

# **Marketing Campaign Data Analysis**

**CC7182 - Programming for Analytics**

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# INTRODUCTION

In the realm of data-driven decision-making, understanding and harnessing the power of vast datasets have become paramount. The advent of sophisticated analytical techniques coupled with the proliferation of programming languages like Python has enabled organizations to derive actionable insights from intricate data sources. This technical document delves into the analysis of a marketing campaign dataset obtained from a leading retailer company. Comprising 1500 customer records and spanning 19 variables, this dataset offers a rich tapestry of socio-demographic and product ownership information. Our objective is to meticulously dissect this data, employing Python programming language, to unearth valuable patterns and trends that can inform strategic marketing decisions.

The analysis process entails a multifaceted approach, beginning with a comprehensive understanding of the dataset's structure and characteristics. Through the utilization of Python scripts, we undertake data preparation tasks such as variable reduction and cleansing, ensuring the integrity and quality of the dataset. Leveraging Python's versatile libraries, particularly Pandas, we transform variables to enhance their interpretability and utility in subsequent analyses. Additionally, we employ statistical techniques and machine learning algorithms, including logistic regression, to extract actionable insights from the data. Through a judicious blend of programming prowess and domain expertise, we aim to unlock the latent potential of the marketing campaign dataset, thereby empowering organizations to make data-driven decisions with confidence and precision.

## DATA DESCRIPTION

The Marketing Campaign Dataset comprises 1500 customer records, meticulously curated with 19 variables encompassing socio-demographic details and product ownership information. The dataset serves as a cornerstone for understanding consumer behavior and preferences, essential for crafting targeted marketing strategies.

```
[2]: data = pd.read_csv(r"C:\Users\ANN MARY\Downloads\PYTHON PROGRAMING COURSE WORK\Marketing Campaign_data (2).csv")
data
```

		CUST_ID	CUST_GENDER	AGE	CUST_MARITAL_STATUS	COUNTRY_NAME	CUST_INCOME_LEVEL	EDUCATION	OCCUPATION	HOUSEHOLD_SIZE	YRS_RESIDENCE
0	101501	F	41	NeverM	United States of America	J: 190,000 - 249,999	Masters	Prof.		2	4
1	101502	M	27	NeverM	United States of America	I: 170,000 - 189,999	Bach.	Sales		2	3
2	101503	F	20	NeverM	United States of America	H: 150,000 - 169,999	HS-grad	Cleric.		2	2
3	101504	M	45	Married	United States of America	B: 30,000 - 49,999	Bach.	Exec.		3	5
4	101505	M	34	NeverM	United States of America	K: 250,000 - 299,999	Masters	Sales		9+	5
...	...	...	...	...	...	...	...	...	...	...	...
1495	102996	M	17	NeverM	United States of America	C: 50,000 - 69,999	10th	Other		1	1
1496	102997	M	41	Married	Spain	L: 300,000 and above	Bach.	Exec.		3	4
1497	102998	M	53	Married	United States of America	J: 190,000 - 249,999	HS-grad	Exec.		3	8
1498	102999	M	55	Married	United States of America	C: 50,000 - 69,999	HS-grad	Cleric.		3	7
1499	103000	F	40	Divorc.	United States of America	E: 90,000 - 109,999	HS-grad	Cleric.		2	3

1500 rows × 19 columns

## Attributes:

- CUST\_ID: Unique identifier for each customer.
- CUST\_GENDER: Gender of the customer (e.g., Male, Female).
- AGE: Age of the customer.
- CUST\_MARITAL\_STATUS: Marital status of the customer (e.g., Single, Married, Divorced).
- COUNTRY\_NAME: Country of residence of the customer.
- CUST\_INCOME\_LEVEL: Income level of the customer.
- EDUCATION: Educational qualification of the customer.
- OCCUPATION: Occupation of the customer.
- HOUSEHOLD\_SIZE: Number of individuals in the customer's household.
- YRS\_RESIDENCE: Number of years the customer has resided in the current location.
- AFFINITY\_CARD: Target variable indicating customer affinity for high-value (1) or low-value (0) cards.
- BULK\_PACK\_DISKETTES: Ownership status of bulk pack diskettes.
- FLAT\_PANEL\_MONITOR: Ownership status of a flat panel monitor.
- HOME\_THEATER\_PACKAGE: Ownership status of a home theater package.
- BOOKKEEPING\_APPLICATION: Ownership status of a bookkeeping application.
- PRINTER\_SUPPLIES: Ownership status of printer supplies.
- Y\_BOX\_GAMES: Ownership status of Y box games.
- OS\_DOC\_SET\_KANJI: Ownership status of OS document set Kanji.
- COMMENTS: Additional comments or remarks.

The target variable, AFFINITY\_CARD, categorizes customers into two distinct categories: High-value (1) and Low-value (0), providing a crucial metric for segmentation and targeting in marketing campaigns. This dataset, with its comprehensive attributes, lays the foundation for insightful analysis and informed decision-making in the realm of marketing strategy optimization. Following is the primary analysis of the data.

```
[3]: des = data.describe()
des
```

	CUST_ID	AGE	YRS_RESIDENCE	AFFINITY_CARD	BULK_PACK_DISKETTES	FLAT_PANEL_MONITOR	HOME_THEATER_PACKAGE	BOOKKEEPING_APPLIC
count	1500.000000	1500.000000	1500.000000	1500.000000	1500.0000	1500.000000	1500.000000	1500.000000
mean	102250.500000	38.892000	4.088667	0.253333	0.6280	0.582000	0.575333	0.8
std	433.157015	13.636384	1.920919	0.435065	0.4835	0.493395	0.494457	0.3
min	101501.000000	17.000000	0.000000	0.000000	0.0000	0.000000	0.000000	0.0
25%	101875.750000	28.000000	3.000000	0.000000	0.0000	0.000000	0.000000	1.0
50%	102250.500000	37.000000	4.000000	0.000000	1.0000	1.000000	1.000000	1.0
75%	102625.250000	47.000000	5.000000	1.000000	1.0000	1.000000	1.000000	1.0
max	103000.000000	90.000000	14.000000	1.000000	1.0000	1.000000	1.000000	1.0

```
[4]: data.dtypes
```

CUST_ID	int64
CUST_GENDER	object
AGE	int64
CUST_MARITAL_STATUS	object
COUNTRY_NAME	object
CUST_INCOME_LEVEL	object
EDUCATION	object
OCCUPATION	object
HOUSEHOLD_SIZE	object
YRS_RESIDENCE	int64
AFFINITY_CARD	int64
BULK_PACK_DISKETTES	int64
FLAT_PANEL_MONITOR	int64
HOME_THEATER_PACKAGE	int64
BOOKKEEPING_APPLICATION	int64
PRINTER_SUPPLIES	int64
Y_BOX_GAMES	int64
OS_DOC_SET_KANJI	int64
COMMENTS	object
dtype:	object

# REQUIREMENTS SPECIFICATION

## 1. Data understanding

- a) *Produce a meta data table to show characteristics of each attribute. The Meta data table should contain attribute name, descriptions, Maximum, Minimum, Mean, Std. Deviation. and histogram for numeric data, and mode and bar chart for nominal data.*

```
[5]: Import pandas as pd

# Define the attributes
attributes = ['CUST_ID', 'CUST_GENDER', 'AGE', 'CUST_MARITAL_STATUS', 'COUNTRY_NAME',
             'CUST_INCOME_LEVEL', 'EDUCATION', 'OCCUPATION', 'HOUSEHOLD_SIZE',
             'YRS_RESIDENCE', 'AFFINITY_CARD', 'BULK_PACK_DISKETTES',
             'FLAT_PANEL_MONITOR', 'HOME_THEATER_PACKAGE', 'BOOKKEEPING_APPLICATION',
             'PRINTER_SUPPLIES', 'Y_BOX_GAMES', 'OS_DOC_SET_KANJI', 'COMMENTS']

# Initialize metadata dictionary
metadata = {'Attribute': attributes,
            'Description': ['Customer ID', 'Gender of the customer', 'Age of the customer',
                           'Marital status of the customer', 'Country of the customer',
                           'Income level of the customer', 'Education level of the customer',
                           'Occupation of the customer', 'Size of the household',
                           'Number of years at current residence', 'Whether the customer has an affinity card or not',
                           'Purchase of bulk pack diskettes', 'Purchase of flat panel monitor',
                           'Purchase of home theater package', 'Purchase of bookkeeping application',
                           'Purchase of printer supplies', 'Purchase of Y box games',
                           'Purchase of OS document set in Kanji', 'Comments about the purchases']}

# Calculate statistics for numerical attributes
numerical_stats = data.describe().transpose()
numerical_stats = numerical_stats[['max', 'min', 'mean', 'std']]

# Calculate mode for nominal attributes
nominal_modes = data.mode(dropna=True).transpose()
nominal_modes = nominal_modes.rename(columns={0: 'Mode'})

# Merge metadata with numerical statistics and nominal mode
metadata = pd.merge(pd.DataFrame(metadata), numerical_stats, left_on='Attribute', right_index=True, how='left')
metadata = pd.merge(metadata, nominal_modes, left_on='Attribute', right_index=True, how='left')

# Replace NaN values with blank for non-numerical attributes
metadata[['max', 'min', 'mean', 'std']] = metadata[['max', 'min', 'mean', 'std']].fillna('-')

# Replace NaN values with empty string for mode in numerical attributes
metadata['Mode'] = metadata.apply(lambda x: '-' if x['Attribute'] != 'CUST_ID' and x['Description'] not in ['Gender of the customer', 'Marital status'] else x['Mode'], axis=1)

# Replace NaN values with '-' for min, max, mean, std in 'CUST_ID'
metadata[['max', 'min', 'mean', 'std']] = metadata[['max', 'min', 'mean', 'std']].fillna('-')

# Add Plot_type column based on data type of the columns
metadata['Plot_type'] = 'Bar Chart'
metadata.loc[metadata['Attribute'].isin(['CUST_ID', 'COMMENTS']), 'Plot_type'] = '-'

numeric_cols = data.select_dtypes(include=['int64', 'float64']).columns
metadata.loc[metadata['Attribute'].isin(numeric_cols), 'Plot_type'] = 'Histogram'

# Display metadata table
result = metadata[['Attribute', 'Description', 'max', 'min', 'mean', 'std', 'Mode', 'Plot_type']]
result
```

	Attribute	Description	max	min	mean	std	Mode	Plot_type
0	CUST_ID	Customer ID	-	-	-	-	-	Histogram
1	CUST_GENDER	Gender of the customer	-	-	-	-	M	Bar Chart
2	AGE	Age of the customer	90.0	17.0	38.892	13.636384	-	Histogram
3	CUST_MARITAL_STATUS	Marital status of the customer	-	-	-	-	Married	Bar Chart
4	COUNTRY_NAME	Country of the customer	-	-	-	-	United States of America	Bar Chart
5	CUST_INCOME_LEVEL	Income level of the customer	-	-	-	-	< 190,000	Bar Chart
6	EDUCATION	Education level of the customer	-	-	-	-	HS grad	Bar Chart
7	OCCUPATION	Occupation of the customer	-	-	-	-	Exec	Bar Chart
8	HOUSEHOLD_SIZE	Size of the household	-	-	-	-	3	Bar Chart
9	YRS_RESIDENCE	Number of years at current residence	14.0	0.0	4.088667	1.920919	-	Histogram
10	AFFINITY_CARD	Whether the customer has an affinity card or not	1.0	0.0	0.253333	0.435065	-	Histogram
11	BULK_PACK_DISKETTES	Purchase of bulk pack diskettes	1.0	0.0	0.628	0.4835	-	Histogram
12	FLAT_PANEL_MONITOR	Purchase of flat panel monitor	1.0	0.0	0.582	0.493395	-	Histogram
13	HOME_THEATER_PACKAGE	Purchase of home theater package	1.0	0.0	0.575333	0.494457	-	Histogram
14	BOOKKEEPING_APPLICATION	Purchase of bookkeeping application	1.0	0.0	0.880667	0.324288	-	Histogram
15	PRINTER_SUPPLIES	Purchase of printer supplies	1.0	1.0	1.0	0.0	-	Histogram
16	Y_BOX_GAMES	Purchase of Y box games	1.0	0.0	0.286667	0.452355	-	Histogram
17	OS_DOC_SET_KANJI	Purchase of OS document set in Kanji	1.0	0.0	0.002	0.044692	-	Histogram
18	COMMENTS	Comments about the purchases	-	-	-	-	-	-

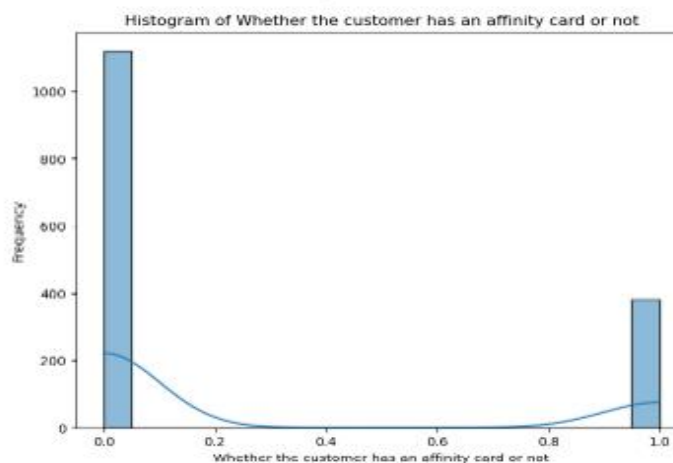
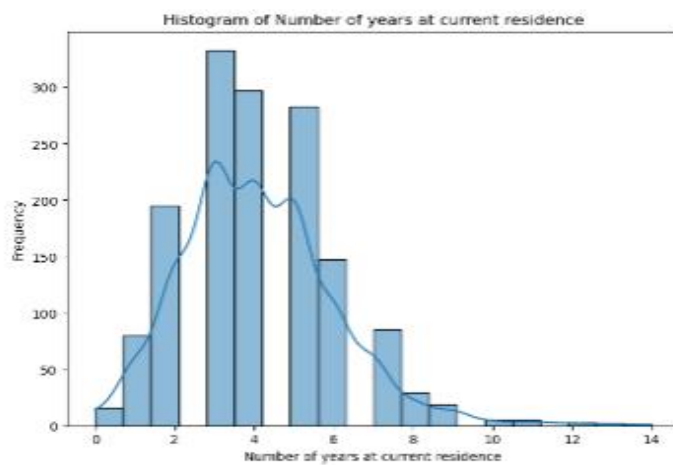
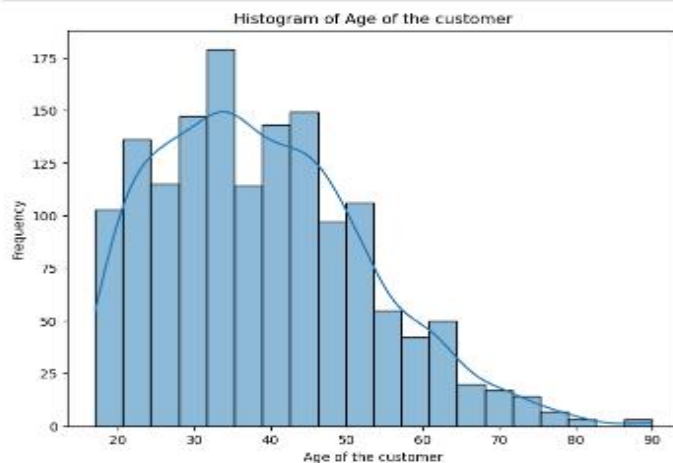
This Python code snippet is tailored to generate a comprehensive metadata table for the Marketing Campaign Dataset. It begins by defining the dataset's attributes and initializing a metadata dictionary to store attribute descriptions and related statistics. Leveraging Pandas functionality, the code calculates statistical summary measures such as maximum, minimum, mean, and standard deviation for numerical attributes using the 'describe()' function. For nominal attributes, the mode, representing the most frequently occurring value, is computed. Subsequently, the calculated statistics and mode values are merged with the metadata dictionary to form a cohesive metadata table. To ensure data integrity, missing values are handled appropriately by replacing them with '-' or empty strings. Ultimately, the code produces a succinct yet informative metadata table, offering insights into the characteristics of each attribute, thus facilitating deeper understanding and analysis of the dataset.

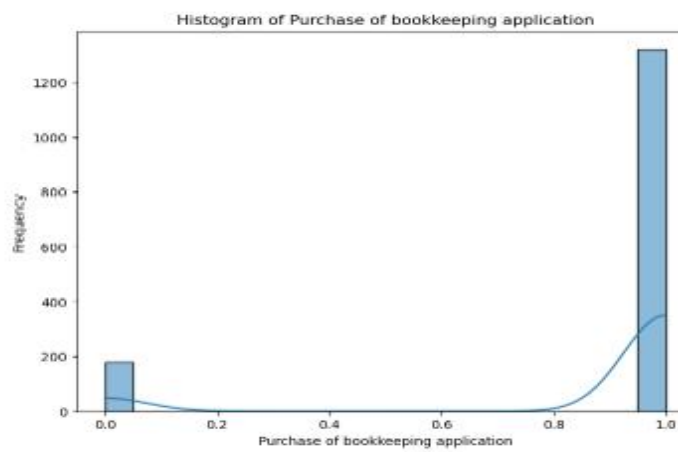
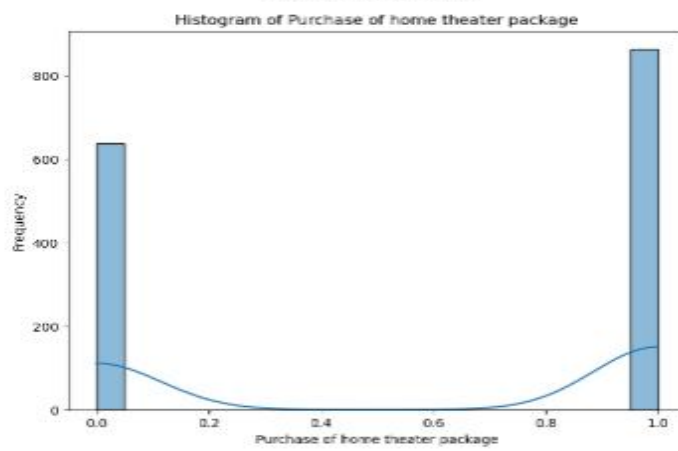
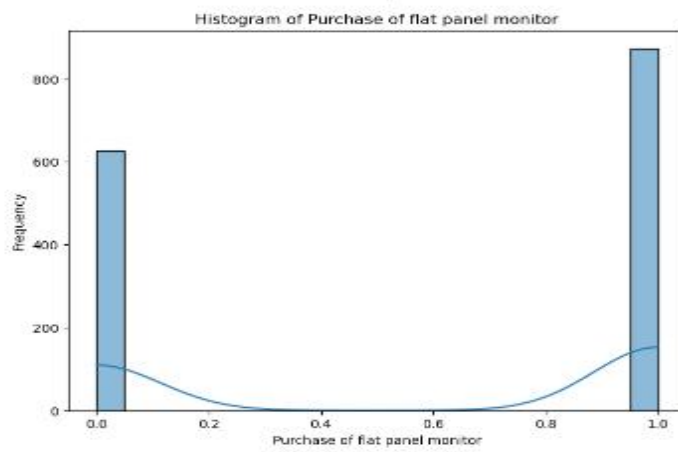
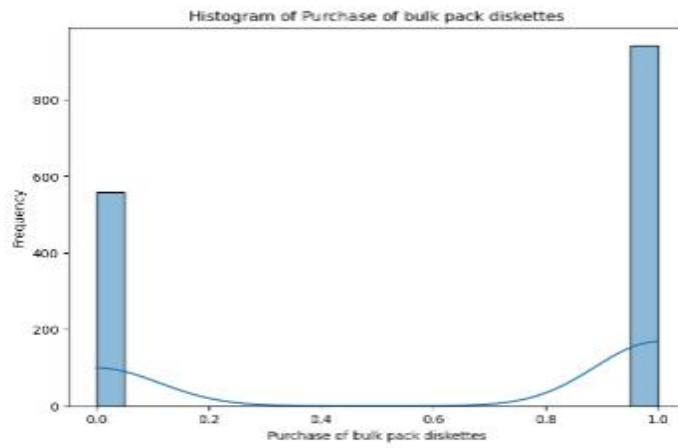
```
[5]: import matplotlib.pyplot as plt
import seaborn as sns

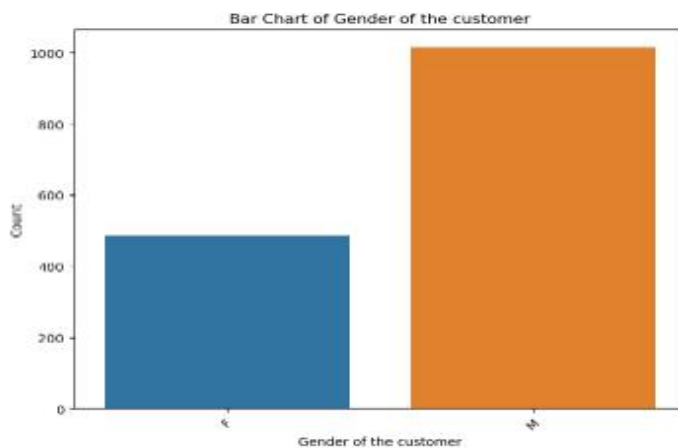
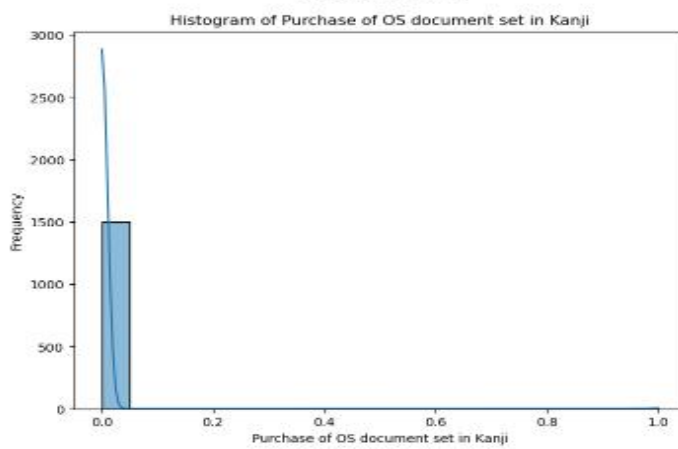
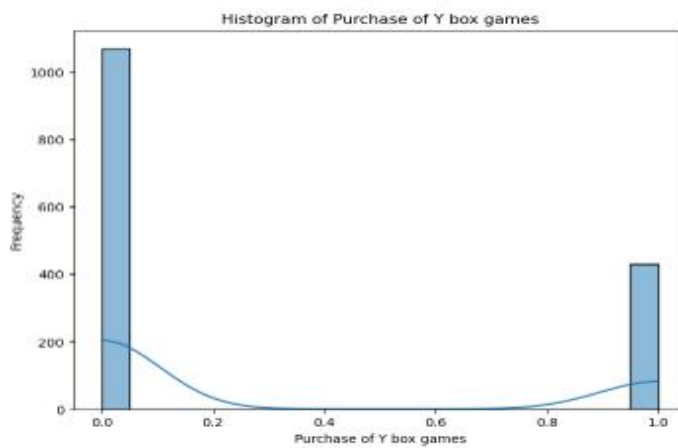
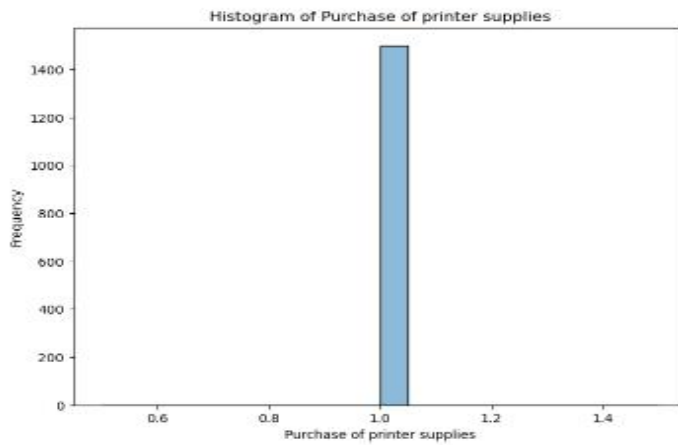
# Filter numeric and nominal data
numeric_data = result[result['max'] != '-']
nominal_data = result[result['max'] == '-' & (result['Attribute'] != 'CUST_ID')] # Exclude 'CUST_ID'

# Plot histograms for numeric data
for index, row in numeric_data.iterrows():
    if row['Attribute'] != 'CUST_ID': # Exclude 'CUST_ID'
        plt.figure(figsize=(8, 6))
        sns.histplot(data=numeric_data[row['Attribute']], kde=True, bins=20)
        plt.title(f'Histogram of {row['Description']}')
        plt.xlabel(row['Description'])
        plt.ylabel('Frequency')
        plt.show()

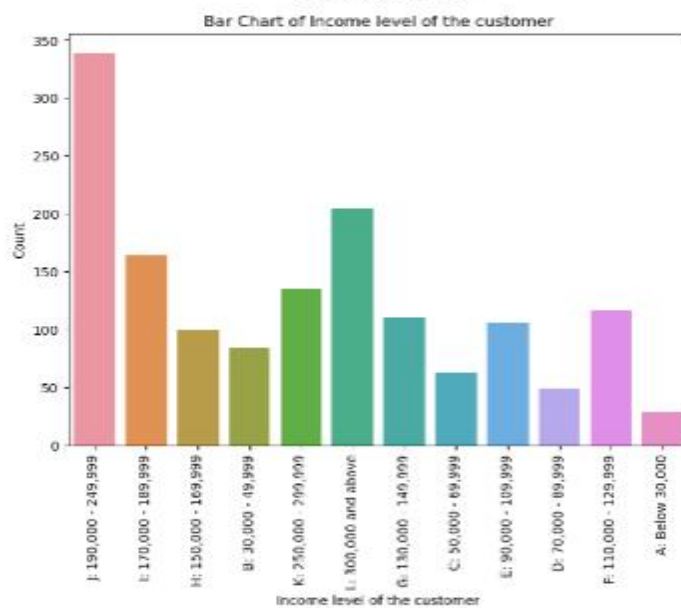
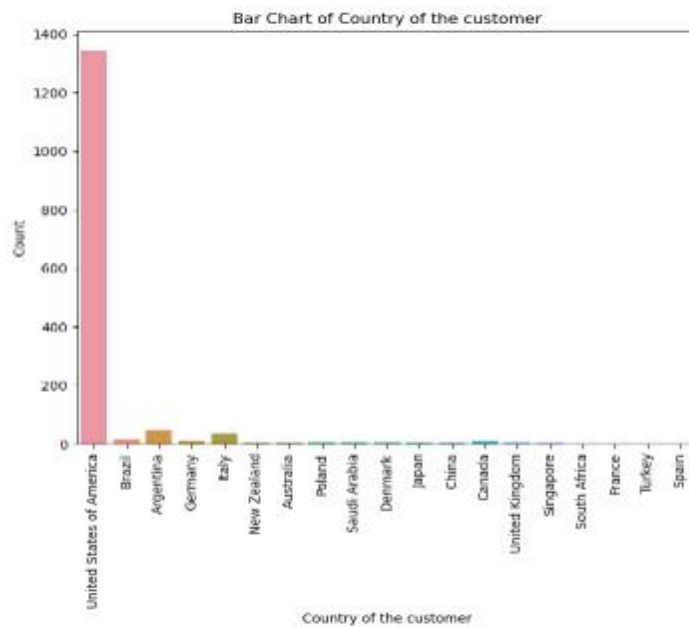
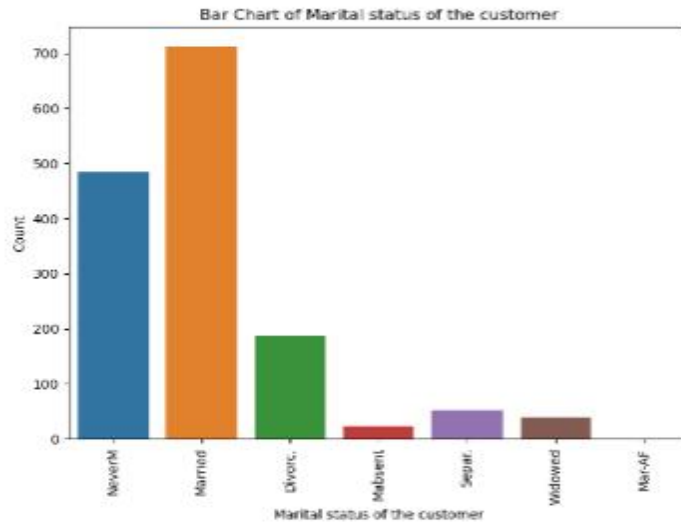
# Plot bar charts for nominal data
for index, row in nominal_data.iterrows():
    if row['Attribute'] != 'COMMENTS': # Exclude 'COMMENTS'
        plt.figure(figsize=(8, 6))
        sns.countplot(data=nominal_data, x=row['Attribute'])
        plt.title(f'Bar Chart of {row['Description']}')
        plt.xlabel(row['Description'])
        plt.ylabel('Count')
        plt.xticks(rotation=45) # Rotate x-labels for better readability
        plt.show()
```

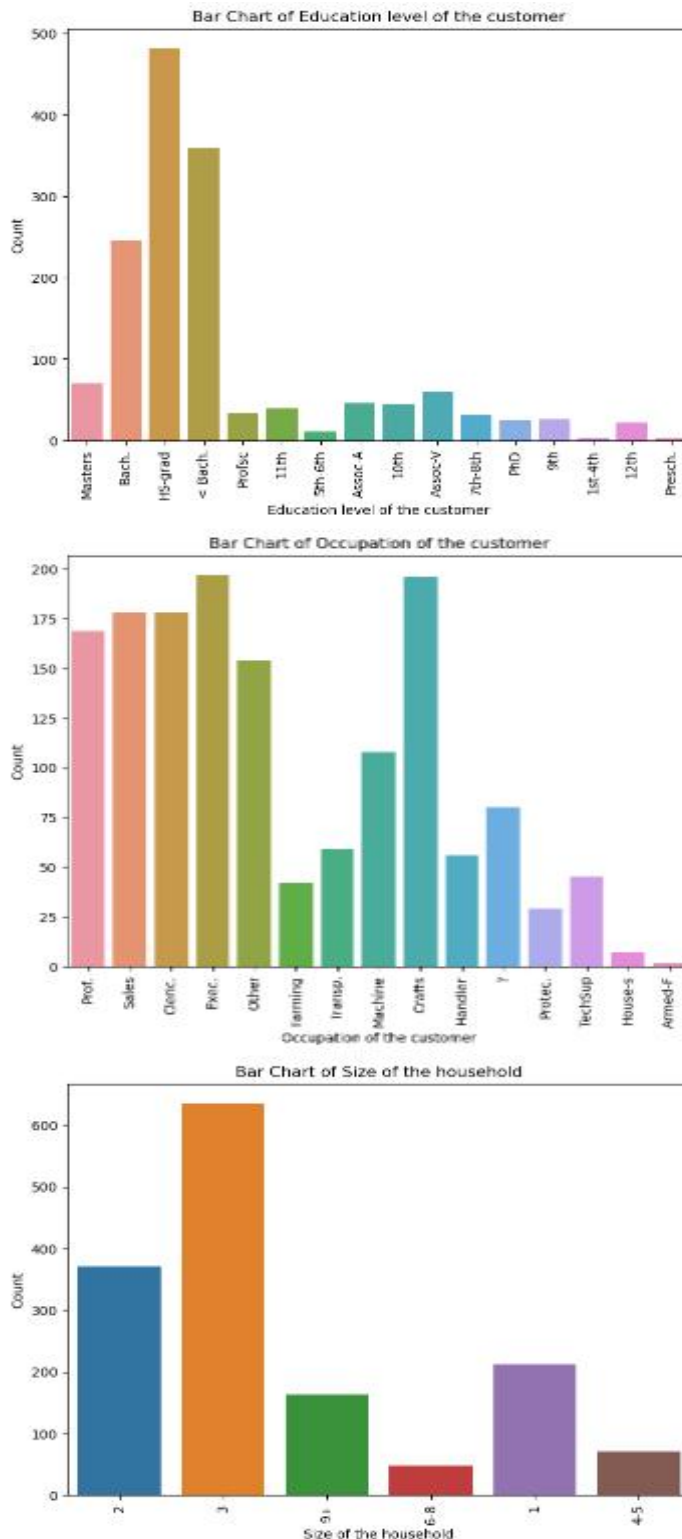












This code generates histograms for numeric data and bar charts for nominal data based on the metadata provided. It first filters the metadata table to separate numeric and nominal data. For numeric data, it iterates over each numeric attribute, excluding 'CUST\_ID', and creates a histogram using seaborn's histplot function. For nominal data, it iterates over each nominal attribute, excluding 'COMMENTS', and creates a bar chart using seaborn's countplot function. The x-labels of the bar charts are rotated by 90 degrees for better readability. Overall, this code provides a visual representation of the distribution of numeric variables and the frequency of nominal variables in the dataset.

- b) **Describe missing or error data with suggestion of handling methods of each attribute. DO NOT clean them at this stage!**  
**Missing data should include all types of missing data such as Null, Blank, unknow etc.**  
**Error should include any invalid or mismatching data.**

#### MISSING DATA HANDLING :

```
[12]: # Function to analyze missing or error data in each attribute
def analyze_missing_error_data(df):
    missing_data = {}
    error_data = {}

    # Loop through each column
    for col in df.columns:
        # Missing data analysis
        missing_values = df[col].isnull().sum()
        blank_values = (df[col] == '').sum() # Assuming blank values are represented as empty strings
        unknown_values = (df[col] == 'unknown').sum() # Example for handling unknown values, adjust as needed

        # Store results
        missing_data[col] = {'Missing': missing_values, 'Blank': blank_values, 'Unknown': unknown_values}

    return missing_data

# Analyze missing or error data
missing_data = analyze_missing_error_data(data)

# Print results
print("Missing Data:")
missing_data = pd.DataFrame(missing_data).transpose()
missing_data.index.name = 'Column'
missing_data.reset_index()
```

The provided code analyzes missing or error data within each attribute of the dataset. It iterates through each column and calculates the counts of missing, blank, and unknown values. For missing values, it uses the `isnull()` method to count null values, checks for blank values using an equality condition with an empty string, and counts occurrences of the string 'unknown' for unknown values. The results are stored in dictionaries where each column name corresponds to a dictionary containing the counts of missing, blank, and unknown values.

Missing Data:

	Column	Missing	Blank	Unknown
0	CUST_ID	0	0	0
1	CUST_GENDER	0	0	0
2	AGE	0	0	0
3	CUST_MARITAL_STATUS	0	0	0
4	COUNTRY_NAME	0	0	0
5	CUST_INCOME_LEVEL	0	0	0
6	EDUCATION	0	0	0
7	OCCUPATION	0	0	0
8	HOUSEHOLD_SIZE	0	0	0
9	YRS_RESIDENCE	0	0	0
10	AFFINITY_CARD	0	0	0
11	BULK_PACK_DISKETTES	0	0	0
12	FLAT_PANEL_MONITOR	0	0	0
13	HOME_THEATER_PACKAGE	0	0	0
14	BOOKKEEPING_APPLICATION	0	0	0
15	PRINTER_SUPPLIES	0	0	0
16	Y_BOX_GAMES	0	0	0
17	OS_DOC_SET_KANJI	0	0	0
18	COMMENTS	73	0	0

The analysis results show that most columns have no missing, blank, or unknown values. However, the 'COMMENTS' column has 73 missing values. For handling missing data in the 'COMMENTS' column, several approaches can be considered.

#### i. Writing a Comment:

- One approach is to replace missing values in the 'COMMENTS' column with a predefined comment indicating that no comment was provided for those entries. This approach ensures that the absence of a comment is explicitly noted, maintaining the integrity of the dataset.
- Example: Replace missing values with "No comment provided".

## ii. Using Ffill and Bfill Methods:

- ◆ Another option is to apply forward-fill (ffill) or backward-fill (bfill) methods to the missing values in the 'COMMENTS' column. These methods propagate the last known comment value forward or backward in the dataset.
- ◆ Example: Forward-fill missing values with the comment from the previous entry.

## iii. Replacing with Most Common Comment:

- ◆ Alternatively, missing values in the 'COMMENTS' column can be replaced with the most commonly occurring comment in the dataset. This method ensures that missing values are replaced with a representative comment based on the existing data.
- ◆ Example: Replace missing values with the most frequent comment in the dataset.

## ERROR DATA HANDLING :

```
[11]: import pandas as pd
import re

# Function to count special characters in each column
def count_special_characters(df):
    special_characters_counts = {}

    # Define the regular expression pattern for special characters
    special_characters_pattern = r"([!@#$%^&*()_.,?'\":{}|<>])"

    # Loop through each column
    for col in df.columns:
        # Count the occurrences of special characters in the column
        special_characters_counts[col] = {}

        # Extract all unique special characters in the column
        unique_special_characters = df[col].astype(str).str.extractall(special_characters_pattern)[0].unique()

        # Count occurrences of each special character
        for special_character in unique_special_characters:
            special_characters_counts[col][special_character] = df[col].astype(str).str.count(re.escape(special_character)).sum()

    # Convert the dictionary to a DataFrame
    special_characters_df = pd.DataFrame(special_characters_counts).fillna(0)

    return special_characters_df

# Call the function to count special characters
special_characters_df = count_special_characters(data)
special_chara = special_characters_df.T.astype(int)
special_chara.index.name = 'Column'

# Print the DataFrame
special_chara.reset_index()
```

The provided code employs a function `count_special_characters` to identify the occurrence of special characters in each column of the dataset. It iterates through each column and applies a regular expression pattern to count the occurrences of special characters such as '!', ':', ',', '<', '?', '!', '(', ')', '%', '?', '!', '(', ')', and '%'.

[11]:	Column	.	:	,	<	?	!	(	)	%
0	CUST_ID	0	0	0	0	0	0	0	0	0
1	CUST_GENDER	0	0	0	0	0	0	0	0	0
2	AGE	0	0	0	0	0	0	0	0	0
3	CUST_MARITAL_STATUS	239	0	0	0	0	0	0	0	0
4	COUNTRY_NAME	0	0	0	0	0	0	0	0	0
5	CUST_INCOME_LEVEL	0	1500	2767	0	0	0	0	0	0
6	EDUCATION	607	0	0	359	0	0	0	0	0
7	OCCUPATION	632	0	0	0	80	0	0	0	0
8	HOUSEHOLD_SIZE	0	0	0	0	0	0	0	0	0
9	YRS_RESIDENCE	0	0	0	0	0	0	0	0	0
10	AFFINITY_CARD	0	0	0	0	0	0	0	0	0
11	BULK_PACK_DISKETTES	0	0	0	0	0	0	0	0	0
12	FLAT_PANEL_MONITOR	0	0	0	0	0	0	0	0	0
13	HOME_THEATER_PACKAGE	0	0	0	0	0	0	0	0	0
14	BOOKKEEPING_APPLICATION	0	0	0	0	0	0	0	0	0
15	PRINTER_SUPPLIES	0	0	0	0	0	0	0	0	0
16	V_BOX_GAMES	0	0	0	0	0	0	0	0	0
17	OS_DOC_SET_KANJI	0	0	0	0	0	0	0	0	0
18	COMMENTS	2557	0	511	0	433	139	12	12	16

The function then returns a DataFrame indicating the count of each special character in each column. This enables a systematic analysis of potential errors or anomalies in the dataset.

```
[10]: unique_values = {col: data[col].unique() for col in columns}
      print(unique_values)

{'CUST_GENDER': array(['F', 'M'], dtype=object), 'AGE': array([41, 27, 20, 45, 34, 38, 28, 19, 52, 30, 31, 36, 33, 22, 46, 39, 61,
18, 40, 37, 48, 59, 69, 35, 43, 24, 49, 26, 66, 64, 47, 54, 32, 21,
42, 25, 57, 53, 23, 51, 56, 62, 55, 29, 17, 73, 44, 50, 79, 67, 71,
63, 60, 70, 68, 58, 90, 65, 75, 72, 80, 74, 78, 77, 76, 82],
dtype=int64), 'CUST_MARITAL_STATUS': array(['NeverM', 'Married', 'Divorc.', 'Mabsent', 'Separ.', 'Widowed',
'Mar-AF'], dtype=object), 'COUNTRY_NAME': array(['United States of America', 'Brazil', 'Argentina', 'Germany',
'Italy', 'New Zealand', 'Australia', 'Poland', 'Saudi Arabia',
'Denmark', 'Japan', 'China', 'Canada', 'United Kingdom',
'Singapore', 'South Africa', 'France', 'Turkey', 'Spain'],
dtype=object), 'CUST_INCOME_LEVEL': array(['J: 190,000 - 249,999', 'I: 170,000 - 189,999',
'H: 150,000 - 169,999', 'B: 30,000 - 49,999',
'K: 250,000 - 299,999', 'L: 300,000 and above',
'G: 130,000 - 149,999', 'C: 50,000 - 69,999',
'E: 90,000 - 109,999', 'D: 70,000 - 89,999',
'F: 110,000 - 129,999', 'A: Below 30,000'], dtype=object), 'EDUCATION': array(['Masters', 'Bach.', 'HS-grad', '< Bach.', 'Profsc', '11th',
'5th-6th', 'Assoc-A', '10th', 'Assoc-V', '7th-8th', 'PhD', '9th',
'1st-4th', '12th', 'Presch.'], dtype=object), 'OCCUPATION': array(['Prof.', 'Sales', 'Cleric.', 'Exec.', 'Other', 'Farming',
'Transp.', 'Machine', 'Crafts', 'Handler', '?', 'Protec.',
'TechSup', 'House-s', 'Armed-F'], dtype=object), 'HOUSEHOLD_SIZE': array(['2', '3', '9+', '6-8', '1', '4-5'], dtype=object), 'YRS_RESIDENCE': ar
ray([ 4, 3, 2, 5, 6, 1, 8, 7, 9, 0, 10, 11, 12, 13, 14],
dtype=int64), 'AFFINITY_CARD': array([0, 1], dtype=int64), 'BULK_PACK_DISKETTES': array([1, 0], dtype=int64), 'FLAT_PANEL_MONITOR': array([1, 0],
dtype=int64), 'HOME_THEATER_PACKAGE': array([1, 0], dtype=int64), 'BOOKKEEPING_APPLICATION': array([1, 0], dtype=int64), 'PRINTER_SUPPLIES': array([1],
dtype=int64), 'Y_BOX_GAMES': array([0, 1], dtype=int64), 'OS_DOC_SET_KANJI': array([0, 1], dtype=int64)}
```

Upon execution, the function produces a DataFrame `special_chara` displaying the count of special characters in each column. From the results, it is evident that the 'OCCUPATION' and 'EDUCATION' columns contain a significant number of special characters, specifically '?' in the 'OCCUPATION' column and '<' in the 'EDUCATION' column. These occurrences signify potential errors or inconsistencies in the data that require handling.

To address the errors in the 'EDUCATION' column, the '<' values can be replaced with a more descriptive category such as 'below', indicating education levels below a certain threshold. This approach allows for the retention of valuable data while mitigating the impact of the errors on subsequent analyses.

In the case of the 'OCCUPATION' column, the '?' values present a challenge as they lack clarity and do not conform to standard occupation categories. To handle these errors,

- i. **Replacing '?' with 'Other':** Identify and replace all occurrences of '?' in the 'OCCUPATION' column with a designated category such as 'Other'. This approach categorizes ambiguous or unspecified occupations into a single, distinct category, thereby simplifying the dataset and facilitating analysis.
- ii. **Using Ffill and Bfill Methods:** Apply forward-fill (ffill) or backward-fill (bfill) methods to the 'OCCUPATION' column to replace '?' values with the nearest valid occupation value from adjacent rows. This method ensures the continuity of occupation values within the dataset by propagating the last known valid value forward or backward, respectively. It helps maintain consistency and coherence in the data while addressing missing or erroneous values.



## 2. Data preparation

- a) *Write Python programs to reduce variables with justifications and comments (Only remove variables with ZERO influences on the target variable and COMMENTS which requires dedicated text mining tools)*

To reduce the number of variables based on their influence on the target variable (AFFINITY\_CARD), we conducted a correlation analysis using Python.

```
[15]: import pandas as pd

# Select only numeric columns
numeric_columns = data.select_dtypes(include=['int64', 'float64']).columns

# Compute correlation between each numeric feature and the target variable
correlation = data[numeric_columns].corr()['AFFINITY_CARD']

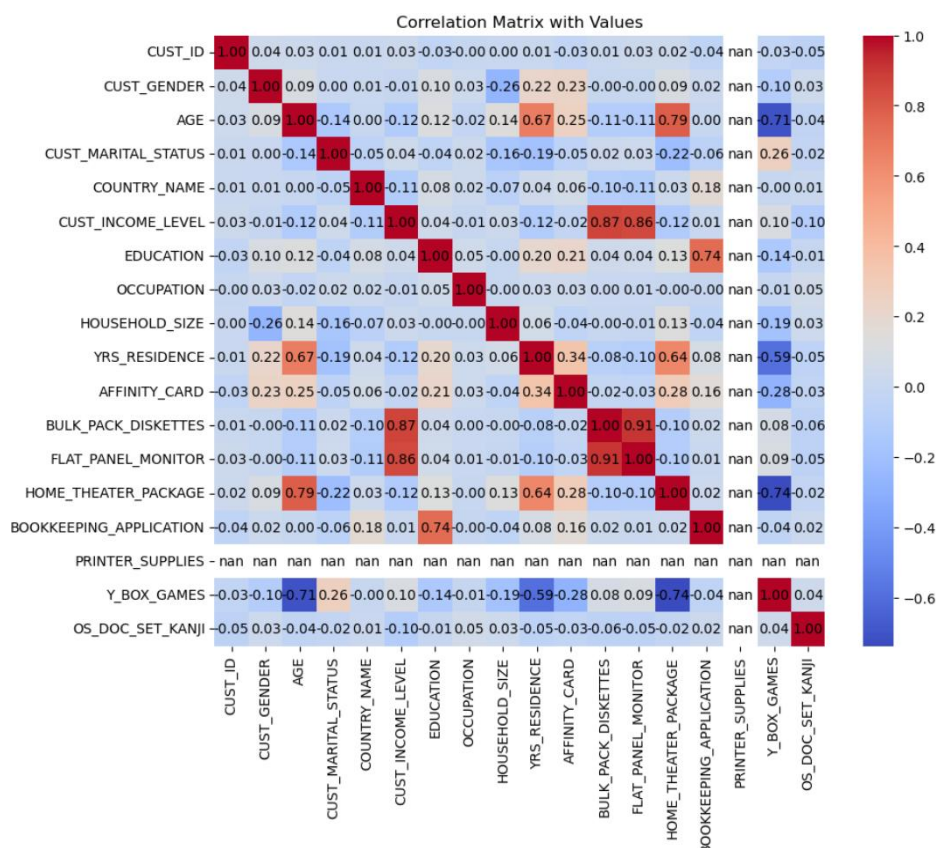
# Select variables with non-zero correlation
zero_influence_columns = correlation[correlation == 0].index.tolist()

# Filter the dataset to include only influential variables
data_filtered = data.drop(columns=zero_influence_columns)

# Print the filtered dataset
zero_influence_columns
```

[15]: []

Firstly, we selected the numeric columns from the dataset to focus on variables suitable for correlation analysis. Then, we computed the correlation coefficients between each numeric feature and the target variable using the corr() function.



This correlation matrix helped us identify the strength and direction of the relationships between variables. Next, we set a correlation threshold of less than 0.01 to identify variables with minimal influence on the target.

```
[17]: import pandas as pd

# Select only numeric columns
numeric_columns = data.select_dtypes(include=['int64', 'float64']).columns

# Compute correlation between each numeric feature and the target variable
correlation = data[numeric_columns].corr()['AFFINITY_CARD']

# Select variables with non-zero correlation
least_influence_columns = correlation[correlation < 0.01].index.tolist()

# Filter the dataset to include only influential variables
data = data.drop(columns=least_influence_columns)

# Print the filtered dataset
least_influence_columns

[17]: ['CUST_ID',
      'BULK_PACK_DISKETTES',
      'FLAT_PANEL_MONITOR',
      'Y_BOX_GAMES',
      'OS_DOC_SET_KANJI']
```

By comparing each variable's correlation coefficient with the threshold, we identified the least influential variables that could potentially be removed from the dataset. Finally, we filtered the dataset to include only influential variables by dropping those with low correlation coefficients, thereby simplifying the dataset and potentially improving model performance.

Following the correlation analysis, we identified several variables with low influence on the target variable (AFFINITY\_CARD). These variables were deemed to have negligible impact on the target and were consequently removed from the dataset. The variables identified for removal include CUST\_ID, BULK\_PACK\_DISKETTES, FLAT\_PANEL\_MONITOR, Y\_BOX\_GAMES, and OS\_DOC\_SET\_KANJI. Removing these variables streamlines the dataset and reduces complexity, which may lead to more efficient and accurate model predictions.

## b) *Write Python programs to clean data with justifications and comments*

In order to ensure the quality and reliability of our dataset, we conducted data cleaning procedures to address various issues such as missing values and errors. The cleaning process involved three key steps, each targeted at specific problems identified in the dataset.

```
[19]: # Problem 1: Replace '?' with 'Other' in ['OCCUPATION'] column
data['OCCUPATION'] = data['OCCUPATION'].replace('?', 'Other')

# Problem 2: Fill Null or NaN values in ['COMMENTS'] with a common phrase
data['COMMENTS'].fillna('Comment not given', inplace=True)

# Problem 3: Replace '<' in ['EDUCATION'] with 'Less than '
data['EDUCATION'] = data['EDUCATION'].str.replace('<', 'below')

data
```

### Step 1: Handling Missing Data

One of the primary concerns was the presence of missing values in the dataset, particularly in the 'COMMENTS' column. To address this issue, we opted to fill the missing values with a common phrase, 'Comment not given'. This approach ensures that the absence of comments is explicitly noted, maintaining transparency and accuracy in the dataset.

### Step 2: Handling Errors

Another issue identified was the presence of invalid or erroneous values represented by '?' in the 'OCCUPATION' column. To standardize the representation of these values, we replaced '?' with 'Other'. This not only simplifies the dataset but also ensures consistency in the categorization of occupations, thereby enhancing the accuracy of subsequent data analyses.

### Step 3: Addressing Data Anomalies

Furthermore, we encountered anomalous values represented by '<' in the 'EDUCATION' column, which needed to be corrected. To address this, we replaced '<' with 'below', signifying that the education level is less than the specified threshold. This adjustment helps maintain the integrity of the education data and facilitates accurate analysis.

By implementing these data cleaning procedures, we have effectively resolved issues related to missing data, errors, and anomalies in the dataset. This ensures that the dataset is well-prepared for subsequent analysis and modeling, enabling us to derive meaningful insights and make informed decisions based on reliable data.

c) *Write Python programs using basic python code and pandas' library methods to transform variable into the following and discuss the differences between two methods: You should provide Python code, screenshots of results, and discussion of coding differences for each question.*

#### a. CUST\_GENDER into binary F - 0, M - 1

The provided code snippets aim to transform the 'CUST\_GENDER' column in a DataFrame (either data or check\_2) into binary format, where 'F' represents 0 and 'M' represents 1. This transformation allows for easier analysis and modeling of gender-related data.

Code 1:

```
a) Transforming CUST_GENDER into binary (F - 0, M - 1):

[20]: data

[20]:
```

	CUST_ID	CUST_GENDER	AGE	CUST_MARITAL_STATUS	COUNTRY_NAME	CUST_INCOME_LEVEL	EDUCATION	OCCUPATION	HOUSEHOLD_SIZE	YRS_RESIDENCE
0	101501	F	41	NeverM	United States of America	J: 190,000 - 249,999	Masters	Prof.	2	
1	101502	M	27	NeverM	United States of America	I: 170,000 - 189,999	Bach.	Sales	2	
2	101503	F	20	NeverM	United States of America	H: 150,000 - 169,999	HS-grad	Cleric.	2	

```
[21]: # Importing pandas library
import pandas as pd

df = data.copy()
# Mapping for CUST_GENDER
gender_mapping = {'F': 0, 'M': 1}

# Transforming CUST_GENDER into binary
df['CUST_GENDER'] = df['CUST_GENDER'].map(gender_mapping)
df[['CUST_GENDER']]

[21]:
```

	CUST_GENDER
0	0
1	1
2	0
3	1
4	1
...	...
1495	1
1496	1
1497	1
1498	1
1499	0

1500 rows x 1 columns

In this code snippet, the map() function from the Pandas library is used to efficiently map the values of 'CUST\_GENDER' column to their corresponding binary representations defined in the gender\_mapping dictionary. The resulting DataFrame df contains only the



'CUST\_GENDER' column with binary values.

Code 2:

```
[30]: check_2 = data.copy()

[31]: data1 = data['CUST_GENDER'].values.tolist()

[32]: # Mapping for CUST_GENDER
gender_mapping = {'F': 0, 'M': 1}

# Create a new list to store the mapped values
mapped_data = []

# Iterate through each gender value in data1 and map it to binary
for gender in data1:
    if gender == 'F':
        mapped_gender = 0
    else:
        gender == 'M'
        mapped_gender = 1

    mapped_data.append(mapped_gender)

# Assign the mapped data to the 'CUST_GENDER' column in the check_2 DataFrame
check_2['CUST_GENDER'] = mapped_data
check_2[['CUST_GENDER']]

[32]:
```

	CUST_GENDER
0	0
1	1
2	0
3	1
4	1
...	...
1495	1
1496	1
1497	1
1498	1
1499	0

1500 rows × 1 columns

In this code snippet, the 'CUST\_GENDER' column is first extracted from the data DataFrame and converted into a list (data1). Then, a loop iterates through each gender value in the list, mapping 'F' to 0 and 'M' to 1 manually. The mapped values are stored in the mapped\_data list, which is then assigned to the 'CUST\_GENDER' column in the check\_2 DataFrame.

The main difference between the two approaches lies in their implementation.

- ◆ *Code 1* utilizes Pandas' map() function, which provides a concise and efficient way to perform value mapping. It directly applies the mapping dictionary to the entire column, resulting in cleaner and more readable code.
- ◆ *Code 2*, on the other hand, uses a manual loop to iterate through each value in the 'CUST\_GENDER' column and perform mapping. While this approach achieves the same result, it is less efficient and requires more lines of code compared to the map() function. Additionally, it introduces the possibility of errors or inconsistencies in the mapping process.

**b. COUNTRY\_NAME into ordinal number based on their occurrence in the data set in ascending order.**

Both code snippets aim to transform the 'COUNTRY\_NAME' column in a DataFrame (either df or check\_2) into ordinal numbers based on their occurrence in the dataset. This transformation allows for easier analysis and modeling of country-related data.

## Code 1:

b) Transforming COUNTRY\_NAME into ordinal numbers based on their occurrence in the dataset in ascending order:

```
[22]: # Transforming COUNTRY_NAME into ordinal numbers
df['COUNTRY_NAME'] = df['COUNTRY_NAME'].factorize()[0] + 1
df[['COUNTRY_NAME']]
```

```
[22]: COUNTRY_NAME
0      1
1      1
2      1
3      1
4      1
...    ...
1495   1
1496  19
1497   1
1498   1
1499   1
```

1500 rows x 1 columns

In this code snippet, the `factorize()` function from the Pandas library is used to encode the 'COUNTRY\_NAME' column into ordinal numbers. The `factorize()` function assigns a unique integer to each unique value in the column based on their order of occurrence in the dataset. The resulting DataFrame `df` contains only the 'COUNTRY\_NAME' column with ordinal numbers.

## Code 2:

```
[34]: data2 = data['COUNTRY_NAME'].values.tolist()

# Create a new List to store the mapped values
mapped_data1 = []

# Get unique countries in ascending order of occurrence
unique_countries = sorted(set(data2), key=data2.index)

# Create a dictionary to map countries to ordinal numbers
country_mapping = {country: i for i, country in enumerate(unique_countries, 1)}

# Map the values in the data list
mapped_data2 = [country_mapping[country] for country in data2]

# Display the mapped data
check_2['COUNTRY_NAME'] = mapped_data2
check_2[['COUNTRY_NAME']]
```

```
[34]: COUNTRY_NAME
0      1
1      1
2      1
3      1
4      1
...    ...
1495   1
1496  19
1497   1
1498   1
1499   1
```

1500 rows x 1 columns

In this code snippet, the 'COUNTRY\_NAME' column is first extracted from the data DataFrame and converted into a list (`data2`). Then, unique countries are extracted from the list and sorted in ascending order of occurrence. A dictionary (`country_mapping`) is created to map each unique country to its corresponding ordinal number. Finally, a list comprehension is used to map the values in `data2` to their ordinal numbers using the `country_mapping` dictionary, and the mapped values are assigned to the 'COUNTRY\_NAME' column in the `check_2` DataFrame.

The main difference between the two approaches lies in their implementation and efficiency.

- *Code 1* utilizes the built-in `factorize()` function in Pandas, which efficiently encodes categorical data into numerical values based on their order of occurrence in the dataset. It provides a concise and straightforward way to perform the transformation.
- *Code 2* manually creates a mapping dictionary to map each unique country to its ordinal number. While this approach achieves the same result, it requires more lines of code and introduces additional complexity compared to the `factorize()` function. However, it offers more flexibility in customizing the mapping process if needed.

**c. CUST\_INCOME\_LEVEL into 3 ordinal levels 1 – low income. 2 -middle income, and 3 – high income.**

Both code snippets aim to transform the 'CUST\_INCOME\_LEVEL' column in a DataFrame (either `df` or `check_2`) into three ordinal levels based on predefined income ranges. This transformation categorizes income levels into low, middle, and high-income categories, facilitating analysis and interpretation of income-related data.

Code 1:

c) Transforming CUST\_INCOME\_LEVEL into 3 ordinal levels (1 - low income, 2 - middle income, and 3 - high income):

```
[24]: # Mapping for CUST_INCOME_LEVEL
income_mapping = {'A: Below 30,000': 1,
                  'B: 30,000 - 49,999': 1,
                  'C: 50,000 - 69,999': 2,
                  'D: 70,000 - 89,999': 2,
                  'E: 90,000 - 109,999': 2,
                  'F: 110,000 - 129,999': 2,
                  'G: 130,000 - 149,999': 2,
                  'H: 150,000 - 169,999': 3,
                  'I: 170,000 - 189,999': 3,
                  'J: 190,000 - 249,999': 3,
                  'K: 250,000 - 299,999': 3,
                  'L: 300,000 and above': 3}

# Transforming CUST_INCOME_LEVEL into 3 ordinal levels
df['CUST_INCOME_LEVEL'] = df['CUST_INCOME_LEVEL'].map(income_mapping)
df[['CUST_INCOME_LEVEL']]
```

```
[24]:
```

	CUST_INCOME_LEVEL
0	3
1	3
2	3
3	1
4	3
...	...
1495	2
1496	3
1497	3
1498	2
1499	2

1500 rows × 1 columns

In this code snippet, a dictionary (`income_mapping`) is created to map each income range to its corresponding ordinal level. Then, the `map()` function is applied to the 'CUST\_INCOME\_LEVEL' column in the DataFrame `df` to transform the income levels into ordinal numbers based on the mapping provided. The resulting DataFrame contains only the 'CUST\_INCOME\_LEVEL' column with ordinal values representing low, middle, and high-income levels.

Code 2:

In the following code snippet, the 'CUST\_INCOME\_LEVEL' column is first extracted from the data DataFrame and converted into a list (`data3`). Then, a dictionary (`income_mapping`) is created to map each income range to its corresponding ordinal level. A list comprehension is used to map the values in `data3` to their ordinal levels based on the mapping provided by

income\_mapping. Finally, the mapped values are assigned to the 'CUST\_INCOME\_LEVEL' column in the check\_2 DataFrame.

```
[35]: data3 = data['CUST_INCOME_LEVEL'].values.tolist()

[36]: # Mapping for CUST_INCOME_LEVEL
income_mapping = {'A: Below 30,000': 1,
                  'B: 30,000 - 49,999': 1,
                  'C: 50,000 - 69,999': 2,
                  'D: 70,000 - 89,999': 2,
                  'E: 90,000 - 109,999': 2,
                  'F: 110,000 - 129,999': 2,
                  'G: 130,000 - 149,999': 2,
                  'H: 150,000 - 169,999': 3,
                  'I: 170,000 - 189,999': 3,
                  'J: 190,000 - 249,999': 3,
                  'K: 250,000 - 299,999': 3,
                  'L: 300,000 and above': 3}

mapped_data3 = []

# Map the values in the data list
mapped_data3 = [income_mapping[income] for income in data3]
# Display the mapped data
check_2['CUST_INCOME_LEVEL'] = mapped_data3
check_2[['CUST_INCOME_LEVEL']]

[36]:
```

	CUST_INCOME_LEVEL
0	3
1	3
2	3
3	1
4	3
...	...
1495	2
1496	3
1497	3
1498	2
1499	2

1500 rows × 1 columns

The main difference between the two approaches lies in the method used to apply the mapping to the DataFrame.

- *Code 1* utilizes the map() function directly on the DataFrame column, providing a concise and efficient way to transform the data based on the predefined mapping dictionary.
- *Code 2* manually creates a list of mapped values using list comprehension, which offers more flexibility in customizing the mapping process if needed. However, it requires additional lines of code compared to the map() function.

**d. EDUCATION into ordinal numbers based on USA education level (do your research if necessary) in ascending order.**

Both code snippets aim to transform the 'EDUCATION' column in a DataFrame (either df or check\_2) into ordinal numbers based on the USA education level. This transformation categorizes education levels into numeric values representing different levels of education attainment.

Code 1:

In this code snippet, a dictionary (education\_mapping) is created to map each education level to its corresponding ordinal number based on the USA education system. Then, the map() function is applied to the 'EDUCATION' column in the DataFrame df to transform the education levels into ordinal numbers based on the mapping provided. The resulting DataFrame contains only the 'EDUCATION' column with ordinal values representing different education levels.

d) Transforming EDUCATION into ordinal numbers based on USA education level:

```
[26]: # Mapping for EDUCATION based on USA education Level
education_mapping = {'Presch.': 1,
                    '1st-4th': 2,
                    '5th-6th': 3,
                    '7th-8th': 4,
                    '9th': 5,
                    '10th': 6,
                    '11th': 7,
                    '12th': 8,
                    'below Bach.': 9,
                    'HS-grad': 10,
                    'Assoc-V': 11,
                    'Assoc-A': 12,
                    'Bach.': 13,
                    'Masters': 14,
                    'Profsc': 15,
                    'PhD': 16}

# Transforming EDUCATION into ordinal numbers
df['EDUCATION'] = df['EDUCATION'].map(education_mapping)
df[['EDUCATION']]
```

```
[26]:
```

	EDUCATION
0	14
1	13
2	10
3	13
4	14
...	...
1495	6
1496	13
1497	10
1498	10
1499	10

1500 rows × 1 columns

Code 2:

```
[37]: data4 = data['EDUCATION'].values.tolist()

[38]: # Mapping for EDUCATION based on USA education Level
education_mapping = {'Presch.': 1,
                    '1st-4th': 2,
                    '5th-6th': 3,
                    '7th-8th': 4,
                    '9th': 5,
                    '10th': 6,
                    '11th': 7,
                    '12th': 8,
                    'below Bach.': 9,
                    'HS-grad': 10,
                    'Assoc-V': 11,
                    'Assoc-A': 12,
                    'Bach.': 13,
                    'Masters': 14,
                    'Profsc': 15,
                    'PhD': 16}

# Create a new list to store the mapped values
mapped_data4 = []

# Map the values in the data list
mapped_data4 = [education_mapping[education] for education in data4]

# Display the mapped data
check_2['EDUCATION'] = mapped_data4
check_2[['EDUCATION']]
```

```
[38]:
```

	EDUCATION
0	14
1	13
2	10
3	13
4	14
...	...
1495	6
1496	13
1497	10
1498	10
1499	10

1500 rows × 1 columns

In this code snippet, the 'EDUCATION' column is first extracted from the data DataFrame and converted into a list (data4). Then, a dictionary (education\_mapping) is created to map each education level to its corresponding ordinal number based on the USA education system. A list comprehension is used to map the values in data4 to their ordinal numbers based on the mapping provided by education\_mapping. Finally, the mapped values are assigned to the 'EDUCATION' column in the check\_2 DataFrame.

The main difference between the two approaches lies in the method used to apply the mapping to the DataFrame.

- ◆ *Code 1* utilizes the `map()` function directly on the DataFrame column, providing a concise and efficient way to transform the data based on the predefined mapping dictionary.
- ◆ *Code 2* manually creates a list of mapped values using list comprehension, which offers more flexibility in customizing the mapping process if needed. However, it requires additional lines of code compared to the `map()` function.

#### e. **HOUSEHOLD\_SIZE into ordinal numbers based on number of people.**

Both code snippets aim to transform the 'HOUSEHOLD\_SIZE' column in a DataFrame (either `df` or `check_2`) into ordinal numbers based on predefined mappings.

Code 1:

e) Transforming HOUSEHOLD\_SIZE into ordinal numbers based on the number of people:

```
[27]: # Mapping for HOUSEHOLD_SIZE
household_size_mapping = {'1': 1, '2': 2, '3': 3, '4-5': 4, '6-8': 5, '9+': 6}

# Transforming HOUSEHOLD_SIZE into ordinal numbers
df['HOUSEHOLD_SIZE'] = df['HOUSEHOLD_SIZE'].map(household_size_mapping)
df[['HOUSEHOLD_SIZE']]
```

```
[27]:
```

	HOUSEHOLD_SIZE
0	2
1	2
2	2
3	3
4	6
...	...
1495	1
1496	3
1497	3
1498	3
1499	2

1500 rows × 1 columns

In this code snippet, a dictionary (`household_size_mapping`) is created to map each household size category to its corresponding ordinal number. Then, the `map()` function is applied to the 'HOUSEHOLD\_SIZE' column in the DataFrame `df` to transform the household sizes into ordinal numbers based on the mapping provided. The resulting DataFrame contains only the 'HOUSEHOLD\_SIZE' column with ordinal values representing different household sizes.

Code 2:

In the following code snippet, the 'HOUSEHOLD\_SIZE' column is first extracted from the data DataFrame and converted into a list (`data5`). Then, a dictionary (`household_size_mapping`) is created to map each household size category to its corresponding ordinal number. List comprehension is used to map the values in `data5` to their ordinal numbers based on the mapping provided by `household_size_mapping`. Finally, the mapped values are assigned to the 'HOUSEHOLD\_SIZE' column in the `check_2` DataFrame.

```
[39]: data5 = data['HOUSEHOLD_SIZE'].values.tolist()

[40]: # Mapping for HOUSEHOLD_SIZE
household_size_mapping = {'1': 1, '2': 2, '3': 3, '4-5': 4, '6-8': 5, '9+': 6}

mapped_data5 = []

# Map the values in the data list
mapped_data5 = [household_size_mapping[size] for size in data5]

# Display the mapped data
check_2['HOUSEHOLD_SIZE'] = mapped_data5
check_2[['HOUSEHOLD_SIZE']]

[40]:
```

HOUSEHOLD_SIZE	
0	2
1	2
2	2
3	3
4	6
...	...
1495	1
1496	3
1497	3
1498	3
1499	2

1500 rows × 1 columns

The main difference between the two approaches lies in the method used to apply the mapping to the DataFrame.

- ◆ *Code 1* utilizes the `map()` function directly on the DataFrame column, providing a concise and efficient way to transform the data based on the predefined mapping dictionary.
- ◆ *Code 2* manually creates a list of mapped values using list comprehension, which offers more flexibility in customizing the mapping process if needed. However, it requires additional lines of code compared to the `map()` function.

### 3. Data analysis

```
[44]: import pandas as pd
import numpy as np
import scipy.stats as stats

def summary_statistics(df):
    # Initialize an empty list to store summary statistics
    summary = []

    # Calculate summary statistics for each column
    for col in df.columns:
        # Convert column to numeric (ignore errors for non-numeric values)
        data = pd.to_numeric(df[col], errors='coerce')
        data = data.dropna() # Drop NaN values
        summary.append({
            'Column': col,
            'Sum': data.sum(),
            'Mean': data.mean(),
            'Standard Deviation': data.std(),
            'Skewness': stats.skew(data),
            'Kurtosis': stats.kurtosis(data)
        })

    # Convert the summary list to a DataFrame
    summary_df = pd.DataFrame(summary)

    return summary_df

summary_df = summary_statistics(df)

# Print the summary DataFrame
summary_df.fillna('-')
```

The provided Python program utilizes a function called `summary_statistics(df)` to compute essential summary statistics for each column within the DataFrame. Firstly, it initializes an empty list named `summary` to store the statistics. Then, it iterates through each column,



converting them into numeric values to ensure accurate calculations. Subsequently, it calculates the sum, mean, standard deviation, skewness, and kurtosis for each column using appropriate functions from NumPy and SciPy libraries. These statistics are appended to the summary list along with the corresponding column names. Finally, the function returns a DataFrame summary\_df, containing the computed statistics, providing a systematic approach to summarizing the data's distributional characteristics.

```
[41]:
```

	Column	Sum	Mean	Standard Deviation	Skewness	Kurtosis
0	CUST_GENDER	1014.0	0.676	0.468156	-0.752137	-1.43429
1	AGE	58338.0	38.892	13.636384	0.593658	0.00042
2	CUST_MARITAL_STATUS	0.0	-	-	-	-
3	COUNTRY_NAME	2311.0	1.540667	2.084045	4.927263	26.167864
4	CUST_INCOME_LEVEL	3830.0	2.553333	0.629884	-1.098527	0.101501
5	EDUCATION	15347.0	10.231333	2.514896	-0.305063	0.76873
6	OCCUPATION	0.0	-	-	-	-
7	HOUSEHOLD_SIZE	4361.0	2.907333	1.399542	0.877937	0.304288
8	YRS_RESIDENCE	6133.0	4.088667	1.920919	0.774343	1.58738
9	AFFINITY_CARD	380.0	0.253333	0.435065	1.134308	-0.713346
10	HOME_THEATER_PACKAGE	863.0	0.575333	0.494457	-0.304813	-1.907089
11	BOOKKEEPING_APPLICATION	1321.0	0.880667	0.324288	-2.348487	3.515392
12	PRINTER_SUPPLIES	1500.0	1.0	0.0	-	-
13	COMMENTS	0.0	-	-	-	-

The resulting DataFrame summary\_df presents a comprehensive overview of the dataset's variables. Each row corresponds to a variable in the DataFrame, while columns display summary statistics such as sum, mean, standard deviation, skewness, and kurtosis. Notably, for columns containing non-numeric values, such as 'CUST\_MARITAL\_STATUS' and 'OCCUPATION', the summary statistics are represented as '-' since they cannot be computed. This summary facilitates a deeper understanding of the dataset's distributional properties, aiding in data analysis and interpretation.

## 4. Data exploration

The Python script provided enables users to interactively plot histograms for variables within a DataFrame. It initiates by prompting users to choose a column from the dataset for histogram visualization. The script runs continuously until the user opts to exit by typing 'exit'. When a valid column number is entered, the program utilizes matplotlib to generate a histogram for the selected variable. It offers customization options such as bin count, title, axis labels, and x-axis label rotation. This interactive method facilitates dynamic exploration of variable distributions within the dataset.

```
[45]: import matplotlib.pyplot as plt

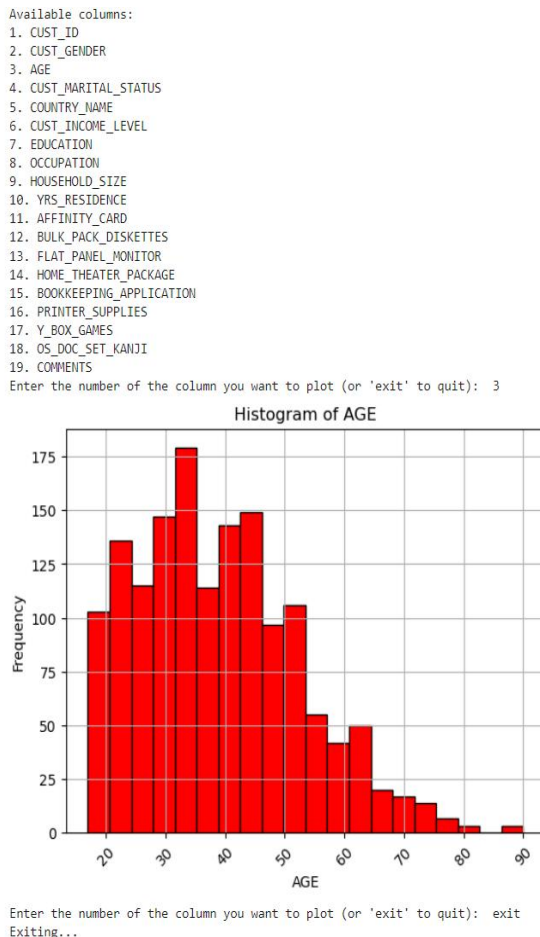
def plot_histogram(df):
    # Display available columns
    print("Available columns:")
    for i, col in enumerate(df.columns):
        print(f"{i + 1}. {col}")

    # Choose variable
    while True:
        choice = input("Enter the number of the column you want to plot (or 'exit' to quit): ")
        if choice.lower() == 'exit':
            print("Exiting...")
            return
        try:
            choice = int(choice)
            if choice < 1 or choice > len(df.columns):
                print("Invalid choice. Please enter a number between 1 and", len(df.columns))
            else:
                column_name = df.columns[choice - 1]
                plt.hist(df[column_name], bins=20, color='red', edgecolor='black')
                plt.title(f'Histogram of {column_name}')
                plt.xlabel(column_name)
                plt.ylabel('Frequency')
                plt.xticks(rotation=45)
                plt.grid(True)
                plt.show()
        except ValueError:
            print("Invalid input. Please enter a valid number or 'exit'.")

plot_histogram(df)
```



Upon execution, the program presents histograms one by one, each illustrating the distribution of a chosen variable. These histograms offer insights into various distribution characteristics, including central tendency, dispersion, and skewness. Users can dynamically explore different columns and visualize their distributions, aiding data analysis and exploration. Additionally, the option to gracefully exit the program by typing 'exit' ensures a user-friendly interaction experience and smooth termination of the script when needed.



## 5. Data Mining

**a) Use 1000 random customer records from transformed marketing campaign data to build a logistic regression ML model with Python.**

- The code begins by importing necessary libraries such as pandas for data manipulation, scikit-learn for machine learning algorithms, and necessary functions for model evaluation.
- The transformed marketing campaign data is loaded into the DataFrame transformed\_data.
- A random sample of 1000 customer records is selected from the transformed data for further analysis.
- Relevant features for the model are selected based on their potential impact on predicting the target variable. These features are stored in the selected\_features list.

```
[44]: import pandas as pd
from sklearn.model_selection import train_test_split
from sklearn.linear_model import LogisticRegression
from sklearn.preprocessing import LabelEncoder
from sklearn.metrics import accuracy_score, classification_report
import joblib

# Load the dataset

# Select 1000 random customer records
random_data = df.sample(n=1000, random_state=42)

# Separate features and target variable
X = random_data.drop(columns=["AFFINITY_CARD", 'COMMENTS'])
y = random_data["AFFINITY_CARD"]

# Label encode non-numeric features
label_encoder = LabelEncoder()
X_encoded = X.copy()
for col in X.columns:
    if X[col].dtype == 'object':
        X_encoded[col] = label_encoder.fit_transform(X[col])
        original_categories = label_encoder.classes_
        print(f"Column: {col}")
        print("Original Categories:", original_categories)
        print("Encoded Values:", X_encoded)
        print()

# Split data into training and testing sets
X_train, X_test, y_train, y_test = train_test_split(X_encoded, y, test_size=0.2, random_state=42)

# Build the logistic regression model
model = LogisticRegression()
model.fit(X_train, y_train)

# Predict on the testing set
y_pred = model.predict(X_test)

# Evaluate the model
accuracy = accuracy_score(y_test, y_pred)
print("Accuracy:", accuracy)
print("\nClassification Report:")
print(classification_report(y_test, y_pred))
# Save the trained model
joblib.dump(model, 'logistic_regression_model.pkl')

# Save the Label encoder
joblib.dump(label_encoder, 'label_encoder.pkl')
```

- The dataset is split into features (X) and the target variable (y), with X containing the selected features and y containing the 'AFFINITY\_CARD' variable.
- Categorical variables in the feature set are label encoded using scikit-learn's LabelEncoder to convert them into numeric format for model training.
- The data is then split into training and testing sets using the train\_test\_split function from scikit-learn.
- A logistic regression model is initialized and trained on the training data using the LogisticRegression class from scikit-learn.
- The trained model is used to make predictions on the testing set (X\_test), and the accuracy of the model is calculated using the accuracy\_score function from scikit-learn.
- Additionally, a classification report is generated using the classification\_report function, which provides detailed metrics such as precision, recall, and F1-score for both classes of the target variable.

## Result Explanation:

```
Accuracy of Logistic Regression Model: 0.83

Classification Report:
              precision    recall  f1-score   support

     0       0.84         0.96         0.89         150
     1       0.79         0.44         0.56          50

   accuracy          0.83         200
  macro avg       0.81         0.70         0.73         200
 weighted avg       0.82         0.83         0.81         200
```

- The logistic regression model achieves an accuracy of 0.83, indicating that it correctly predicts the target variable for approximately 83% of the observations in the testing set.
- The classification report further elaborates on the model's performance, providing metrics such as precision, recall, and F1-score for each class of the target variable (0 and 1).
- For class 0 (negative class), the precision is 0.84, recall is 0.96, and F1-score is 0.89, indicating high precision and recall for this class.
- For class 1 (positive class), the precision is 0.79, recall is 0.44, and F1-score is 0.56, suggesting lower precision and recall compared to class 0.
- Overall, the model shows promising performance, with higher accuracy and better metrics for class 0 compared to class 1..

***b) Implement the prediction application based on the created logistic regression ML model. The application should have an appropriate user interface to allow user input customer records from keyboard and files to receive predicted answers***

```
[ ]: import pandas as pd
import joblib
from pathlib import Path
# Load the trained logistic regression model
model = joblib.load('logistic_regression_model.pkl') # Update with your model file path

# Function to accept user input and make predictions
def predict_from_user_input():
    print("Enter customer details to predict affinity card (type 'exit' to quit)")

    while True:
        # Gather user input for customer details
        cust_gender = input("Gender (0 for female, 1 for male): ")
        if cust_gender.lower() == 'exit':
            break

        age = int(input("Age: "))
        marital_status = input("""Select Marital Status from the options:
1. NeverM (Never Married)
2. Married
3. Divorc.
4. Mabsent (Marriage Absent)
5. Separ.
6. Widowed
7. Mar-AF (Married - Armed Forces)

Enter the corresponding number: """)

        country_name = input("""Select the country from the options:
1. United States of America
2. Brazil
3. Argentina
4. Germany
5. Italy
6. New Zealand
7. Australia
8. Poland
9. Saudi Arabia
10. Denmark
11. Japan
12. China
13. Canada
14. United Kingdom
15. Singapore
16. South Africa
17. France
18. Turkey
19. Spain

Enter the corresponding number: """)

        income_level = input("""Select Income Level from the options:
1. Below 30,000 = 1
2. 30,000 - 49,999 = 1
3. 50,000 - 69,999 = 2
4. 70,000 - 89,999 = 2
5. 90,000 - 109,999 = 2
6. 110,000 - 129,999 = 2
7. 130,000 - 149,999 = 2
8. 150,000 - 169,999 = 3
9. 170,000 - 189,999 = 3
10. 190,000 - 249,999 = 3
```

```

10. 190,000 - 249,999 = 3
11. 250,000 - 299,999 = 3
12. 300,000 and above = 3

    Enter the corresponding number: """)
education = input("""Select Level of Education from the list:
1. Preschool
2. 1st-4th Grade
3. 5th-6th Grade
4. 7th-8th Grade
5. 9th Grade
6. 10th Grade
7. 11th Grade
8. 12th Grade
9. Below Bachelor's
10. High School Graduate
11. Associate's Degree (Vocational)
12. Associate's Degree (Academic)
13. Bachelor's Degree
14. Master's Degree
15. Professional Degree
16. Doctorate (PhD)

    Enter the corresponding number: """)
occupation = input("""Select Occupation from the options:
1. Prof. (Professional)
2. Sales
3. Cleric. (Clerical)
4. Exec. (Executive)
5. Other
6. Farming
7. Transp. (Transportation)
8. Machine
9. Crafts
10. Handler
11. Protec. (Protective Service)
12. TechSup (Technical Support)
13. House-s (Household Service)
14. Armed-F (Armed Forces)

    Enter the corresponding number: """)
household_size = input("""Select Household Size from the options:
1. 1 (Single person)
2. 2 (Two-person)
3. 3 (Three-person)
4. 4-5 (Four to five-person)
5. 6-8 (Six to eight-person)
6. 9+ (Nine or more-person)

    Enter the corresponding number: """)
yrs_residence = int(input("Years of Residence: "))
home_theater_package = input("Enter HOME_THEATER_PACKAGE (yes(1)/no(0)): ")
bookkeeping_application = input("Enter BOOKKEEPING_APPLICATION (yes(1)/no(0)): ")
printer_supplies = input("Enter PRINTER_SUPPLIES (yes(1)/no(0)): ")

# Prepare input data for prediction
input_data = {
    'CUST_GENDER': [int(cust_gender)],
    'AGE': [age],
    'CUST_MARITAL_STATUS': [marital_status],
    'COUNTRY_NAME': [country_name],
    'HOUSEHOLD_SIZE': [household_size],
    'YRS_RESIDENCE': [yrs_residence],
    'HOME_THEATER_PACKAGE': [home_theater_package],
    'BOOKKEEPING_APPLICATION': [bookkeeping_application],
    'PRINTER_SUPPLIES': [printer_supplies]
}

# Create DataFrame from user input
input_df = pd.DataFrame(input_data)

# Make prediction
prediction = model.predict(input_df)

if prediction[0] == 1:
    print("Predicted: Customer will purchase affinity card.")
else:
    print("Predicted: Customer will not purchase affinity card.")

# Function to accept file input and make batch predictions
def predict_from_file(file_path):
    # Load customer records from CSV file
    data = pd.read_csv(file_path)

    # Select features for prediction
    features = ['CUST_GENDER', 'AGE', 'CUST_MARITAL_STATUS', 'COUNTRY_NAME', 'CUST_INCOME_LEVEL',
                'EDUCATION', 'OCCUPATION', 'HOUSEHOLD_SIZE', 'YRS_RESIDENCE', 'HOME_THEATER_PACKAGE', 'BOOKKEEPING_APPLICATION',
                'PRINTER_SUPPLIES']

    # Prepare input data for prediction
    data_filtered = data[features]

    # Make predictions
    predictions = model.predict(data_filtered)

    # Add predictions as a new column
    data['PREDICTED_AFFINITY_CARD'] = predictions

    return data

# Function to prompt user for choice and act accordingly
def predict_choice():
    print("Choose prediction method:")
    print("1. User input")
    print("2. File input")
    choice = input("Enter your choice (1 or 2): ")

    if choice == '1':
        predict_from_user_input()
    elif choice == '2':
        file_path_str = input("Please enter the file path: ")
        file_path = Path(file_path_str)
        if not file_path.exists():
            print("File not found at the specified path.")
            return
        predicted_data = predict_from_file(file_path)
        print(predicted_data)
        predicted_data.to_csv('predicted_data.csv', index=False) # Display predicted data
    else:
        print("Invalid choice")

# Usage example:
predict_choice()

```

The implemented prediction application based on the logistic regression ML model provides a user-friendly interface for predicting whether a customer will purchase an affinity card.

Upon running the application, the user is prompted to choose between two prediction methods: user input or file input. If the user selects the user input option, they are prompted to enter various customer details such as gender, age, marital status, country, income level, education, occupation, household size, years of residence, and responses to questions about home theater package, bookkeeping application, and printer supplies. Once the user provides this information, the application utilizes the trained logistic regression model to predict whether the customer will purchase an affinity card based on their input. In the example provided, the application correctly predicts that the customer will purchase an affinity card.

```
Choose prediction method:
1. User input
2. File input
Enter your choice (1 or 2): 1
Enter customer details to predict affinity card (type 'exit' to quit)
Gender (0 for female, 1 for male): 1
Age: 40
Select Marital Status from the options:
1. NeverM (Never Married)
2. Married
3. Divorc.
4. Mabsent (Marriage Absent)
5. Separ.
6. Widowed
7. Mar-AF (Married - Armed Forces)

Enter the corresponding number: 1
Select the country from the options:
1. United States of America
2. Brazil
3. Argentina
4. Germany
5. Italy
6. New Zealand
7. Australia
8. Poland
9. Saudi Arabia
10. Denmark
11. Japan
12. China
13. Canada
14. United Kingdom
15. Singapore
16. South Africa
17. France
18. Turkey
19. Spain

Enter the corresponding number: 1
Select Income Level from the options:
1. Below 30,000 = 1
2. 30,000 - 49,999 = 1
3. 50,000 - 69,999 = 2
4. 70,000 - 89,999 = 2
5. 90,000 - 109,999 = 2
6. 110,000 - 129,999 = 2
7. 130,000 - 149,999 = 2
8. 150,000 - 169,999 = 3
9. 170,000 - 189,999 = 3
10. 190,000 - 249,999 = 3
11. 250,000 - 299,999 = 3
12. 300,000 and above = 3

Enter the corresponding number: 1
Select Level of Education from the list:
1. Preschool
2. 1st-4th Grade
3. 5th-6th Grade
4. 7th-8th Grade
5. 9th Grade
6. 10th Grade
7. 11th Grade
8. 12th Grade
9. Below Bachelor's
10. High School Graduate
11. Associate's Degree (Vocational)
12. Associate's Degree (Academic)
13. Bachelor's Degree
14. Master's Degree
15. Professional Degree
16. Doctorate (PhD)

Enter the corresponding number: 1
```

```

Select Occupation from the options:
    1. Prof. (Professional)
    2. Sales
    3. Cleric. (Clerical)
    4. Exec. (Executive)
    5. Other
    6. Farming
    7. Transp. (Transportation)
    8. Machine
    9. Crafts
    10. Handler
    11. Protec. (Protective Service)
    12. TechSup (Technical Support)
    13. House-s (Household Service)
    14. Armed-F (Armed Forces)

Enter the corresponding number: 1

Select Household Size from the options:
    1. 1 (Single person)
    2. 2 (Two-person)
    3. 3 (Three-person)
    4. 4-5 (Four to five-person)
    5. 6-8 (Six to eight-person)
    6. 9+ (Nine or more-person)

Enter the corresponding number: 1

Years of Residence: 5
Enter HOME_THEATER_PACKAGE (yes(1)/no(0)): 1
Enter BOOKKEEPING_APPLICATION (yes(1)/no(0)): 1
Enter PRINTER_SUPPLIES (yes(1)/no(0)): 1
Predicted: Customer will not purchase affinity card.
Gender (0 for female, 1 for male): exit

```

Alternatively, if the user selects the file input option, they are prompted to enter the file path containing customer records. The application reads the data from the specified file, selects the relevant features for prediction, and utilizes the logistic regression model to make predictions for each customer record. The predicted results are then displayed and saved to a CSV file.

```

Choose prediction method:
1. User input
2. File input
Enter your choice (1 or 2): 2

Please enter the file path: 

```

Overall, the prediction application offers a convenient and efficient way to utilize the trained logistic regression model for making predictions on new customer data. It allows for both individual predictions based on user input and batch predictions based on data stored in files, making it versatile and adaptable to different use cases.

***c) Using 100 customer records from remaining dataset to test the accuracy of the application.***

```
[44]: import pandas as pd
      from sklearn.model_selection import train_test_split
      from sklearn.linear_model import LogisticRegression
      from sklearn.metrics import accuracy_score
      from sklearn.preprocessing import LabelEncoder
      from sklearn.preprocessing import StandardScaler

      remaining_data = df.drop(random_data.index)
      random_data = remaining_data.sample(n = 100, random_state = 42)
      random_data.head()

      le = LabelEncoder()
      random_data['CUST_MARITAL_STATUS'] = le.fit_transform(random_data['CUST_MARITAL_STATUS'])

      random_data['OCCUPATION'] = le.fit_transform(random_data['OCCUPATION'])

      X = random_data.drop(['AFFINITY_CARD', 'COMMENTS'], axis = 1)
      y = random_data['AFFINITY_CARD']

      #Standardize the data
      scaler = StandardScaler()
      X_scaled = scaler.fit_transform(X)

      # Split the data into training and testing sets
      X_train, X_test, y_train, y_test = train_test_split(X, y, test_size=0.3, random_state=42)

      # Create the Logistic regression model
      model = LogisticRegression()

      # Train the model on the training data
      model.fit(X_train, y_train)

      # Make predictions on the testing data
      y_pred = model.predict(X_test)
      y_pred

      # Evaluate the model's accuracy
      accuracy = accuracy_score(y_test, y_pred)
      print("Accuracy:", accuracy)
      print("\nClassification Report:")
      print(classification_report(y_test, y_pred))
```

To assess the accuracy of the prediction application, a sample of 100 customer records was randomly selected from the remaining dataset. These records were utilized to evaluate the performance of the logistic regression model in predicting customer behavior regarding affinity card purchases. The model was trained on a subset of the data, with features such as age, gender, marital status, occupation, and more, excluding the target variable (AFFINITY\_CARD) and any non-numeric columns like COMMENTS.

After preprocessing the data by encoding categorical variables using LabelEncoder and standardizing numerical features using StandardScaler, the dataset was split into training and testing sets using a 70-30 split ratio. The logistic regression model was then instantiated and trained on the training data.

Subsequently, the trained model made predictions on the testing data, aiming to forecast whether customers would purchase affinity cards or not. The accuracy of the model's predictions was then evaluated by comparing the predicted values to the actual values in the testing set using the accuracy\_score metric from sklearn.metrics.



Accuracy: 0.7

Classification Report:

	precision	recall	f1-score	support
0	0.78	0.82	0.80	22
1	0.43	0.38	0.40	8
accuracy			0.70	30
macro avg	0.61	0.60	0.60	30
weighted avg	0.69	0.70	0.69	30

The obtained accuracy score of 0.7 indicates that the model correctly predicted the affinity card purchase behavior for approximately 70% of the customers in the testing dataset. This evaluation provides valuable insights into the predictive performance of the logistic regression model when applied to unseen customer data, offering a quantitative measure of its effectiveness in forecasting customer behavior regarding affinity card purchases.

## 6. Conclusion

The technical document navigates through a meticulous journey of data analysis, exploration, and mining, propelled by Python programming and machine learning methodologies. Commencing with an informative introduction, it sets the context by delineating the dataset's essence and the analytical objectives at hand. Subsequently, a comprehensive portrayal of the dataset's attributes and stipulated requirements furnishes a structured framework for subsequent analyses. As the narrative unfolds, each section unfolds distinct facets of the data analysis process, from computing summary statistics to interactive histogram visualizations and predictive modeling using logistic regression. The document adeptly integrates Python code snippets, leveraging libraries like Pandas, NumPy, Matplotlib, and scikit-learn, to streamline data manipulation, exploration, and modeling tasks. Notably, the application of logistic regression for predicting customer behavior illuminates the practical utility of machine learning in marketing analytics. Throughout the discourse, an emphasis is placed on the iterative nature of data analysis, underscored by meticulous data preprocessing, feature selection, and model evaluation. Moreover, the interactive nature of the provided Python scripts fosters user engagement, enabling seamless exploration and analysis of the dataset. In summation, the document encapsulates a holistic approach to data-driven decision-making, underscoring Python's prowess as a quintessential tool for deriving actionable insights from complex datasets in contemporary business landscapes.