

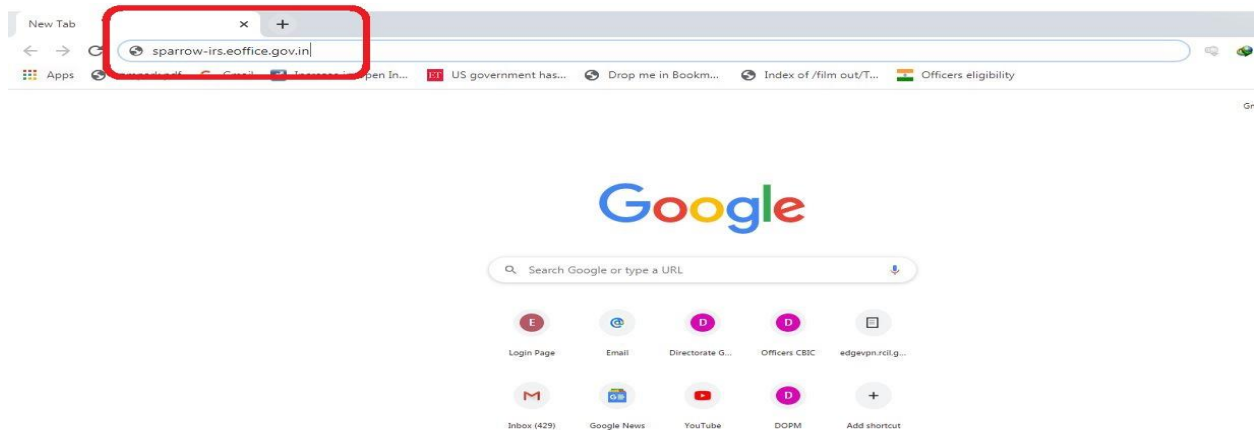
## Logging into SPARROW-IRS portal:

Google Chrome and Firefox Mozilla browsers are recommended for logging in SPARROW-IRS portal. Google Chrome is preferable.

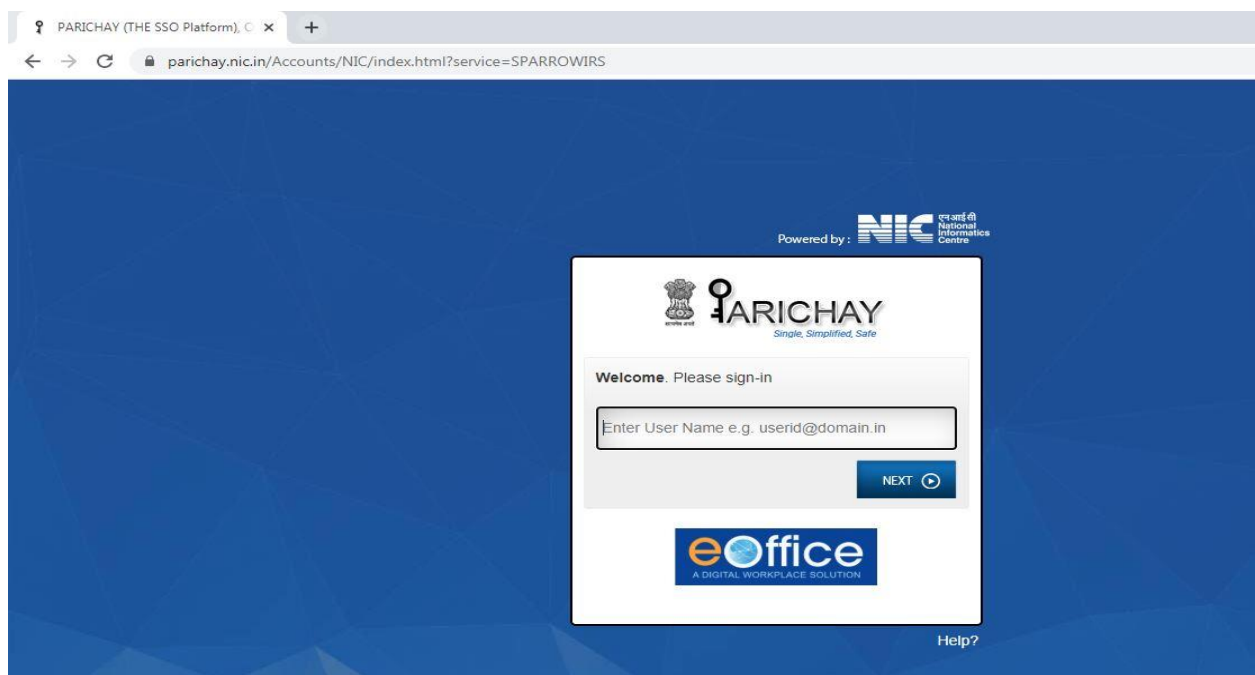
There are two ways/methods to go to login page of SPARROW-IRS portal. Second one is preferably used as it is easier/convenient.

### First Method

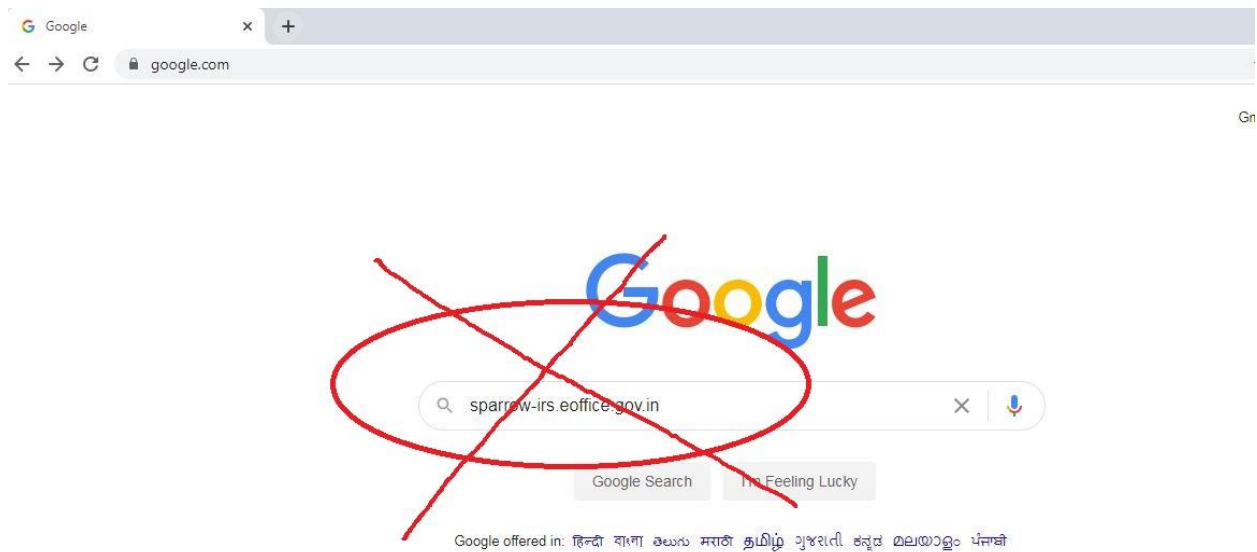
1. Type url “ **sparrow-irs.eoffice.gov.in** ” in address bar available at the top of the browser and press enter. Check screenshot below.



2. Now you will have screen (as shown below) where you have to enter your credentials (NIC/GOV ID and Password).



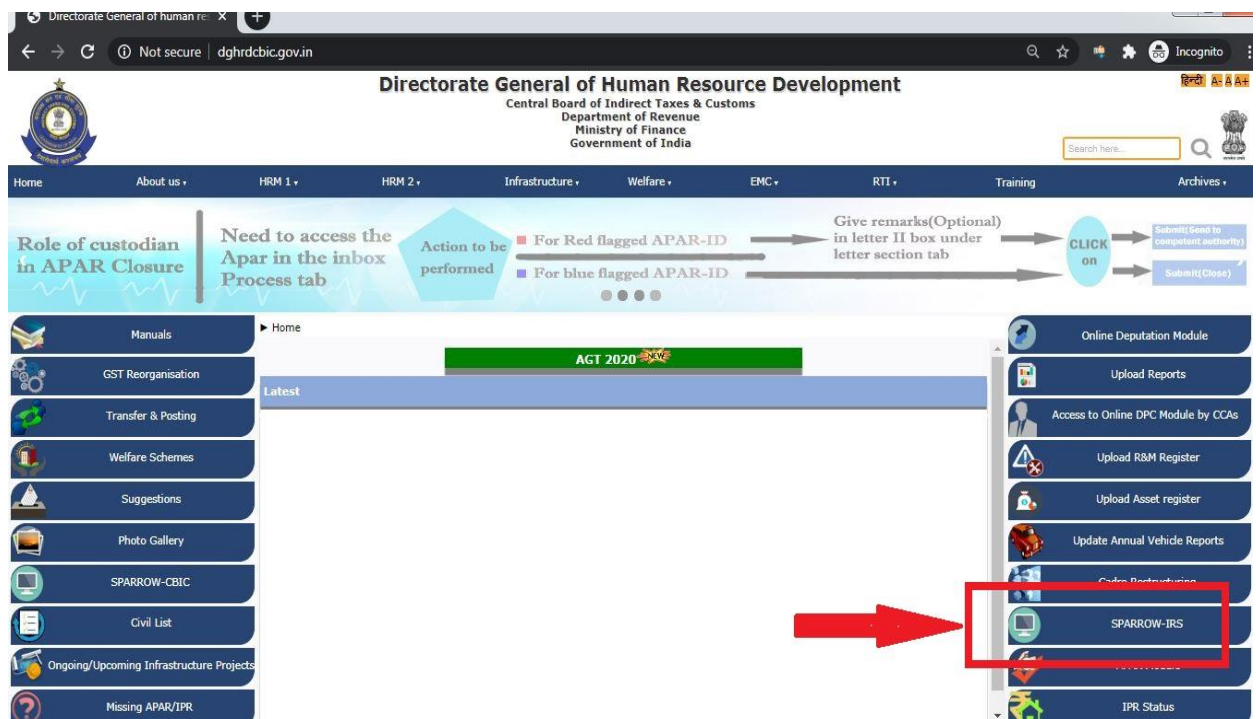
3. **Do not search** words like SPARROW IRS in search engines of browsers as results which browser will give have links of SPARROW portals of other departments.



Also do not use www in website address e.g: “[www.sparrow-irs.eoffice.gov.in](http://www.sparrow-irs.eoffice.gov.in)”

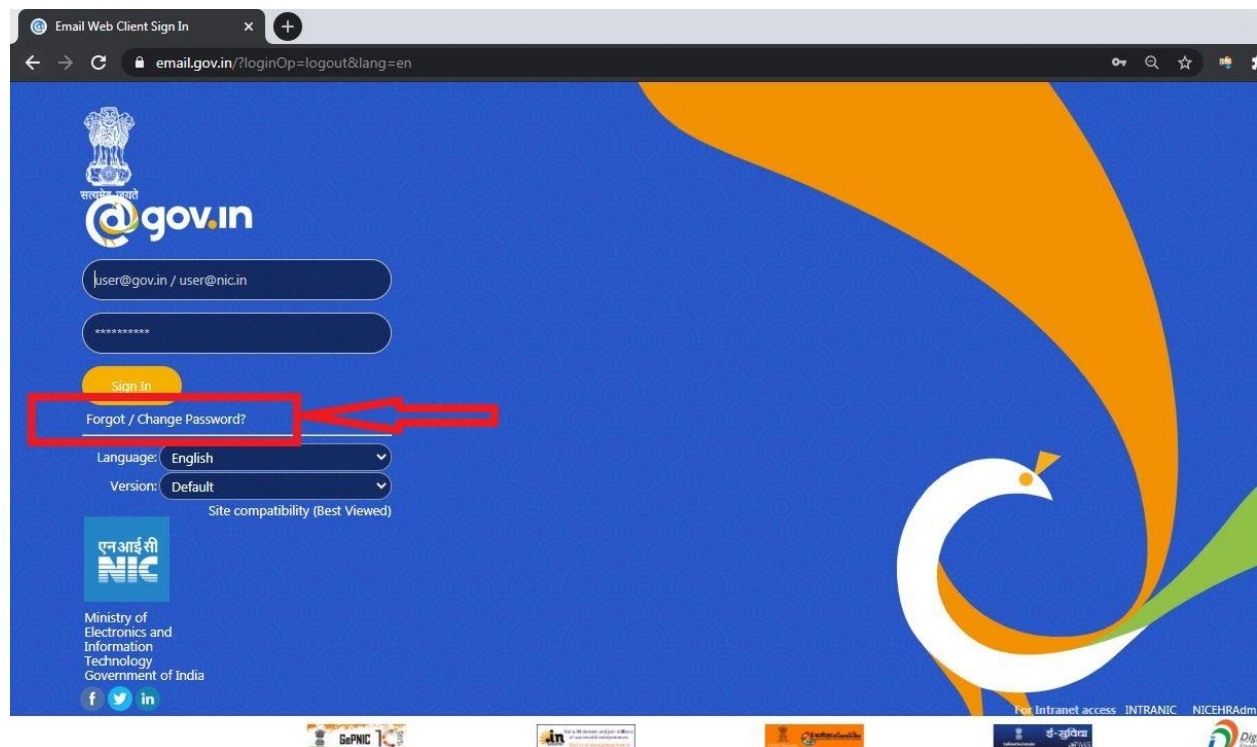
## Second Method:

Go to DGHRD website “[dghrdcbic.gov.in](http://dghrdcbic.gov.in)” . On right side of home page of DGHRD website you will see SPARROW-IRS tab, lick on this tab it will redirect you to SPARROW-IRS portal where you have to enter your credentials. Check screenshot below.

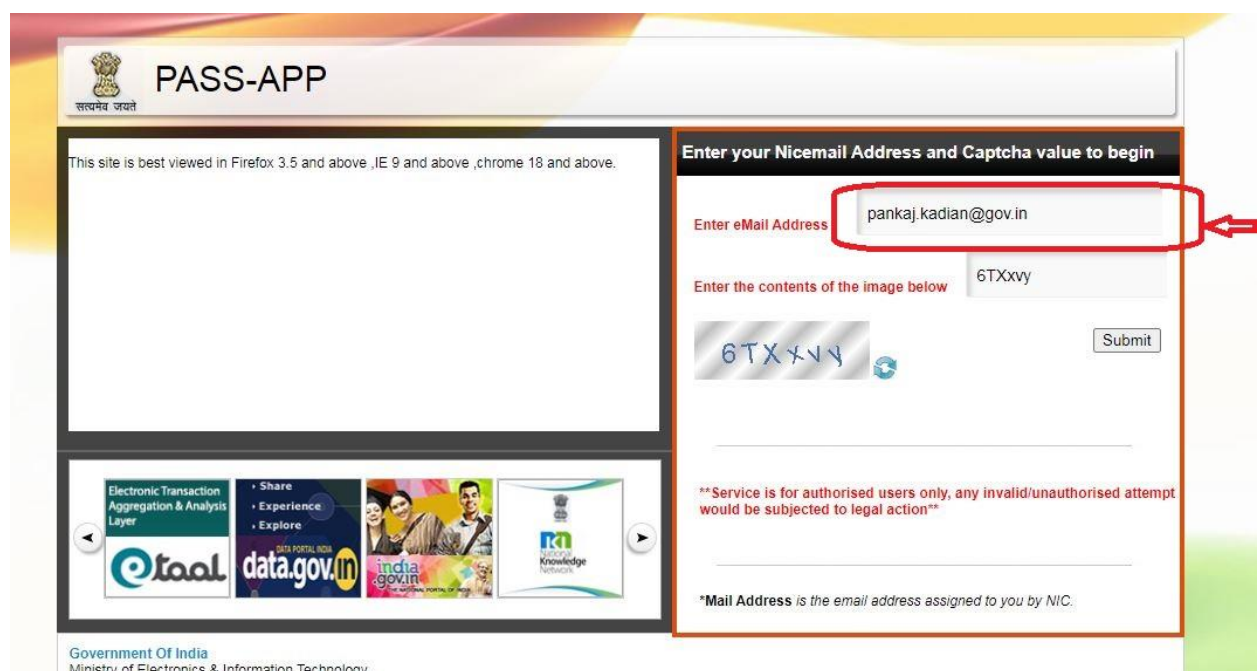


**Username and password for SPARROW-IRS portal will be same as that of NIC/GOV ID.**

If you have forgot your password, go to “eoffice.gov.in” there you will find forgot password link click on that and reset password. Check screenshot below.



After clicking on forgot/change password link new page will pop up as shown below where Officer need to fill his/her complete email ID and captcha and then click submit as shown in screenshot below.



After that OTP received on registered mobile number should be used and then new password as desired by Officer should be filled and submitted, then wait for process to complete. Process is complete when message which reads password has been changed successfully appears.