

# Basic Details of the Team and Problem Statement

Ministry/Organization Name/Student Innovation: Ministry of Information and Broadcasting

PS Code: SIH1329

Problem Statement Title: 360-degree feedback software for the Government of India related News Stories in Regional Media using Artificial Intelligence / Machine Learning

**Team Name: Code Crusaders** 

**Team Leader Name: Kajal Choudhary** 

Institute Code (AISHE): U-0643

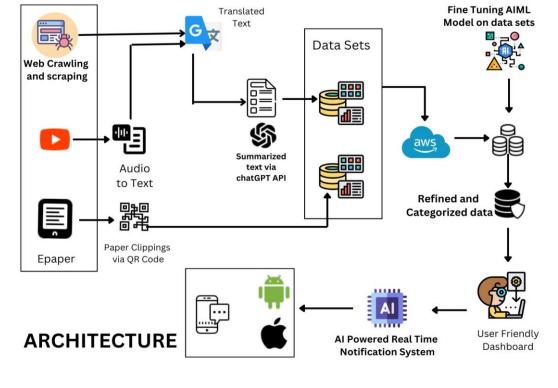
**Institute Name: Galgotias University** 

**Theme Name: Smart Automation** 

# Idea/Approach Details

### Idea/Solution/Prototype:

- ❖ Developing an **AI/ML**-powered automated feedback system.
- Leveraging Natural Language Processing(NLP) frameworks to handle diverse Indian Languages for web crawling and web scraping the valuable data from regional media websites.
- Translated and summarized text to make data sets, and fine-tuned the data set for categorization by Sentimental Analysis ML model.
- Employing **AI-enhanced OCR** for relevant news clippings & paste them into a pre-designed template with newspaper name, page number, edition, etc.
- \* Web Crawling selected news YouTube channels, identifying Government of India-related portions using closed captioning or audio-to-text conversion, then running the Sentimental Analysis ML model on the translated text data set.
- Notifying concerned PIB officers using **Artificial Intelligence real-time notification system** via SMS or Android notifications, for negative stories.
- Developing an intuitive and user-friendly dashboard for easy data sorting and filtering based on variables like tonality, edition, department, etc.



### Technology stack:

- Web Crawling and Data Collection: Python, Scrapy, Beautiful Soup/ Selenium
- Language Processing and Sentimental Analysis: NLTK, spaCy, Scikit-learn, TensorFlow, BERT / GPT-3
- Notification: Twilio/ Nexmo/Plivo and Firebase Cloud Messaging (FCM)
- Data Storage and Management: MySQL/ PostgreSQL/ MongoDB and AWS Cloud
- Front-end Framework: React and NextJs
- Back-end Framework: Express.js, Django/ Flask

# Idea/Approach Details

#### **Use Cases**

- ➤ Multilingual Sentiment Analysis: Using AI and ML sentiment analysis on news articles and media content in various Indian languages, to provide insights into public sentiment, helping the government understand public reactions.
- ➤ **Real-time Notification System**: A real-time notification system that instantly alerts concerned PIB officers when negative stories are detected in regional media.
- ➤ **E-paper Scanning and OCR**: Save time and effort by reducing manual scanning and data entry.
- ➤ **Government-Media Relations**: The system can improve government-media relations by providing timely feedback, addressing concerns, and fostering better communication.
- ➤ **User Training and Support**: PIB officers can effectively utilize the system for informed decision-making.
- ➤ Impact on Policy and Communications: The system can influence government policies, communication strategies, and public engagement.

## **Dependencies / Show stopper**

- ➤ Multilingual Complexity and sentimental analysis accuracy: Managing content in multiple Indian languages, including translation and achieving high accuracy in sentiment analysis.
- ➤ **Scalability:** The system is designed to handle a large volume of data and be scalable to accommodate potential growth in the number of languages and websites.
- ➤ **Data Classification:** Efficiently categorizing news stories into relevant departments and tonalities using natural language processing (NLP) techniques.
- ➤ **User-Friendly Dashboard:** Designing an intuitive dashboard that allows users to sort, filter, and access relevant information easily.
- ➤ **Data Security:** Emphasizing the importance of data security and encryption to protect sensitive government information and user data.

#### **Business Model**

- > Collaboration: Collaborate with the Gov. of India
- > Competition: No Competition in the market
- Revenue Streams: Service-based model.

## **Future Development**

- ➤ Mobile Application : Using Kotlin
- > Integrated Chatbot
- Extensive Documentation and Animated Tutorials

# **Team Member Details**

**Team Leader Name: Kajal Choudhary** 

Branch: Btech Stream: CSE Year: III

**Team Member 1 Name: Anmol Ranjan** 

Branch: Btech Stream: CSE Year: III

**Team Member 2 Name: Satyam Kumar Srivastava** 

Branch: Btech Stream: CSE Year: III

**Team Member 3 Name: Rishabh Jaiswal** 

Branch: Btech Stream: CS(AIML) Year: III

**Team Member 4 Name: Mohammad Irshad Ali** 

Branch: Btech Stream: CSE Year: III

**Team Member 5 Name: Paras Singhal** 

Branch: Btech Stream: CS(AIML) Year: III

**Team Mentor 1 Name: Ms. Shweta** 

Category : Academic Expertise : Domain Experience:

**Team Mentor 2 Name: Type Your Name Here** 

Category (Academic/Industry): Expertise (AI/ML/Blockchain etc): Domain Experience (in years):