

Bug Report Examples:

Bug ID: #14063

Title: Adding more than 220 items from the cart page (iOS)

Assigned to: Bagina Anna

Status: Closed

Priority: Normal

Start Date: 10.07.2024

Environment:

- iOS App Version: 6.6.6.2

Description:

When increasing the quantity of an item from the cart page, it is possible to add more than 220 items, despite the system limit. The expected error message does not appear.

Steps to Reproduce:

1. Open the [Wildberries iOS app](#).
2. Add different items to the cart so that the cart contains 220 items.
3. Press the "+" button for any item in the cart.

Result:

The cart allows the addition of the 221st item. No error message is displayed about exceeding the limit.

See an attachment: "Can add more than 220 items no error message.jpeg".

Expected Result:

No more items should be added. An error message should appear: "You can add no more than 220 items to the cart." This behavior is consistent on the product screen and the product list screen.

See an attachment: "No more than 220 items can be added to the cart.jpeg"

Additional Information:

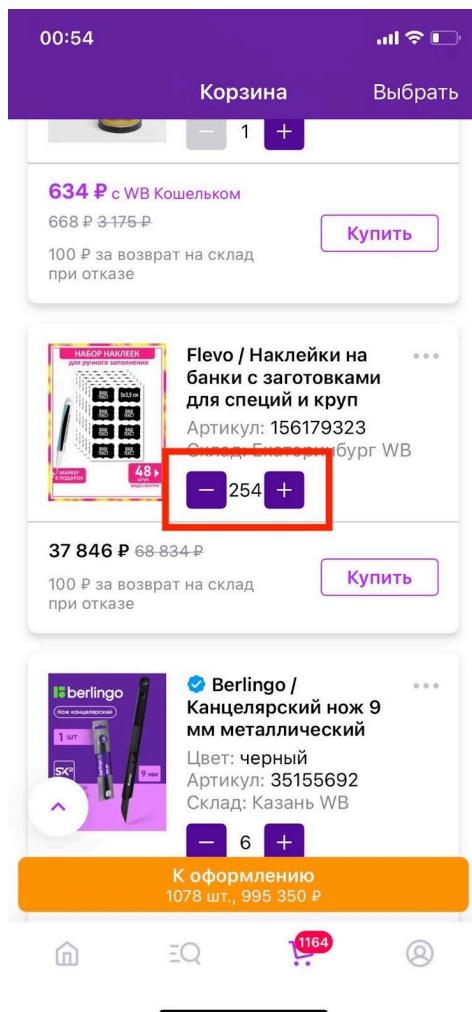
Also reproducible in the Android app.

Attachments:

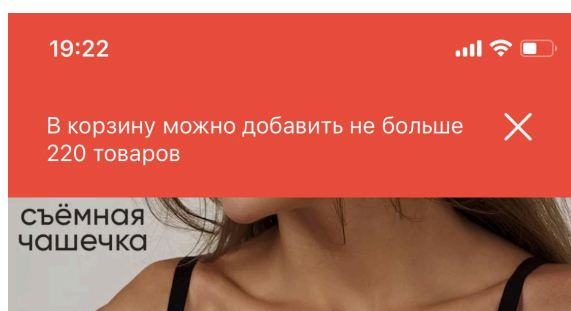
Software QA engineer

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- "Can add more than 220 items no error message.jpeg" (shows the issue of adding more than 220 items without an error message).



- "No more than 220 items can be added to the cart.jpeg" (shows the expected error message).



Bug ID: #14079

Title: Exceeding the 220-item limit when logging in with a non-empty cart (Android)

Assigned to: Bagina Anna

Status: Resolved

Priority: Normal

Start Date: 21.07.2024

Environment:

- Android App Version: 6.7.1002 (as of 31.07.2024)

Description:

When logging into the Wildberries Android app with a user who already has 220 items in their cart, the limit of 220 items is exceeded. This happens if items are added to the cart before login, and the total number of items exceeds 220 after login. The system displays more than 220 items, and the limit does not work correctly.

Steps to Reproduce:

1. Open the [Wildberries Android app](#).
2. Add items to the cart without being logged in.
3. Log in with a user who already has 220 items in their cart (for example, +7-987-666-33-44, the code will be sent via SMS or notifications). Alternatively, log in so that the total number of items in the cart before login and in the user's cart after login exceeds 220.

Result:

The items added before login appear at the top of the cart list, and the total number of items in the cart exceeds 220. The cart limit does not work.

See an attachment: "More than 220 items in the cart.JPEG"

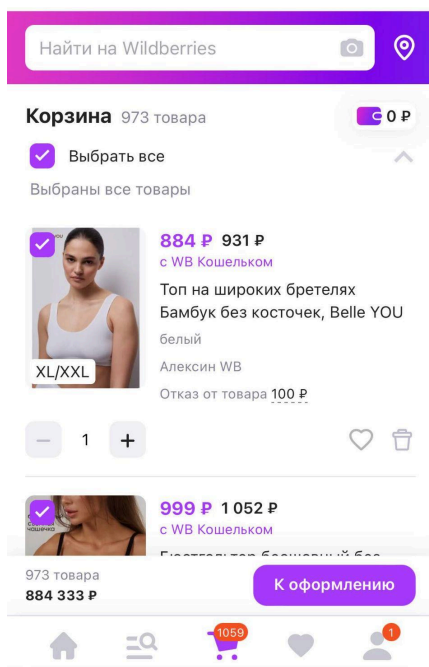
Expected Result:

The number of items in the cart should not exceed 220. New items should automatically be moved to favorites. An error message should appear: "You cannot have more than 220 items in the cart. Some items have been moved to favorites."

See an attachment: "No more than 220 items can be added to the cart.jpeg"

Attachments:

- "More than 220 items in the cart.JPEG" (shows the actual behavior when logging in).



- "No more than 220 items can be added to the cart.jpeg" (shows the expected behavior).



Bug ID: #14048

Title: Cannot save or change username in English (iOS)

Assigned to: Bagina Anna

Status: Resolved

Priority: Low

Start Date: 02.07.2024

Environment:

- iOS App Version: 6.6.6.2
- iOS Version: 17.5.1
- Device: iPhone XS
- Android App Version: 6.6.6.000
- Website Version: as of 02.07.2024

Description:

In the Wildberries iOS app, it is not possible to save or change the username to an English name. The "Done" button, which should save the changes, is inactive when entering a name in English.

Steps to Reproduce:

1. Open the [Wildberries iOS app](#).
2. While logged in, try to change the username to an English name.

Result:

The "Done" button is inactive, and it is impossible to save the name in English. The Android app and website allow saving the name in English.

See an attachment: "English_done button inactive.jpg".

Expected Result:

The save button should be called "Save." When entering a name, the button becomes active, and the name is saved successfully. This behavior should be consistent across the website and Android app.

See attachments "English_Android_save button active.jpg" and "English_website_save button active.png"

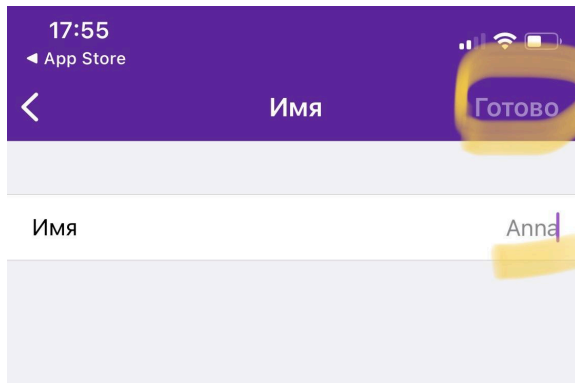
- Names can be saved in English, see attachments: "Name saved in English on Android.jpg" and "Name saved in English on website.jpeg".

Additional info:

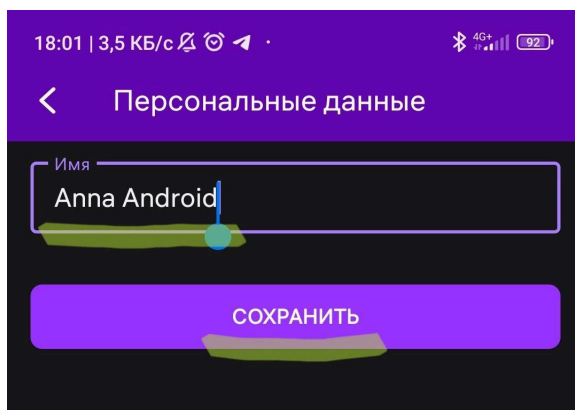
- На русском языке изменение и сохранение имени работает: см. вложение "Name after save Анна.jpg".

Attachments:

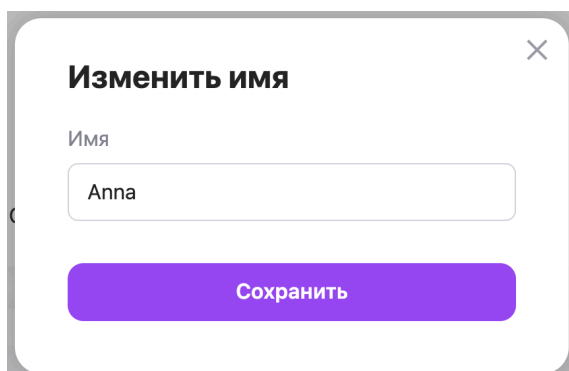
1. "English_done button inactive.jpg" (iOS Done button inactive).



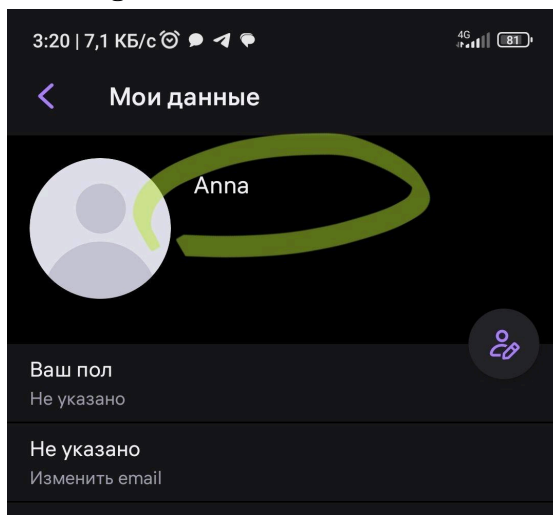
2. "English_Android_save button active.jpg" (Android save button active).



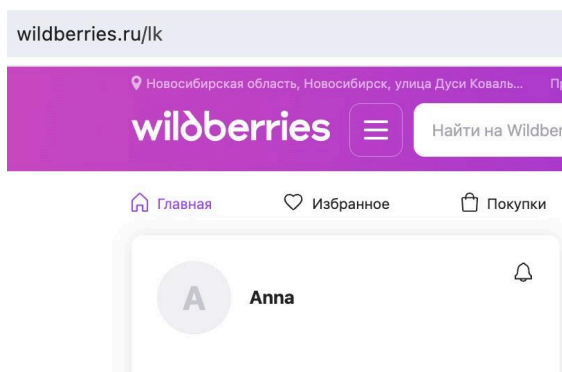
3. "English_website_save button active.png" (Website save button active).



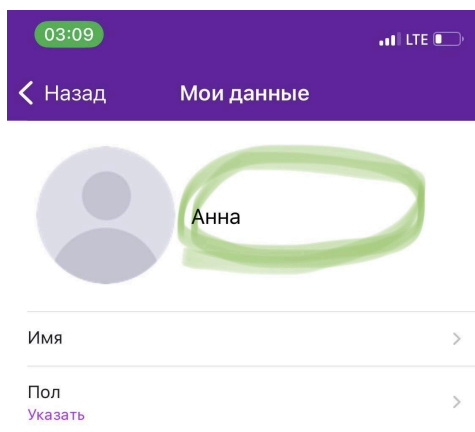
4. "Name saved in English on Android.jpg" (name saved in English on Android).



5. "Name saved in English on website.jpeg" (name saved in English on the website).



6. "Name after save Анна.jpg (Name saved in russian)



Improvement Examples

Improvement ID: #14101

Title: Ability to cancel an order

Assigned to: Bagina Anna

Status: Resolved

Priority: Normal

Start Date: 02.08.2024

Description:

Currently, [Wildberries](#) users cannot cancel an order after it has been placed. They can only return items at the point of delivery or when items are returned to the warehouse after the storage period expires. Users are charged for each returned item.

Proposal:

Implement the ability to cancel delivery free of charge if the item has not yet been picked or is only being picked, or if the delivery is delayed. This improvement will allow users to cancel orders if they no longer need the item or if they are unable to collect it (e.g., due to travel or delivery delays).

Benefits:

For buyers: reduced delivery costs, increased likelihood of purchasing necessary items, and enhanced user experience.

For Wildberries: reduced carbon footprint, lower transportation and storage costs, and earlier returns of unsold items to inventory, increasing the chances of sale.

Examples:

A similar order cancellation feature is already implemented on ozon.ru. Wildberries could add a cancel button next to the item based on its delivery status.

Suggested Changes:

Replace the "Understood, thank you" button with a cancel order button for statuses: "ordered," "sent to picking."

Attachments:

- "Button under statuses.jpeg" (shows the possible location of the cancel button).

