# **Add Customer: Clicking the logo**

Priority	Behavior	Туре	Layer
<b>↓</b> Low	Positive	Functional	Not set
ls Flaky	Milestone	Automation	Status
No	-	Not automated	Actual

### **Pre-conditions**

Open <a href="https://demo.guru99.com/telecom/addcustomer.php">https://demo.guru99.com/telecom/addcustomer.php</a>

Step	1
Action	Click the "Guru99 telecom" logo
Input data	
Expected result	The homepage ( https://demo.guru99.com/telecom/index.html ) is opened.

# Add customer: The reset button (with incorrect values)

Priority	Behavior	Туре	Layer
• Medium	Not set	Functional	Not set
Is Flaky	Milestone	Automation	Status
No	-	Not automated	Actual

### **Pre-conditions**

Open <a href="https://demo.guru99.com/telecom/addcustomer.php">https://demo.guru99.com/telecom/addcustomer.php</a>

Step	1
Action	Fill in the fields with the incorrect values
Input data	
Expected result	Entered values and error messages are displayed.
Step	2
Step	2
Action	Click the reset button
Action Input data	Click the reset button

# Add customer: The reset button (with correct values)

Priority	Behavior	Туре	Layer
• Medium	Not set	Functional	Not set
ls Flaky	Milestone	Automation	Status
No	-	Not automated	Actual

### **Pre-conditions**

Open <a href="https://demo.guru99.com/telecom/addcustomer.php">https://demo.guru99.com/telecom/addcustomer.php</a>

Step	1
Action	Fill in the fields with the correct values
Input data	
Expected result	Entered values are displayed in fields.
Step	2
Action	Click the reset button
Input data	
Expected result	All the fields are cleared

# Add customer: Filling the mandatory fields (empty fields)

Priority	Behavior	Туре	Layer
• Medium	Negative	Functional	Not set
Is Flaky	Milestone	Automation	Status
No	-	Not automated	Actual

### **Pre-conditions**

Open <a href="https://demo.guru99.com/telecom/addcustomer.php">https://demo.guru99.com/telecom/addcustomer.php</a>

Step	1
Action	Leave blank some of mandatory fields
Input data	
Expected result	Entered values are displayed in fields. "Must not be blank" messages appears for empty fields.
Chan	
Step	2
Action	Click the submit button
Input data	
Expected result	"Please fill all fields" message appears

# Add Customer: The submit button (all fields are filled correctly (positive validation))

PriorityBehaviorTypeLayer↑ HighPositiveOtherNot setIs FlakyMilestoneAutomationStatusNo-Not automatedActual

#### **Pre-conditions**

Open <a href="https://demo.guru99.com/telecom/addcustomer.php">https://demo.guru99.com/telecom/addcustomer.php</a>

Step	1
Action	Fill all the mandatory fields with correct values
Input data	
Expected result	No error message occurs
Step	2
Action	Click the submit button
Input data	
Expected result	The access details page with 6-digit customer id is open
	GATU"  Deno Size  Accomp Data  Accomp Data  Linear  Taxa-1

# Add Customer: The submit button (the mandatory fields are not filled)

Priority	Behavior	Туре	Layer
<b>↑</b> High	Negative	Other	Not set
ls Flaky	Milestone	Automation	Status
No	-	Not automated	Actual

### **Pre-conditions**

Open <a href="https://demo.guru99.com/telecom/addcustomer.php">https://demo.guru99.com/telecom/addcustomer.php</a>

Step	1
Action	Fill some of the mandatory fields with correct values, leave some fields blank.
Input data	
Expected result	
Step	2
Action	Click the submit button
Input data	
Expected result	"Please fill all fields" pop-up window appears

# **Add Customer: First name validation (latin letters)**

Priority	Behavior	Туре	Layer
• Medium	Positive	Functional	Not set
Is Flaky	Milestone	Automation	Status
•	Milestone	Automation	Status

Step	1
Action	Fill the first name field with latin letters
Input data	Alice
Expected result	Validation passed, no error messages occurs.

# **Add Customer: First name validation (numbers)**

Priority	Behavior	Туре	Layer
• Medium	Negative	Functional	Not set
ls Flaky	Milestone	Automation	Status
No	-	Not automated	Actual

### **Pre-conditions**

Open <a href="https://demo.guru99.com/telecom/addcustomer.php">https://demo.guru99.com/telecom/addcustomer.php</a>

Step	1
Action	Fill the first name field with numbers
Input data	0000000
Expected result	"Numbers are not allowed" message occurs .

# Add Customer: First name validation (special characters)

Priority	Behavior	Туре	Layer
• Medium	Negative	Functional	Not set
Is Flaky	Milestone	Automation	Status
No	-	Not automated	Actual

### **Pre-conditions**

Open <a href="https://demo.guru99.com/telecom/addcustomer.php">https://demo.guru99.com/telecom/addcustomer.php</a>

Step	1
Action	Fill the first name field with special characters
Input data	Anna. /.!@ john,
Expected result	"Special characters are not allowed" message occurs .

# Add Customer: First name validation (cyrillic)

Priority	Behavior	Туре	Layer
• Medium	Negative	Functional	Not set
ls Flaky	Milestone	Automation	Status
No	-	Not automated	Actual

### **Pre-conditions**

Open <a href="https://demo.guru99.com/telecom/addcustomer.php">https://demo.guru99.com/telecom/addcustomer.php</a>

Step	1
Action	Fill the first name field with cyrillic letters
Input data	Анна
Expected result	"Cyrillic are not allowed" message occurs.

# Add Customer: First name validation (numbers, cyrillic and special characters )

Priority	Behavior	Туре	Layer
• Medium	Negative	Functional	Not set
ls Flaky	Milestone	Automation	Status
No	-	Not automated	Actual

### **Pre-conditions**

Open <a href="https://demo.guru99.com/telecom/addcustomer.php">https://demo.guru99.com/telecom/addcustomer.php</a>

Step	1
Action	Fill the first name field with numbers, cyrillic and special characters
Input data	ф1!
Expected result	"Numbers, Cyrillic and special characters are not allowed" message occurs.

# Add Customer: First name validation (empty field)

Priority	Behavior	Туре	Layer
<b>o</b> Medium	Negative	Functional	Not set
Is Flaky	Milestone	Automation	Status
No	-	Not automated	Actual

#### **Pre-conditions**

Open <a href="https://demo.guru99.com/telecom/addcustomer.php">https://demo.guru99.com/telecom/addcustomer.php</a>

Step	1
Action	Click and leave the first name field empty.
Input data	
Expected result	"First Name must not be blank" message occurs.

# **Add Customer: Last name validation (numbers)**

Priority	Behavior	Туре	Layer
• Medium	Negative	Functional	Not set
			_
Is Flaky	Milestone	Automation	Status

### **Pre-conditions**

Open <a href="https://demo.guru99.com/telecom/addcustomer.php">https://demo.guru99.com/telecom/addcustomer.php</a>

Step	1
Action	Fill the last name field with numbers
Input data	0000001
Expected result	"Numbers are not allowed" message occurs .

# Add Customer: Last name validation (special characters)

Priority	Behavior	Туре	Layer
• Medium	Negative	Functional	Not set
Is Flaky	Milestone	Automation	Status

### **Pre-conditions**

Open <a href="https://demo.guru99.com/telecom/addcustomer.php">https://demo.guru99.com/telecom/addcustomer.php</a>

Step	1
Action	Fill the last name field with special characters
Input data	!@klj black.
Expected result	"Special characters are not allowed" message occurs .

# Add Customer: Last name validation (cyrillic)

Priority	Behavior	Туре	Layer
• Medium	Negative	Functional	Not set
Is Flaky	Milastana	A b b !	C1 - 1
IS FIAKY	Milestone	Automation	Status

### **Pre-conditions**

Open <a href="https://demo.guru99.com/telecom/addcustomer.php">https://demo.guru99.com/telecom/addcustomer.php</a>

Step	1
Action	Fill the last name field with cyrillic letters
Input data	Иванов
Expected result	"Cyrillic are not allowed" message occurs.

# Add Customer: Last name validation (numbers, cyrillic and special characters )

Priority	Behavior	Туре	Layer
• Medium	Negative	Functional	Not set
Is Flaky	Milestone	Automation	Status
No	-	Not automated	Actual

### **Pre-conditions**

Open <a href="https://demo.guru99.com/telecom/addcustomer.php">https://demo.guru99.com/telecom/addcustomer.php</a>

Step	1
Action	Fill the last name field with numbers, cyrillic and special characters
Input data	анн@1
Expected result	"Numbers, Cyrillic and special characters are not allowed" message occurs.

# Add Customer: Last name validation (empty field)

Priority	Behavior	Туре	Layer
<b>o</b> Medium	Negative	Functional	Not set
ls Flaky	Milestone	Automation	Status
No	-	Not automated	Actual

### **Pre-conditions**

Open <a href="https://demo.guru99.com/telecom/addcustomer.php">https://demo.guru99.com/telecom/addcustomer.php</a>

Step	1
Action	Click and leave the last name field empty.
Input data	
Expected result	"Last Name must not be blank" message occurs.

# **Add Customer: Email validation (invalid)**

Priority	Behavior	Туре	Layer
• Medium	Negative	Functional	Not set
Is Flaky	Milestone	Automation	Status
No	-	Not automated	Actual

### **Pre-conditions**

Open <a href="https://demo.guru99.com/telecom/addcustomer.php">https://demo.guru99.com/telecom/addcustomer.php</a>

Step	1
Action	Fill the email field incorrectly (only with cyrillic, latin letters, special chars, numbers).
Input data	anna@ john121.ru почта!@gmail.com test@@mail.ru test@mail.ry test@mail.ru, test@mail.ru/ test@mail.ru\ test@mail.ru\
Expected result	"Email is not valid" message occurs.

# **Add Customer: Email validation (empty field)**

Priority	Behavior	Туре	Layer
• Medium	Negative	Functional	Not set
ls Flaky	Milestone	Automation	Status
No	-	Not automated	Actual

### **Pre-conditions**

Open <a href="https://demo.guru99.com/telecom/addcustomer.php">https://demo.guru99.com/telecom/addcustomer.php</a>

Step	1
Action	Click and leave the email field empty.
Input data	
Expected result	"Email must not be blanc" message occurs.

# Add Customer: Mobile number validation (special characters)

Priority	Behavior	Туре	Layer
• Medium	Negative	Functional	Not set
Is Flaky	Milestone	Automation	Status
No	-	Not automated	Actual

### **Pre-conditions**

Open <a href="https://demo.guru99.com/telecom/addcustomer.php">https://demo.guru99.com/telecom/addcustomer.php</a>

Step	1
Action	Fill the mobile number field with special characters
Input data	8-919-00-00-000 8 000 000 00 9999999999
Expected result	"Special characters are not allowed" message occurs.

# **Add Customer: Mobile number validation (characters)**

Priority	Behavior	Туре	Layer
• Medium	Negative	Functional	Not set
Is Flaky	Milestone	Automation	Status

#### **Pre-conditions**

Open <a href="https://demo.guru99.com/telecom/addcustomer.php">https://demo.guru99.com/telecom/addcustomer.php</a>

Step	1
Action	Fill the mobile number field with characters
Input data	8903
Expected result	"Characters are not allowed" message occurs.

# Add Customer: Mobile number validation (characters and special characters)

Priority	Behavior	Туре	Layer
• Medium	Negative	Functional	Not set
Is Flaky	Milestone	Automation	Status
No	-	Not automated	Actual

### **Pre-conditions**

Open <a href="https://demo.guru99.com/telecom/addcustomer.php">https://demo.guru99.com/telecom/addcustomer.php</a>

Step	1
Action	Fill the mobile number field with characters and special characters
Input data	qqq!!!! тел@888
Expected result	"Characters and special characters are not allowed" message occurs.

# Add Customer: Mobile number validation (empty field)

Priority	Behavior	Туре	Layer
<b>o</b> Medium	Negative	Functional	Not set
ls Flaky	Milestone	Automation	Status
No	<del>-</del>	Not automated	Actual

### **Pre-conditions**

Open <a href="https://demo.guru99.com/telecom/addcustomer.php">https://demo.guru99.com/telecom/addcustomer.php</a>

Step	1
Action	Click and leave the mobile number field empty.
Input data	
Expected result	"Mobile must not be blank" message occurs.

# **Add Customer: Background check**

Priority	Behavior	Туре	Layer
• Medium	Positive	Functional	Not set
Is Flaky	Milestone	Automation	Status
No	-	Not automated	Actual

### **Pre-conditions**

Open <a href="https://demo.guru99.com/telecom/addcustomer.php">https://demo.guru99.com/telecom/addcustomer.php</a>

Step	1
Action	Check the background checkbox.
Input data	done pending
Expected result	Checkbox is filled. Chosing two options together is unavailable.

# Add customer: Compare the website layuot with design

Priority	Behavior	Туре	Layer
<b>↓</b> Low	Positive	Other	Not set
ls Flaky	Milestone	Automation	Status
No	-	Not automated	Actual

### **Pre-conditions**

Open <a href="https://demo.guru99.com/telecom/addcustomer.php">https://demo.guru99.com/telecom/addcustomer.php</a>

Step	1
Action	Compare the website layuot with design
Input data	
Expected result	The website layot corresponds to the disign.

# Add Customer: First name validation (length)

Priority	Behavior	Туре	Layer
• Medium	Positive	Functional	Not set
ls Flaky	Milestone	Automation	Status
No	_	Not automated	Actual

### **Pre-conditions**

Open <a href="https://demo.guru99.com/telecom/addcustomer.php">https://demo.guru99.com/telecom/addcustomer.php</a>

## **Steps to reproduce**

Step	1
Action	Fill the first name field with 500 latin letters
Input data	qNIYMmpmiDJFXmvljETxeYTdSGUIxuMuHpNSyjMxZcfeiuKvOCYfxDQalYIFVRMlwrKsqBgDWiuwglpxZXClSnzhLMw gddilHcCWYeTlWYMlKRHZTnUcTioGmgLKsKHuizeLXZJSAyMDAZYEFCvJvRGHjydjXEYhUxQZEMFkBDnCzVvjZSdAX ZvQnDqezeYAsEMOtlyELIYwqorLwGnUhxulFkhKvPXQeGONqTGrMalfMckIntEidVviMpefWPeUPhcmuNhMHxHmciW bzZOPTEHtJPvPHsjhKcENJMJDhFBfdsRMFRWXEIPcnxRZLLuHNmjmFRQJZWKkVhSzEoCfCCkxcDAUXVqaszpHopYxN KliQFWsMCbUowZVgiSXcmeANxjlIjRtgNoSrVYwDvlYyQGjgkcVudSQvqiZCouWYEfUBoDFntOPVMsdaOjrEzoJEeYCn hJanbpJGxPePdMYKAbaXsdiDXikvilkUDZJqcxkBhShkaFV

Expected No error message occurs. result

# **Add Customer: Last name validation (length)**

Priority	Behavior	Туре	Layer
• Medium	Positive	Functional	Not set
ls Flaky	Milestone	Automation	Status
No	_	Not automated	Actual

### **Pre-conditions**

Open <a href="https://demo.guru99.com/telecom/addcustomer.php">https://demo.guru99.com/telecom/addcustomer.php</a>

## **Steps to reproduce**

Step	1
Action	Fill the last name field with 500 latin letters
Input data	BkdTRRPjOMBzQBiNpQlwwhECsvOBSNqdKOaROsuYRbWyxvyesFzTMmmUaHNOufTeTPQkkeWDZGaSSwlYlLKfeB SDVKgECfHkfsyQmUYQVEUtRMcubgobfgmuhECokVbneTonZsvhVSaFmuoCDgJzMgJxMtaKQXgXjhuRKnyzscEdflRk zzPFwwGaZwCtGVARmZwpfaMQWZUYRPDInMifPqkhqFeiJLPChtkjlVqOJylylmSuEudzBnHGkDYoewvwLSQzXsVUHg tyzPXPcIAWhEnaUvPZhFnUUsavUWEdVNnzTvJmJzbDovcAwDrzHyTQnjnnkrChGcsPcCdVptVDbcPdjomYbtVRdfxpG wcDUGcjranhTtACdMnvXeZhtKcMJzeMUosiSXkbYATjPKNKSFrEjiDOlXeFgkdMdBLOBNMBvxWeqMKnUUbnuAZqrVL PJOctjvHvtpusWmuJYPwJqgNpiqySTkOMtaSNjAQBnAUfTFYNuTfj

 $\begin{array}{l} \text{Expected} \\ \text{No error message occurs.} \end{array}$ 

# **Add Customer: Email validation (length)**

Priority	Behavior	Туре	Layer
• Medium	Positive	Functional	Not set
Is Flaky	Milestone	Automation	Status
No	-	Not automated	Actual

### **Pre-conditions**

Open <a href="https://demo.guru99.com/telecom/addcustomer.php">https://demo.guru99.com/telecom/addcustomer.php</a>

## **Steps to reproduce**

Step	1
Action	Fill the email field with 500 latin letters adding @ and domain zone
Input data	BkdTRRPjOMBzQBiNpQlwwhECsvOBSNqdKOaROsuYRbWyxvyesFzTMmmUaHNOufTeTPQkkeWDZGaSSwlYlLKfeB SDVKgECfHkfsyQmUYQVEUtRMcubgobfgmuhECokVbneTonZsvhVSaFmuoCDgJzMgJxMtaKQXgXjhuRKnyzscEdflRk zzPFwwGaZwCtGVARmZwpfaMQWZUYRPDInMifPqkhqFeiJLPChtkjlVqOJylylmSuEudzBnHGkDYoewvwLSQzXsVUHg tyzPXPcIAWhEnaUvPZhFnUUsavUWEdVNnzTvJmJzbDovcAwDrzHyTQnjnnkrChGcsPcCdVptVDbcPdjomYbtVRdfxpG wcDUGcjranhTtACdMnvXeZhtKcMJzeMUosiSXkbYATjPKNKSFrEjiDOlXeFgkdMdBLOBNMBvxWeqMKnUUbnuAZqrVL PJOctjvHvtpusWmuJYPwJqgNpiqySTkOMtaSNjAQBnAUfTFYNuTfj@mail.ru

 $\begin{array}{l} \text{Expected} \\ \text{No error message occurs.} \end{array}$ 

# **Add Customer: Mobile number validation (length)**

Priority	Behavior	Туре	Layer
• Medium	Positive	Functional	Not set
Is Flaky	Milestone	Automation	Status
No	-	Not automated	Actual

### **Pre-conditions**

Open <a href="https://demo.guru99.com/telecom/addcustomer.php">https://demo.guru99.com/telecom/addcustomer.php</a>

### Steps to reproduce

Step	1
Action	Fill the mobile number field with 500 numbers
Input data	9641362331736285289012786424809002622291503708756138011156951286565256413365983658523769 5591522996551541635960179984309440481998642791340859368730331955872171591910726956486000 2516947741738661034409560627031603027913822422577694411595239525515574097721642473503961 8307215298818887200173408699138359827025472403001011907071366136639808005323417697623902 9154868768821090308979967884690608076965975848042972908977909512670004841997687898093432 626302798906581388962052562595968802536389379631736562762141

 $\begin{array}{l} \text{Expected} \\ \text{No error message occurs.} \end{array}$