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# AVINASH DHIMAN

SOFTWARE AND HARDWARE  
ENGINEER

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## PROFILE SUMMARY

A dedicated and experienced Hardware and Software Engineer with over 10 years of hands-on experience in authorized service centers for brands like MI and OnePlus. Passionate about technology, with strong problem-solving abilities and a deep understanding of mobile devices and their systems. Known for delivering quality technical support, excellent communication, and a customer-focused approach.

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## SKILLS

- Public Relations
  - Teamwork
  - Time Management
  - Hardware diagnostics and repair
  - Firmware flashing tools expertise
  - Good listener and team collaborator
  - Strong customer service and communication
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## WORK EXPERIENCE

2015 - 2025

### Hardware & Software Engineer

#### MI & OnePlus Authorized Service Centre

- Worked as a certified technician handling both software and hardware-related issues.
- Provided efficient support for troubleshooting and repair of smart devices.
- Proficient in firmware flashing, software installation, and bug fixing.
- Managed customer service and ensured high satisfaction through technical support and good communication.

## LANGUAGES

- Hindi
- Punjabi