



**Directorate General of Human Resource Development, HRM-I  
Central Board of Indirect Taxes & Customs,  
(Govt. of India, Ministry of Finance, Department of Revenue)  
Bhai Vir Singh Sahitya Sadan, 3<sup>rd</sup> Floor, Bhai Vir Singh Marg  
Gole Market, New Delhi-110 001**

**Tel: 011-23741697 (email: dghrdhrm1.cbic@gov.in)**

F.No. 8/DB/145/HRM-II/2017/SPARROW-CBIC-MISC.

Dated: .08.2021

To,

The Principal Chief / Chief Commissioner of Customs and GST (All),  
The Principal Director General/ Director General (All),  
The Pr. Commissioner/ Commissioner I/ C of Directorates (All),  
The Pr. Commissioner/ Commissioner, Settlement Commission (All),  
The Pr. Commissioner/ Commissioner, CESTAT (All),  
The Chief Controller of Factories, Gwalior/ Narcotics, Gwalior,  
Commissioner (Coordination)/ JS (Admin), CBIC, New Delhi.

Dear, Sir/ Madam,

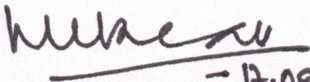
**Sub: Seamless inter-operability in SPARROW-IRS and SPARROW-CBIC – reg.**

1. As you are aware, the online writing of APAR for IRS (C&IT) officers has been implemented w.e.f. APAR Cycle 2016-17 with the launch of SPARROW-IRS module. The same facility was extended to more than 50,000 Group B & C officers with the launch of SPARROW CBIC module w.e.f. APAR Cycle 2018-19. The APAR Cycle 2020-21 is seminal as DGHRD has extended the facility to Havalidars and MTS also, thereby covering the entire mainstream cadre.

2. Concerns had been expressed that since both these applications were accessed through different URLs, it was inconvenient to monitor pending APARs for reporting and reviewing in both modules separately. This has now been resolved to ensure seamless inter-operability between both the SPARROW Systems. A Unified Inbox for SPARROW has been launched, whereby an IRS (C&IT) Officer would be able to access both the SPARROW Inboxes through a single SPARROW Login. It may be noted that the user would be required to install VPN client for the same as SPARROW CBIC system is accessed through a VPN (edgevpn.rcil.gov.in). Also, the DSC has been enabled in the SPARROW CBIC system thereby reducing dependence on Aadhar based e-hastakshar. The Step-by-step Guides cum Help Manuals for a) downloading VPN Client; b) accessing Unified Inbox in SPARROW; and c) DSC Installation and integration in SPARROW-CBIC have been uploaded on the DGHRD website.

3. Above instructions may kindly be noted and widely disseminated. Difficulty, if any, faced may be brought to the notice of this office at help.sparrowirs@gov.in

Yours sincerely,

  
[Neeta Lal Butalia]  
DG, DGHRD

17.08.21