing.
- Coordination with onsite.
- Coordination with Business to understand the scope of testing and the global impacts of the change.

Education

Degree	Year	Institute	Percentage
Bachelor of Engineering (Computer Science)	2011	Rajiv Gandhi Proudyogiki Vishwavidyalaya, Bhopal	69.8%
HSC	2007	Miss Hill School, Gwalior	68%
SSC	2005	Miss Hill School, Gwalior	77.8%

Personal Details

- Date of Birth   : 25th Sep 1989
- Languages   : English, Hindi
- Nationality   : Indian
- Gender   : Male
- Passport No.   : Z6442907

Declaration

I hereby declare that all the particulars furnished above are true to the best of my knowledge.

Place: Hyderabad
Date: **Ankit Gupta**